
ROB CHANT



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LINKEDIN.COM/ROBCHANT

ROBCHANT.CA

OBJECTIVE

To find entry-level employment working in the design and tech industry that will allow me to complete my education in the field.

SKILLS

- Bilingual: Fluent in English and French
 - High degree of proficiency working with a variety of technologies
 - Strong people skills – proven track record of excellent customer experience
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EXPERIENCE

FLOOR LEADER, LUSH COSMETICS

2018-Present

- Coached sales staff towards achieving goals relating to sales targets and other key performance indicators (UPT, Average Sale)
- Developed training programs for delivery at store-wide staff meetings and led training activities for sales ambassadors relating to company campaigns and product launches
- Analyzed customer feedback data and created short reports of trends for staff in order to reinforce positive behaviour and motivate the team to achieve greater goals
- Provided excellent customer experiences consistently in order to build strong connections and generate return business

ASSISTANT BOUTIQUE SUPERVISOR, NATIONAL GALLERY OF CANADA

2015-2019

- Led a team of roughly 10-15 Boutique staff members in daily operational duties (cash handling, customer experience, stock handling)
 - Provided support to Operations Manager by completing daily cash deposits for retail and online store, as well as end of month reports
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EDUCATION

DIPLOMA, INTERACTIVE MEDIA DESIGN (ANTICIPATED 2022)

Algonquin College, Ottawa, ON

Focus in UX Design and Responsive Web Design

Presently on the Dean's List

BACHELOR OF FINE ARTS, 2018

The University of Ottawa, Ottawa, ON

Specialization in Painting and Drawing

Graduated with Honours
