

Sheung Kit, Simon Chan

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[Portfolio](#) / [LinkedIn](#) / [GitHub](#)

OBJECTIVE

Driven and results-oriented Mobile Developer with a strong foundation in IT business analysis, adept in all phases of SDLC and Agile/Scrum & Waterfall methodologies. Seeking to apply my advanced programming skills, requirement analysis expertise, and stakeholder engagement abilities to deliver innovative, high-quality, and scalable mobile solutions that meet business objectives.

HIGHLIGHTS OF QUALIFICATIONS

- **Specialized in Mobile App Development:** Extensive experience in designing, developing, and deploying mobile applications for iOS and Android platforms using Swift, Kotlin, and React Native. Proven ability to create user-centric, responsive, and high-performing apps.
- **Comprehensive IT Business Analysis:** Skilled in conducting thorough requirement analysis, translating business needs into technical solutions, and aligning web & mobile application features with user expectations. Proficient in documenting functional specifications and ensuring alignment with stakeholder requirements.
- **Full SDLC Proficiency:** Strong background in the Software Development Life Cycle (SDLC), with hands-on experience in Agile and Waterfall methodologies, ensuring timely delivery of high-quality software solutions.
- **Collaborative Team Player:** Effective in cross-functional team environments, excelling in both independent work and collaborative projects. Recognized for clear communication and the ability to drive projects to successful completion.

TECHNICAL SKILLS

Programming Languages & Frameworks:	Tools & Technologies:
<ul style="list-style-type: none">• Frontend & Web/Mobile Development: Swift, Kotlin, Android, iOS, React Native, JavaScript, HTML5, CSS3, Node.js, Vue.js• Backend & Databases: Python, C#, MongoDB, Firebase, SQLite	<ul style="list-style-type: none">• Version Control: Git, Sourcetree• Database Management: SQL Server, MongoDB, Firebase Firestore• Project Management: Jira, Azure Boards, Bitbucket• API Integrations: RESTful APIs• Development Environments: Xcode, Android Studio, Visual Studio Code, IntelliJ, HBuilderX• Software Proficiency: Microsoft Office Suite, SharePoint, Visio, SAP, Teamcenter (PLM)

EDUCATION

Mobile Application Development and Strategy Program (Postgraduate)

Jan 2024 – Dec 2024

George Brown College, Toronto, Canada

- Developed a various iOS, Android and Cross-Platform Apps.
- Works / Projects: <https://sites.google.com/view/sheungkit-portfolio/professional-summary?authuser=0>

Certificate Programme in Python Programming Python

Feb 2022 – Nov 2022

School of Continuing and Professional Studies (The Chinese University of Hong Kong), Hong Kong

- Created a shopping website using Python, HTML, CSS, Express, pandas and SQLite as the final project, demonstrating practical skills in Python programming and web development.

BEng (HONS) in Industrial and System Engineering

Sep 2018 – May 2020

Hong Kong Polytechnic University (Year 3 to year 4), Hong Kong

Associate in Science

Sep 2016 – May 2018

Hong Kong Community College (Year 1 to year 2), Hong Kong

PROFESSIONAL EXPERIENCE

IT Business Analyst (e-Banking & User Experience)

Sep 2022 – Nov 2023

Bank of China (Hong Kong), Hong Kong

Key Projects:

- E-Mortgage Appointment and Application Webpage: Led the development and implementation, enhancing user convenience and operational efficiency.
- Promoter Score (tNPS) Implementation: Spearheaded integration into online and mobile banking, improving service quality and customer satisfaction.

Achievements:

- Improved digital banking functionality through detailed business analysis, increasing user satisfaction by 20%.
- Enhanced stakeholder communication, aligning project objectives and reducing miscommunication by 30%.
- Successfully managed UAT processes, ensuring user-friendly solutions and reducing defects by 25%.
- Provided user support and training, improving proficiency with new functionalities and reducing support tickets by 15%.
- Led key projects, significantly boosting functionality and user experience, resulting in a 15% increase in online banking adoption.
- Coordinated with cross-functional teams, delivering projects on time and within budget, contributing to a 10% increase in team efficiency.
- Implemented customer feedback mechanisms, which improved service response times by 20%.

Technical Documentation Engineer (Product Lifecycle Management Analysis)

Sep 2020 – Sep 2022

ASM Pacific Technology Ltd, Hong Kong

Key Projects:

- Part Model Number Assignment (PMNA) System: Led the project for an online registration and enquiry system for new products, ensuring accurate information flow and efficient processing.
- System Enhancements: Conducted system enhancements using Azure Boards, including backlog creation and bug tracking, to improve system functionalities.
- Daily System and User Support: Provided ongoing support to ensure smooth operations and resolve issues promptly.

Achievements:

- Managed the PMNA system, overseeing daily user support and maintenance, resulting in a 30% reduction in registration time and improved operational efficiency.
- Supported the Teamcenter (PLM) system, enhancing system functionalities and providing daily user support and maintenance, contributing to a 20% increase in productivity.
- Enhanced document management processes, ensuring compliance with ISO standards and improving document retrieval efficiency by 25%.
- Conducted regular document audits and supported training management, maintaining accuracy and consistency in documentation.