## CHAITHRA K.C

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#### **EDUCATION**

#### SYRACUSE UNIVERSITY, SCHOOL OF INFORMATION STUDIES

Syracuse, New York

## **Master of Science Applied Data Science**

May 2023

Coursework: Introduction to Data Science, Applied Machine Learning, Big Data Analytics, Applied Deep Learning, Natural Language Processing, Inferential Statistics, Data Analysis & Decision-Making, Scripting for Data Analysis, Advanced Bigdata Management. GPA: 4.0/4.0

JAIN UNIVERSITY Bangalore, India

### **Bachelor of Engineering Computer Science**

Jun 2015

Relevant coursework: Principles of Programming Languages, Java & J2EE, Data Structures, Algorithms, Database Management Systems, Data Mining, Business Intelligence, Design Patterns, Unix System Programming, and Linux Internals

CGPA: 9.56/10.0

## **TECHNICAL SKILLS**

Key Skills: Machine Learning, Natural Language Processing, Deep Learning, Exploratory Data Analysis (EDA), Data Visualization, Hypothesis Testing, Probability and Statistics, RESTful APIs, Data Pipelines, Database Management, Web Scraping

Programming Languages: Python, R Programming, Java, SQL, PL/SQL, NoSQL

Python Libraries: PySpark, Numpy, Pandas, Matplotlib, Seaborn, Scikit-learn, NLTK, Spacy, Keras, TensorFlow, Gensim, PDFMiner,

Selenium, Beautiful Soup

Databases: MySQL, Oracle DB, Mongo DB, AWS S3

Tools & Utilities: Databricks, Apache Spark, Tableau, Advanced MS Excel, Perforce version control system, Git

IDEs: Google Colab, Jupyter Notebook, PyCharm, R-Studio

#### **WORK EXPERIENCE**

#### Data Science Intern, RSG Media, New York

May 2022 - Aug 2022

- Created automated workflow using Databricks and Apache Spark to feed historical data into an XGBoost ML model, resulting in improved accuracy of future audience prediction.
- Designed and implemented a Python module for entity resolution using NLP pre-processing techniques, TF-IDF word vectorization, and K-Nearest Neighbor ML model, resulting in more accurate matching of Viacom's program inventory with Gracenote data, and IMDb with TMDB.
- Built a data pipeline to ingest 700 million metadata records from IMDb website into AWS S3 bucket, which underwent various data transformations and validations before being loaded into Databricks Delta Tables.
- Generated forecast report by aggregating data from several Delta tables using SQL and PySpark, allowing for comparison of predictions made by various models using MAPE and RMSE error metrics.
- Converted SQL-based ETL pipelines source code to PySpark, enabling automation and improving efficiency of dataprocessing.

## Senior Software Engineer, Envestnet Yodlee, Bangalore, India

Mar 2018 - Sep 2020

- Developed multi-threaded data quality tool to validate the holding and transaction data, and to extrapolate missing financial details based on patterns observed in other users.
- Conducted a proof of concept to determine the most appropriate database for the project, including OLTP (Oracle DB), Mongo DB, and Apache Kudu, based on query performance.
- Designed Mongo DB collections and documents, and optimized indexing for efficient application querying.
- Implemented Netflix-Ribbon load balancer to achieve fault tolerance and distribution of application traffic.
- Designed and implemented RESTful API using JAX-RS to enable easy integration of reconciliation analysis with other systems.

## Software Engineer, Envestnet Yodlee, Bangalore, India

Jul 2015 - Feb 2018

- Developed web scraping tools with Python Selenium APIs to aggregate financial and personal data from banking sites.
- Designed a PDF parser for extracting bank statement data using Python's PDFMiner (text extraction tool).
- Implemented regex validator with Java regular expressions for validating Personally Identifiable Information (PII).
- Performed code reviews, involved in the design discussions and mentored new joiners.

# **ACADEMIC PROJECTS**

## **Credit Card Default Prediction**

Sep 2022 – Dec 2022

- This project used three machine learning models (Logistic Regression, Random Forest, and Neural Network) to analyze credit card default risk without relying on credit scores or credit history.
- Dataset consisted of 30,000 credit card users and 26 features.
- Random Forest model performed the best, with a precision of 0.80 and a recall of 0.65.
- Most important default predictors were the most recent two months' payment status and credit limit.
- These models could be helpful for credit card firms, loan lenders, and banks to make educated decisions on creditworthiness.

## Sentiment Analysis of COVID News Articles

Mar 2022 - May 2022

- The dataset includes news articles related to COVID-19 from UK, India, Japan, and South Korea newspapers.
- Data cleaning, pre-processing, and exploratory analysis were performed on the dataset of 10K news articles that were collected from the IEEE data port.
- Textual data was transformed into numeric vectors using word vectorization techniques, such as the Bag of Words (BOW) model, BERT word embedding, and XLNet embedding.
- Sentiment polarity Negative, Positive, and Neutral of each news article in the dataset was predicted using Naïve Bayes classifier and BiLSTM neural network.
- BiLSTM model achieved an accuracy of 64%, whereas Naive Bayes algorithm had an accuracy of 78%.