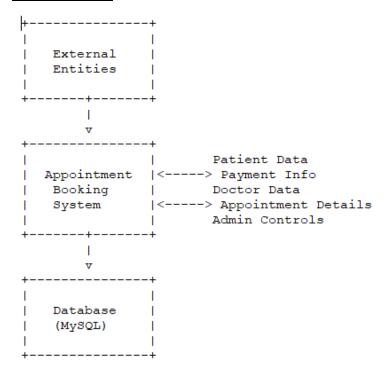
## **DFD Level 0**



## **Logical Statement:**

IF external entity is Patient THEN system must:

- Accept registration data (name, email, password)
- Provide appointment booking interface
- Process payment transactions

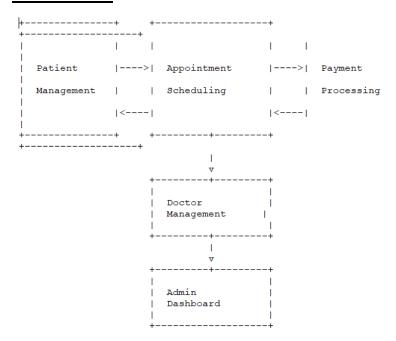
IF external entity is Doctor THEN system must:

- Accept profile information (specialty, schedule, rates)
- Provide appointment management interface
- Display earnings reports

IF external entity is Admin THEN system must:

- Provide user management controls
- Enable system configuration
- Generate analytical reports

## **DFD Level 1**



# **Logical Statement:**

### **Patient Management:**

IF new patient registration THEN:

- Validate email uniqueness
- Hash password
- Create patient record
- Send confirmation email

IF patient login THEN:

- Verify credentials
- Generate session token
- Redirect to dashboard

## **Appoinment Scheduling:**

IF patient requests appointment THEN:

- Verify doctor availability
- Check time slot conflict
- Reserve temporary slot (15-min hold)
- Return confirmation prompt

## **Payment processing**

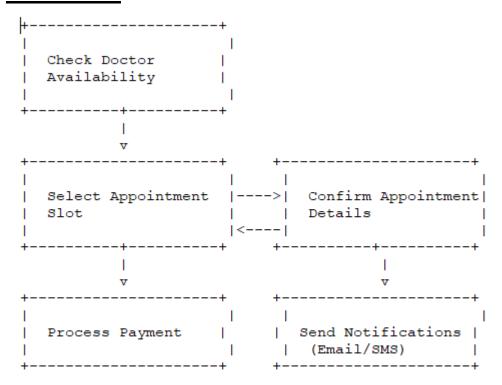
IF payment initiated THEN:

- Validate card details
- Charge amount = doctor\_rate + service\_fee
- IF payment success THEN:
  - \* Confirm appointment
  - \* Update doctor earnings
  - \* Generate receipt

### ELSE:

- \* Release time slot
- \* Return error message

# **DFD Level 2**



# **Logical Statement:**

## Slot availability:

IF payment initiated THEN:

- Validate card details
- Charge amount = doctor\_rate + service\_fee

- IF payment success THEN:
  - \* Confirm appointment
  - \* Update doctor earnings
  - \* Generate receipt

#### ELSE:

- \* Release time slot
- \* Return error message

#### **Payment Validation:**

IF payment\_amount < doctor.minimum\_rate THEN

REJECT with "Below minimum charge"

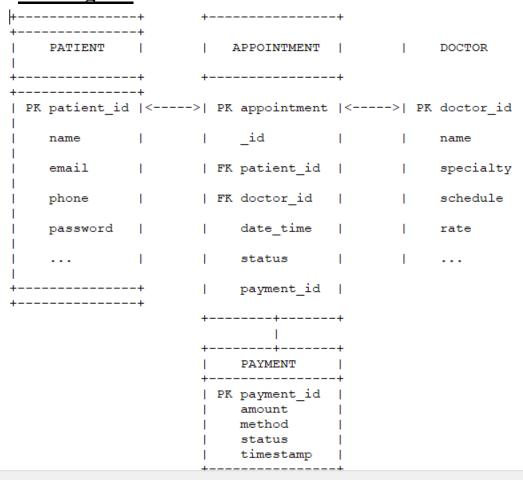
ELSE IF payment\_amount > system.max\_limit THEN

