

Chapter 8 Challenge

The scheduling system vendor has proposed the following change to their solution:

1. They develop a custom module to directly integrate the cancer scheduling solution with the rest of the hospital's scheduling system. This will save time when compared to the activities proposed by the cancer scheduling team to link the systems together. If successful, the project would conclude prior to the grant expiration date.
2. The vendor's custom module would increase the system cost by 10%, but it would be offset by the shortened schedule, because hospital staff members won't have to work with the cancer ward scheduling team for as long as currently planned.
3. The new module also would expand the capability of the scheduling system to feed cost data to the hospital's accounting system, which has generated enthusiasm from the hospital's finance department.