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| **DIEGO PEREZ** Data Analyst Intern  **diego.perez@email.com (123) 456-7890** | **CAREER OBJECTIVE**  With prior experience in data analytics and knowledge in MySQL, SAS, and Python, I'm seeking a data analyst internship at Thomson  Reuters. Eager to combine my strong technical skills and appreciation for journalism to contribute to the company's position as a trusted source of information. |

**Ann Arbor, MI**

**[LinkedIn](https://linkedin.com/)**  **WORK EXPERIENCE**

Waiter

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| **EDUCATION**  B.S.  Data Science  **University of Michigan** August 2020 - current Ann Arbor, MI  **SKILLS** | **Zingerman's Deli** | | | |
|  | January 2021 - current |  | Ann Arbor, MI |
|  | Received positive feedback on customer surveys for friendliness and efficiency to help boost repeat customers by 17% | | |
|  | Trained 5 new waitstaff, contributing to a 27% increase in overall team efficiency | | |
|  | **Maintained a complaint resolution rate of 93%** by resolving customer complaints promptly and effectively | | |
|  | Ensured cleanliness and hygiene of the dining area, leading to a consistently high health inspection score | | |

MySQL

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| Tableau  SAS  Python  Amazon Web Services (AWS)  **HOBBIES**  Open-source contributions Dashboard development Information design | **PROJECTS**  TravelTrack  **Travel Data Analyst** | |
|  | March 2022 - current |
|  | Helped users understand and improve their travel trends by using Tableau to create visually engaging dashboards |
|  | Developed machine learning models to predict future travel spending and **increased forecast accuracy by 31%** |
|  | Used Python to automate routine data processing tasks that saved an estimated 20 hours of manual work per week |
|  | Improved service quality via a SAS-based advanced data model that identified key factors affecting customer satisfaction |

Recomendify   
**Project Manager**

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|  | January 2021 - February 2022  Led a team of 10 classmates to successfully develop and launch the Recomendify engine that improves product  recommendations  Implemented Agile project management methodologies, resulting in a **34% increase in project delivery speed**  Facilitated communication between technical and non-technical stakeholders to improve project understanding and alignment  Enhanced project tracking and reduced project overruns by employing Tableau to visualize project timelines and resources |