

TRAVELERS - THE STANDARD FIRE INSURANCE COMPANY

Auto Express Claim Center (235)
Request Supplements at <https://supplements.travelers.com>

PO Box 430
Buffalo, NY 14240
Phone: (877) 411-0768

Claim #:
Workfile ID:

I9K7016001
e98ec842

Supplement of Record 4 with Summary

Written By: ERIC SCHATVET, License Number: 123501, 6/13/2024 2:18:45 PM
Adjuster: RZO1

Insured:	HELEN MUTUURA	Owner Policy #:	PT5010A6146391712031	Claim #:	I9K7016001
Type of Loss:	Collision	Date of Loss:	01/31/2024 12:00 AM	Days to Repair:	8
Point of Impact:	01 Right Front	Deductible:	1000.00		

Owner (Insured):	Inspection Location:	Appraiser Information:	Repair Facility:
HELEN MUTUURA	FORT WAYNE, IN 46805-0000	eschatve@travelers.com	808 W. Coliseum Blvd
1622 HOBSON RD	Virtual	(952) 254-0630	Forte Wayne, IN 46808
FORT WAYNE, IN 46805-4876			(260) 482-6822 Business
(973) 234-4320 Cellular			352128232 Federal ID
HMUTUURA@YAHOO.COM			

VEHICLE

2014 TOYO RAV4 LE AWD 4D UTV 4-2.5L Gasoline Sequential MPI Red

VIN:	JTMBFREVXEJ007006	Production Date:	05/2014	Interior Color:	Ash
License:	WJX985	Odometer:	69429	Exterior Color:	Red
State:	IN	Condition:			

TRANSMISSION	Air Conditioning	Search/Seek	SEATS
Automatic Transmission	Intermittent Wipers	CD Player	Cloth Seats
4 Wheel Drive	Tilt Wheel	Auxiliary Audio Connection	Bucket Seats
POWER	Cruise Control	SAFETY	Reclining/Lounge Seats
Power Steering	Rear Defogger	Drivers Side Air Bag	WHEELS
Power Brakes	Keyless Entry	Passenger Air Bag	Wheel Covers
Power Windows	Message Center	Anti-Lock Brakes (4)	PAINT
Power Locks	Steering Wheel Touch Controls	4 Wheel Disc Brakes	Clear Coat Paint
Power Mirrors	Rear Window Wiper	Traction Control	Metallic Paint
DECOR	Telescopic Wheel	Stability Control	OTHER
Dual Mirrors	Backup Camera	Front Side Impact Air Bags	Rear Spoiler
Privacy Glass	RADIO	Head/Curtain Air Bags	California Emissions
Console/Storage	AM Radio	Hands Free Device	TRUCK
Overhead Console	FM Radio	ROOF	Power Trunk/Liftgate
CONVENIENCE	Stereo	Luggage/Roof Rack	

