# Emirates Airlines (Unified)

## Official Passenger Flight Guidelines

*Applicable to All PTFS and RO-AV Operations*

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# Section 1 — Introduction

These Flight Guidelines ("Guidelines") establish the mandatory procedures, behavioral standards, and operational requirements applicable to all passengers ("Passengers") traveling with **Emirates Airlines (Unified)** across both **PTFS** and **RO-AV** platforms.
 Compliance with these Guidelines is **compulsory**. Failure to do so may result in denial of service, removal from an active operation, or administrative action taken by Emirates Group Roblox.

These terms are enforced to protect the safety, realism, and operational integrity of the airline.

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# Section 2 — General Rules and Passenger Obligations

## 2.1 Mandatory Compliance

Passengers must comply with all verbal and written instructions issued by Emirates Airlines (Unified) personnel, including—but not limited to—Ground Agents, Cabin Crew, Flight Crew, and Executive Board Representatives.

## 2.2 Behavioral Standards

The following conduct is strictly prohibited:

- Disruptive, abusive, or hostile behavior

- Trolling, interfering with operations, or creating operational delays

- Engaging in unrealistic or intentionally disruptive roleplay

- Harassment of staff or other passengers

Violations may result in immediate removal from the server.

## 2.3 Accuracy of Passenger Information

Passengers are required to:

- Use their correct Roblox username

- Provide accurate and truthful information during booking and check-in

- Refrain from falsifying, altering, or sharing booking reference numbers

Any attempt to manipulate the booking or check-in process is grounds for service denial.

## 2.4 Operational Attendance

Passengers must:

- Join the designated server corresponding to their booking

- Follow all airport, terminal, and in-flight procedures as instructed

Failure to arrive on time or follow instructions may result in forfeiture of the booking.

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# Section 3 — PTFS Operations: Booking and Attendance Requirements

### 3.1 Flight Availability Verification

All Passengers must verify flight availability prior to booking at:
 **flightdashboard.emiratesgrouproblox.link**

This official dashboard contains all scheduled, active, delayed, or cancelled PTFS flights.
 Passengers are responsible for confirming that a selected flight is operational.

### 3.2 Flight Booking Requirements

Once a flight is selected, Passengers must complete the booking process at:
 **flyemirates.emiratesgrouproblox.link/booking**

The following terms apply:

- All submitted information must be valid and complete

- Passengers may book for multiple individuals within the allowed limit

- Support is available at **emiratesgrouproblox.link/support**

- Upon successful booking, Passengers will receive a confirmation notice and a **unique Reference Number**

- This Reference Number must be retained securely; it is required for check-in and boarding

- The booking window closes **10 minutes prior to the scheduled departure time**

Emirates Airlines (Unified) reserves the right to reject late or inaccurate submissions.

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# Section 4 — PTFS Operations: Check-In Procedures

Once the flight server and check-in period open, Passengers may proceed with either **Online Check-In** or **Counter Check-In**.

### 4.1 Online Check-In

Available at:
 **flyemirates.emiratesgrouproblox.link/checkin**

Online Check-In Requirements:

- The form must be completed honestly and accurately

- For multi-passenger bookings, only the *primary booking holder* submits the form

- Additional passengers are not required to file individual check-ins

- Baggage may be placed at any non-staffed check-in desk; staff will process it when available

## 4.2 Counter Check-In

Passengers may check in with an Emirates staff member at an operational desk.
Passengers must present their Reference Number and comply with all agent instructions.

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# Section 5 — Monitoring of Flight Status

Passengers are solely responsible for remaining informed of their flight status via:
**flightdashboard.emiratesgrouproblox.link**

The dashboard provides real-time updates including:

- Delays

- Gate modifications

- Cancellations

- Departure time changes

- Operational advisories

Failure to monitor flight updates does not exempt Passengers from compliance.

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# Section 6 — Skywards, Upgrades, and Customer Support

Assistance regarding Skywards membership, mile accrual, upgrades, or booking revisions is available through the following channels:

- Support Portal: **emiratesgrouproblox.link/support**

- Email: **helpline.egr@gmail.com**

All inquiries will be handled by authorized Emirates Group Roblox representatives.

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# Section 7 — RO-AV Operations: Special Provisions

## 7.1 Booking Requirements

RO-AV bookings use the same system and requirements as PTFS bookings:

- Scheduled flight viewing via: **flightdashboard.emiratesgrouproblox.link**

- Booking via: **flyemirates.emiratesgrouproblox.link/booking**

## 7.2 Mandatory Airport Check-In

For all RO-AV operations:

- Online Check-In is **not permitted**

- Passengers must check in physically at an Emirates self-service kiosk or staffed check-in desk

Passengers who do not complete check-in at the airport may be denied boarding.

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# Section 8 — Enforcement and Administrative Action

Emirates Airlines (Unified) reserves the right to take corrective action against any Passenger who violates these Guidelines, including but not limited to:

- Denial of boarding

- Removal from any active flight or airport area

- Temporary or permanent restrictions from airline services

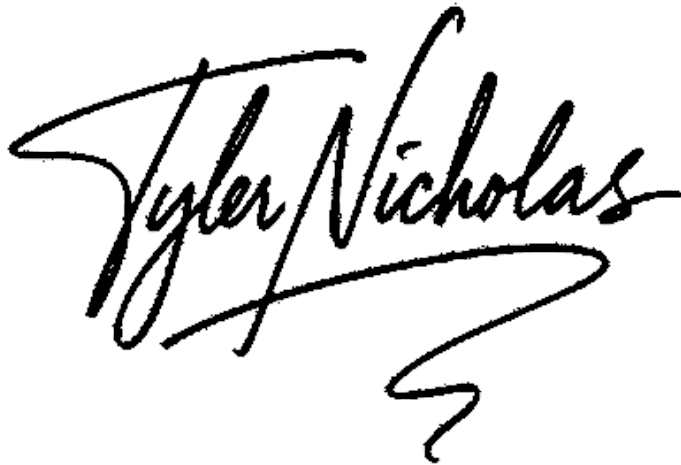- Referral to Emirates Group Roblox Moderation for disciplinary review

Passengers acknowledge that Emirates Airlines (Unified) has full discretionary authority to enforce these Guidelines to maintain operational integrity, safety, and realism.

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# End of Document