# Chad Koivuneva

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### **Professional Experience**

### Web Master | Alberta Association of Nurses

Mar 2022 - Present

- Learned 3 software applications that enhanced the overall appearance and assets on the site.
- Provided website support for staff regarding new features for the platform.
- Participated in business meetings and translated company needs into technical requirements.
- Landed 2 of our pages as the top search result on google with SEO best practices.
- Contributed to the Associations growth reaching over 10k website members within its first year of establishment.
- Consulted with team members and clients to gather website requirements. Designed and developed over 20 WordPress pages for the platform that met design specifications.

#### Math & Science Tutor | Scholars

Nov 2023 – Present

- Tutor for K-12 youth in sciences, math, and english.
- Created 4 learning videos and designed a video ad for increased public exposure.

#### **Customer Service Representative** | Soffrittos

May 2022 – Aug 2022

- Provided exceptional customer service by assisting patrons with product selection and information on promotions.
- Successfully resolved issues with POS systems, card readers and associated software to ensure seamless transactions.

### **Projects**

Travel.me | Next.js, React, Tailwind CSS3, MongoDB, Node.js, Vercel

- Learned a variety of front end languages to create a full stack travel app that recommends travel apps based on user interests.
- Implemented server hosting and deployment using Vercel to guarantee optimal performance and accessibility for users.

## **Education and Certifications**

#### **Mount Royal University**

2019 – Feb 2023

**B.S Computer Science** 

Dean's Honor Roll 2018 - 2019

COMP TIA May 2024

A+

#### **Skills and Tools**

**Tools:** Microsoft Office, Windows / OS / Linux configuration, SQL server, Bash Scripting, Web Design / Web Development, Hardware support, Virtualization

**Skills:** Coachable, Resourceful, Problem-Solving, Communication, Teamwork, Time Management, Attention to Detail, Team Player, Self Starter