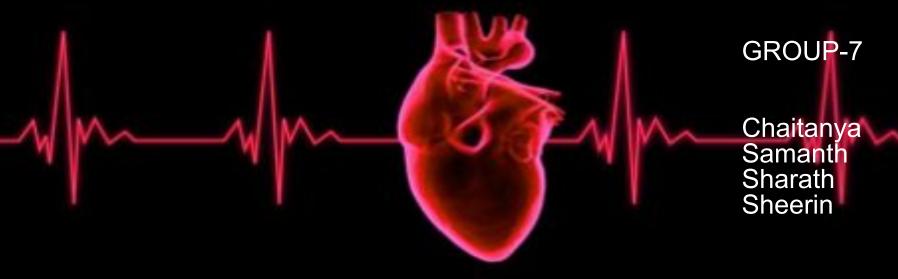
Project Proposal-BUAN 6356



HEART STROKE PREDICTION TARGET FIRM: CVS Healthcare

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Overview of the project



- The main objective of our project is to predict the chances of stroke. For this process, we have used
 12 attributes such as age, gender, hypertension, heart disease etc.
- We have made around 5110 observations for this prediction. Based on the observation, we are
 predicting the factors that influences the chances of stroke using the logistic regression model and
 decision trees.
- The outcome of this project will be a reference for many Healthcare companies to experiment with their insurance plans according to the attributes we used for the observation.

Business understanding (Firm description)





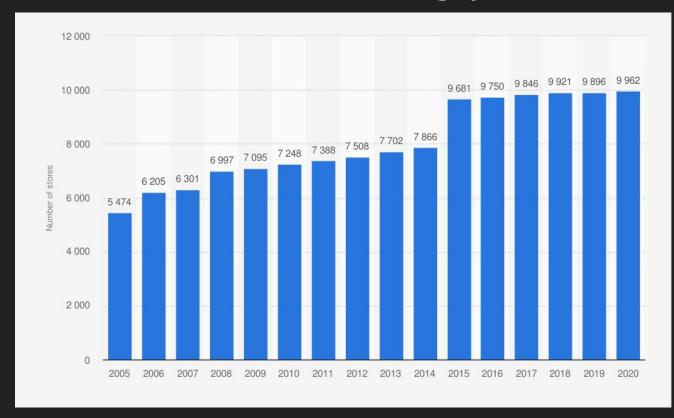
- Based on our observation and results after conducting a logistic regression,we are looking to submit our project proposal to the famous company CVS Health.
- CVS is one of the world's largest healthcare companies, housing about 300000(2020) employees and ranked 5th on the 2020 Fortune 500 list of the largest U.S. corporations by total revenue.
- It has various product and service line including pharmacy ,retail, health insurance(Aetna),etc
- Our observation and the results with our project will surely help them to keep our project as a reference in predicting the chances of stroke and spread the awareness to the society based on the attributes what we used in this project.

Business understanding (Firm description)

Through series of strategic business moves, CVS Health has categorised its business into four key areas as shown in the table below.

Area of Business	Approx Yearly Revenue(USD)	Number of employees(approx)
CVS Pharmacy	134 Billion	203000
CVS Caremark	36 Billion	19500
Minute Clinic	25 Billion	18000
Aetna(Health Insurance)	60 Billion	48000

Business understanding (Firm description)



- CVS
 healthcare is
 having it's
 branches in 49
 states.
- As per the year 2020, they're having 9962 stores in the country as shown in the graph.

Fig. Geographic footprint of CVS Health

Business understanding(SWOT ANALYSIS)



STRENGTHS

- Brand Value and Market Positioning.
- The financial statements of Aetna seem organized and reliable with consistently more than 60 Billion USD in the last 3 years.
- Formed in the relationship era. Aetna has a strong base of royal customers who may not go away anytime soon. As of 2019 More than 39 Million people across the US.

