CHECK RATES & AVAILABILITY

PRIVACY STATEMENT

USA CANADA EU

Last updated: December 23, 2024

Unique Travel Corp. ("Unique," "we," "us" or the "Company"), the worldwide representative for Sandals and Beaches Resorts, operates this website (the "Site"), and maintains this information privacy policy (this "Privacy Policy") explaining how "personal data" collected is used and/or disclosed.

This privacy policy applies to our operations and bookings made through the United States.

If you are accessing and/or using the site while in Canada this privacy policy does not apply. Please refer to the Canadian privacy policy at https://www.sandals.com/canada-privacy-policy/.

This privacy policy is part of Unique's website terms and conditions, and your use of the site, clicking to agree to such terms and/or this privacy policy and/or submission of information or personal data to the site constitutes your acceptance of and agreement with the terms of this privacy policy and your consent to the collection, use or disclosure of your personal data as described herein.

This Privacy Policy describes our practices with respect to "personal data". As the term suggests, "personal data" is information which can be associated with a specific individual or entity, including, for example, personal information such as a user's name, address, or telephone number, e-mail address, and information about online activities that are directly linked to them. By "personal data" we also mean your vacation arrangements and booking history. Personal data does not include data where you can no longer be identified from it such as anonymized aggregate data.

It is common practice and often a necessity for companies or other organizations to collect personal data in order to conduct business and offer services. Unique is committed to protecting your privacy and this Privacy Policy sets out what personal data we collect, how we collect it, what we use it for and who we share it with or disclose it to.

This Privacy Policy applies to personal data about you that we collect, use and otherwise process in connection we relationship with us as a customer or potential customer, including when you book vacations with us, use our websites or call centers, book our services through third parties such as travel agents and tour operators or engage with us at a trade fair or events we are attending. If you are a tour operator agent or travel agent, we may also collect additional personal data which is explained in the "Tour Operator/Travel Agent Privacy Policy" https://taportal.sandals.com/privacy-policy/. If you are booking a wedding with us then we will also need to collect further personal data from you which is explained in the "Wedding Customers Privacy Policy Supplemental Terms" provided below. We may provide other supplemental Privacy Policies on specific occasions when we are collecting, processing or disclosing personal data about you so that you are fully aware of how and why we are using your personal data. Those supplemental policies should be read together with this Privacy Policy.

Where you also provide us with personal data of others, for instance, guests accompanying you on your holiday, please provide



What information do we collect about you and what do we use it for?

The types of personal data about you we may collect, store and use or disclose are set out in the table below and in each case, we have specified what we use it for and our basis for processing or disclosing it. Most commonly, we will rely on one or more of the following bases for processing your personal data:

- 1. Where we need to perform the contract, we have entered into with you (i.e. we need to provide the services you have booked);
- 2. Where we need to comply with a legal obligation;
- 3. Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests;
- 4. Where you have consented to us doing so.
- 5. Where we need to respond to reviews and for our legitimate interest, we may collect data from third party review sites to conduct a consumers' overall sentiment analysis.

Category of personal data

Personal contact details including name, contact number, e-mail address, postal address.

What we use this data for

- Contacting you in relation to the services you have booked and in order to collect and recover payment due to us.
- Confirming the services you have booked (e.g. booking your flights).
- Fulfilling brochure requests.
- Contacting you with promotions and marketing information (if you have consented to us doing so).
- Handling complaints.
- Managing our relationship with you.

Lawful basis

- To perform our contract with you.
- Our legitimate interests in recovering payments due to us.
- Our legitimate interests in providing you with specifically targeted marketing information, developing and growing our business.
- Our legitimate interests in customer care, handling your complaint and performing our contract with you.
- To comply with our legal obligations.
- Our legitimate interests in maintaining our accounts and records.

Category of personal data

Date of birth.



Lawful basis

• To perform our contract with you.

Category of personal data

Payment card information.

What we use this data for

• Processing your payment for the services you have booked.

Lawful basis

• To perform our contract with you.

Category of personal data

Name(s) and date(s) of birth of any accompanying guests, including children.

What we use this data for

• Booking the services that you have requested.

Lawful basis

• To perform our contract with you.

Category of personal data

Flight details.

What we use this data for

• Coordinating reservations and your pick-up and drop-off to and from the airport at your trip destination.

Lawful basis

• To perform our contract with you.

Category of personal data

Dates of stay.

What we use this data for

• Identifying the dates on which you have reserved our services.



• To perform our contract with you.

Category of personal data

Name of your host resort.

What we use this data for

• Identifying the resort at which you have booked our services.

Lawful basis

• To perform our contract with you.

Category of personal data

Information about how you use our website (for example, the pages you visit and how you navigate through our website).

What we use this data for

- To deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we deliver to you.
- To use data analytics to improve our website, products/services, marketing, client relationships and experiences.

