

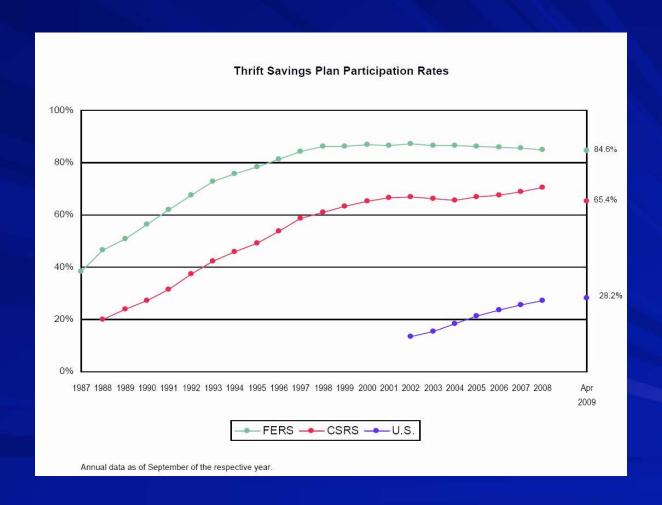
TSP Demographics

- 4.1 million participants
- Participation rates and average account balances:

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■ FERS: 85% $61,155■ CSRS: 65% $59,344■ U.S: 28% $ 8,560
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- \$206.9 billion in assets as of the end of April
- Largest defined contribution plan in the world

Participation Rates



H.R. 1256

- Automatic Enrollment
 - Enroll upon hire; FEGLI model
 - Auto-enrollment typically sets default contribution rate at 2-4% of pay; TSP proposal is 3%
 - Opt-out opportunity with refund of contributions
- Immediate Agency Contributions
 - Waiting period is eliminated
 - Vesting for Agency Automatic (1%) not affected

H.R. 1256 (con't)

- Roth 401(k) feature
- Mutual Fund window
- Administrative provisions
- Spouse Beneficiary accounts (possible addition)
- L Fund default has been dropped for now

Roth 401(k) feature

- What is it?
 - After-tax contributions
 - Qualified distributions of contributions and earnings are tax-free
 - Tax advantage for lower salaried participants and those who believe their tax bracket will be higher in retirement
 - Particularly attractive to younger members of the uniformed services

- Employee Contributions
 - Same elective deferral limit as for pre-tax contributions
 - No income limits (which currently affect ability of higher income earners to contribute to a Roth IRA)
- Agency contributions not affected; will remain in the pre-tax account

- Qualified distribution
 - Age 59 ½; disabled; or died
 - Basically 5 years of participation
- Unqualified distributions
 - Earnings subject to tax
 - 10% early withdrawal penalty

- Industry trends
 - Roth feature made permanent by Pension Protection Act of 2006
 - Gaining acceptance in the private sector
- 2008 TSP Participant Survey
 - 56% respondents were positive
 - However, the responses also indicated that there was confusion about the tax advantages of the Roth feature and that people would want advice on what to do

- Educational challenges: multi-pronged approach
- Implementation challenges
 - From the agencies' perspectives
 - From the TSP perspective
- Lots of decisions yet to be made; long-term project

Mutual Fund Window

Would be a separate investment option

Participants could invest in a variety of mutual funds through the window; service provider would hold these assets

Costs would be borne by these investors

Mutual Fund Window (con't)

- Private sector experience
 - Small cadre of investors using the windows but provides an alternative to extensive fund offering
 - Ideal model is emerging as: small number of broadly diversified core funds, series of life cycle funds, and a self-directed brokerage or mutual fund window

Mutual Fund Window (con't)

- 2008 Participant Survey
 - 24% said that they would use the window;
 only 10% said that they'd pay an annual fee of \$100 to use it
 - 50% indicated that they would need professional investment advice, but there was also a reluctance to pay for it

Mutual Fund Window (con't)

- Education and communication challenges
- Would add to the complexity of the TSP
- Lots of decisions to be made, including preference to limit the amount of money that could be moved through the window
- Legislation would allow the addition of the window, but not require it

Administrative Provisions

Subpoena authority

Clarification of applicability of the Mandatory Victims Restitution Act to TSP accounts

Spouse Beneficiary TSP Accounts

- Common practice in private sector plans
- This proposal is not in H.R. 1256, but we are supporting it
- Would permit spouse beneficiaries to leave a TSP death benefit payment in the TSP
- They would have their own accounts with benefits similar to those of a separated participant

2008 TSP Participant Survey

Available at <u>www.frtib.gov</u> in the electronic reading room

- Summary flyer sent with the annual participant statement mailing
- Overall, very good considering we conducted the survey during the economic meltdown

Participant Survey

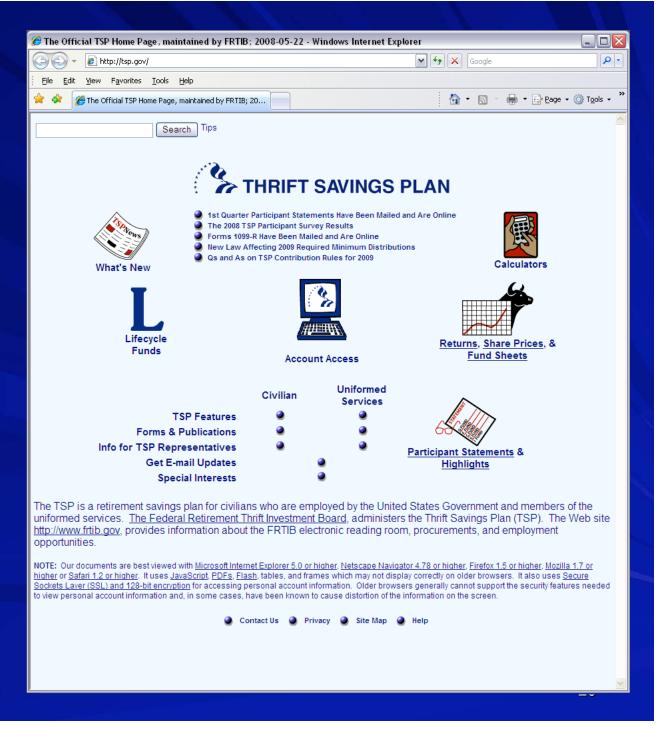
- General results
 - 81% favorable rating for "overall satisfaction" with the TSP
 - 75% favorable rating for "overall quality of services provided by the TSP"
 - 68% of private sector participants indicate a favorable rating for their 401(k) plans*