WEAKNESS



- Uncertainty in Market share. Aetna only holds 5.56% of the national market share. Government laws create uncertainty about the company's future business model.
- Like most Private Health Insurance companies, Aetna's health insurance plans might not be pocket friendly to certain sectors of population.

Business understanding(SWOT ANALYSIS)





- Improvement in technology gives better opportunities for greater customization of health plans.
- Expansion into new/emerging economies.
- With increase in aged population, particularly in developed countries such as US, people need more care, costlier care as they age.



- Strict Regulatory issues, causing uncertainty in business.
- Tough competition by other major firms in the health insurance line such as United,BCBS,Cigna,etc.



Data Description:



Heart Stroke is 2nd most leading cause of death globally. Approximate 11% of total deaths. Through this dataset we are predicting whether the target population is susceptible of having stroke based on the parameters like gender, age, various diseases, and smoking status. Each row in the data provides relevant information about the patient.

- Data Source: https://www.kaggle.com/fedesoriano/stroke-prediction-dataset?select=healthcare-dataset-stroke-dataset
 a.csv
- Originally, the data contains 5110 observations with 12 attributes. There is no accurate time frame mentioned over which data has been collected. The data was published on kaggle on 26th Jan'21.
- For our analysis we have split the data and now we have 4343 observations.
- Our target variable of interest is to predict stroke based on the 12 attributes.

Data Description: Attribute Information

- 1) ID: unique identifier
- 2) Gender: "Male", "Female" or "Other"
- 3) Age: Age of the patient
- 4) Hypertension: 0 if the patient doesn't have hypertension, 1 if the patient has hypertension
- 5) Heart disease: 0 if the patient doesn't have any heart diseases, 1 if the patient has a heart disease
- 6) Marital Status: Ever married: "No" or "Yes"
- 7) Work type: "children", "Govt_jov", "Never_worked", "Private" or "Self-employed"
- 8) Residence type: "Rural" or "Urban"
- 9) Avg_glucose_level: average glucose level in blood
- 10) BMIi: body mass index
- 11) Smoking status: "formerly smoked", "never smoked", "smokes" or "Unknown"*
- 12) Stroke: 1 if the patient had a stroke or 0 if not

> summary(stroke.df)

id	gender	age	hypertension	heart_disease	ever_married
Min. : 67	Length: 4343	Min. : 0.08	Min. :0.00000	Min. :0.00000	Length: 4343
1st Qu.:17938	Class :character	1st Qu.:25.00	1st Qu.:0.00000	1st Qu.:0.00000	Class :charac
Median :36969	Mode :character	Median :45.00	Median :0.00000	Median :0.00000	Mode :charac
Mean :36646		Mean :43.13	Mean :0.09256	Mean :0.05227	
3rd Qu.:54736		3rd Qu.:61.00	3rd Qu.:0.00000	3rd Qu.:0.00000	
Max. :72918		Max. :82.00	Max. :1.00000	Max. :1.00000	
smoking_status	stroke				
Length: 4343	Min. :0.00000	()			
Class :character	1st Qu.:0.00000	1			
Mode :character	Median :0.00000	1			
	Mean :0.04812				
	3rd Qu.:0.00000	10			
	Max. :1.00000	1			

ever_married Class :character Mode :character

work_type Length: 4343 Class :character Mode :character

Residence_type Length: 4343 Class :character Mode :character

1st Qu.: 77.25 Median : 91.85 Mean :106.22 3rd Qu.:114.28 Max. :271.74

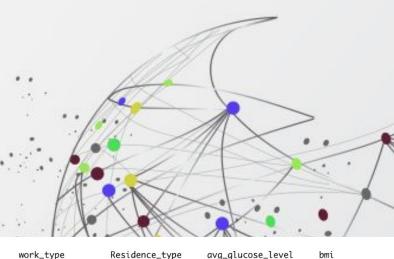
Min. : 55.12

bmi Length: 4343

Class :character







Statistics Snapshot: Summary - Removed Gender: "other" & 178 NA's of BMI is replaced by mean BMI

