

Acceptance Testing
UAT Execution & Report Submission

| | |
|---------------|---|
| Date | 10 February 2026 |
| Team ID | LTVIP2026TMIDS65560 |
| Project Name | Educational Organization Using ServiceNow |
| Maximum Marks | -- |

1. Purpose of Document

The purpose of this document is to explain the test coverage and open issues of the **Educational Organization Using ServiceNow** project during the User Acceptance Testing (UAT) phase. It ensures the system meets user requirements such as student management, course enrollment, attendance tracking, and report generation before final deployment.

2. Defect Analysis

| Resolution | Severity 1 | Severity 2 | Severity 3 | Severity 4 | Subtotal |
|----------------|------------|------------|------------|------------|-----------|
| By Design | 2 | 1 | 0 | 1 | 4 |
| Duplicate | 0 | 1 | 1 | 0 | 2 |
| External | 0 | 1 | 0 | 0 | 1 |
| Fixed | 5 | 4 | 3 | 2 | 14 |
| Not Reproduced | 0 | 0 | 1 | 0 | 1 |
| Skipped | 0 | 0 | 0 | 1 | 1 |
| Won't Fix | 0 | 1 | 0 | 0 | 1 |
| Totals | 7 | 8 | 5 | 4 | 24 |

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution Severity 1 Severity 2 Severity 3 Severity 4 Subtotal

By Design 10 4 2 3 20

Duplicate 1 0 3 0 4

External 2 3 0 1 6

Fixed 11 2 4 20 37

Not Reproduced 0 0 1 0 1

Skipped 0 0 1 1 2

Won't Fix 0 5 2 1 8

Totals 24 14 13 26 77

3. Test Case Analysis

| Section | Total Cases | Not Tested | Fail | Pass |
|---------------------|-------------|------------|----------|-----------|
| User Login Module | 10 | 0 | 0 | 10 |
| Student Management | 15 | 0 | 1 | 14 |
| Course Enrollment | 8 | 0 | 0 | 8 |
| Attendance Tracking | 7 | 0 | 0 | 7 |
| Report Generation | 6 | 0 | 1 | 5 |
| Security Validation | 4 | 0 | 0 | 4 |
| Total | 50 | 0 | 2 | 48 |

This report shows the number of test cases that have passed, failed, and untested

Section Total Cases Not Tested Fail Pass

Print Engine 7 0 0 7

Client Application 51 0 0 51

Security 2 0 0 2

Outsource Shipping 3 0 0 3

Exception Reporting

9

0

0

9

Final Report Output

4

0

0

4

Version Control

2

0

0

2