

TRAVELERS - THE STANDARD FIRE INSURANCE COMPANY

Auto Express Claim Center (235)
Request Supplements at <https://supplements.travelers.com>

PO Box 430
Buffalo, NY 14240
Phone: (877) 411-0768

Claim #:
Workfile ID:

JDF4986001
1aa68af1

Supplement of Record 3 with Summary

Written By: Tony Lightle, 5/12/2025 11:57:38 AM
Adjuster: ADAM GAROFALO, (720) 963-7190 Evening

Insured:	ERIC SCHIFFLER	Owner Policy #:	PT5010A6136164692031	Claim #:	JDF4986001
Type of Loss:	Collision	Date of Loss:	01/03/2025 12:00 AM	Days to Repair:	7
Point of Impact:	02 Right Front Pillar (Right Side)	Deductible:	1000.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
ERIC SCHIFFLER 1370 CUPRUM PASS FORT WAYNE, IN 46845 (419) 346-2490 Cellular	Virtual	(248) 996-7011	Arrow Auto Body Inc. 808 W. Coliseum Blvd. Fort Wayne, IN 46808 (260) 482-6822 Business 352128232 Federal ID

VEHICLE

2024 MITS Outlander SE Black Edition w/Super All Wheel Control/Pano Roof 4D UTV 4-2.5L Gasoline Gasoline Direct Injection White

VIN:	JA4J4VA85RZ075595	Production Date:	06/2024	Interior Color:	Grey
License:	TK8430HS	Odometer:	3333	Exterior Color:	White
State:	IN	Condition:			

TRANSMISSION	Cruise Control	Auxiliary Audio Connection	Bucket Seats
Automatic Transmission	Rear Defogger	Satellite Radio	Reclining/Lounge Seats
4 Wheel Drive	Keyless Entry	SAFETY	Leather Seats
POWER	Alarm	Drivers Side Air Bag	Heated Seats
Power Steering	Message Center	Passenger Air Bag	3rd Row Seat
Power Brakes	Steering Wheel Touch Controls	Anti-Lock Brakes (4)	WHEELS
Power Windows	Rear Window Wiper	4 Wheel Disc Brakes	20" Or Larger Wheels
Power Locks	Telescopic Wheel	Traction Control	Locking Wheels
Power Mirrors	Climate Control	Stability Control	PAINT
Heated Mirrors	Navigation System	Front Side Impact Air Bags	Clear Coat Paint
Power Driver Seat	Backup Camera	Head/Curtain Air Bags	OTHER
DECOR	Parking Sensors	Rear Side Impact Air Bags	Fog Lamps
Dual Mirrors	Surround View Camera	Hands Free Device	Rear Spoiler
Privacy Glass	Remote Starter	Xenon or L.E.D. Headlamps	Signal Integrated Mirrors
Console/Storage	Intelligent Cruise	Blind Spot Detection	Headlamp Washer
Overhead Console	RADIO	Lane Departure Warning	TRUCK
CONVENIENCE	AM Radio	ROOF	Soft Tonneau Cover
Air Conditioning	FM Radio	Electric Glass Sunroof	Power Trunk/Liftgate

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Intermittent Wipers	Stereo	Skyview Roof
Tilt Wheel	Search/Seek	SEATS

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2024 MITS Outlander SE Black Edition w/Super All Wheel Control/Pano Roof 4D UTV 4-2.5L Gasoline Gasoline Direct Injection White