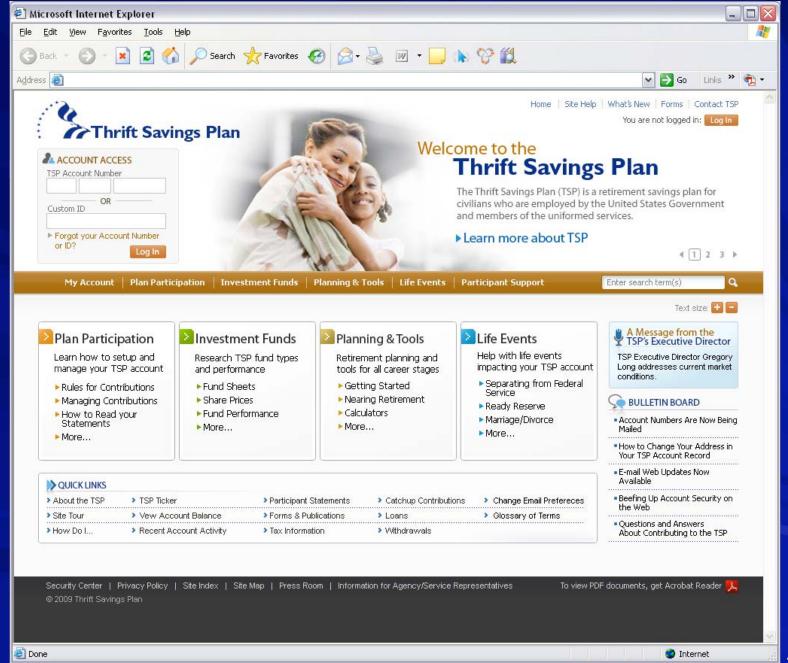
*Watson Wyatt Retirement Attitude Survey (2004)

Web Redesign Project

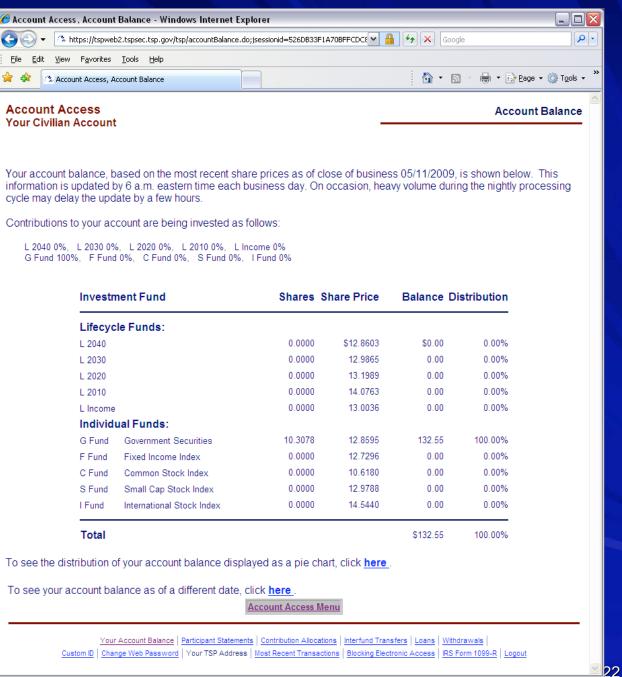
- Total redesign and modernization
- Agency/service representative input
- Web survey Conducted last May
- Development has begun
- Beta site scheduled for October 2009

