

Cheska Santos

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Objective

A self-motivated and hard-working individual with proficiency in HTML and CSS, as well as ability to communicate effectively in a team setting, and possessing a strong willingness to learn about entrepreneurship and business. Seeking to apply for the position of Junior Designer at JAM3.

Skills

- Bilingual, English and Tagalog
- Collaborative/team oriented
- Constant learner
- Detail-oriented
- Comprehensive and experienced in Microsoft Office, HTML, CSS, JavaScript, Photoshop, Adobe XD, Illustrator

Work Experience

JOLLIBEE, 79 Billy Bishop Way

Food Service Worker (March 2021-Present)

- Provided efficient customer service in a fast-paced environment and met customers' needs by processing orders accurately and within a limited time frame
- Maintained clean and orderly checkout areas and completed other general cleaning duties
- Trained 4 associates and met daily target sales

AROMA ESPRESSO, 2040 Avenue Rd

Barista (December 2019-March 2020)

- Provided friendly and efficient customer service and effectively handled customer complaints and special requests
- Consequently, maintained work areas clean and sanitary and answered telephones and courteously assisted customers

THE CHILD EXPERIENCE SUMMER DAY CAMP

Camp Counsellor (July-August 2017-2019)

- Assisted with taking care of 35+ campers, including monitoring the campers during activities
- Collaborated with 12 other camp counsellors to develop activities for the campers
- Undertook difficult situations among children such as bullying and noncompliance maintaining a welcoming learning environment

Education

Ryerson University (2021-2025)

Toronto, ON

- Will be starting my **Bachelor of Science** this Fall 2021

UforChange (March-April 2021)

Toronto, ON

- Took a seven-week course on **Graphic Design and Web Development**