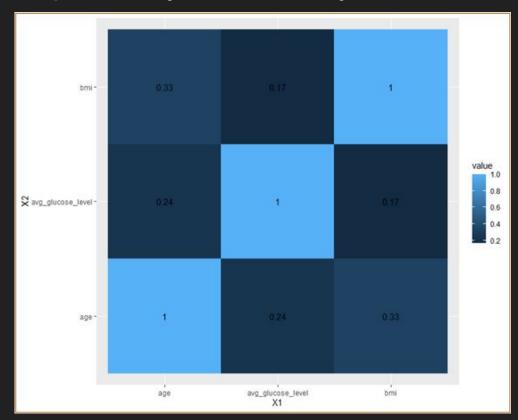
> summary(stro	ke.df)											
gender	age	hypertension	heart_disease	e ever_married	wo	rk_type	Residence_type	e avg_glucose_level	bmi	smokin	g_status	stroke
Female:2539	Min. : 0.08	0:3940	0:4115	No :1497	children	: 584	Rural:2103	Min. : 55.12	Min. :11.50	formerly smoke	d: 747	0:4133
Male :1803	1st Qu.:25.00	1: 402	1: 227	Yes:2845	Govt_job	: 561	Urban:2239	1st Qu.: 77.24	1st Qu.:23.50	never smoked	:1619	1: 209
	Median :45.00				Never_work	ed : 21		Median : 91.85	Median :28.00	smokes	: 681	
	Mean :43.13				Private	:2487		Mean :106.21	Mean :28.87	Unknown	:1295	
	3rd Qu.:61.00				Self-emplo	yed: 689		3rd Qu.:114.24	3rd Qu.:33.10			
	Max. :82.00							Max. :271.74	Max. :97.60			
									NA's :178			
# Novelean aC	managed a suit the Ather		4									

Descriptive Summary of Numerical Variables:

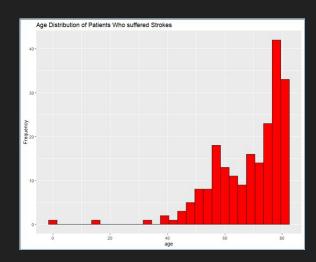
•	mean [‡]	median 🗘	sd [‡]	variance [‡]	min [‡]	max [‡]	count [‡]	miss.val	÷
age	43.12958	45.00	22.558035	508.86496	0.08	82.00	4342	(0
avg_glucose_level	106.21045	91.85	45.327663	2054.59703	55.12	271.74	4342	(0
bmi	28.87105	28.40	7.651788	58.54987	11.50	97.60	4342	(0

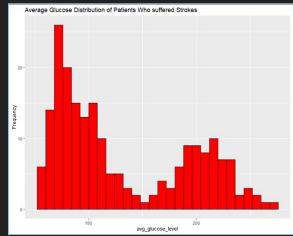
```
# A tibble: 2 x 3
gender avg_bmi n
* <fct> <dbl> <int>
1 Female 29.1 2539
Male 28.6 1803
|
```

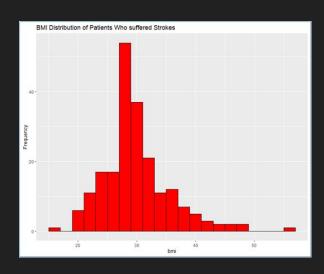
Exploratory Data Analysis: Correlation Matrix



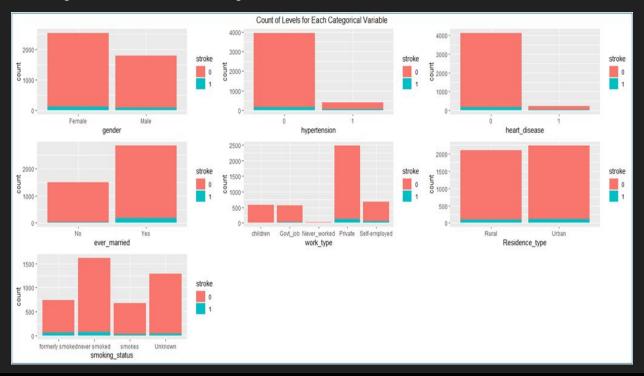
It seemed like both BMI and Age are weakly positively correlated