Lawful basis

- Processing is necessary for the purposes of our legitimate interests in studying how our customers use our products/services, to develop them, grow our business and inform our marketing strategy.
- Processing is necessary for the purposes of our legitimate interests to define types of customers for our products/services, to keep our website updated and relevant, to develop our business and to inform our marketing strategy.

Category of personal data

Information about your location based on your IP address.

What we use this data for

• Knowing the country you are in helps us to provide you with more relevant content. We also use this information to analyze how our website users interact with our websites.

Lawful basis

• Processing is necessary for the purposes of our legitimate interests in providing you with relevant content and studying how our website users interact with our websites.



as they are more sensitive types of data. We try to limit the circumstances where we process special categories of personal data as much as possible, however, we may also occasionally collect, store and use the special categories of personal data set out in the table below.

Category of personal data

Dietary requirements revealing or suggesting a religious or philosophical belief or a health condition

What we use this data for

• Minimizing health risks (e.g., allergic reactions) and accommodating guest preferences.

Lawful basis

• Your consent.

Category of personal data

Relevant medical information such as current medications taken

What we use this data for

- In case of an emergency.
- Minimizing health risks or discomforts.
- For your safety.

Lawful basis

• Your consent.

Special categories may also encompass other requests in relation to your travel arrangements that may contain or suggest some details about you that could be categories as more sensitive personal data. For instance, you may request that special meals are available to you in resort which could imply or suggest that you hold particular religious beliefs or have a particular medical condition.

Providing us with special categories of personal data acts as consent to us collecting, using, sharing or disclosing this information with third parties and transferring such data as described in this Privacy Policy. We do not require you to provide us with special categories of personal data, however, if you do not do so we are unlikely to be able to accommodate your needs.

Please note that we may use your personal data without your knowledge or consent, in compliance with the above rules, if we are required by law to do so or if we reasonably believe that it is necessary to protect our rights and/or to comply with judicial or regulatory proceedings, a court order or other legal process.



If you do not provide us with certain information when requested, we will not be able to perform all or part of the contract we have entered into with you (such as booking your flights or hotel).

Change of purpose

We will only use your personal data for the purposes for which we collected it (as identified above in the What we use this data for column), unless we reasonably consider that we need to use it for another reason which is compatible with the original purpose. If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

How do we collect this information?

We typically collect personal data about you when you use our services, when you book a vacation with us, or when you request a brochure and when you use our website or call centers, or either directly from you or from a tour operator or travel agent if one is used. For example:

- When you book a vacation or other product or service on our websites
- When you book a vacation or other product or service of ours via a tour operator or travel agent (if one is used).
- When you contact our call centers or customer care agents.
- When you complete a customer survey or provide us with feedback.
- If you enter a competition or register for a promotion or sweepstakes.
- If you choose to interact with us via social media.
- When you visit our website, you may directly give us some personal data and we may also automatically collect certain data such as technical data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. Please see the below Cookies section for further details.

In addition, we may receive personal information about you from third parties, such as:

- Companies contracted by us to provide services to you.
- Companies involved in your travel plans.
- Customer programs such as mobile apps.
- Companies running a competition where one of our vacations is the prize.

If you access the Site through a mobile device, we may also be able to identify the location of your mobile device. You may choose not to share your location details with us by adjusting your mobile device's location services settings. For instructions on changing the relevant settings, please contact your service provider or device manufacturer.

Our Internet service providers may also use other standard web-based technologies to analyze your movements while accessing our Site. The technologies include analytic solutions, web "beacons," "pixel tags," and "clear gifs." These technologies help us ascertain the effectiveness of our product and service campaigns and marketing programs; allow us to customize the services offered on or through our Site; and help determine the best use for Site content, and product and service offerings. Some of this information, including the IP address, may be stored on our Internet service provider's server logs, and may be available for extended periods of time.



website to help us improve and deliver a more personalized service based on browsing style. We use both session ID cookies and persistent cookies.

Types of Cookies:

Category 1 - Strictly Necessary Cookies: These cookies are essential for the operation of our web site. These cookies enable services you have specifically asked for such as a shopping basket. These cookies remain on your device only until you close your browser after visiting our web site. This cookie is destroyed at the end of the user's visit.

Category 2 - Performance Cookies: These cookies collect anonymous information about how visitors use a web site, for instance which pages visitors go to most often, and if they get error messages from web pages. These cookies don't collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. It is only used to improve how a web site works. This cookie is destroyed at the end of the user's visit.

Category 3 - Functionality Cookies: These cookies remember choices you make to improve your experience. These cookies remain on your device for an extended period of time. When you revisit our web site, we recognize these cookies and remember your preferences and choices such as your username to log on to the website. Personal information on our system may be associated with these cookies but the cookies themselves do not contain any of your personal information. This type of cookie may also gather information about your computer, IP address and your operating system and browser type in order to enhance your experience.