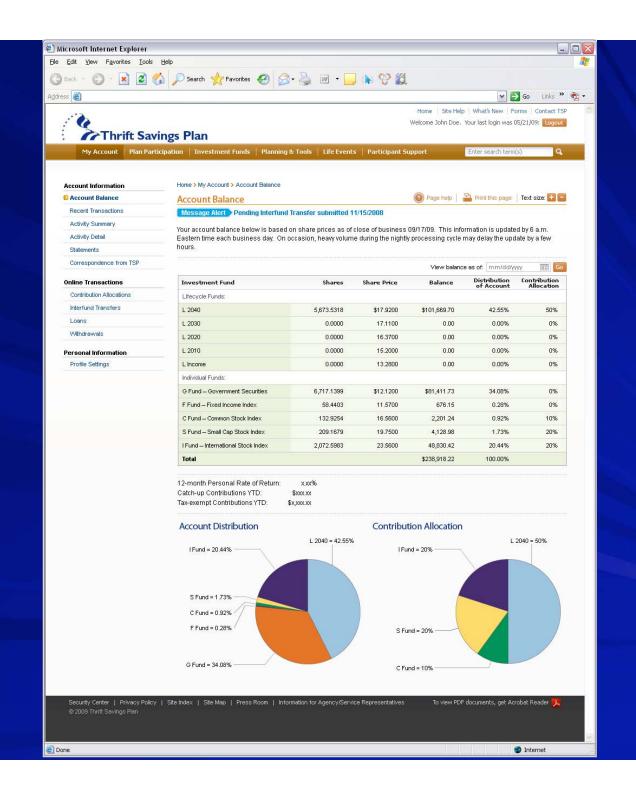
Homepage

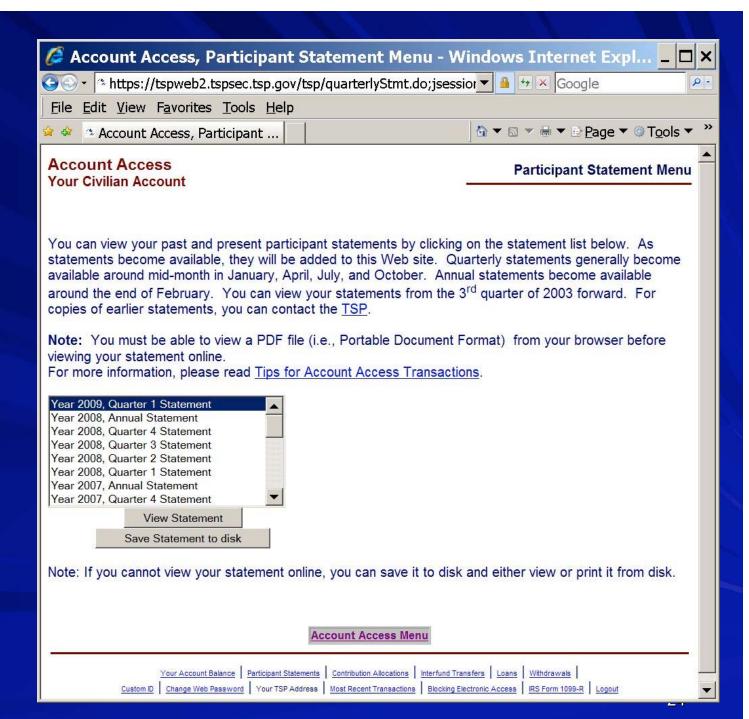




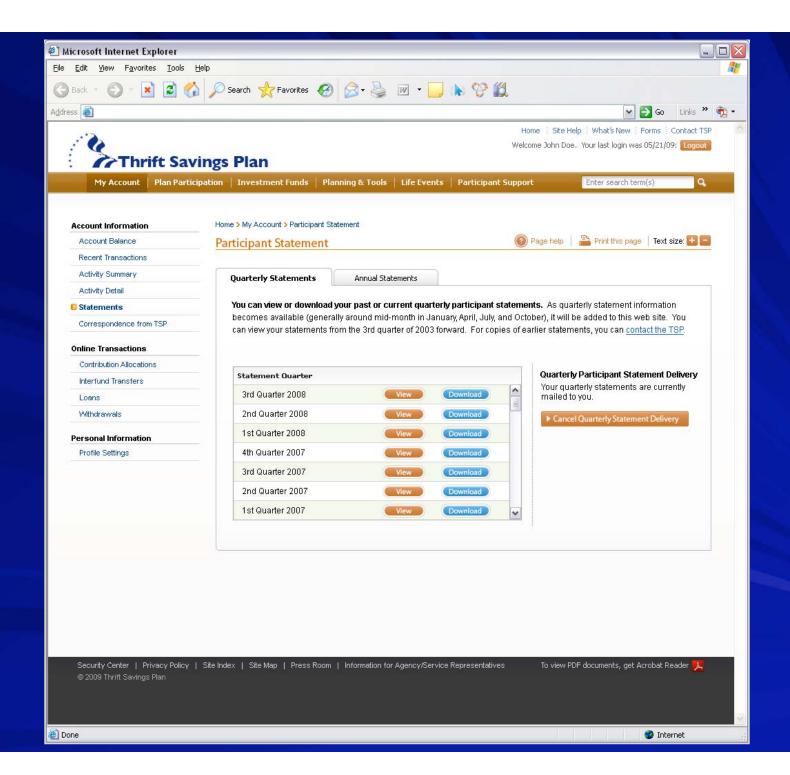




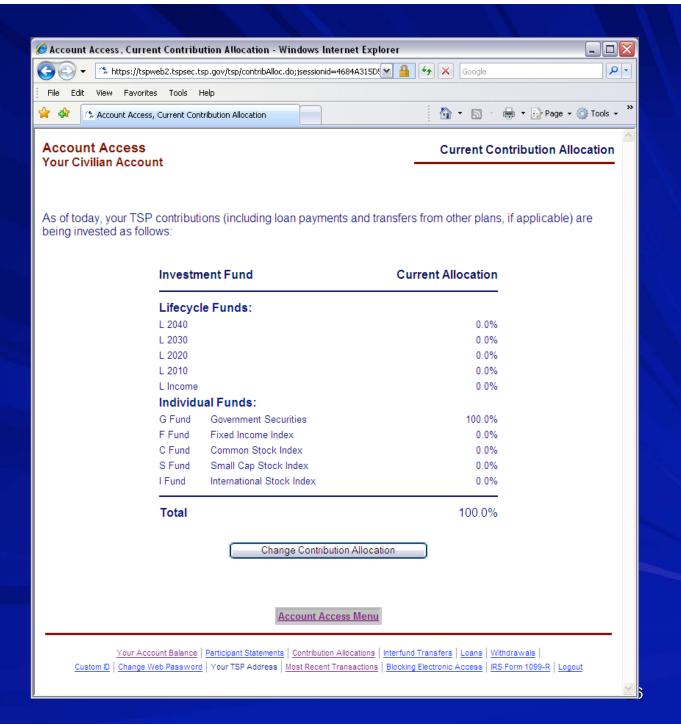


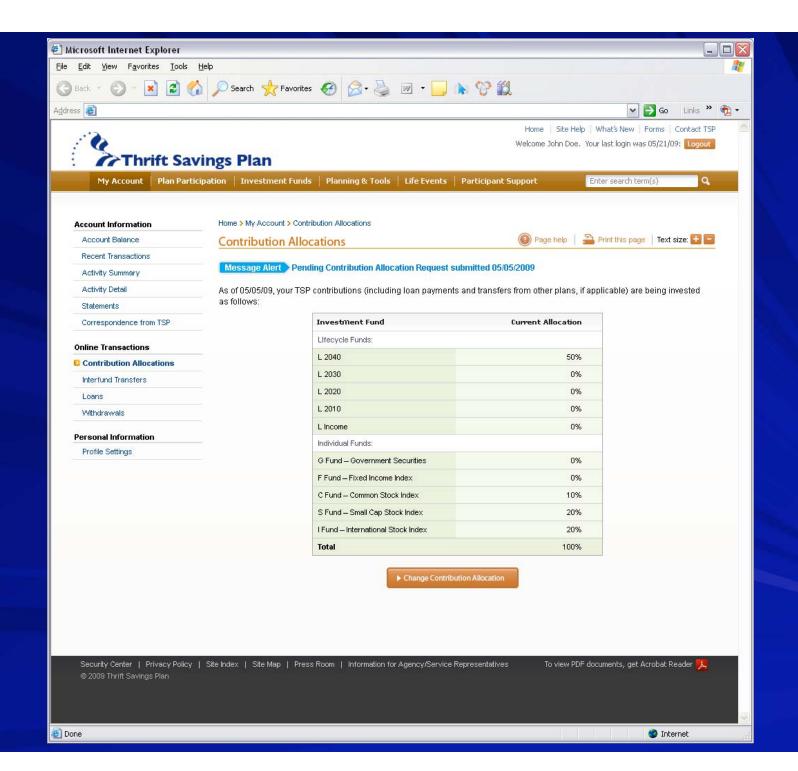


Statements

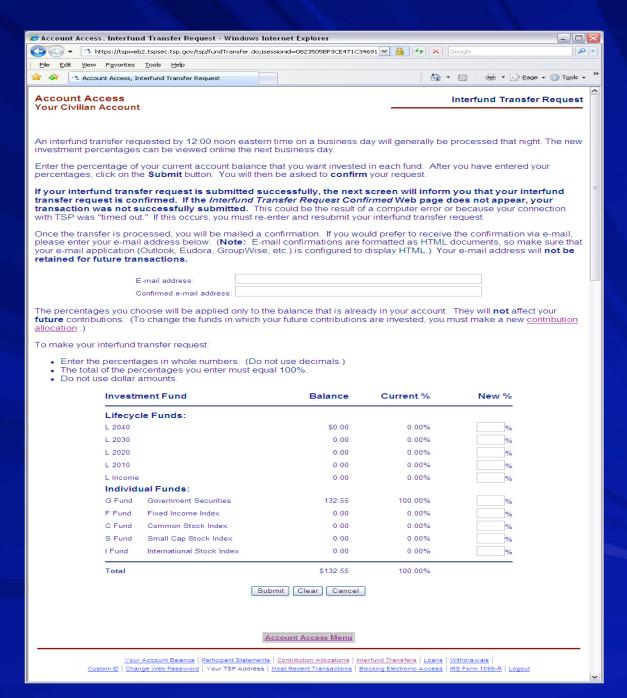


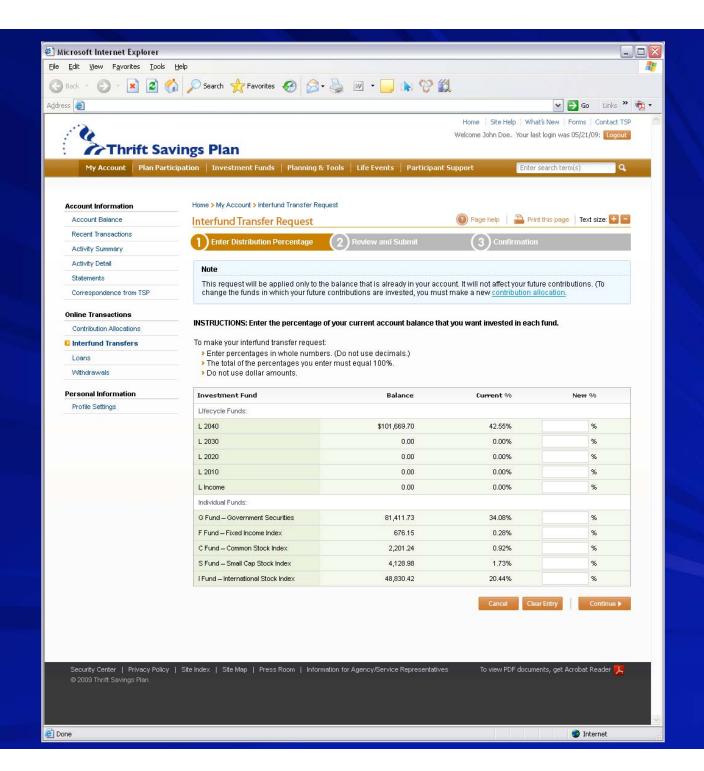


