



CHRISTIAN A. CUADERO

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WORK EXPERIENCE

Data Researcher - Investor Research, With. Intelligence (Eurekahedge) May 2021 - Present

- Assigned to research financial data about private pensions, public pensions, endowments, foundations, and other types of institutional investors.
- Gathered relevant information needed to update the investor profiles, such as emails, phone numbers, LinkedIn profiles, and financial data.
- Used tools like Hunter.io and LinkedIn Sales Navigator to find email addresses and LinkedIn profiles.
- Utilized a CRM database to maintain an investor database, ensuring the accuracy of information for various types of institutional investors.

Customer Service Representative, Accenture May 2020 - May 2021

- Answering incoming calls and provide brilliant customer service in response to a wide range of customer queries and to achieve first time resolution.

Technical Support Agent, Concentrix Aug 2017 - March 2020

- Perform troubleshooting steps when customer is experiencing technical issues on software.
- Developing and maintaining accurate files.
- QuickBooks specialist (payroll, invoicing, billing, and bank reconciliation).

Customer Service Representative, The Results Companies Jan 2017 - Aug 2017

- Communicate with customers over the phone and resolve any customer issues while providing an exceptional customer experience.
- Receive/place calls with new and existing customers to renew or sell additional services or products.

Part-Time Market Researcher, Survey Sampling International Jun 2016 - Dec 2016

- Conduct outbound market research interviews over the phone.
- Required to read scripts, follow questions on screen, and must be able to accurately capture and input respondent responses.

EDUCATION

Post-Baccalaureate Diploma in Computing Aug 2022 - June 2023

Cebu Institute of Technology

- Gained fundamental knowledge of programming languages such as Java, Django (a web framework), HTML, CSS, and SQL. Built a simple, undeployed website project called InteProve. This app aimed to integrate data and improve business processes. It was designed as a website focused on database management systems using Django, HTML, and CSS. Built a simple mobile application using Kodular (a mobile app development platform) and Firebase Realtime Database.

Bachelor of Science in Aviation Electronics Technology Jun 2012 - Apr 2016

Philippine State College of Aeronautics

- Learned the proper use of basic tools and test equipment, study electronic theory, high-reliability soldering and wiring, and have hands-on training in the installation, troubleshooting, and repair of electronic and avionics systems.

ADDITIONAL INFORMATION

- Skills:** Customer Service, Data Entry and Research, Technical Support, Programming languages, Video Editing, Canva Design, GitHub, Microsoft Office Skills (MS Word, Excel, Powerpoint, Outlook).
- Logo Design Samples: [ChanVentures](#)
- Planning and Organizing: [Singapore Trip](#) and [Bukidnon Trip](#)
- Video Editing: [InteProve](#)
- Simple Website Project: [InteProve](#)
- GitHub and GitHub pages: [GitHub Profile](#)
- Responsive Web Design Certificate: [FreeCodeCamp](#)
- Figma: [InteProve](#)