

Forgot Password Functionality Test Case:

Assumptions and Requirements:

1. User is able to Submit request with valid Live365 username and valid E-mail address.
2. Any other combination of username and E-mail address is invalid. Error message should be displayed.
3. Both field can not remain blank. Should display error message"fields can't be blank.
4. Username field is blank and e-mail address field has data, should display error message"username can't be left blank".
5. Username field has data and E-mail field is blank, should display error message"E-mail can't be left blank"

Prerequisites:

1. There should be at-least two existing Live365 username and E-mail address.

Database:

Field Name	Value	Value
Live365 username	Chanashikha	Olgaportnov
E-mail	chananashikha@gmail.com	olgaportnov@gmail.com

Test Cases

1.TC1:

Purpose: Verify that user can Submit Request with valid username and corresponding valid E-mail address.

Instructions:

1. Type Chananashikha in username field.
2. Type chananashikha@gmail.com in E-mail field.
3. Press the Submit Your Request button.

Expected Result: User successfully Submitted the request for change password.

2.TC2:

Purpose: Verify that user can not submit request with valid username but not corresponding valid E-mail address.

Instructions:

1. Type chanashikha in username field.
2. Type olgaportnov@gmail.com in E-mail address field.
3. Press the submit your request button.

Expected Result: Error should be displayed.

3.TC3:

Purpose: Verify that use can not submit request with valid username and invalid E-mail address.

Instructions:

1. Type chananashikha in username field.
2. Type gaurav@gmail.com in E-mail address field.
3. Press the Submit your request button.

Expected Result: Error should be displayed.

Bug Report

Bug Name: Application is accepting invalid e-mail format.
Bud ID: 01

Description: Forget password functionality accepting invalid format of E-mail address.

Steps to Reproduce:

1. Open the home page.
2. Enter username.
3. click on forget password.
4. Redirected to reset ur password page.
5. Enter valid username.
6. Enter E-mail address in wrong format. Example: olga.com.
7. Press the submit request button.
8. Request is submitted successfully.

Expected Result: Should display a error message.

Severity: High

Priority: High