

Busibot AI Terms of Service

Last Edited on: January 23, 2025

1. Introduction

These Terms of Service ("Terms") govern your access and use of the Busibot AI website located at <http://www.busibot.ai> and any related services, software, or content we provide (collectively, the "Service"). By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, please do not use our Service.

2. Eligibility

You must be at least 18 years old (or the age of majority in your jurisdiction) to use our Service. By using the Service, you represent that you meet this requirement.

3. User Accounts

1. **Account Creation:** To access certain features, you may need to create an account. You agree to provide accurate and complete information and to keep it updated.
2. **Account Security:** You are responsible for maintaining the confidentiality of your login credentials. You are also responsible for all activities that occur under your account. You must immediately notify us of any unauthorized use or security breach.

4. License and Access

We grant you a limited, non-exclusive, non-transferable, revocable license to use our Service in accordance with these Terms. Any use of the Service not expressly permitted by these Terms is prohibited.

5. Payments and Fees

1. **Pricing Plans:** We offer different subscription plans for our chatbot services. Fees, billing cycles, and payment methods are described on our pricing page and/or during the checkout process.

2. **Billing:** Subscription fees are charged in advance on a recurring basis. If your payment fails, we may suspend or cancel your account.
3. **Refunds:** We may offer refunds at our discretion, depending on the circumstances and applicable law.

6. User Content

You may upload, submit, or transmit certain content (“User Content”) through our Service. By submitting User Content, you represent that you have the right to do so and that it does not infringe any third-party rights. You grant us a worldwide, non-exclusive, royalty-free license to use, reproduce, and display your User Content in connection with operating and providing the Service.

7. Prohibited Uses

You agree not to use the Service to:

- Violate any applicable laws or regulations.
- Infringe or misappropriate intellectual property rights.
- Transmit harmful or malicious code.
- Engage in fraudulent or deceptive practices.
- Collect personal information of others without consent.

8. Intellectual Property

1. **Our IP:** All content, trademarks, and intellectual property on the Service belong to Busibot AI or its licensors. You may not use our IP without prior written permission.
2. **Feedback:** If you submit suggestions or feedback, you grant us the right to use and incorporate them without any compensation to you.

9. Disclaimer of Warranties

THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE.” TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT GUARANTEE THE SERVICE WILL BE ERROR-FREE OR UNINTERRUPTED.

10. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, BUSIBOT AI AND ITS AFFILIATES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUE, ARISING OUT OF OR RELATING TO YOUR USE OF (OR INABILITY TO USE) THE SERVICE. IN NO EVENT WILL OUR TOTAL LIABILITY EXCEED THE AMOUNT YOU HAVE PAID US IN THE PAST SIX (6) MONTHS OR FIFTY DOLLARS (\$50), WHICHEVER IS GREATER.

11. Indemnification

You agree to defend, indemnify, and hold harmless Busibot AI, its affiliates, officers, directors, employees, and agents from any claims, damages, liabilities, and expenses (including attorney's fees) arising out of or related to your violation of these Terms, misuse of the Service, or infringement of any rights of a third party.

12. Termination

We may terminate or suspend your access to the Service at any time, with or without cause or notice. All provisions of these Terms that by their nature should survive termination shall survive (including ownership, warranty disclaimers, indemnity, and limitations of liability).

13. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of Tennessee/US without regard to conflicts of law principles. You agree to submit to the exclusive jurisdiction of courts located in Memphis, TN for resolving any disputes.

14. Changes to These Terms

We reserve the right to modify these Terms at any time. If we make material changes, we will notify you by posting an update on our website. Your continued use of the Service constitutes your acceptance of any revised Terms.

15. Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Busibot AI regarding your use of the Service and supersede all prior agreements.

16. Contact Us

For any questions about these Terms, please contact us at:

- **Email:** [support@busibot.ai]
- **Address:** Atoka, TN 38004