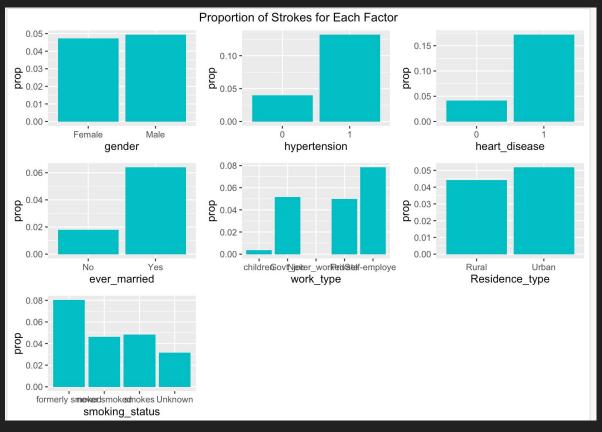




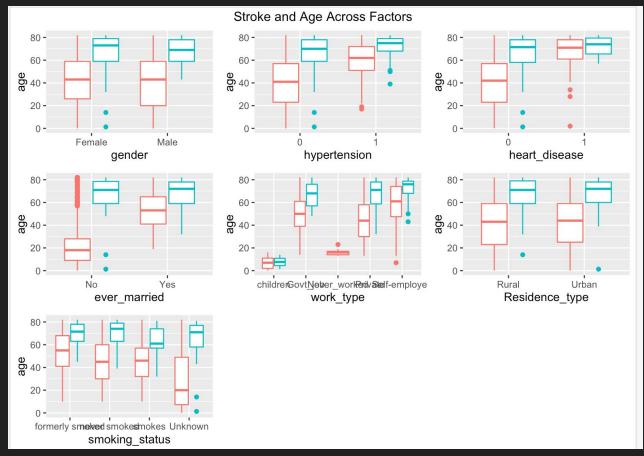
- 1) As the patient's age advances, so is the chance to have a stroke.
- 2) Population who have average glucose level more than 150 suffered a stroke. Prediabetes is considered in patient for a reading between 140-199mg/dL. Diabetes is one of the risk factors for stroke occurrence and prediabetes patients have an increased risk of stroke.
- 3) Population with BMI between 25 to 35 are the highest to suffer a stroke. However, higher BMI does not increase risk of stroke.



The amount of those who have had a stroke is a small portion of the population. So, we compare proportions of those who had a stroke in each factor.



- Gender and residence type do not show much difference in occurrence of strokes.
- 2) Hypertension, heart disease, marital status have a much higher proportion of populations to have a stroke.
- 3) Children have very low occurrences of strokes, never worked have none. There is little difference in the proportions of those who work in government and those who work in the private sector. Self employed have a higher proportion than both of these sectors.
- 4) Former smokers have a higher chance of occurrence to stroke than current smokers.

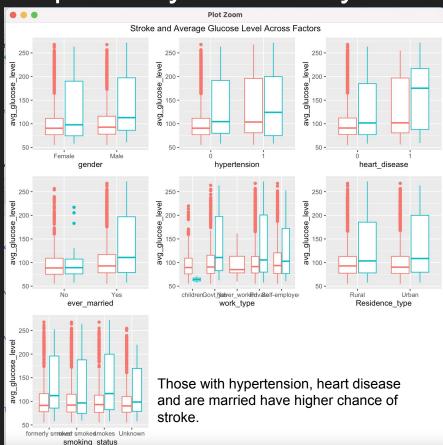


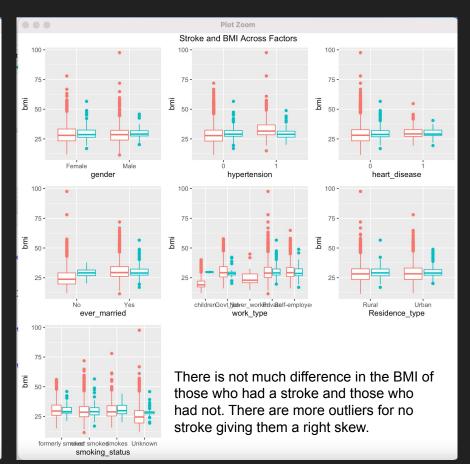
For all levels in each factor those who have had a stroke are older.