Category 4 - Targeting Cookies or Marketing Cookies: These cookies gather information about your browsing habits in order to make advertising relevant to you and your interests. They are also used to limit the number of times you see an advertisement as well as help measure the effectiveness of the advertising campaign.

By using our websites, you agree that we can place these types of cookies on your device. Some cookies can potentially be removed depending on your internet browser. If your browser settings block all cookies (including essential cookies) you may not be able to access all or parts of our websites.

Analytics Tracking Tools Disclaimer

The Site may also use third-party analytic tools such as Google Analytics, a web analytics tool that helps website owners understand how their visitors engage with their website. Google Analytics collects information anonymously, and reports web site trends without personally identifying individual visitors. Visit Google Analytics website to receive more information about the Google Analytics Opt-out process.

Who will it be shared with?

We may share or disclose your personal data with third parties, including third-party service providers, and other entities within our group where this is required by law, where it is necessary to perform our contract with you, or where we have another legitimate interest in doing so.

We will need to share your personal data with others including:

- The resort at which you are staying;
- The airline providing your flights;

Sandals-

- Our booking system providers;
- Our tour provider if you choose to book a tour;
- The Sandals Foundation if you choose to make a donation;
- Third party service providers we are using to provide services that involve data processing such as IT and system administration services:
- Third parties we have engaged to run customer surveys on our behalf;
- Professional advisers including our legal teams (both internal and also external law firms), bankers, auditors and insurers to the extent such information is relevant to the performance of their services;

*We will share your personal data with other entities or the affiliates in our group who participate in the booking process for the services provided to you, as part of our regular reporting activities in company performance, in the context of a business reorganization or group restructuring exercise, for system maintenance support and hosting of data.

We may share your personal data with third parties, for example in the context of the possible sale or restructuring of the business. We may also need to share your personal data with a regulator or to otherwise comply with the law or a judicial process. We may disclose your personal data if we are required by law to do so or if we reasonably believe that disclosure is necessary to protect our rights and/or to comply with judicial or regulatory proceedings, a court order or other legal process.

We may transfer the personal data we collect about you to Canada where our servers are located for our legitimate interests in hosting all data on our central servers there.

We may also transfer the personal data we collect about you to countries where the third parties indicated above are located including the United States, Canada, Panama, Jamaica, The Bahamas, St. Lucia, Antigua, Grenada, Barbados, Curacao, St Vincent and Turks & Caicos in order to perform our contract with you by booking your requested vacation. Your personal data may also be transferred to Honduras and India where our database maintenance teams are located for our legitimate interests in maintaining such database.

Unique may also use personal data to investigate and help prevent potentially unlawful activity or activity that threatens the network or otherwise violates the Site's terms and conditions for usage.

Security

Unique has implemented technology and security features in an effort to safeguard the privacy of your personal data from unauthorized access or improper use, and Unique will seek to enhance its security procedures as technology evolves. However, you acknowledge and agree that perfect security is not possible, and your personal data could still be accessed and used by others without authorization. Your access and use of the Site constitutes your agreement that Unique is not and shall not be responsible for any such unauthorized access and use of your personal data.

You acknowledge and agree that Unique can use your personal data for the purposes described herein. If Unique discloses your personal data to third party contractors, Unique will require that the person or entity receiving your personal data agrees to only use and disclose your personal data to carry out its specific business obligations to Unique or for the permitted purpose of the disclosure (as described above). Unique cannot, however, guarantee that any such person or entity to which Unique discloses your personal data or other information will not re-disclose it in ways that you or we did not intend or permit.

Additionally, notwithstanding any other provision contained herein, to the extent permitted or required by law, regulation or



protect against fraud, to protect the property or other rights of us or other users, third parties or the public at large; or (iii) we believe that you have abused the Site by using it to attack other systems or to gain unauthorized access to any other system, to engage in spamming or otherwise to violate applicable laws or in violation of our Site Terms and Conditions. You should be aware that, following disclosure to any third party, your information may be accessible by others to the extent permitted or required by applicable law.

How long will we retain your information?

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorized use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements. Generally, we will keep information relevant to our dealings with you for a minimum of seven years once you have ceased being a customer. Exceptional circumstances will or may apply to customer service data which we will keep for up to 10 years.

In some circumstances we may anonymize your personal data so that it can no longer be associated with you, in which case we may use such information without further notice to you as it is no longer personal data.

Once we no longer require your personal data for the purposes we collected it for, including for the purposes of satisfying any legal, accounting or reporting requirements. We will securely destroy your personal data in accordance with applicable laws and regulations.

