Chancy Gondwe
Blantyre, Malawi
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Portfolio: [Chancy Gondwe Portfolio](#)

Objective

To establish myself as a dynamic and competent engineer, equipped with the latest tools, techniques, and knowledge that will enable me to handle emerging technologies and prove myself as a valuable resource for society.

Professional Experience

ICT Coordinator
Mercy Beyond Borders (MBB), Blantyre, Malawi
February 2020 – June 2024

- Ensure IT systems and management systems operate and function correctly.
- Conduct in-depth analysis of existing systems and propose enhancements.
- Collaborate with end-users and technical teams to gather requirements and understand business processes.
- Design, develop, and implement system upgrades and optimisations.
- Provided technical support to projects and programs, dealing with questions and problems related to IT and databases.
- Document system specifications and user manuals.
- Provide training and support to staff and scholars
- Tested new or upgraded software and updated all software to the latest versions.
- Provided and maintained backup programs to ensure system availability.
- Prepare reports.

ICT Instructor.
Miracle Technical Institute, Karonga, Malawi
April 2018 – February 2020

- Provide training and orientation to students.
- Organize lessons and work schemes.
- Install, configure, and maintain computer systems.

Developer
Next Generation Africa, Malawi
February 2020 – September 2020

- Design, develop, and upgrade the E-library system for selected Malawi secondary schools.

Education

Bachelor of Science in Computer Engineering
University of Livingstonia, Malawi
September 2014 – March 2018

Certifications:

- **Certificate in Software Engineering** - Power Learn Project

- **Certificate in Data Analysis Using Python** - Intelligence Lab

- **Certificate in Data Science and Analysis** - HP LIFE and Foundation

- **Certificate in Introduction to Cyber Security** - HP LIFE and Foundation

- **Photography** - Camera for Girls, Uganda

- **Monitoring and Evaluation** - University of Washington

- **AI Essentials** (Pending) - AXL Foundation

Key Skills

- Proficient in web design and development tools (HTML, CSS, JavaScript, React, WordPress, Bootstrap)
- Experienced in graphic design software (Adobe Creative Suite)
- Skilled in computer programming languages (Python, C/C++, PHP)
- Knowledgeable in server systems management (Linux, Windows Server)
- Familiar with computer network design and installation
- Competent in IoT and embedded systems development
- Experienced in database systems design and development.
- Proficient in data analysis.

References

Mr. Jonathan H. Lamare
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