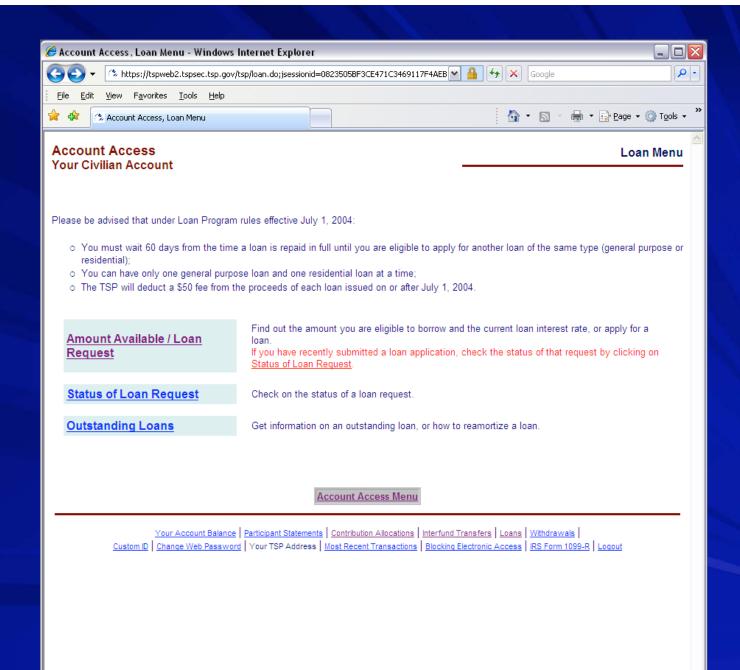




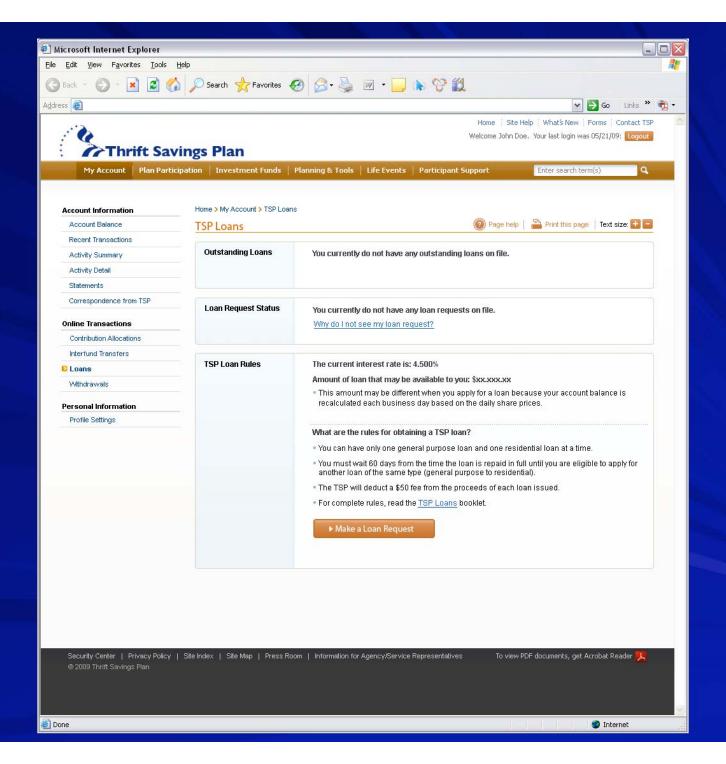
Interfund Transfer Request



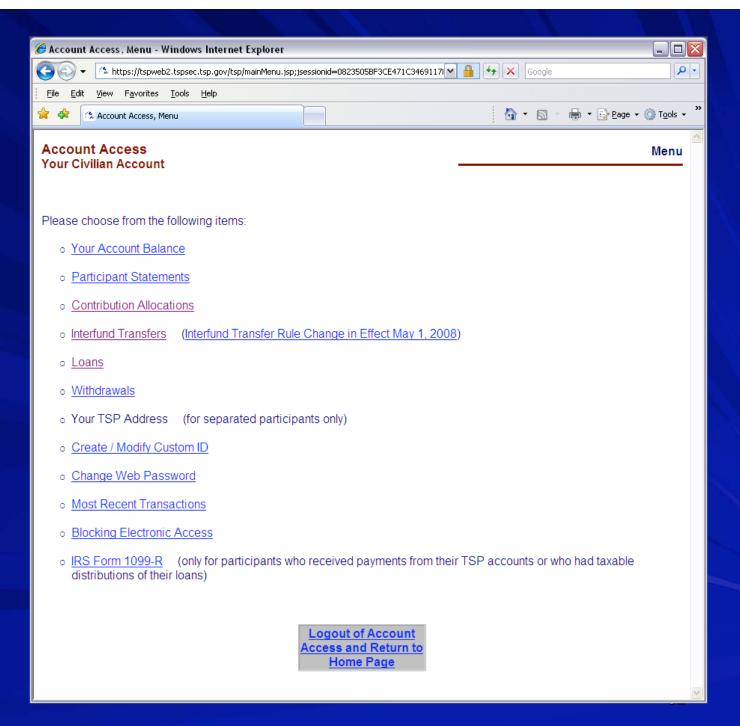


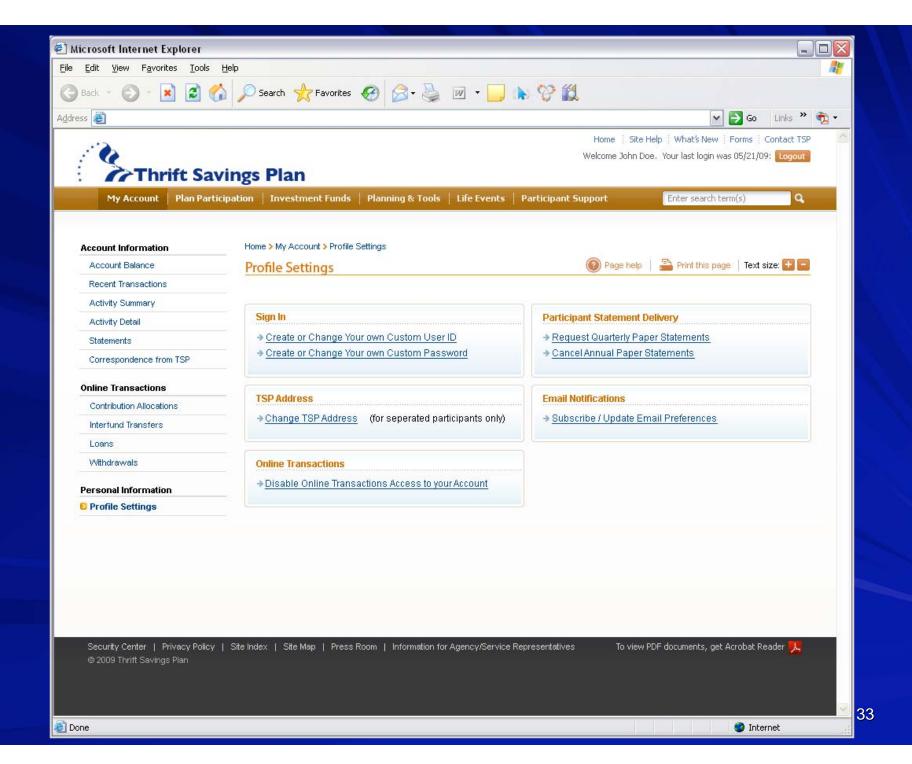


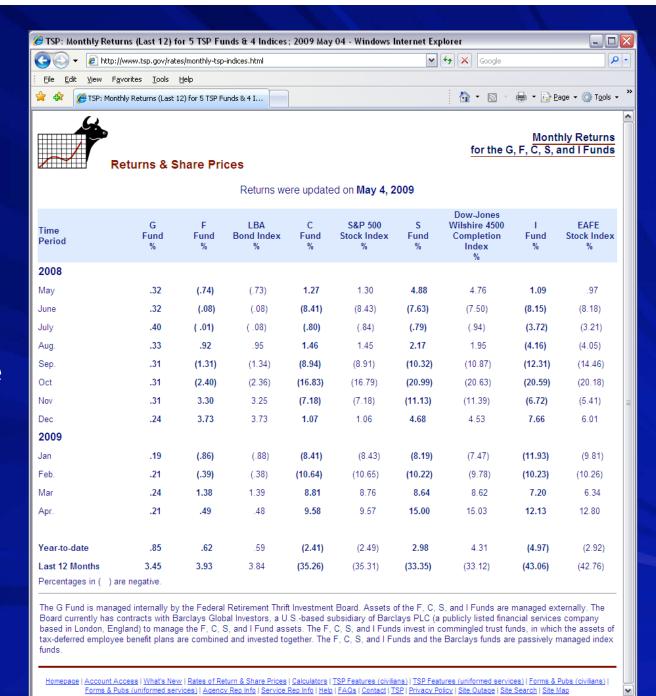
TSP Loans



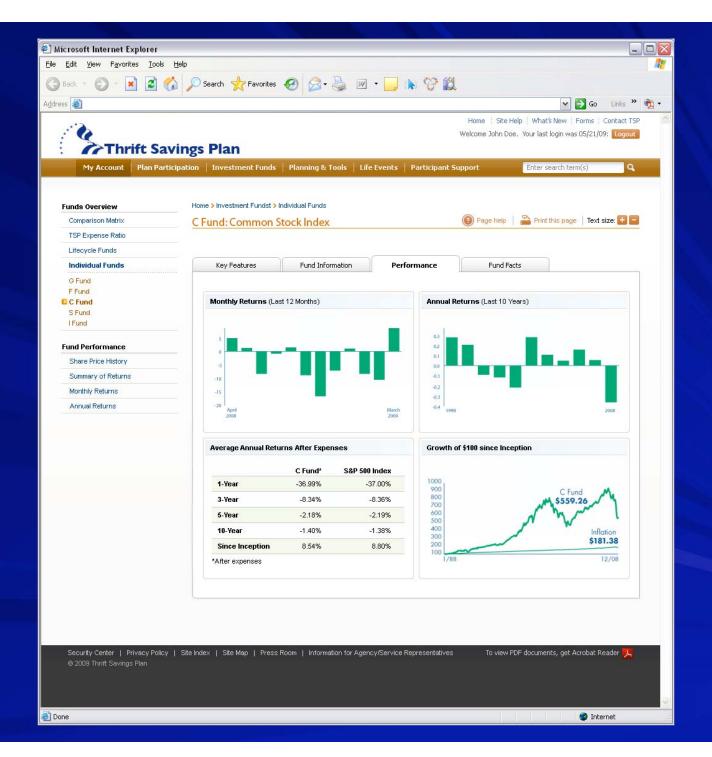








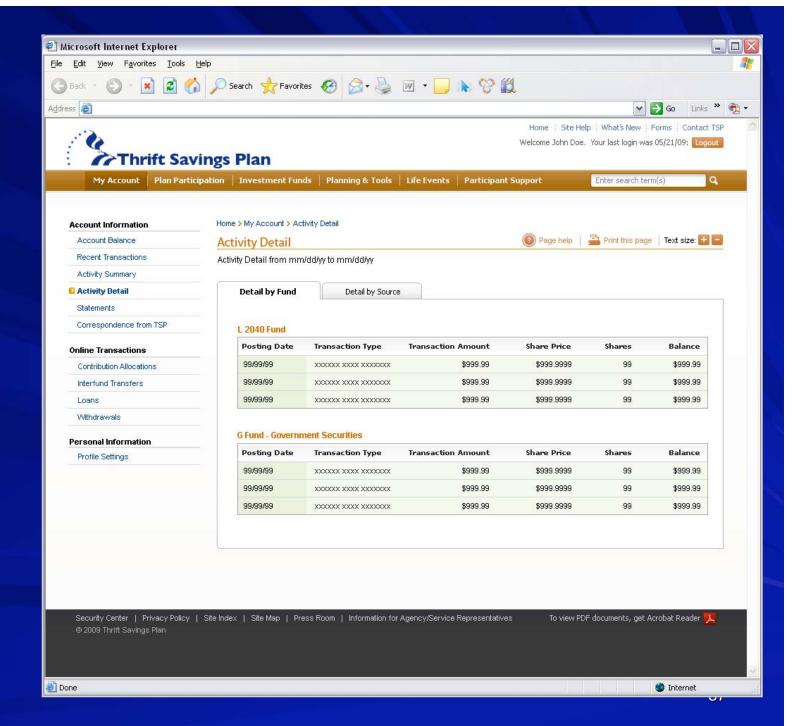
Fund Performance



