# **Agent System & LLM Recommendations for Freight Forwarding**

# **Recommended Agent Systems**

### 1. LangChain (Recommended 🔀)

Best for: Production-ready, flexible conversational AI

#### **Pros:**

- Excellent for conversational flows with memory
- Built-in document handling and retrieval
- Easy integration with multiple LLMs
- Great for structured workflows (quote process)
- Active community and extensive documentation

#### **Use Case Fit:**

- Perfect for your step-by-step quote process
- Handles document validation and classification
- Memory management for conversation context
- Tool/function calling for API integration



#### python

from langchain.agents import AgentExecutor, create\_openai\_functions\_agent from langchain.memory import ConversationBufferMemory from langchain.tools import Tool

#### 2. LlamaIndex

**Best for: Document-heavy operations** 

#### **Pros:**

- Excellent for document retrieval and analysis
- Great for validating shipping documents
- RAG (Retrieval Augmented Generation) capabilities
- Good for compliance checking

#### **Use Case Fit:**

- Document classification (invoice, packing list, etc.)
- Extracting info from shipping documents
- Policy/regulation compliance checks

#### 3. AutoGen (Microsoft)

#### **Best for: Multi-agent scenarios**

#### **Pros:**

- Multiple specialized agents working together
- Good for complex workflows
- Agent-to-agent communication

#### **Use Case Fit:**

- One agent for quote creation
- Another for document validation
- Another for pricing/logistics

### 4. Rasa (Open Source)

#### **Best for: On-premise deployment**

#### **Pros:**

- Complete control over data
- Privacy-first (important for business documents)
- Good NLU capabilities
- Can run entirely offline

#### Cons:

- Steeper learning curve
- Requires more training data

### Recommended LLMs

### **Open Source Options (Light & Efficient)**

### 1. Llama 3.1 8B (Recommended ☆ ☆ ☆ ☆)

#### Best overall balance

- **Size:** 8B parameters
- **RAM Required:** ~6-8GB
- Strengths:
  - Excellent reasoning for business logic
  - Good instruction following
  - Multi-lingual support
  - o Commercial use allowed
- Perfect for: Your entire workflow



python

#### # Using Ollama (easiest deployment)

from langehain\_community.llms import Ollama

llm = Ollama(model="llama3.1:8b")

#### 2. Mistral 7B v0.3

#### Best for lightweight deployment

- **Size:** 7B parameters
- RAM Required: ~5-6GB
- Strengths:
  - Very fast inference
  - Good at structured outputs (JSON)
  - Excellent for classification tasks
- Perfect for: Document classification, validation

#### 3. Phi-3 Mini (3.8B)

#### Best for ultra-light deployment

- Size: 3.8B parameters
- RAM Required: ~3-4GB
- Strengths:
  - Runs on CPU efficiently
  - Surprisingly good reasoning
  - Great for specific tasks
- Perfect for: Basic conversation, form filling

#### 4. Gemma 2 9B

#### Best for accuracy

- **Size:** 9B parameters
- RAM Required: ~8-10GB
- Strengths:
  - Excellent instruction following
  - Good at structured tasks
  - Strong safety features
- Perfect for: Complex validation logic



### **My Recommendation for Your Use Case**

#### Best Setup: LangChain + Llama 3.1 8B

#### Why this combination:

- 1. LangChain provides:
  - Conversation memory for context
  - Easy tool integration (your API calls)
  - Structured output parsing

- Document loaders for file uploads
- 2. Llama 3.1 8B provides:
  - Good reasoning for validation logic
  - Fast inference (~1-2 sec response)
  - Can run on modest hardware
  - Commercial-friendly license

# 🖋 Implementation Architecture



# Deployment Options

### **Option 1: Ollama (Easiest)**



```
# Install Ollama
curl -fsSL https://ollama.ai/install.sh | sh

# Pull model
ollama pull llama3.1:8b

# Run locally
ollama serve
```

### **Option 2: vLLM (Production)**

- Better performance
- Batching support

API server included

#### **Option 3: HuggingFace Transformers**

- Maximum control
- Custom optimizations
- Good for fine-tuning

### Cost Comparison

Runtime Cost Setup Time **Solution** Hardware Cost **Llama 3.1 8B (Local)** GPU: \$500-1000 \$0/month 1-2 hours GPT-4o Mini (API) ~\$50-200/month 30 mins Claude Sonnet (API) \$0 ~\$100-300/month 30 mins

## **Specific Recommendations by Requirement**

### For High Accuracy (Business Critical):

- LangChain + GPT-40 Mini (API) or Claude Haiku
- More reliable, less hallucination
- $\sim$ \$0.15 per 1M tokens

#### For Privacy (Sensitive Documents):

- LangChain + Llama 3.1 8B (Self-hosted)
- Complete data control
- GDPR compliant

#### For Cost Efficiency:

- LangChain + Phi-3 Mini
- Can run on CPU
- Zero ongoing costs

#### For Speed:

- LangChain + Mistral 7B
- Fast inference
- Good balance



# **Alternative: Hybrid Approach**

#### **Best of both worlds:**



Simple Tasks (Form filling, greetings) → Llama 3.1 8B (Local)

Complex Tasks (Document validation, pricing)

→ GPT-40 Mini (API fallback)

### This gives you:

- 90% cost savings
- Fallback for complex cases
- Best user experience



# Quick Start Code



python

```
# pip install langchain langchain-community ollama chromadb
from langehain_community.llms import Ollama
from langehain.agents import AgentExecutor, create_react_agent
from langchain.memory import ConversationBufferMemory
from langehain.tools import Tool
from langchain.prompts import PromptTemplate
# Initialize LLM
llm = Ollama(
  model="llama3.1:8b",
  temperature=0.7
# Create tools for freight operations
def validate_documents(docs):
  """Validate uploaded shipping documents"""
  required = ['invoice', 'packing_list']
  # Your validation logic
  return {"valid": True, "missing": []}
tools = [
  Tool(
    name="DocumentValidator",
    func=validate_documents,
    description="Validates shipping documents"
# Create agent with memory
memory = ConversationBufferMemory(
  memory_key="chat_history",
  return_messages=True
# Your freight forwarding agent is ready!
```

# Install dependencies

# **Learning Resources**

- LangChain Docs: <a href="https://python.langchain.com/">https://python.langchain.com/</a>
- Ollama Setup: <a href="https://ollama.ai/">https://ollama.ai/</a>
- Llama 3.1 Guide: <a href="https://huggingface.co/meta-llama">https://huggingface.co/meta-llama</a>

• LangChain Agents Tutorial: <a href="https://python.langchain.com/docs/modules/agents/">https://python.langchain.com/docs/modules/agents/</a>

# **9** Final Verdict

For Production: LangChain + Llama 3.1 8B (via Ollama)

- Self-hosted, fast, accurate, cost-effective
- Perfect for your freight forwarding workflow

For Quick MVP: LangChain + GPT-40 Mini (API)

- Fastest to deploy
- Very reliable
- Switch to self-hosted later