Confirmation Overview Steps

Example Use Cases

- Communication has failed between TCQ_SPPLA_R and TCQ_OD_S. Using the 'Resume Before' option will resend the SalesOrderPOL2OD telegram to Order Dressing (OD).
- If OD was able to successfully elaborate the order and send it to DDQ, but DDQ timed out or produced an error you would use 'Resume After' on TCQ_OD_S step to attempt to send back through DDQ.

Locate Agreement

1. Open a browser
2. Navigate to WebStart DDQ (Instructions here)
3. Log in using Nucor credentials
   Demand Manager Log In
4. Navigate to 'Demand Agreement'
5. Filter for target 'Agreement Id'
6. Select the Agreement
7. Under the 'Demands' tab, select the item
8. Click on 'Go to Demand'
   Demand Agreement

Demand Resume Before

Resume Before: resume before the selected step.

1. Select the Demand
2. Under Confirmation Status Overview, select the 'Pending' DDQ step type
3. Click on the 'Resume Before' option
   Resume Before
4. This should resume the order before the DDQ step

While waiting for DDQ status 'Pending', if not receiving Confirmed or Rejected messages, Suspend and then 'Resume Before' In the 'Demand Overview', click on 'Suspend' and then attempt a 'Resume Before'

Demand Resume After

Resume After: resume after the selected step.

1. Select the Demand
2. Under Confirmation Status Overview, select the 'Pending' DDQ step type
3. Click on the 'Resume After' option
   Resume Before
4. This should resume the order after the DDQ step

Continue

Continue: continue after selected review step
Continue Demand

Pending with no Updates

While waiting for DDQ status 'Pending', if not receiving Confirmed or Rejected messages, Suspend and then 'Resume Before'

1. Locate Agreement
2. In the 'Demand Overview', click on 'Suspend'
   Suspend Demand
3. Attempt a Resume Before