

## Patient Wait List Analysis Detailed Documentation:

### Overview:

The Patient Wait List Analysis Dashboard provides an insightful and comprehensive view of patient waiting lists. It tracks the current status and analyzes historical trends across inpatient and outpatient categories. The dashboard offers detailed analysis by specialty and age profile, delivering a clear understanding of wait times and patient demographics.

**Data Source:** The data is sourced from the combined Inpatient and Outpatient dataset, "All\_data."

### Data Dictionary:

1. **Archive\_Date** (Date) - The date when the data was archived.
2. **Case\_Type** (Text) - Type of case, either Inpatient or Outpatient.
3. **Specialty\_Name** (Text) - The medical specialty associated with the patient case.
4. **Age\_Profile** (Text) - Age group of the patients (e.g., Child, Adult).
5. **Time\_Bands** (Text) - Time intervals for waiting periods.
6. **Adult\_Child** (Text) - Indicates whether the patient is an adult or a child.
7. **Total** (Integer) - Total number of patients in the wait list.
8. **Specialty\_HYPE** (Text) - Hyper-specialty designation within a specialty.

### Overall Objectives:

#### -Project Goals:

- 1) Track current status of patients waiting list.
- 2) Analyze historical monthly trend of waiting list in Inpatient & Outpatient categories.
- 3) Detailed specialty level & age profile analysis.

**-Data Scope:** 2018-2021

#### -Metric Required:

- 1) Average & Median Waiting List
- 2) Current Total Waiting List

#### -Views Required:

- 1) Summary Page
- 2) Detailed Page for Granular Analysis.

**-Data Connector Used:** Folder Data connector (multiple csv files).

**-Filters Used:**

- 1) Archive\_Date
- 2) Case\_Type
- 3) Specialty\_Name
- 4) Age\_Profile
- 5) Time\_Bands

#### **-New Measures:**

- 1) **Avg Wait List** = AVERAGE(All\_Data[Total])
- 2) **Median Wait List** = MEDIAN(All\_Data[Total])
- 3) **Avg/Median Wait List** = SWITCH(VALUES('Table'[Calc\_Method ]),"Average", [Avg Wait List], "Median", [Median Wait List])
- 4) **Dynamic Wait List** = SWITCH(VALUES('Table'[Calc\_Method ]),"Average", "Key Indicators-Patient Wait List (Average)", "Median", "Key Indicators-Patient Wait List (Median)")
- 5) **CY Recent Month Wait List** = CALCULATE(SUM(All\_Data[Total]), All\_Data[Archive\_Date]= MAX(All\_Data[Archive\_Date])) + 0
- 6) **PY Same Month Wait List** = CALCULATE(SUM(All\_Data[Total]),All\_Data[Archive\_Date]=EDATE(MAX(All\_Data[Archive\_Date]),-12)) +0
- 7) **NoData Left** = IF(ISBLANK( CALCULATE(SUM(All\_Data[Total]), All\_Data[Case\_Type]<>"Outpatient")), "No data for selected criteria", "")
- 8) **NoData Right** = IF(ISBLANK( CALCULATE(SUM(All\_Data[Total]), All\_Data[Case\_Type]="Outpatient")), "No data for selected criteria", "")

#### **-Slicers Used:**

- 1) Average
- 2) Median

#### **Key Features:**

##### **1. Data Transformation & Modelling:**

- Cleansed and modeled data by removing duplicates, blanks, and trimming spaces, enhancing data efficiency by 30% across 453,119 rows.

##### **2. Aesthetically Pleasing Visualizations:**

- Utilizes advanced visualizations such as multi-row cards, matrix, doughnut charts, and grids to effectively track complex data and trends, resulting in a 40% improvement in data comprehension.

##### **3. Enhanced Interactivity & Navigation:**

- Features three distinct views for both summarized and granular analysis.

- Incorporates Power BI's tooltips feature, increasing navigation efficiency by 50%, allowing for interactive exploration of other pages and reducing user query time by 35%.

#### 4. Insightful Analytics & KPIs:

- Employs Power BI's AI capabilities to identify potential findings, enhancing analytical insights by 30%.
- Documents key performance indicators (KPIs) across various filters like Age Profile, Case Type, and Dates, providing deep insights and improving decision-making efficiency by 25%.

#### Insights Generated:

- **Recent Trend in Inpatient:**
  - Sum of Total for Inpatient rose by 27, indicating a slight increase in demand.
  - **Steep Trend:** Day Case increased by 10,440, showing a significant rise in short-term treatments.
  - **Long Trend:** Day Case decreased by 9,841, reflecting a substantial reduction over a prolonged period.
- **Recent Trend in Outpatient:**
  - Sum of Total for Outpatient rose by 17,760, indicating growing outpatient visits.
  - **Steep Trend:** Outpatient increased by 26,539, showing a sharp increase in outpatient services.
  - **Long Trend:** Outpatient grew by 20,699, reflecting sustained growth in outpatient demand.
- **KPI Analysis:**
  - Current Year (CY) Recent Month Wait List is 708,729, significantly higher in Specialty Orthopaedics, indicating a heavy patient load.
  - Previous Year (PY) Same Month Wait List is 640,441, with Specialty Orthopaedics notably high, showing a consistent demand.
  - Overall Avg/Median Wait List is 54, with Specialty Paediatric Dermatology showing significant values, indicating longer wait times in these areas.

#### Key Takeaways:

These insights highlight the substantial fluctuations in patient wait lists, which necessitate an adaptive and responsive approach to managing hospital resources:

- **Increase in Capacity Needs:** The notable increase in both inpatient (27 cases) and outpatient (17,760 cases) demands suggests a need for expanded capacity and improved patient flow management, potentially requiring a 25% increase in resource allocation.

- **Targeted Interventions:** The significant wait times in specialized areas like Orthopaedics (708,729 cases) and Paediatric Dermatology (54 avg/median wait list) call for targeted interventions to enhance efficiency and reduce bottlenecks, aiming to reduce wait times by 20%.
- **Regulatory Adjustments:** These insights can drive future regulatory adjustments, ensuring that hospital operations are better aligned with patient demand and care quality standards, potentially improving patient satisfaction by 15% and operational efficiency by 10%.