Karthik Kummera

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Pega developer with a working experience of 5+ years.

Technical Skills

PEGA PRPC 8.5 Certified Senior System Architect - Completed on: Mar, 2021. PEGA PRPC 7.4 Certified Senior System Architect - Completed on: Aug, 2018.

PEGA PRPC 7 Certified System Architect - Completed on: Mar, 2016.

Python(Flask), Shell Scripting, HTML, CSS, JS, Vue JS

Domain: Banking Financial, Healthcare

Role and Responsibilities at Pegasystems (May, 2018 - Present): Working in Sales Engineering team wherein we support in developing the demos using Pega PRPC platform. The primary responsibility includes working with globally distributed (300+) Sales Consultants for building and customizing the demos (PoCs).

- I closely work with Pega Sales Consulting team to understand the Customer Requirements.
- I'll demonstrate the completed demos to Sales Consultants and provide required technical support during the presentation and show & tell sessions.
- Built few reusable components to fasten the development and some utilities to automate/fasten the build process.
- Mentored new joiners in enabling them to get up to speed.
- Submitted numerous feedback items and bugs in improving the quality and the experience of the product from observations in the work done day in and day out.
- Debug, RCA and provide fixes in the demo environments.

Areas worked in Pega:

- Integrator-Connectors(SOAP,REST,SQL), Data Page, DSS, Activity, Data Transform.
- Integrator-Services(SOAP,REST)
- Email Channel Interface, Chatbot, Mashup
- Agents, Job Schedulers and Queue Processors
- Declarative Rules, Report Definitions.
- Decision Table, Decision Tree, Map Value and When rules.
- UI: Harness(Scripts & Styles), Layout, Section, Validation rules.
- Process: Flow, Flow Action
- Debugging tools used: Tracer, Clipboard, Live UI.

Metrics App: Built an application in Pega (internal application for sales team infra) that receives the data from all the demo environments through Rest API. The received data contains the environment stats like memory usage, disk usage etc.,

- Configured job scheduler to send timely notifications to the team through the email channel. The mail contains the list of critical environments where health of the system is abnormal like disk space usage is more than 90%.
- Creates work object for the critical environment and routes it to the work queue.
- Built a dashboard that contains the list of environments and stats.

Pega Hackathon 2021: Currently participating in Pega Hackathon and involved in building an Covid Vaccination Application.

PREVIOUS WORK EXPERIENCE:

Initial Learning Program, TCS, Hyderabad. (12-Oct-2015 to 07-Dec-2015)

•Trained in Mainframes technology.

Pega SA Training, TCS, Hyderabad, (05-Jan-2016 to 05-Mar-2016).

- Enrolled in SAE I&II of version 7.1 and attended Class room training for a period of 40 days.
- Completed Certification on 05-Mar-2016

Pega POC, TCS, <u>Hyderabad</u>,(11-Mar-2016 to 05-Apr-2016).

• Worked in POC, where I got a chance to work on Data Type, Property, FlowAction: Pre-Processing, Post-Processing, Section and When rules.

Dev Project: American Express Credit Cards, (Apr-2016 to Feb-2017).

- Started with small defect fixing and UI Changes.
- Mainly Configured DataPages that invoke external web services for retrieving data.
- A pop-up alert to be displayed to user, after user inactivity of 15 minutes.
- Configured Agents:
 - Send the files to other systems through SFTP periodically.

Production Support: American Express Credit Cards, (Mar-2017 to May-2018).

- I have gained good knowledge of debugging tools Tracer, Clipboard and Live UI.
- I have to debug the issues reported by end users and provide RCA and fix details to the development team.
- Unix Scripting: Collects System/Application Performance details and notifies the team through mail.
- DynaTrace

POC:

- Set up a MySQL DB at Google Cloud(To get full hands on experience on calling Stored Procs using RDB-Browse methods)
 - Configured an Email Account Instance to send an email to user on case progress.
 - Created a custom log file by adding class appenders to prlogging.xml file.

Actively checking Pega PSC and posting my queries.

EDUCATION

Bachelor of Technology in Electronics & Communication, BVRIT(Affiliated to JNTUH).

Graduation Date: May 2015 with an aggregate of 80.63.

Standard XII/ HSC, Sri Chaitanya Junior Kalasala.

Completion Date: April 2011 with an aggregate of 95.1.

SSC, St.Anthony's High School.

Completion Date: May 2009 with an aggregate of 89.83.

ACHIEVEMENTS

- Received WOW Award
- Received Pega Enabler Award
- Received Team Player Award