Those with hypertension and heart disease are older than those who do not.

Self-employed are also older than the other types of work. They are at risk to have a stroke.

Those who had a stroke and smoke are younger than those who quit or never smoked (but still had a stroke).





Data Modelling

Model Comparison

We will compare our accuracy with other classification models such as decision trees and random forests and select the best one.

Model Selection

Given target variable is a binary categorical variable, we will use classification prediction model - logistic regression

Model Diagnosis

After running the model, checking the confusion matrix and predictors coefficients will give us a better idea about model performance.

Variable Selection

We have 10 predictor variables in our dataset to predict our target variable (stroke)

Data Modelling - Model Comparison

Model	Prediction	Accuracy	Measures	
Logistic Regression	FALSE TRUE FALSE 1240 60 TRUE 3 0	Accuracy: 0.9517 95% CI: (0.9386, 0.9626) No Information Rate: 0.954 P-Value [Acc > NIR]: 0.6838	Sensitivity: 0.9976 Specificity: 0.0000 Pos Pred Value: 0.9538 Neg Pred Value: 0.0000	
Random Forest	Reference	Accuracy: 0.9524	Sensitivity: 0.99759	
	Prediction 0 1	95% CI: (0.9394, 0.9633)	Specificity: 0.01667	
	0 1240 59	No Information Rate: 0.954	Pos Pred Value: 0.95458	
	1 3 1	P-Value [Acc > NIR]: 0.6362	Neg Pred Value: 0.25000	
Decision Tree	Reference	Accuracy: 0.9279	Sensitivity: 0.9614	
	Prediction 0 1	95% cI: (0.9124, 0.9413)	Specificity: 0.2333	
	0 1195 46	No Information Rate: 0.954	Pos Pred Value: 0.9629	
	1 48 14	P-Value [Acc > NIR]: 1.0000	Neg Pred Value: 0.2258	

Data Modelling - Under Sampled data

Model	Prediction	Accuracy	Measures
Logistic Regression	FALSE TRUE FALSE 940 12 TRUE 303 48	Accuracy: 0.7583 95% CI: (0.7341, 0.7813) No Information Rate: 0.954 P-Value [Acc > NIR]: 1	Sensitivity: 0.7562 Specificity: 0.8000 Pos Pred Value: 0.9874 Neg Pred Value: 0.1368
Random Forest	Reference	Accuracy: 0.746	Sensitivity: 0.7450
	Prediction 0 1	95% CI: (0.7214, 0.7694)	Specificity: 0.7667
	0 926 14	No Information Rate: 0.954	Pos Pred Value: 0.9851
	1 317 46	P-Value [Acc > NIR]: 1	Neg Pred Value: 0.1267
Decision Tree	Reference	Accuracy: 0.703	Sensitivity: 0.70475
	Prediction 0 1	95% cI: (0.6774, 0.7277)	Specificity: 0.66667
	0 876 20	No Information Rate: 0.954	Pos Pred Value: 0.97768
	1 367 40	P-Value [Acc > NIR]: 1	Neg Pred Value: 0.09828