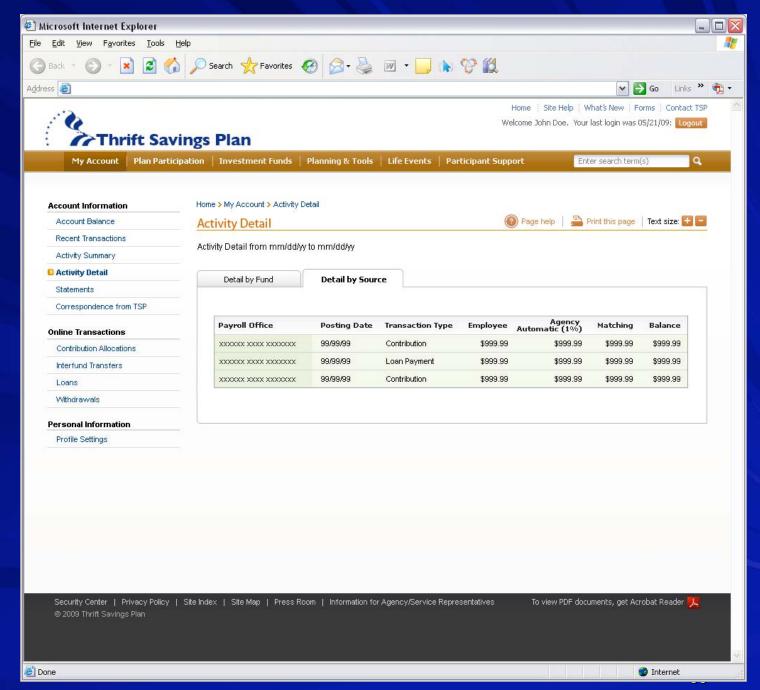
NEW SCREENS

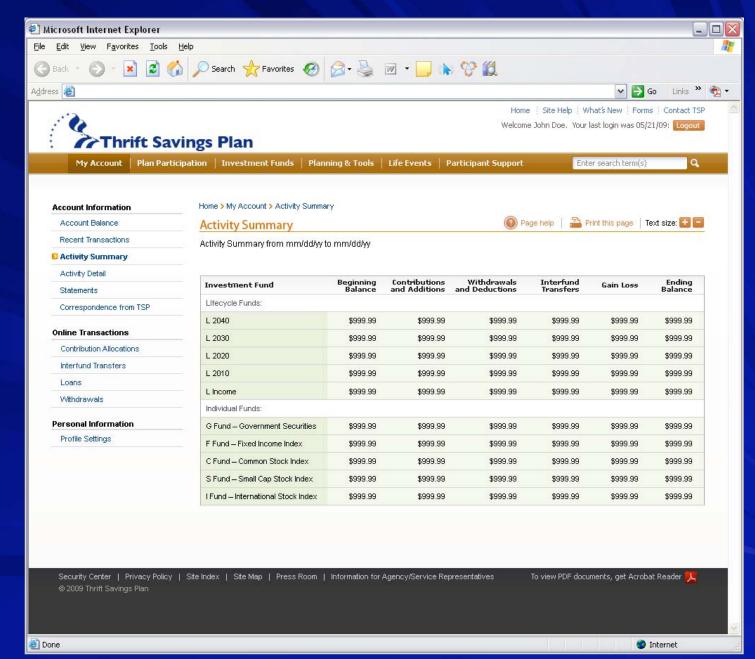
The following screen captures represent enhanced functionality and detail not currently available to visitors of TSP.gov

Activity Detail by Fund









Activity Summary

L Funds DVD Update

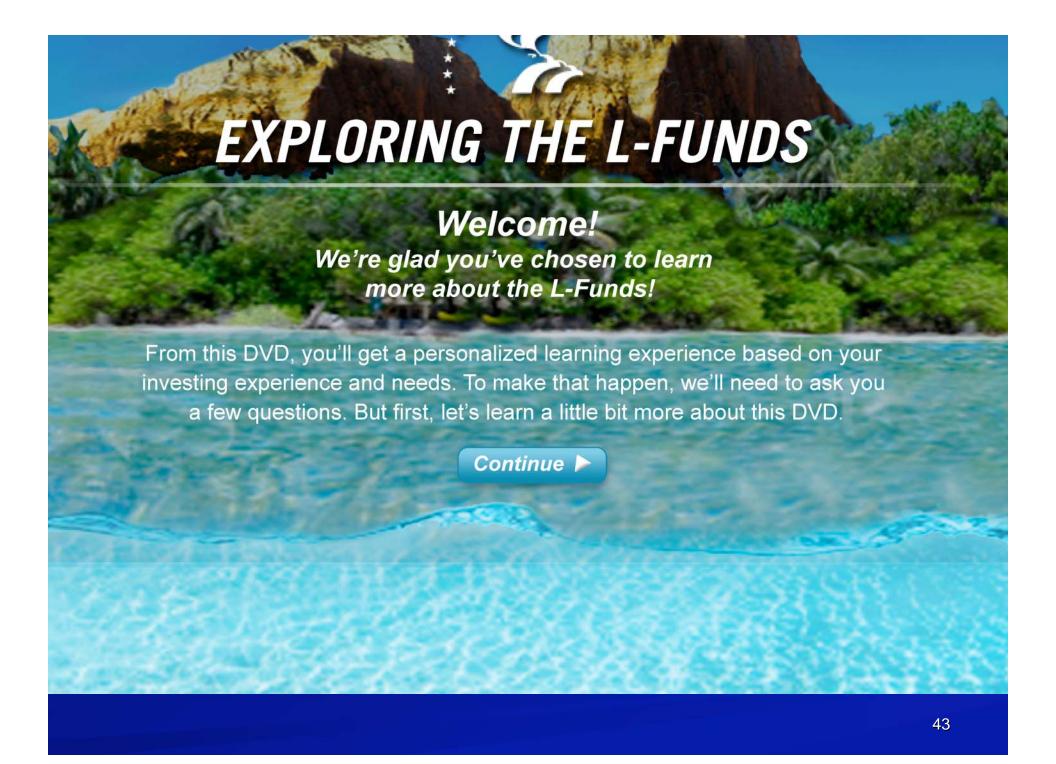
- Developed in 2005 for the L Funds rollout
- 588,039 participants are currently investing --16% Uniformed Services; 15% FERS; 9% CSRS
- Updating the DVD as a general educational tool
 - Introduction for new participants; refresher for others
 - Briefings
 - Web access
- Focus groups and web-based survey respondents provided input for the revision