Line	Oper			Description	Part Number	Qty	Extended Price \$		Labor	Paint
1	EXHAUST SYSTEM									
2		S03	R&I	R&I exhaust assy rearward of manifolds				m	1.0	M
3	WHEELS									
4		S03	Repl	RT/Front Wheel, alloy 20"	4250G022	1	960.69	m	0.3	
5		S03	Repl	RT/Rear Wheel, alloy 20"	4250G022	1	960.69	m	0.3	
6	FRONT SUSPENSION									
7		S02	Repl	RT Hub assy	40210W080P	1	281.52	m	1.8	M
8		S03	R&I	R&I susp crossmember	NONE			m	4.3	M
9	STEERING GEAR & LINKAGE									
10		S02	Repl	RT Outer tie rod from 01/2022	48520W000P	1	157.72	m	0.6	M
11		S02	Repl	RT Inner tie rod adjust nut	4410B033	1	5.92			
12		S02	Repl	RT Boot clamp large	4410B035	1	34.98			
13		S02	Repl	RT Inner tie rod from 09/2021	48521W010P	1	116.43			
14		S02	Repl	RT Boot clamp small	MR223827	1	3.90			
15		S03	R&I	R&I gear assy	49001W150P			m	0.4	M
16	CONSOLE									
17			R&I	R&I console assy	8011C420				0.8	
18	RESTRAINT SYSTEMS									
19			Repl	RT Head air bag	7030A900	1	815.35	m	0.8	M
20	*	S03	Repl	Diagnostic unit	98820WW00P	1	<u>790.45</u>	m	0.3	M
				NOTE: PPI Invoice.						
21			Repl	RT Ft seat air bag	7030A926	1	409.15	m	0.5	M
22		S02	Repl	LT Frt cntr air bag nut	87182W000P	1	5.08			
23	*	S03	Repl	<u>Frt cntr air bag-</u>	7030B003	1	589.18	m	0.6	M
24		S02	Repl	RT Rr seat air bag	985H2W000P	1	384.02	m	0.5	M
25		S02	Repl	RT Buckle end w/o Hybrid w/heated	86842W221P	1	91.70		0.2	
26		S02	Repl	LT Belt & retractor w/o Hybrid from 08/2022	86885W571P	1	577.17	m	0.4	M
27		S02	Repl	RT Belt & retractor w/o Hybrid from 08/2022	86884W261P	1	578.75	m	0.4	M
28		S02	Repl	LT Buckle end w/o Hybrid w/heated	86843W351P	1	95.08		0.2	
29		S02	Repl	RT Outer belt assy	88844W221P	1	398.50	m	0.4	M
30		S02	Repl	LT Outer belt assy	88845W221P	1	398.50	m	0.4	M
31		S03	Repl	RT Side impact sens B pillar	98830W010P	1	192.89	m	0.2	M
32		S03	Repl	RT Side impact sens C pillar	98830W010P	1	192.89	m	0.2	M
33		S03	Repl	Side impact sens bolt	MF911154	2	6.86			
34	SEATS & TRACKS									
35		S02	Repl	LT Seat back frame w/o memory	87154W060P	1	347.68		0.6	
36		S02	Repl	LT Seat support seat back	87641W000P	1	344.49			
37		S03	Repl	RT Headrest guide w/o lock	87603W001P	1	17.12			

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38	S02	Repl	LT Seat back pad	87661W050P	1	385.97	0.1
39	S02	Repl	RT Seat back frame	87104W070P	1	347.68	0.6
40	S02	Repl	RT Seat support seat back	87601W000P	1	83.35	
41	S03	Repl	RT Seat back cover leatherette black	87620W031P	1	582.05	0.9
42	S02	Repl	RT Seat back pad w/heated	87611W050P	1	385.97	0.1
43	S03	Repl	LT Headrest guide w/o lock	87603W001P	1	17.12	
44	S02	Repl	LT Headrest guide w/lock	87602W001P	1	25.90	
45	S03	Repl	RT Headrest guide w/lock	87602W001P	1	25.90	
46	S03	Repl	Headrest guide w/lock	6971A745XA	1	13.77	
47	S03	Repl	Headrest guide w/o lock	6971A746XA	1	9.22	
48	S03	Repl	Seat back pad w/o heated	88611W140P	1	250.33	0.1
49	S03	Repl	Seat back cover standard leather black	88620W541P	1	1,031.54	0.9
50	S03	R&I	RT R&I front seat				0.4
51	S03	R&I	LT R&I front seat				0.4
52	S03	R&I	R&I second row seat				0.5
53	*	S03	Repl LT Seat back cover leatherette black	87670W031P	1	<u>582.05</u>	0.9
54	ROOF						
55	*	S03	Repl Headliner black	7200C981XA	1	<u>991.97</u>	4.0
56	PILLARS, ROCKER & FLOOR						
57		S03	R&I RT Upr ctr plr trim	7211A530XA			Incl.
58		S03	R&I RT Lwr ctr plr trim	7211A534XA			0.3
59	QUARTER PANEL						
60		S03	Repl RT Lower qtr trim	7230B088XA	1	342.20	0.7
61	REAR SUSPENSION						
62		S02	O/H rr susp rt			m	3.2 M
63		S02	Repl RT Hub assy	3785A094	1	303.95 m	Incl. M
64		S02	Repl RT Knuckle assy	3770A108	1	381.20 m	Incl. M
65		S02	Repl RT Knuckle assy cap	4670B634	1	18.63	
66		S02	Repl RT Link rod adjust bolt	AX000274	1	8.82	
67		S02	Repl RT Link rod adjust cam	4113A237	1	11.18	
68		S02	Repl RT Link rod	4117A072	1	167.80 m	Incl. M
69		S02	Repl RT Trailing arm	4125A144	1	92.07 m	Incl. M
70		S03	Deduct for Overlap				-1.0 M
71		S02	Repl RT Upper cntrl arm	4110A158	1	457.88 m	Incl. M
72		S02	Repl RT Lower cntrl arm	4113A238	1	176.30 m	Incl. M
73		S02	Repl RT Lower cntrl arm adjust bolt	AX000274	1	8.82	
74		S02	Repl RT Lower cntrl arm adjust cam	4113A237	1	11.18	
75		S02	Repl RT Shock	56210W370P	1	199.22 m	Incl. M
76		S02	Repl RT Top nut	AX000208	1	2.95	
77		S03	Repl Bleed brake system		1	m	0.5 M
78		S03	R&I R&I susp crossmember as an assy	NONE		m	5.0 M

