

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-101

Name: Upgrade ICU Ventilators

Configuration Item: ICU Equipment

Brief Description: Need more ventilators to handle critical cases.

### **1.2 Requester and contact details**

Dr. Sharma

Department: ICU

### **1.3 Date, location, and time when the change is requested**

20th March 2025, ICU Block A, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Current ventilators insufficient for critical load.

#### **2.1.2 Examples**

Previous critical cases experienced equipment shortage.

#### **2.1.3 The change**

Add 5 ICU-grade ventilators.

### **2.2 Justification for the change**

Support critical patient treatment.

### **2.3 Priority**

Critical

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-102

Name: Implement Digital Patient Records

Configuration Item: Patient Record System

Brief Description: Reduce paperwork and streamline access.

### **1.2 Requester and contact details**

Dr. Mehta

Department: IT Records

### **1.3 Date, location, and time when the change is requested**

21st March 2025, Records Dept., 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Manual paper records delay access.

#### **2.1.2 Examples**

Lost files and delayed report retrieval.

#### **2.1.3 The change**

Implement Electronic Health Record system.

### **2.2 Justification for the change**

Improve access and efficiency.

### **2.3 Priority**

High

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-201

Name: Modify Dosage Schedule for Lisa Brown

Configuration Item: Pharmacy Chart

Brief Description: Adjust schedule based on patient vitals.

### **1.2 Requester and contact details**

Dr. Mitchell

Department: Pharmacy

### **1.3 Date, location, and time when the change is requested**

1st April 2025, Pharmacy Counter, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Vitals changed post admission.

#### **2.1.2 Examples**

Dosing interval misaligned.

#### **2.1.3 The Change**

Update dose schedule in chart.

### **2.2 Justification for the change**

Ensure safe administration and recovery.

### **2.3 Priority**

High

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-103

Name: Expansion of Emergency Ward

Configuration Item: Infrastructure

Brief Description: Increase emergency capacity.

### **1.2 Requester and contact details**

Dr. Rao

Department: Infrastructure

### **1.3 Date, location, and time when the change is requested**

22nd March 2025, Emergency Block, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

ER overcrowded during peak times.

#### **2.1.2 Examples**

Ambulance queueing delays.

#### **2.1.3 The change**

Add 10 new beds and expand the ER wing.

### **2.2 Justification for the change**

Accommodate more patients safely.

### **2.3 Priority**

High

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-104

Name: Upgrade Pharmacy Stock Management System

Configuration Item: Inventory System

Brief Description: Replace legacy pharmacy system.

### **1.2 Requester and contact details**

Dr. Patel

Department: Pharmacy

### **1.3 Date, location, and time when the change is requested**

22nd March 2025, Pharmacy, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Current inventory system is outdated and inefficient.

#### **2.1.2 Examples**

Stock mismatches, delayed restocking, expired medicines.

#### **2.1.3 The Change**

Implement a modern, real-time pharmacy inventory tracking system.

### **2.2 Justification for the change**

Improve stock accuracy and avoid medicine unavailability.

### **2.3 Priority**

Low

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-304

Name: Review Antibiotic Plan for Emma Davis

Configuration Item: Treatment Plan

Brief Description: Adjust drug based on side effects.

### **1.2 Requester and contact details**

Dr. Samuel

Department: Pharmacy

### **1.3 Date, location, and time when the change is requested**

4th April 2025, Ward C, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Patient shows allergic reactions.

#### **2.1.2 Examples**

Symptoms include nausea and rash.

#### **2.1.3 The Change**

Switch to alternative antibiotic.

### **2.2 Justification for the change**

Reduce adverse reactions.

### **2.3 Priority**

Low

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-105

Name: Install AI-based Diagnosis Tool

Configuration Item: Radiology Software

Brief Description: Integrate AI system for diagnostics.

### **1.2 Requester and contact details**

Hospital Director

Department: Radiology

### **1.3 Date, location, and time when the change is requested**

23rd March 2025, Radiology Dept., 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Delay in manual report generation.

#### **2.1.2 Examples**

Scan reports pending over 24 hrs.

#### **2.1.3 The Change**

Install AI-powered diagnosis software.

### **2.2 Justification for the change**

Speed up radiological interpretation.

### **2.3 Priority**

Critical

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-106

Name: New Parking System for Staff

Configuration Item: Parking Infra

Brief Description: Improve parking access and automation.

### **1.2 Requester and contact details**

Management

Department: Admin

### **1.3 Date, location, and time when the change is requested**

23rd March 2025, Admin Office, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Parking entry/exit slow and manual.

#### **2.1.2 Examples**

Staff arriving late to shifts.

#### **2.1.3 The Change**

Install RFID-based staff parking system.

### **2.2 Justification for the change**

Enhance punctuality and order.

### **2.3 Priority**

Low



## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-107

Name: Upgraded Hospital WiFi for Faster Access

Configuration Item: Network Infrastructure

Brief Description: Improve internal WiFi speeds.

### **1.2 Requester and contact details**

IT Team

Department: IT Infrastructure

### **1.3 Date, location, and time when the change is requested**

10th March 2025, Server Room, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Internet speed issues reported.

#### **2.1.2 Examples**

EHR loading slowly during rounds.

#### **2.1.3 The Change**

Upgrade routers, switches and install fiber lines.

### **2.2 Justification for the change**

Improve access to hospital systems.

### **2.3 Priority**

Low

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-108

Name: Installed Security Cameras in OPD

Configuration Item: CCTV System

Brief Description: Install security cameras in OPD.

### **1.2 Requester and contact details**

Maintenance Team

Department: Security

### **1.3 Date, location, and time when the change is requested**

15th March 2025, OPD Reception, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

OPD lacks surveillance.

#### **2.1.2 Examples**

Misplaced items and crowd disputes.

#### **2.1.3 The Change**

Install 10 security cameras with NVR system.

### **2.2 Justification for the change**

Enhance security and reduce conflicts.

### **2.3 Priority**

High

## **1.0 Change Request Identification**

### **1.1 Name, identification and description of software configuration item(s)**

Change Request ID: CR-309

Name: Modify Emergency Room Triage Protocols

Configuration Item: ER Workflow Protocol

Brief Description: Update triage to reduce delays.

### **1.2 Requester and contact details**

ER Chief

Department: Emergency

### **1.3 Date, location, and time when the change is requested**

6th April 2025, ER Block, 8:20 PM

## **2.0 Description of the Change**

### **2.1 Description**

#### **2.1.1 Background Information**

Current process delays admission.

#### **2.1.2 Examples**

Patients wait over 30 mins.

#### **2.1.3 The Change**

Implement new triage protocol and color codes.

### **2.2 Justification for the change**

Improve patient flow and wait times.

### **2.3 Priority**

High