FLAG for manual review

**ELSE** 

PROCESS payment

## **ER Diagram**



# **Logical Statement:**

### **Patient Entity:**

CONSTRAINT:

email MUST BE UNIQUE AND VALID FORMAT

phone MUST MATCH ^[+][0-9]{10,15}\$ regex

password MUST BE 8+ CHARS WITH 1 SPECIAL CHAR

## **Appoinment Entity:**

CONSTRAINT:

status MUST BE IN ['pending', 'confirmed', 'completed', 'cancelled']
date\_time MUST BE FUTURE DATETIME
patient\_id AND doctor\_id MUST REFERENCE VALID RECORDS

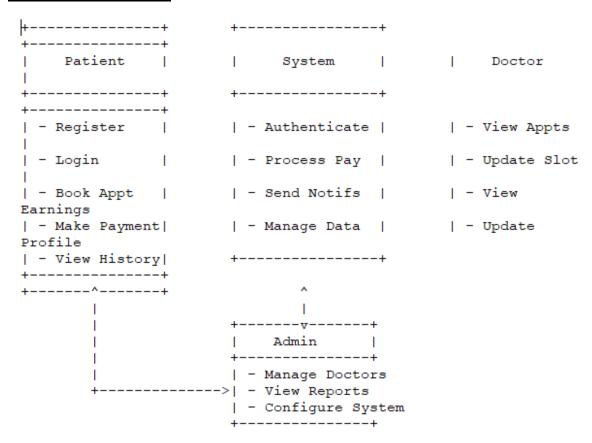
## **Doctor Patient relationship**

FOREACH appointment:

CANCEL IF doctor OR patient account deleted

NO CASCADE ON DELETE (archive instead)

# **UseCase Diagram**



## **Logical Statement:**

### Patient book appointment:

#### PRECONDITION:

- Patient logged in
- Valid payment method on file

#### POSTCONDITION:

- New appointment created
- Payment recorded
- Notifications sent

### **EXCEPTIONS:**

IF no available slots THEN suggest alternative dates

IF payment fails THEN allow 2 retries before locking slot

### **Doctor view Earnings:**

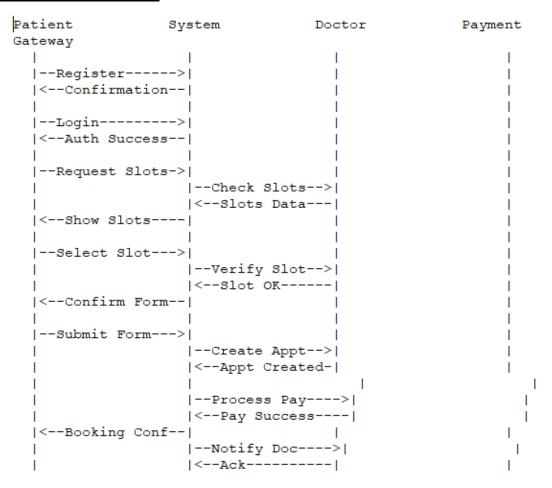
#### CALCULATION:

```
total_earnings = SUM(appointments.payment_amount WHERE status=completed)

upcoming_payments = SUM(appointments.payment_amount WHERE status=confirmed)

FILTERABLE BY date_range (default: current month)
```

# **Sequence Diagram**



## **Logical Statements:**

### Successful booking flow:

1. Patient submits credentials → System verifies:

IF credentials\_valid THEN proceed

ELSE return error\_code 401

### 2. System checks slots $\rightarrow$ Doctor's calendar:

IF no conflicts THEN return available\_slots[]

ELSE return nearest\_available

## 3. Payment processing:

WHILE attempts < 3 AND payment\_status != success:

PROCESS payment

IF gateway\_timeout THEN retry\_after(5sec)

#### 4. Notification rules:

FOR EACH successful booking:

SEND email AND SMS to patient

PUSH notification to doctor app

IF high\_priority\_specialty THEN also call admin