L Funds DVD Update

- Very different approach
- Data DVD format for the PC
 - Modular with three tracks
 - Video
 - Interactive (games)
 - Calculators (widgets) that can be downloaded from the DVD and used independently on the PC

L Funds DVD Update

- Scheduled for a Fall release
- Will be available in DVD format
- Will be hosted through the TSP Web site (working out the bandwidth issues)
- No cost



TSP Investments

- TSP Investment Funds
- The L Funds



C Fund

F Fund

F Fund

T Fund

T Fund



TSP Investment Funds

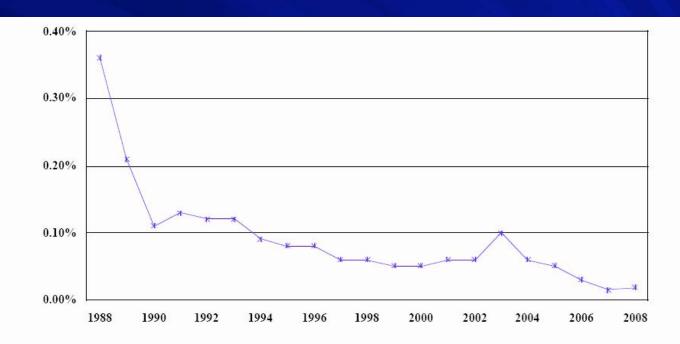
■ Total: \$206.9 billion

- G Fund: \$110.9 billion
- F Fund: \$ 13.0 billion
- C Fund: \$ 43.1 billion
- S Fund: \$ 9.8 billion
- I Fund: \$ 11.0 billion
- L Funds: \$ 19.1 billion

TSP L Funds

- The five Lifecycle Funds
 - L 2040 Fund
 - Time horizon 2035 and later
 - L 2030 Fund
 - Time horizon 2025 through 2034
 - L 2020 Fund
 - Time horizon 2015 through 2024
 - L 2010 Fund
 - Time horizon 2008 through 2014
 - L Income Fund
 - For those already or within 1 year of withdrawing their account
- In December 2010, the L 2010 Fund will be incorporated into the L Income Fund; at that time the L 2050 Fund will be established

Thrift Savings Fund Expense Ratio 1988 - 2008



The TSP expense ratio is the annual amount of accrued TSP administrative expenses, after forfeitures, charged to participant accounts, expressed as a percent of the average assets for that year. It represents a blended ratio for all TSP funds.

Expense ratios may also be expressed in basis points. One basis point is 1/100th of one percent, or .01%. Therefore, the 2008 expense ratio of .02% is "2 basis points." Expressed either way, this means that expenses charged to each TSP account in 2008 were approximately 20 cents per \$1,000 of investment.

Rollovers Into the TSP

2008 – Approximately 23,000 totaling \$443 million

- In the first quarter of this year, we've accepted 5,034 rollovers for approximately \$99.2 million
- Major spike in March we almost doubled our average amount

TSP Loan Program



and



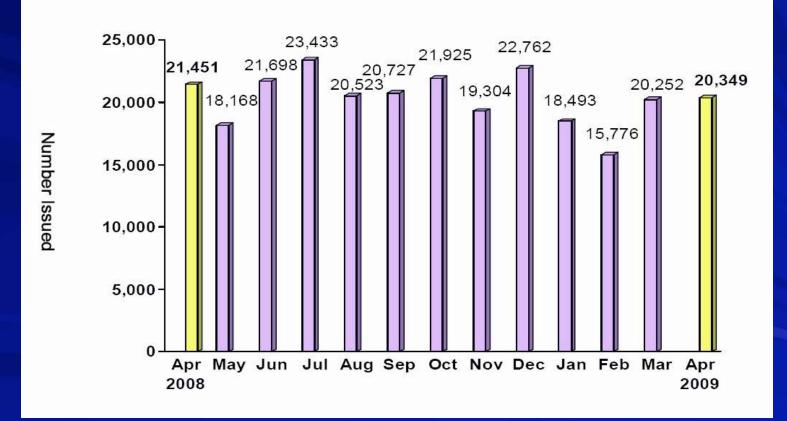
Loan Activity

- Total loans for 2008
 - Disbursed: 239,238 (less than 2007)
 - Average loan: \$12,725 (slightly higher than 2007)
- Total loans so far in 2009
 - Disbursed: 74,870
 - Average loan: \$13,247
- On track for a lower number of loans this year in spite of the economy – 224,610

Loan Disbursements (Civilian and Uniformed Services) **Number Disbursed** 257,506 243,891 239,238 223,797 173,726 19,031 17,017 14,831 19,122 12,416 Residential 2004 2005 2007 2008 2006 General \$2,948 Dollars (in millions) \$2,759 \$2,524 \$2,214 \$1,733 \$285 \$320 \$299 \$299 \$214 2005 2007 2008 2004 2006

Loans Disbursements 13 Months

April 2009



In-Service Withdrawals

Usage is varying –

Financial Hardships (trending a little lower)

- 2008: 111,179 Average: \$8,444

- 2009: 32,674 Average: \$8,657

Age-Based (trending a little higher)

- 2008: 11,415 Average: \$56,154

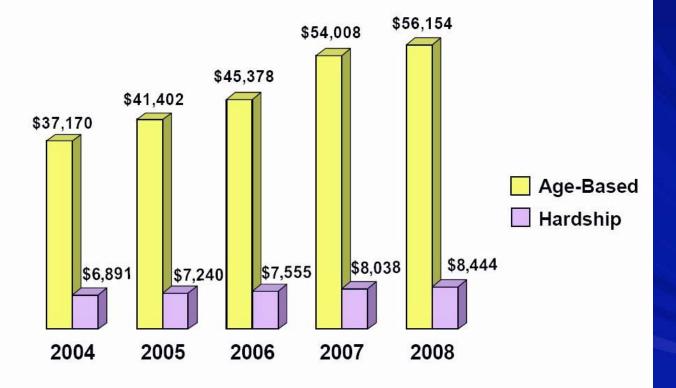
- 2009: 4,337 Average: \$51,811

In-Service Withdrawals



Average In-Service Withdrawal Amounts

(Civilian and Uniformed Services)



Withdrawals



The Retirement Wave It's still coming....