Data Modelling - Over Sampled data

Model	Prediction	Accuracy	Measures
Logistic Regression	FALSE TRUE FALSE 921 12 TRUE 322 48	Accuracy: 0.7437 95% CI: (0.719, 0.7672) No Information Rate: 0.954 P-Value [Acc > NIR]: 1	Sensitivity: 0.7409 Specificity: 0.8000 Pos Pred Value: 0.9871 Neg Pred Value: 0.1297
Random Forest	Reference	Accuracy: 0.9332	Sensitivity: 0.9726
	Prediction 0 1	95% CI: (0.9183, 0.9462)	Specificity: 0.1167
	0 1209 53	No Information Rate: 0.954	Pos Pred Value: 0.9580
	1 34 7	P-Value [Acc > NIR]: 0.99970	Neg Pred Value: 0.1707
Decision Tree	Reference	Accuracy : 0.8734	Sensitivity: 0.8986
	Prediction 0 1	95% CI : (0.8541, 0.891)	Specificity: 0.3500
	0 1117 39	No Information Rate : 0.954	Pos Pred Value: 0.9663
	1 126 21	P-Value [Acc > NIR] : 1	Neg Pred Value: 0.1429

Recommendations

We discuss 3 ways in which our Target Firm can use our Data Model to improve the efficiency of their business operations:

1)Aid Segmentation and Targeted Development of Insurance Plans



- Our data model can help our target firm CVS(Aetna) to more precisely predict the susceptibility of a patient being affected by stroke and also help their insurance policy makers in pricing analysis and attractive premiums as it provides in depth risk analysis of the patient.
- It can also aid in providing customized healthcare plans to individuals with respect to their health issues.

Recommendations

2)Improve efficiency of Sales and Marketing operations



- Our data set can help CVS(Aetna) predict the sale of their insurance policies by predicting stroke owing to different demographic factors.
- Collecting key data points, and applying business intelligence may aid in the identification of emerging opportunities and the analysis of the effectiveness of various marketing channels in order to prioritize efforts and gain a competitive advantage.

Recommendations

3) Maximize cross-selling



- With our data model and analysis, CVS(Aetna) can find opportunities to cross-sell new products/Plans to their members.
- During open enrollment, they can use data to send targeted campaigns to promote new products/plans or send invitations to special events that will target members who are at risk for stroke based on comorbidities such as hypertension, for example.

Additional Recommendations

- CVS's pharmacy can use our data to gain a better know how of the susceptibility to stroke and can accordingly distribute their medicines and maintain supply demand equilibrium.
- Our data model can help CVS enable precision medicine to treat stroke by taking into factors like age, different genetic variables, ,lifestyle, existing health conditions, etc to accordingly identify and segment the high risk population of getting stroke and develop personalized or segment wise precision medication for each segment based on genetics and Lifestyle.



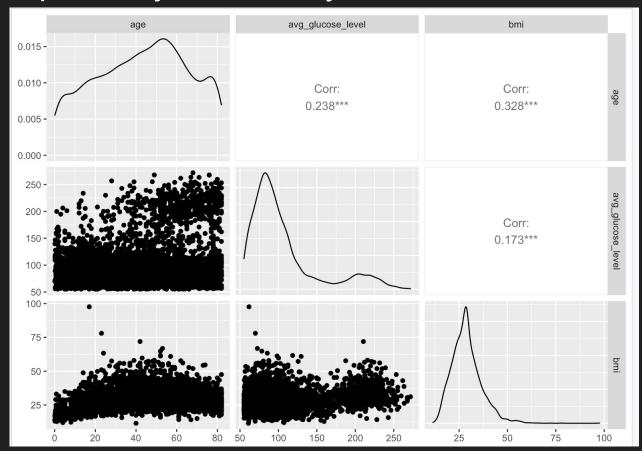
 It can help CVS open up their minuteclinics in areas with stroke susceptible population and give treatment as required.