User Opt-out

You may choose not to receive direct marketing communications from Unique by notifying Unique via email. If Unique receives such a request from you, Unique thereafter (a) will discontinue contacting you directly with marketing messages about Unique's products or services, and (b) will not use personal data obtained from your use of the Site to contact you with marketing messages about any of Unique's events, products or services. Please note, however, that any such opt out only applies to Unique and will not apply to any other third parties to which Unique has supplied your personal data. Additionally, you acknowledge and agree that such opt-out notification processing may not be immediate, and you agree that should you receive additional communications your rights and remedies are limited to contacting us to reiterate your request to opt-out.

Other Web Sites

This Privacy Policy applies to the Site and each and every channel used by us to establish or provide our services to you. The Site may link from several points throughout the Site to third party websites and information or service providers that may collect personal information from you in order to provide you with information or services.

Advertisements

Advertisements may appear on pages throughout our Site. Some advertisements may request information directly from our users or take our users to websites that may request personal information. Unique has no control over its advertisers' privacy policies, so please examine the privacy policy of any third-party advertising on our Site prior to submitting any personal information.



users of the Site. The survey may require a user to provide personal data. Unique may use this information and share it with its contractors as described above to better tailor its products, services and marketing efforts, including advertising or other content provided on the Site and/or to you in particular.

Additional Privacy Protections for Children Using the Internet

Unique does not solicit or target persons younger than legal age for collection of information online. Our Site is not intended for use by minors. Unique is concerned about the privacy and safety of children when they use the internet. Unique will never knowingly request personal data from anyone under the age of 18 or the age of majority in their respective state without prior verifiable parental consent.

Business Transfers

In the event that Unique or any of its affiliates is acquired (whether by sale of assets or ownership interests) by merger with a third party entity or otherwise, we reserve the right, in any of these circumstances, to transfer or assign the information we have collected from our website visitors as part of such merger, acquisition, sale, or other change of control, and your use of the Site and/or submission of any information to the Site constitutes your consent to such transfer or assignment. In the unlikely event of our bankruptcy, insolvency, reorganization, receivership, or assignment for the benefit of creditors, or the application of laws or equitable principles affecting creditors' rights generally, we may not be able to control how your personal data is treated, transferred, or used.

Policy Changes

We reserve the right to update this Privacy Policy at any time, and we will make an updated copy of such Privacy Policy available on our website when we make any substantial updates. We may also notify you in other ways from time to time about the processing of your personal data. Your access and use of the Site thereafter constitutes your acknowledgment and acceptance of same. This privacy policy does not create any legal right for you or any third parties.

Questions?

Please direct any questions or comments regarding our privacy policy to our Compliance Officer at privacy@uniqueglobalinc.com. If you want to exercise your data protection rights, please click on our Your Privacy Choices located at the footer of this website, and select the Your Rights tab to fill out the form and submit a request regarding your personal information.

Privacy Supplement to Privacy Policy for Residents of California, Colorado, Connecticut, Delaware, Iowa, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Texas, Utah and Virginia:

This Privacy Supplement ("Supplement") to our general Privacy Policy applies to visitors, users, and others who reside in the States of California, Colorado, Connecticut, Delaware, Iowa, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Texas, Utah and Virginia in order to comply with the California Consumer Privacy Act of 2018 ("CCPA"), California Privacy Rights Act of 2020 ("CPRA"), Colorado Privacy Act ("CPA"), Connecticut Data Privacy Act ("CTDPA"), Delaware Personal Data Privacy Act ("DPDPA"), Iowa Consumer Data Protection Act ("ICDPA"), Montana Consumer Data Privacy Act (MCDPA), Nebraska Data Privacy Act ("NDPA"), New Hampshire Privacy Act ("SB 255"), New Jersey Data Privacy Law ("SB 332"), Oregon Consumer Act ("OCPA"), the Texas Data Privacy and Security Act ("TDPSA"), Utah Consumer Privacy Act ("UCPA"), and Virginia Consumer Data Protection



Virginia consumers, with the terms of this Supplement taking precedence.

California consumers have specific rights under the CCPA and CPRA. You can access the full text of the CCPA by clicking <u>here</u>.

Colorado Consumers have specific rights under the CPA, which you can access by clicking here.

Connecticut Consumers have specific rights under the CTDPA, which you can access by clicking here.

Delaware Consumers have specific rights under the DPDPA, which you can access by clicking here.

lowa Consumers have specific rights under the ICDPA, which you can access by clicking here.

Montana Consumers have specific rights under the MCDPA, which you can access by clicking here

Nebraska Consumers have specific rights under the NDPA, which you can access by clicking here.

New Hampshire Consumers have specific rights under the SB 255, which you can access by clicking here.

New Jersey Consumers have specific rights under the SB 332, which you can access by clicking here.

Oregon Consumers have specific rights under the OCPA which you can access by clicking here.

