



Chakra Neopaney

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SUMMARY

Certified Salesforce Developer with certification in salesforce administration, platform developer and data analysis. Had Knowledge of Hadoop, Database and Web Development. Had keen interest on programming languages and technologies, eager to learn new things.

EDUCATION

Master in Computer and Information Science (MCIS). Jan 2016- Dec 2018
University of Pittsburgh (PITT)
Major: Database, Data Science

COMPUTER SKILLS

- ❖ Python, Java, Apex, Data Structure
- ❖ Hadoop, R, Tableau, SQL, Database (oracle, mysql), Machine Learning
- ❖ Salesforce Admin, Salesforce developer
- ❖ HTML, CSS, JavaScript, jQuery, VisualForce
- ❖ UNIX, GIT, JSON, XML

EXPERIENCE

Software Engineer

March 19- Till Date

Tata Consulting Services (TCS)

- Got training and certification on salesforce developer, administrator, and vLocity platform essential to assist existing and new CRM application.
- Handled all basic administrative functions including user account maintenance, reports and dashboards, workflows and other routine tasks
- Assisted in developing augmented reality app for health care by implementing salesforce cloud, salesforce Einstein and apex programming
- Experience is designing custom objects, custom fields, picklist, page layouts, approval processes, validation rules, custom tabs, reports, Visualforce pages, dashboard, and email generation according to application requirement
- Completed 100 plus badges from salesforce trailhead and two VLocity platform essential project
- Had experience in developing Customer interaction application through Vlocity Dataraptors, OmniScript and Vlocity cards.

External Project**Client: Dicks Sporting Goods (Coraopolis, PA)**

- Used Tableau for Developing reports and analyses that draw consumer insights and sales results from programming at all participating retailers.
- Used SQL to integrate data from multiple data sets into one database system to streamline information.

Database Administrator**Dec 2017- Jan 2019*****Ideal Home Care, Pittsburgh PA***

- Modeled, designed and developed Employee Management System to facilitate employee daily needs and administrative task.
- Automated data loads, backups and recovery solution and other proactive database monitoring through windows batch script and Unix.
- Execute queries to produce report that tracks performance metrics and systematizes automated reporting processes

CERTIFICATION

- Salesforce Admin
- Salesforce Developer
- Data Analytics
- vLocity Platform Developer
- Hadoop

UNIVERSITY PROJECTS

- distributed web application
- data warehousing project
- insurance data analysis project
- software quality assurance project

***reference provided upon request.*