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Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER & GRILLE				
2	R&I	R&I bumper cover			1.2	
3		FRONT LAMPS				
4	R&I	RT R&I headlamp assy NOTE: LABOR: Time is after bumper cover is removed.			0.2	
5		FENDER				
6	* S02	Rpr RT Fender Japan built			<u>2.0</u>	1.8
7	S02	Add for Clear Coat				0.7
8	R&I	RT Wheel opng mldg Japan Built			0.3	
9	R&I	RT Corner molding Japan built			0.1	
10		RESTRAINT SYSTEMS				
11	S01 R&I	RT Side impact sens front door Japan built		m	0.2 M	
12	S01 Repl	Air bag system diagnosis	1	m	0.5 M	
13		ROOF				
14	* S01 Blnd	<u>LT Roof rail clear only</u>				<u>1.0</u>
15		FRONT DOOR				
16	S02 Repl	RT Water shield NOTE: PARTS: Part cannot be reused/reinstalled.	1	26.06	Incl.	
17	S03 Refn	RT Handle, outside w/o smart entry, Japan built black				0.5
18	S03	Overlap Minor Panel				-0.2
19	S03	Add for Clear Coat				0.1
20	S01 Repl	RT Door shell Japan built (HSS)	1	908.01	4.8	3.0
21	S02	Overlap Major Adj. Panel				-0.4
22	S01	Add for Clear Coat				0.5
23	S01 Repl	RT Black out tape	1	33.50	0.3	
24	S01 Repl	RT Applique	1	41.06	Incl.	
25	S01 Repl	RT Lower molding Japan built	1	251.65	0.3	
26	S01 Repl	RT Corner trim	1	4.11		
27		REAR DOOR				
28	* S03 Rpr	RT Outer panel (HSS) NOTE: Front edge partial basecoat full clear			<u>4.0</u>	2.0
29	S01	Overlap Major Adj. Panel				-0.4
30		Add for Clear Coat				0.3
31	S02	Add for Edging NOTE: Front inside edge damaged				0.5
32	R&I	RT Belt molding			0.2	
33	R&I	RT Handle, outside Japan built red			0.3	
34	R&I	RT R&I trim panel			0.4	
35	* S04 Repl	RT Lower molding pad lower	1	<u>12.30</u>		
36	S02 Repl	RT Lower molding pad upper	1	11.18		
37	S02 Repl	RT Lower molding pad rear	1	11.18		

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38	QUARTER PANEL							
39	*	S03	Rpr	RT Quarter panel			1.5	2.6
40		S02		Overlap Major Adj. Panel				-0.4
41		S02		Add for Clear Coat				0.4
42		S01	R&I	RT Upper qtr trim Japan built			0.3	
43		S01	Repl	RT Wheel opng mldg Japan Built	1	131.42	0.4	
				NOTE: PARTS: Part cannot be reused/reinstalled				
44		S02	R&I	RT Lower qtr trim Japan built			0.7	
45		S01	Repl	RT Quarter glass Toyota Japan built	1	106.10	2.2	
				NOTE: PARTS: Part cannot be reused/reinstalled. LABOR: Time is after upper and lower quarter trim panels are removed.				
46	REAR LAMPS							
47		S01	R&I	RT Tail lamp			0.3	
48	REAR BUMPER							
49		S01	R&I	R&I bumper cover			1.0	
50	VEHICLE DIAGNOSTICS							
51	*	S02		Pre-repair scan	1	60.00 m	0.5 M	
52	*	S02		Post-repair scan	1	60.00 m	0.5 M	
53	*	S04		Pre-repair scan	1	60.00 m	0.5 M	
54	*	S04		Post-repair scan	1	60.00 m	0.5 M	
55	*	S04	Subl	Calibrate occupant classification system	1	119.95 X m		
				NOTE: Seat weight sensor calibration				
56	MISCELLANEOUS OPERATIONS							
57	**		Repl	A/M Seam Sealer/Caulking	1	10.00 T	Incl.	
58	**		Repl	A/M Restore Corrosion Protection	1	7.00 T	0.2	
59	**		Repl	A/M Car Cover	1	5.00 T	0.2	
60	#	S01	Rpr	D&R Battery			0.2	
61	#	S04	Refn	Color Tint- major				1.0
				NOTE: 3 stage spray out				
62	**	S01	Repl	A/M Prime Car Cover	1	5.00 T	0.2	
63	**	S01	Repl	A/M Seam Sealer/Caulking	1	56.03 T	0.5	
64	**	S01	Repl	A/M Glass Installation Kit	1	25.00 T		
65	**	S02	Repl	A/M Mask Jambs	1	4.00 T	0.2	
66	**	S03	Repl	A/M Clean and remove adhesives	1	3.00	0.3	
67	#	S04	Repl	De-Nib & Buff	1	15.00	2.0	
68	OTHER CHARGES							
69	#	S01		Hazardous Waste	1	3.00		
SUBTOTALS						2,029.55	27.0	13.0