Texas Consumers have specific rights under the TDPSA, which you can access by clicking here.

Utah Consumers have specific rights under the UCPA, which you can access by clicking here.

Virginia Consumers have specific rights under the VCDPA, which you can access by clicking here.

Please note that the terms used in this Supplement are defined by the CCPA, CPRA, CPA, CTDPA, DPDPA, ICDPA, MCDPA, NDPA, OCPA, SB 255, SB 332, TDPSA, UCPA, or VCDPA, unless otherwise noted. Generally, and with important exceptions, the CCPA, CPRA, CPA, CTDPA, DPDPA, ICDPA, MCDPA, NDPA, OCPA, SB 255, SB 332, or TDPSA, UCPA, or VCDPA, gives California, Colorado, Connecticut, Delaware, Iowa, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Texas, Utah and Virginia consumers the rights set forth in the bullet points below.

Certain U.S. States (e.g., California, Connecticut, Colorado, Delaware, Iowa, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Texas, Utah and Virginia) provide additional privacy protections for data subjects located within their jurisdictions, including:

Please note that we may not be able to honor a right if doing so would otherwise violate applicable law.

- To request that a business that collects a consumer's personal information disclose to that consumer the categories and specific pieces of personal information the business has collected. However, a business is not required to provide personal information to a consumer more than twice in a 12-month period.
- To request that a business delete any personal information about the consumer which the business has collected from the consumer. However under California law, a business or a service provider is not required to comply with a consumer's request to delete the consumer's personal information if it is necessary for the business or service provider to maintain the consumer's personal information in order to: (1) complete the transaction for which the personal information was collected, provide a good or service requested by the consumer, or reasonably anticipated within the context of a business's ongoing business relationship with the consumer, or otherwise perform a contract between the business and the consumer; (2) detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity; (3) debug to identify and repair errors that impair existing intended functionality; (4) exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law; (5) comply with the California Electronic Communications Privacy Act; (6) engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the businesses' deletion of the information is likely to render impossible or seriously impair the achievement of such research, if the consumer has provided informed consent; (7) to enable solely internal uses that are reasonably aligned with the expectations of the consumer based on the consumer's relationship with the business; (8) comply with a legal obligation; (9) otherwise use the consumer's personal information, internally, in a lawful manner that is compatible with the context in which the consumer provided the information.



sources from which the personal information is collected; (3) the business or commercial purpose for collecting or selling personal information; (4) the categories of third parties with whom the business shares personal information; (5) the specific pieces of personal information it has collected about that consumer.

- To request that a business that sells the consumer's personal information, or that discloses it for a business purpose, disclose to that consumer: (1) the categories of personal information that the business collected about the consumer; (2) The categories of personal information that the business sold about the consumer and the categories of third parties to whom the personal information was sold, by category or categories of personal information for each third party to whom the personal information was sold; (3) the categories of personal information that the business disclosed about the consumer for a business purpose.
- To direct a business that sells personal information about the consumer to third parties not to sell the consumer's personal information.
- Not to be discriminated against because they exercised available rights under the CCPA, CPRA, CPA, CTDPA, DPDPA, ICDPA, MCDPA, NDPA, OCPA, SB 255, SB332, TDPSA, UCPA, or VCDPA.

California Consumer Request Under the CCPA

If you are a California consumer, you may make any of the requests mentioned above or in the CCPA or CPRA by: (i) sending an email to privacy@uniqueglobalinc.com with "California Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here (iii) calling our toll-free privacy information request line at: 1-877-589-5650 and specifying you are a California consumer making a privacy request under the CCPA. All requests are contingent on an identity verification process for security reasons.

Colorado Consumer Request Under the CPA

If you are a Colorado consumer, you may make any of the requests mentioned above or in the CPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Colorado Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Connecticut Consumer Request Under the CTDPA

If you are a Connecticut consumer, you may make any of the requests mentioned above or in the CTDPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Connecticut Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Delaware Consumer Request Under the DPDPA

If you are a Delaware consumer, you may make any of the requests mentioned above or in the DPDPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Delaware Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Iowa Consumer Request Under the ICDPA

If you are a lowa consumer, you may make any of the requests mentioned above or in the ICDPA by: (i) sending an email to privacy@uniqueglobalinc.com with "lowa Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.



to privacy@uniqueglobalinc.com with "Montana Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Nebraska Consumer Request Under the NDPA

If you are a Nebraska consumer, you may make any of the requests mentioned above or in the NDPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Nebraska Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

New Hampshire Consumer Request Under the SB 255

If you are a New Hampshire consumer, you may make any of the requests mentioned above or in the SB 255 by: (i) sending an email to privacy@uniqueglobalinc.com with "New Hampshire Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