Volumes

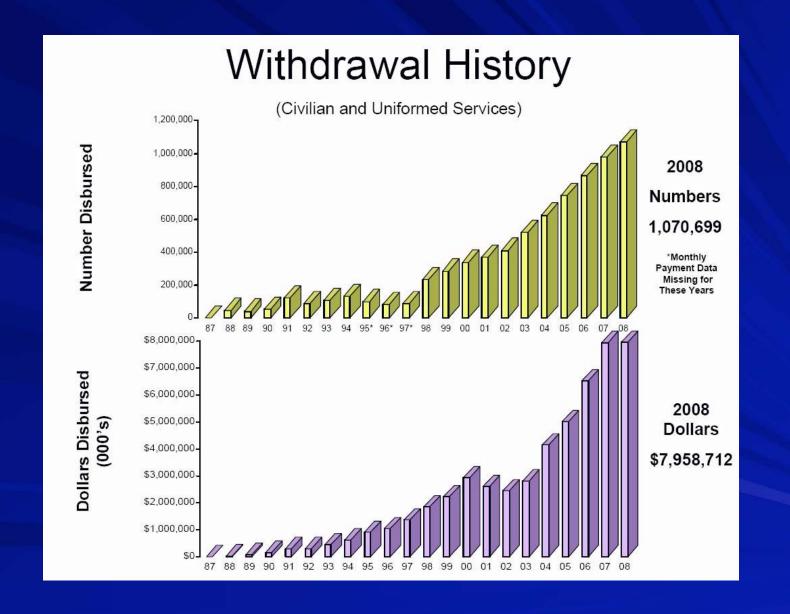
- Withdrawals are trending about the same as 2008; monthly payments continue to increase
- January April 2009: 44%
 - Withdrawal requests approximately 138,000
- Withdrawals are almost half of all transactions received by paper. Processing time is normally between 5 and 10 business days.

Interesting Withdrawal Tidbits

- Issued more than 1 million withdrawal payments in 2008; over 900,000 were post-separation withdrawals
- Average amounts in 2008:
 - Single payments: \$40,183
 - Annuities: \$121,519
 - Monthly payments: \$607/month

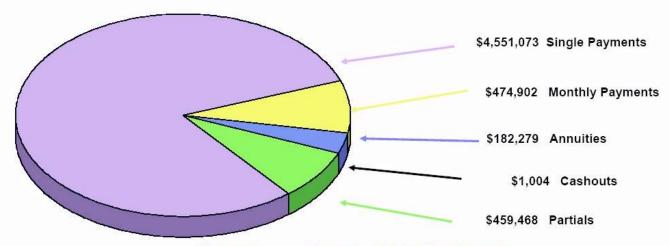
Withdrawal Tidbits

- 2009 Averages
 - Single payments: \$35,897
 - Annuities: \$107,842
 - Monthly payments: \$565
- Required minimum distribution hiatus for 2009
- Annuity interest rate value calculation change (announcement later this month)



Separated Participant Withdrawals 2008

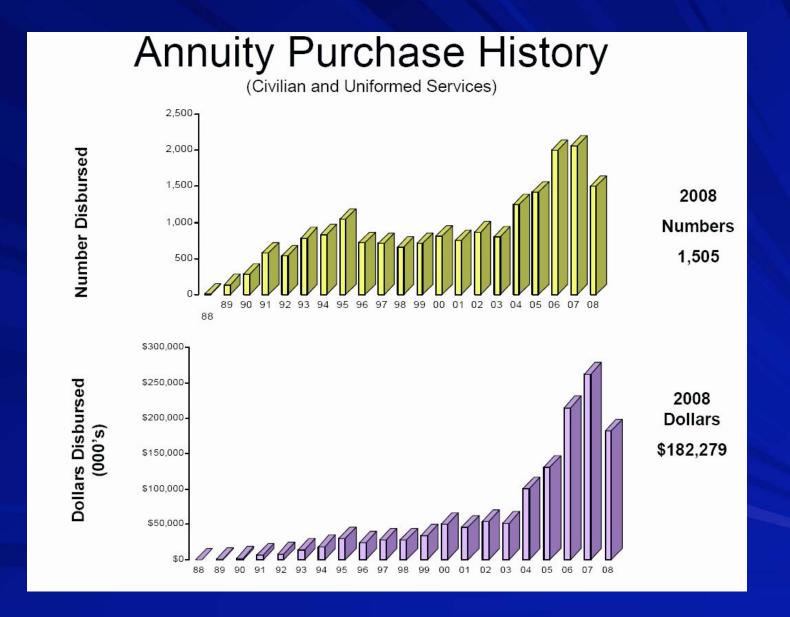
(Civilian and Uniformed Services)



Total Amount Paid in 2008 \$ 5,668,727

Total Amount Paid in 2007 \$ 5,960,484 Total Amount Paid in 2006 \$ 4,885,780 Total Amount Paid in 2005 \$ 3,725,568 Total Amount Paid in 2004 \$ 3,104,280

Dollars (000's)



Monthly Payment Program

Usage continues to increase

- Changes
 - In 2008 we re-scheduled the payments to avoid first 3 days of the month (end of year issues)
 - In 2009/2010, we're working on
 - Annual change requests throughout the year
 - Rollovers into the TSP

TSP-3 Review Project

Proactive approach for participants who are having problems

Calling participant when a form has significant errors

Working well, but it's labor intensive

Coming Up

- Interim TSP-3 for the Web site
 - Percentages only; NO fractions
 - Working on a fillable version with some limited editing
- Revised TSP-3
 - Major changes to the form
 - OCR readable
 - Fillable through TSP Account Access; additional editing
 - Scheduled for late this year

TSP Death Benefits

■ 2008: Averaging 1,038 per month

2009: Averaging 1,103 per month

Don't accept death bed TSP-3's; fax them to the TSP immediately. If not received on or before the date of death, they will not be accepted.

Publication and Forms Revisions

Most of the publications and forms are being updated

- Forms: Moving to the OCR design
 - Forms TSP-9 and 15 have been introduced
- Publications: Revisions are ongoing but the legislation will drive the major changes.

Resources for Agency Representatives

- TSP Bulletins
- TSP Web site -- check announcements periodically
- TSP Training
- 2008 TSP Participant Survey and 2000-2005 TSP Behavior and Demographics Reports available at in the electronic reading room of www.frtib.gov

Questions

