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TableVisit App Functionality

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Product Overview

Accessibility:
iOS & Android

TableVisit is the premier VIP experience app that allows you to manage a night out on the town from the palm of your hand. TableVisit is the Uber of VIP nightlife!

Users will be able to download TableVisit from the Apple App Store and Google Play Store. Once downloaded, users will be brought to a Home Screen that allows them to search by city and venue type. They will have access to all registered Venues and be able to book VIP experiences.

In order to book a VIP Experience, the user will be required to create a user profile. The user profile will include Name, Phone, Email, Profile pic (optional), Add a Credit Card on file (mandatory).

Once registered, users are able to book every aspect of their VIP experience. Quo provides a completely touch-free and safe experience by allowing users to:

- Pre-Pay for Valet
- Choose VIP section (from a table layout)
- Pre-Purchase Bottles
- Make Special Table Requests
- Check-in prior to arriving at the venue

Once checked in at the venue, users are able to use the app to:

- Manage their Guest List
- Request their server
- Request additional services (Hookah, Security escort etc.)
- Order additional bottles (drop-down menu)
- Pay their tab and tip their server
- Send song requests to the DJ

Functionality Flow

1. Home page allows users to **create an account**, **sign in** or **continue as guest**

2. If the user chooses to continue as a guest, then they will only have access to view registered Venues- they will NOT be able to book a reservation. If a user creates a profile, then the following information will be requested: Name, Email Address, Phone Number, Profile Pic, Location, Billing Address, CC info.

3. Once logged in, the user is brought to the main screen that shows featured venues and allows them to **search for venues by City and State** OR **by their current location**. Users can also choose to view their profile which will include current reservations, previous reservations, and account settings.

4. Once a venue is selected the user will be redirected to the venue's page that features Venue description, Venue photos, address, reviews, and the ability to book a VIP section. There will be a button under the venue name that says **Make a Reservation**.

5. Once the user clicks on **make a reservation**, they will select their ideal date and then they will be directed to a page that shows the **VIP table layout**, what tables are available and the minimum or cost of each section.

6. Once the user reserves their section, they can select bottle preference (drop-down menu with prices), create their guest list (based on venues table minimum and restriction) and note any additional requests. Users will have the option to **prepay or place a deposit** for this reservation.

7. Upon arrival to the venue, users will be able to go into their profile and click reservations. This will populate a screen that allows them to **check-in from the app** and alert the VIP host to meet them at the venue door.

8. During the reservation, the user can use the reservation button to request **additional bottles, security escort, hookah or their server for any additional needs.**

9. Users will have the option to **pay their tab via the app or settle their tab at the venue.**

**App will likely require 2 back offices- one for users and one for venue employees (servers, security, etc.)

Employee Backend Functionality

Employees of venues will need to be able to:

1. Track tables as they arrive (receive an alert)
2. Receive bottle/hookah orders.
3. Receive alerts from guests
4. Message with guests through the app.