New Jersey Consumer Request Under the SB 332

If you are a New Jersey consumer, you may make any of the requests mentioned above or in the SB 332 by: (i) sending an email to privacy@uniqueglobalinc.com with "New Jersey Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Oregon Consumer Request Under the OCPA

If you are a Oregon consumer, you may make any of the requests mentioned above or in the OCPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Oregon Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Texas Consumer Request Under the TDPSA

If you are a Texas consumer, you may make any of the requests mentioned above or in the TDPSA by: (i) sending an email to privacy@uniqueglobalinc.com with "Texas Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons

Utah Consumer Request Under the UCPA

If you are a Utah consumer, you may make any of the requests mentioned above or in the UCPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Utah Privacy Information Request" included in both the subject line and body; (ii) by managing your privacy preferences by selecting here. All requests are contingent on an identity verification process for security reasons.

Virginia Consumer Request Under the VCDPA

If you are a Virginia consumer, you may make any of the requests mentioned above or in the VCDPA by: (i) sending an email to privacy@uniqueglobalinc.com with "Virginia Privacy Information Request" included in both the subject line and body; (ii) by



We will respond, free of charge, within 45 days of receiving a verifiable consumer request from a California, Colorado, Connecticut, Delaware, Iowa, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Texas, Utah or Virginia consumer, although we reserve the right to extend the period to provide required information by an additional 45 days, upon notice to you within the initial 45-day period. Any information provided in our response will be limited to the 12-month period preceding our receipt of the verifiable consumer request. Our response will be in writing and delivered through the consumer's account with us, if any, or by mail or electronically at the consumer's option if the consumer does not maintain an account with us, in a readily useable format that allows the consumer to transmit this information from one entity to another entity without hindrance. The consumer is not required to create an account with us in order to make a verifiable consumer request.

Disclosure Regarding Collected Personal Information During Preceding 12 Months, Sources and Purposes

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household ("personal information"). Personal information includes, but is not limited to, the following categories if it identifies, relates to, describes, is capable of being associated with, or could be reasonably linked, directly or indirectly, with a particular consumer or household.

Following is a list of the categories of personal information we have and have not collected about consumers in the preceding 12 months, along with a description of the sources and purposes.

Categories

A. Identifiers, such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.

Collected

YES

Sources

- Information directly provided to us by customers.
- Data automatically collected by us when customers use our web page, such as through cookies, server logs, and similar technologies.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information including offering customers a Sandals Visa Signature Credit Card through Bank of America2.
- Handling customer complaints.
- Customer identity verification.
- Collecting payments due to us.



B. Personal Information in CCPA section 1798.80(e), such as name, signature, social security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.

Collected

YES

Sources

• Information directly provided to us by customers.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information.
- Handling customer complaints.
- Customer identity verification.

Categories

C. Characteristics of protected classifications under California or United States federal law, such as age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).

Collected

YES

Sources

• Information directly provided to us by customers.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information.
- Handling customer complaints.
- Customer identity verification.

Categories



Collected

YES

Sources

- Information directly provided to us by customers.
- Data automatically collected by us when customers use our web page, such as through cookies, server logs, and similar technologies.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information.
- Collecting payments due to us.

Categories

E. Biometric information, such as physiological, biological or behavioral characteristics, including DNA, that can be used to establish individual identity, including scans of the iris or retina, fingerprints, face, hand, palm, vein patterns, and voice recordings, keystroke patterns, gait patterns, and sleep, health, or exercise data that contain personal identifying information.

Collected

NO

Categories

F. Internet or other electronic network activity information, such as browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.

Collected

YES

Sources

- Information directly provided to us by customers.
- Data automatically collected by us when customers use our web page, such as through cookies, server logs, and similar technologies.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information.



Categories

G. Geolocation data, such as your physical location.

Collected

YES

Sources

- Information directly provided to us by customers.
- Data automatically collected by us when customers use our web page, such as through cookies, server logs, and similar technologies.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information.
- Collecting payments due to us.

Categories

H. Audio, electronic, visual, thermal, olfactory, or similar information.

Collected

NO

Categories

I. Professional or employment-related information.

Collected

NO

Categories

J. Education information as defined in the U.S. Family Educational Rights and Privacy Act, such as non-public student records, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.

Collected

NO

Categories



Collected

YES

Sources

- Information directly provided to us by customers.
- Data automatically collected by us when customers use our web page, such as through cookies, server logs, and similar technologies.

Purposes

- Performing our contracts with customers.
- Providing food, lodging, transportation, other services and/or information for customers.
- Contacting customers with promotions and marketing information.