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ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				1,794.57
Body Labor	24.3 hrs	@	\$ 60.00 /hr	1,458.00
Paint Labor	13.0 hrs	@	\$ 60.00 /hr	780.00
Mechanical Labor	2.7 hrs	@	\$ 95.00 /hr	256.50
Paint Supplies	13.0 hrs	@	\$ 40.00 /hr	520.00
Miscellaneous				231.98
Other Charges				3.00
Subtotal				5,044.05
Sales Tax	\$ 2,426.60	@	7.0000 %	169.86
Total Cost of Repairs				5,213.91
Deductible				1,000.00
Total Adjustments				1,000.00
Net Cost of Repairs				4,213.91

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SUPPLEMENT SUMMARY

Line	Oper	Description	Qty	Extended Price \$	Labor	Paint
Changed Items						
36	S02	Repl RT Lower molding pad lower	1	-11.18		
35	*	S04 Repl RT Lower molding pad lower	1	<u>12.30</u>		
Deleted Items						
32	#	Refn Partial basecoat adjustment				0.3
59	#	S01 Refn Color Tint- minor				-0.5
65	#	S03 Rpr Feather prime and block			<u>Incl.</u>	
NOTE: Included in repair						
Added Items						
53	*	S04 Pre-repair scan	1	<u>60.00</u> m	<u>0.5</u> M	
54	*	S04 Post-repair scan	1	<u>60.00</u> m	<u>0.5</u> M	
55	*	S04 Subl Calibrate occupant classification system	1	<u>119.95</u> X m		
NOTE: Seat weight sensor calibration						
61	#	S04 Refn Color Tint- major				1.0
NOTE: 3 stage spray out						
67	#	S04 Repl De-Nib & Buff	1	15.00	2.0	
SUBTOTALS				256.07	3.0	0.8

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			136.12
Body Labor	2.0 hrs @	\$ 60.00 /hr	120.00
Paint Labor	0.8 hrs @	\$ 60.00 /hr	48.00
Mechanical Labor	1.0 hrs @	\$ 95.00 /hr	95.00
Paint Supplies	0.8 hrs @	\$ 40.00 /hr	32.00
Miscellaneous			119.95
Subtotal			551.07
Sales Tax	\$ 168.12 @	7.0000 %	11.77
Total Supplement Amount			562.84
NET COST OF SUPPLEMENT			562.84

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CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	1,833.02	ERIC SCHATVET
Supplement S01	2,042.43	ERIC SCHATVET
Supplement S02	725.90	ERIC SCHATVET
Supplement S03	49.72	ERIC SCHATVET
Supplement S04	562.84	ERIC SCHATVET
Workfile Total:	\$ 5,213.91	
TOTAL ADJUSTMENTS:	\$ 1,000.00	
NET COST OF REPAIRS:	\$ 4,213.91	

All supplements must be pre-approved by Travelers.

Supplement repair charges may be subject to rejection unless approved by Travelers prior to repairs.

This instrument is a damage estimate only and not an acceptance of liability or authorization to repair.

Repair must be pre-authorized by the vehicle owner.

Vehicle owner maintains the right to repair vehicle at a repair facility of their choice.

Please present this estimate to the repair facility prior to repairs.

Necessary Information for Photograph and Video Estimates (READ CAREFULLY):

This estimate may have been completed based wholly or in part using photographs and/or video. Because of the use of photographs and video, this estimate may not be complete, as there could be hidden damage. You should provide this estimate to the shop of your choice prior to commencement of work. If your shop finds additional damages or undiscovered damages, Travelers will work with your repairer to assess the appropriate scope of work. Your shop is instructed in this estimate to contact Travelers through its supplement process and the damages they discover must be reviewed and approved prior to repairing the vehicle. In the event that you are not repairing your vehicle and believe that our estimate does not account for all of your damages, please contact your Claim professional to discuss and address your concerns and options.

A PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD AN INSURER FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION COMMITS A FELONY.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

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Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARM8451, CCC Data Date 06/10/2024, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.
X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non
Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway
Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.