

Busibot AI Privacy Policy

Last Edited on: January 23, 2025

1. Introduction

Welcome to Busibot AI (“us,” “we,” or “our”). This Privacy Policy explains how we collect, use, share, and protect your personal information when you visit or use our website located at <http://www.busibot.ai> and/or our associated services (collectively, the “Service”).

By accessing or using our Service, you agree to this Privacy Policy. If you do not agree, please do not access or use our Service.

2. Information We Collect

Personal Information You Provide

- *Account Registration:* When you sign up or request a chatbot, we may collect personal details such as your name, email address, phone number, and billing information.
- *Communications:* If you email us or contact us via a form, we collect any information you choose to provide.

Information Collected Automatically

- *Cookies:* We use cookies and similar technologies to improve user experience, store preferences, and analyze usage.
- *Analytics Data:* We may use third-party analytics tools (e.g., Google Analytics) to collect information such as your IP address, browser type, device information, pages viewed, and time spent on the Service.

Information from Third Parties

- We may receive additional data from third-party providers, such as payment processors or social media platforms, where you have linked your account or allowed data sharing.

3. How We Use Your Information

1. **Provide and Maintain the Service** We use your information to create and manage your account, process transactions, and deliver our chatbot solutions.
2. **Improve and Personalize** We analyze how users interact with our Service to improve functionality, user experience, and content.
3. **Communication** We may contact you with updates, marketing offers, and important notices. You can opt out of marketing emails at any time.
4. **Security and Fraud Prevention** We use information to detect, investigate, and prevent fraudulent or unauthorized activities.

4. How We Share Your Information

- **Service Providers:** We share personal information with trusted vendors who perform tasks on our behalf (e.g., payment processing, data analysis), contractually obligated to keep your data confidential.
- **Business Transfers:** If we are involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.
- **Legal Requirements:** We may disclose your data if required to do so by law or in response to valid requests by public authorities (e.g., a court order).
- **With Your Consent:** We may share your information for other purposes when you have explicitly agreed to such disclosure.

5. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Policy, unless a longer retention period is required or permitted by law.

6. Your Choices

- **Access and Correction:** You may request access to, correction, or deletion of your personal information at any time by contacting us at support@busibot.ai.
- **Opt-Out of Marketing:** You can opt out of marketing emails by following the unsubscribe link in the email or by contacting us.
- **Cookies:** You can manage cookies through your browser settings. Disabling certain cookies may affect site functionality.

7. Security

We take reasonable measures to protect your information from unauthorized access or disclosure. However, no internet or email transmission is ever fully secure or error-free, so please take care in deciding what information you share online.

8. International Data Transfers

If you are accessing our Service from outside United States, please note that your personal data may be transferred to and processed in countries with data protection laws that differ from your jurisdiction. We take appropriate safeguards to ensure a level of data protection consistent with applicable law.

9. Children's Privacy

Our Service is not directed to individuals under the age of 13 (or applicable age in your region). We do not knowingly collect personal information from children. If you believe we have inadvertently collected such data, please contact us so we can delete it.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on our website with the "Effective Date" at the top. Your continued use of our Service constitutes your acceptance of any changes.

11. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

- **Email:** [support@busibot.ai]
- **Address:** Atoka, TN 38004 United States