¹ Please note that personal information under the CCPA, CPRA, CPA, CTDPA, DPDPA, ICDPA, MCDPA, NDPA, OCPA, SB 255, SB 332, TDPSA, UCPA, or VCDPA does not encompass: (1) publicly available information from government records; (2) information that is deidentified; (3) consumer information that is "in the aggregate", such as information that relates to a group or category of consumers, from which individual consumer identities have been removed, that is not linked or reasonably linkable to any consumer or household, including via a device. Also, the CCPA, CPRA, CPA, CTDPA, DPDPA, ICDPA, MCDPA, NDPA, OCPA, SB 255, SB 332, TDPSA, UCPA, or VCDPA do not apply to, among other things, the following: (1) the sale of personal information to or from a consumer reporting agency if that information is to be reported in, or used to generate, a consumer report under the Fair Credit Reporting Act (FRCA); (2) personal information collected, processed, sold, or disclosed pursuant to the federal Gramm Leach-Bliley Act or the California Financial Information Privacy Act; (3) health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA) or clinical trial data.

² Through Bank of America, we offer our customers the ability to apply for a Sandals Visa Signature credit card (subject to certain terms, conditions and restrictions), and we provide Bank of America, as the issuer of the Sandals Visa Signature credit card, certain information (e.g., postal address, telephone number, email address) of adult customers residing in the U.S. for purposes of extending this offer and related offers. You may opt out of such offers by clicking here.

For additional information about how we obtain and use personal information, please see our standard privacy policy under the headings "How do we collect this information?" and "What information do we collect about you and what do we use it for?"

Separate Disclosure Regarding Sold Personal Information During Preceding 12 Months

During the preceding 12 months, we have not sold consumers' personal information.

Separate Disclosure Regarding Disclosed Personal Information During Preceding 12 Months



Categories

A. Identifiers, such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.

Disclosed

YES

Categories

B. Personal Information in CCPA section 1798.80(e), such as name, signature, social security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.

Disclosed

YES

Categories

C. Characteristics of protected classifications under California or United States federal law, such as age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).

Disclosed

YES

Categories

D. Commercial information, such as records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.

Disclosed



Categories

E. Biometric information, such as physiological, biological or behavioral characteristics, including DNA, that can be used to establish individual identity, including scans of the iris or retina, fingerprints, face, hand, palm, vein patterns, and voice recordings, keystroke patterns, gait patterns, and sleep, health, or exercise data that contain personal identifying information.

Disclosed

NO

Categories

F. Internet or other electronic network activity information, such as browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.

Disclosed

YES

Categories

G. Geolocation data, such as your physical location.

Disclosed

YES

Categories

H. Audio, electronic, visual, thermal, olfactory, or similar information.

Disclosed

NO

Categories

I. Professional or employment-related information.

Disclosed

NO



J. Education information as defined in the U.S. Family Educational Rights and Privacy Act, such as non-public student records, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.

Disclosed

NO

Categories

K. Inferences drawn from the above categories, such as categories used to create a consumer profile reflecting preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

Disclosed

NO

Please contact us if you have any questions, concerns or requests about our policies.

Wedding Customers Privacy Policy Supplemental Terms

These additional terms supplement our Privacy Policy with respect to personal data that we may collect from you in connection with wedding arrangements. Please refer to the general Privacy Policy for further information on how we collect, use and otherwise process the personal data we collect from you in connection with your relationship with us as a customer or potential customer.

What information do we collect about you and what do we use it for?

The types of personal data about you we may collect, store and use are set out in the table below and in each case we have specified what we use it for and our basis for processing it. Most commonly, we will rely on one or more of the following bases for processing your personal data:

- 1. Where we need to perform the contract we have entered into with you (i.e. we need to provide the wedding you have booked):
- 2. Where we need to comply with a legal obligation;
- 3. Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests;
- 4. Where you have consented to us doing so.

Category of personal data

- Occupation
- Nationality
- Place of Birth
- Photograph
- Passport number and expiry date
- Father's Name
- Father's Place of Birth
- Father's Occupation
- Mother's Name
- Mother's Place of Birth
- Mother's Maiden Name
- Mother's Occupation
- Name of any previous spouse
- Date of divorce from any previous spouse
- Place of death of any previous spouse
- Cause of death of any previous spouse

What we use this data for

• To obtain marriage authorizations/licenses from the relevant Caribbean government authority for the resort at which you have booked your wedding.

Lawful basis

• Our legitimate interests in complying with the legal requirements of the relevant Caribbean authority in order to arrange the marriage.

How do we collect this information?

We collect this information from you:

- When you complete our wedding information and marriage license form
- When you send us the supporting documents required for your marriage license such as passport and birth certificate

Who will it be shared with?



legitimate interest in doing so.

We will need to share your personal data with others including:

- Other entities within our group who participate in the booking process for weddings;
- The relevant governmental authority for the jurisdiction in which you are having your ceremony.

We will share your personal data with other entities in our group who participate in the booking process for weddings, as part of our regular reporting activities in company performance, in the context of a business reorganization or group restructuring exercise, for system maintenance support and hosting of data.