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79	REAR BODY & FLOOR							
80		S03	R&I	Rear trim	7240A249XA		0.2	
81	VEHICLE DIAGNOSTICS							
82	*	S01	Subl	Pre-repair scan	1	65.00	X m	
				NOTE: Invoice.				
83	*	S01	Rpr	Pre-repair scan			m	0.5 M
84	*	S02	Rpr	Post-repair scan			m	0.5 M
85	MISCELLANEOUS OPERATIONS							
86	#	S03	Subl	Balance Wheel/Tire	1	18.00	X	
87	#	S03	Subl	Balance Wheel/Tire	1	18.00	X	
88	#	S03	Subl	Four Wheel Alignment	1	95.00	X	
89	#	S02	Subl	2nd tow	1	75.00	X	
90	**	S03	Repl	A/M Brake fluid	1	7.00		
91	OTHER CHARGES							
92	#	S01		Towing	1	75.00		
SUBTOTALS						16,024.73	34.0	0.0

ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				15,678.73
Body Labor	12.5 hrs	@	\$ 60.00 /hr	750.00
Mechanical Labor	21.5 hrs	@	\$ 140.00 /hr	3,010.00
Miscellaneous				271.00
Other Charges				75.00
Subtotal				19,784.73
Sales Tax	\$ 15,678.73	@	7.0000 %	1,097.51
Total Cost of Repairs				20,882.24
Deductible				1,000.00
Total Adjustments				1,000.00
Net Cost of Repairs				19,882.24

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2024 MITS Outlander SE Black Edition w/Super All Wheel Control/Pano Roof 4D UTV 4-2.5L Gasoline Gasoline Direct Injection White

SUPPLEMENT SUMMARY

Line		Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
Changed Items								
16		Repl	Diagnostic unit	98820WW00P	1	-783.77 m	-0.3 M	
20	*	S03	Repl	Diagnostic unit	98820WW00P	1	<u>790.45</u> m	0.3 M
NOTE: PPI Invoice.								
19		S02	Repl	LT Frt cntr air bag	7030B003	1	-589.18 m	-0.6 M
23	*	S03	Repl	<u>Frt cntr air bag-</u>	7030B003	1	589.18 m	0.6 M
38		Repl	Headliner black	7200C981XA	1	-801.08	-4.0	
55	*	S03	Repl	Headliner black	7200C981XA	1	<u>991.97</u>	4.0
59	#	Subl	Balance Wheel/Tire		1	-18.00		
86	#	S03	Subl	Balance Wheel/Tire		18.00 X		
60	#	Subl	Balance Wheel/Tire		1	-18.00		
87	#	S03	Subl	Balance Wheel/Tire		18.00 X		
61	#	Subl	Four Wheel Alignment		1	-69.95		
88	#	S03	Subl	Four Wheel Alignment		95.00 X		
Deleted Items								
31	*	S02	Repl	LT Seat back cover leather black	NOT LISTED	1	<u>-669.36</u>	-0.9
NOTE: Called and confirmed price with dealer.								
34	*	S02	Repl	RT Seat back cover leatherette black	NOT LISTED	1	<u>-582.05</u>	-0.9
NOTE: Called dealer to get pricing.								
Added Items								
1	EXHAUST SYSTEM							
2		S03	R&I	R&I exhaust assy rearward of manifolds			m	1.0 M
8		S03	R&I	R&I susp crossmember	NONE		m	4.3 M
15		S03	R&I	R&I gear assy	49001W150P		m	0.4 M
31		S03	Repl	RT Side impact sens B pillar	98830W010P	1	192.89 m	0.2 M
32		S03	Repl	RT Side impact sens C pillar	98830W010P	1	192.89 m	0.2 M
33		S03	Repl	Side impact sens bolt	MF911154	2	6.86	
37		S03	Repl	RT Headrest guide w/o lock	87603W001P	1	17.12	
41		S03	Repl	RT Seat back cover leatherette black	87620W031P	1	582.05	0.9
43		S03	Repl	LT Headrest guide w/o lock	87603W001P	1	17.12	
45		S03	Repl	RT Headrest guide w/lock	87602W001P	1	25.90	
46		S03	Repl	Headrest guide w/lock	6971A745XA	1	13.77	
47		S03	Repl	Headrest guide w/o lock	6971A746XA	1	9.22	
48		S03	Repl	Seat back pad w/o heated	88611W140P	1	250.33	0.1
49		S03	Repl	Seat back cover standard leather black	88620W541P	1	1,031.54	0.9
50		S03	R&I	RT R&I front seat				0.4
51		S03	R&I	LT R&I front seat				0.4