References

- 1)https://www.kaggle.com/fedesoriano/stroke-prediction-dataset
- 2)https://www.swotandpestle.com/unitedhealth-group/
- 3) https://www.analyticsvidhya.com/blog/2016/03/practical-quide-deal-imbalanced-classification-problems/
- 4) https://www.hackerearth.com/blog/developers/practical-guide-logistic-regression-analysis-r/

Appendix

Exploratory Data Analysis: Scatter Plot



It seemed like both BMI and Age are weakly positively correlated

BMI and avg_glucose level are weakly correlated

Data Modelling - Logistic Regression

```
> ## Running Logistic Regression Model
> logit.reg <- glm(stroke ~ ., data = train.df, family = "binomial")</p>
> options(scipen=999)
> summarv(logit.reg)
call:
alm(formula = stroke ~ .. family = "binomial", data = train.df)
Deviance Residuals:
   Min
             10 Median
-1.0935 -0.3127 -0.1542 -0.0796
                                    3.6077
Coefficients:
                             Estimate Std. Error z value
                                                                     Pr(>|z|)
(Intercept)
                           -6.8934553 1.0958739 -6.290
                                                               0.000000000317 ***
genderMale
                           -0.1237049
                                       0.1872739 -0.661
                                                                        0.509
                                       0.0078676 10.344 < 0.0000000000000000 ***
age
                            0.0813864
hypertension1
                            0.3186516 0.2203374 1.446
                                                                        0.148
                                                                        0.234
heart diseasel
                            0.2935370
                                      0.2463830
                                                  1.191
ever marriedYes
                           -0.2491351
                                      0.2894223 -0.861
                                                                        0.389
                                      1.1699998 -1.005
work_typeGovt_job
                           -1.1761884
                                                                        0.315
work_typeNever_worked
                          -10.1714285 402.2048051 -0.025
                                                                        0.980
work_typePrivate
                          -0.8503511 1.1445973 -0.743
                                                                        0.458
work typeSelf-employed
                           -1.3159990 1.1711731 -1.124
                                                                        0.261
Residence typeUrban
                           0.1395732 0.1817295
                                                  0.768
                                                                        0.442
ava_alucose_level
                            0.0039281 0.0015634
                                                  2.513
                                                                        0.012 *
                           -0.0007984
                                       0.0148181 -0.054
                                                                        0.957
                                       0.2294799 -1.233
smoking_statusnever smoked -0.2829164
                                                                        0.218
                                                                        0.933
smoking_statussmokes
                            0.0238334
                                       0.2832035
                                                   0.084
smoking_statusUnknown
                           -0.1134773 0.2702838 -0.420
                                                                        0.675
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 1189.14 on 3038 degrees of freedom
Residual deviance: 924.31 on 3023 degrees of freedom
AIC: 956.31
Number of Fisher Scoring iterations: 14
```

```
Confusion Matrix and Statistics
       FALSE TRUE
 FALSE 1240 60
              Accuracy: 0.9517
                95% CI: (0,9386, 0,9626)
   No Information Rate: 0.954
   P-Value [Acc > NIR] : 0.6838
                 Kappa: -0.0044
Mcnemar's Test P-Value : 0.00000000001722
           Sensitivity: 0.9976
           Specificity: 0,0000
        Pos Pred Value: 0.9538
         Ned Pred Value : 0.0000
             Prevalence: 0.9540
         Detection Rate : 0.9517
  Detection Prevalence: 0.9977
     Balanced Accuracy: 0.4988
       'Positive' Class : FALSE
```

Porter Five Forces in the Healthcare industry

- **Rivalry amongst the competitors(High):-** Intense Rivalry is faced by the Healthcare Industry about market capitalisation, margin over other companies.
- The Bargaining power of Buyers(Low):- In USA, buyers hold a weak bargaining power. To avail the health insurance, a price has to be paid for it. For example customers rather buy and pay for health insurance rather for a surgery.
- The Bargaining power of suppliers(High):- Suppliers hold a high bargaining power as this sector is totally dependent on it's services provided.
- Substitute of Existing Products(High):- Customers always prefer to opt to go where they are able to find the cheaper prices.
- Threat towards Entry of New Entrants(Low):-Due to very few dominant companies in the healthcare industry, there is relatively lesser threat towards new entrants in this field.

THANK YOU

QUESTIONS??