Additional Notice on Health Information

This additional notice applies to our products or services that collect personal information that is linked or reasonably linkable to your health, including personal information defined as "consumer health data" and similar terms (collectively referred to as "Health data") under applicable laws including the Nevada's similar statute (SB 370) and the Connecticut Data Privacy Act. This additional health notice applies only to consumers who:

- Reside in or have their data processed in a state with a consumer health data privacy law. As of the last updated date of this Policy, this consists of Washington, Connecticut and Nevada.
- Engage with a product or service only in an individual or household context, and not in an employment context or as an agent of a government entity.
- Engage with a product or service that is not regulated by another federal or state privacy law that is specifically exempted from consumer health data privacy laws.

What consumer health data do we collect?

The type of consumer health data we collect depends on the specific service or product offering that you use or receive and your interaction with us. Examples of consumer health data that we collect may include:

- information about your health-related conditions, symptoms, status, diagnoses, testing, or treatments (including surgeries, procedures, use or purchase of medications, or other social, psychological, behavioral, and medical interventions);
- dietary requirements revealing or suggesting a religious or philosophical belief or health condition;
- disability data in connection with accessibility and accommodations; and
- other information that may be used to infer or derive data related to the above or other health information.

Consumer health data does not include data related to the shopping habits or interests of a consumer, where that information is not used to identify the specific past, present or future health status of the consumer.

How do we use your consumer health data?

We primarily collect and use consumer health data as necessary to provide you with the requested products or services. This may include health information as described above in order to:



- communicate with you;
- troubleshoot and improve our services; and
- Provide personalized services you request.

We may collect and use consumer health data for other purposes for which we obtain your consent as required by consumer health privacy law. This may include the following:

- marketing purposes;
- surveys;
- the purposes described in the consent; and
- comply with legal obligations and respond to legal process.

We may deidentify or anonymize consumer health data so that it cannot reasonably be reidentified by us or by another person, and we may use this deidentified data for any reason permitted by applicable law.

How do we share your consumer health data?

We may share each of the categories of consumer health data described in this Policy as necessary to provide you with a product or service you request, with your consent, as described above and as described further in the section below, such as:

- with our subsidiaries and affiliates;
- with vendors and service providers;
- to facilitate a business transfer;
- as required by law; and
- other third parties.

By default, when you use our online services, we will not share consumer health data with third parties. We will only share this data when we have a separate written authorization from you to do so. Nonetheless, please note that third parties may be able to collect consumer health data from you over time and across different websites depending on your browser, and the permissions you may set on your device. Data collected by those third parties is unrelated to our collection of consumer health data from you, and we recommend reviewing those third parties' privacy notices for more information about their collection of consumer health data and methods to opt of such collection.

Sources of Consumer Health Data

We collect your information, which may include your consumer health data, directly from you, automatically as you interact with our websites and mobile applications, and from other third party or public sources. The specific sources of consumer health data depend on the service or product offering that you use and your interaction with us.

Your Rights with Respect to Consumer Health Data

Subject to certain exceptions, you may have the right to access or delete your consumer health data about you or receive a list of third parties and affiliates with whom your consumer health data was shared (with authorization). You also may have the right, subject to certain exceptions, to withdraw consent relating to the use, sharing (when authorized) of your consumer health data To exercise these rights you may submit a request by emailing us at privacy@uniqueglobalinc.com. For your protection, you may be required to submit proof of your identity for these requests to be processed. We will not be able to comply with your request if we are unable to confirm your identity. You may designate an authorized agent to make a request on your behalf subject to proof of identity and authorization.

We will authenticate your request and process it as required by law. Please allow 45 days for a response. If we deny your request, you may appeal that denial by following the instructions listed in the denial communication or through the same



Washington residents may contact the Washington State Attorney General at https://www.atg.wa.gov/file-complaint.

Connecticut residents may contact Connecticut's Attorney General at https://portal.ct.gov/ag/sections/privacy/the-connecticut-data-privacy-act

Nevada residents may contact Nevada's Attorney General at https://ag.nv.gov/complaints/file_complaint/

Updates to This Consumer Health Data Privacy Policy

If we make material changes to this Policy, we will inform you by, at minimum, posting an updated notice on this page with an updated Last Updated Date.

If you have questions about this Policy or would like to make a complaint, you can contact us by email at: privacy@uniqueglobalinc.com

Washington Health Data Privacy Statement

Washington Residents can access our Washington Health Data Privacy Statement here.

Questions?

Please direct any questions or comments regarding our privacy policy to our Compliance Officer at privacy@uniqueglobalinc.com. If you want to exercise your data protection rights, please click on our <u>Your Privacy Choices</u> located at the footer of this website, and select the Your Rights tab to fill out the form and submit a request regarding your personal information.



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