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2024 MITS Outlander SE Black Edition w/Super All Wheel Control/Pano Roof 4D UTV 4-2.5L Gasoline Gasoline Direct Injection White

52		S03	R&I	R&I second row seat				0.5	
53	*	S03	Repl	LT Seat back cover leatherette black	87670W031P	1	<u>582.05</u>	0.9	
56	PILLARS, ROCKER & FLOOR								
57		S03	R&I	RT Upr ctr plr trim	7211A530XA			Incl.	
58		S03	R&I	RT Lwr ctr plr trim	7211A534XA			0.3	
59	QUARTER PANEL								
60		S03	Repl	RT Lower qtr trim	7230B088XA	1	342.20	0.7	
70		S03		Deduct for Overlap				-1.0	M
77		S03	Repl	Bleed brake system		1	m	0.5	M
78		S03	R&I	R&I susp crossmember as an assy	NONE		m	5.0	M
79	REAR BODY & FLOOR								
80		S03	R&I	Rear trim	7240A249XA			0.2	
90	**	S03	Repl	A/M Brake fluid		1	7.00		
SUBTOTALS							2,242.15	14.1	0.0

RATE CHANGES

Mechanical Labor	(S02)	8.8 hrs	@	\$ 20.00 /hr	(120.00	to	140.00)	=	176.00
Mechanical Labor	(Est)	1.6 hrs	@	\$ 20.00 /hr	(120.00	to	140.00)	=	32.00
Mechanical Labor	(S01)	0.5 hrs	@	\$ 20.00 /hr	(120.00	to	140.00)	=	10.00

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			2,111.15
Body Labor	3.5 hrs @	\$ 60.00 /hr	210.00
Mechanical Labor	10.6 hrs @	\$ 140.00 /hr	1,484.00
Additional Supplement Labor			218.00
Miscellaneous			131.00
Subtotal			4,154.15
Sales Tax	\$ 2,111.15 @	7.0000 %	147.78
Total Supplement Amount			4,301.93
NET COST OF SUPPLEMENT			4,301.93

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2024 MITS Outlander SE Black Edition w/Super All Wheel Control/Pano Roof 4D UTV 4-2.5L Gasoline Gasoline Direct Injection White

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	5,651.25	MICHAEL CIRILLO
Supplement S01	198.00	Tony Lightle
Supplement S02	10,731.06	Tony Lightle
Supplement S03	4,301.93	Tony Lightle
Workfile Total:	\$ 20,882.24	
TOTAL ADJUSTMENTS:	\$ 1,000.00	
NET COST OF REPAIRS:	\$ 19,882.24	

All supplements must be pre-approved by Travelers.

Supplement repair charges may be subject to rejection unless approved by Travelers prior to repairs.

This instrument is a damage estimate only and not an acceptance of liability or authorization to repair.

Repair must be pre-authorized by the vehicle owner.

Vehicle owner maintains the right to repair vehicle at a repair facility of their choice.

Please present this estimate to the repair facility prior to repairs.

Necessary Information for Photograph and Video Estimates (READ CAREFULLY):

This estimate may have been completed based wholly or in part using photographs and/or video. Because of the use of photographs and video, this estimate may not be complete, as there could be hidden damage. You should provide this estimate to the shop of your choice prior to commencement of work. If your shop finds additional damages or undiscovered damages, Travelers will work with your repairer to assess the appropriate scope of work. Your shop is instructed in this estimate to contact Travelers through its supplement process and the damages they discover must be reviewed and approved prior to repairing the vehicle. In the event that you are not repairing your vehicle and believe that our estimate does not account for all of your damages, please contact your Claim professional to discuss and address your concerns and options.

A PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD AN INSURER FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION COMMITS A FELONY.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

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Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARP6254, CCC Data Date 05/08/2025, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.
X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.
CAPA=Certified Automotive Parts Association. CFC=Carbon Fiber.
D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part.
O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. STS=Stainless Steel. Subl=Sublet.
UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Solutions Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.