

## Scheduling Project Problems

1. Delays during the vendor procurement process have delayed the project finish date past the grant expiration date.
2. The development team reports that Dr. Olson continues to ask for minor changes to several scheduling features, which is delaying the completion of customization.
3. Training is currently scheduled during the holiday season, which is always a challenging time. The hospital can be short-staffed and emergency visits increase, however, non-urgent diagnostic testing is usually lower.
4. The documentation team is scheduled to start work on updating procedural documentation for health insurance changes. Because those changes take effect on January 1, that work can't be delayed.
5. The schedulers assigned to help test the new scheduling system are complaining that the defect list keeps getting longer.
6. The accounting department is questioning the overtime that the IT department has been charging to the project during the equipment installation and configuration.
7. You have heard through the grapevine that the schedulers are questioning whether the new scheduling system is going to work. The scheduling system for the cancer ward is already up and running and the Brisland Shore system hasn't changed.