**Edututor AI;Personalized Learning with Generating AI And LMS**

**Integration**

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| Date | 1 July 2025 |
| Team ID | LTVIP2025TMID60823 |
| Project Name | Edututor AI;persanalized Learning with Generating AI And LMS Integration |
| Maximum Marks | 4 Marks |

## 🧠 ****Empathy Map Canvas Template****

**Center: USER / PERSONA**  
(Who are we empathizing with? – e.g., Sarah, a college student)  
Brief description (name, role, demographics, goals)

### 1. ****SAYS****

What does the user say out loud in interviews or usability testing?  
Quotes, common phrases, opinions.

### 2. ****THINKS****

What might the user be thinking?  
What matters to them? What occupies their thoughts?  
(They might not say it out loud.)

### 3. ****DOES****

What actions or behaviors do they take?  
How do they behave in different contexts?

### 4. ****FEELS****

What emotions is the user feeling?  
What worries, excites, frustrates them?

### 5. ****PAINS****

What are their biggest challenges or frustrations?  
Obstacles, fears, unmet needs.

### 6. ****GAINS****

What are their goals or what do they want to achieve?  
Successes, hopes, values.

## 📌 Example: Sarah, College Student Using a Campus Navigation App

**Persona**:

* Name: Sarah
* Age: 20
* Major: Biology
* Tech Comfort: Moderate
* Goal: Find fastest route between classes, especially on busy days

### ****SAYS****

* “I always get lost in the science building.”
* “Why isn’t this app updating in real-time?”
* “I’m going to be late again!”

### ****THINKS****

* “I wish this app would alert me if a shortcut is blocked.”
* “I hope I’m not missing anything important.”
* “There has to be a better way to manage my schedule.”

### ****DOES****

* Checks the app 2-3 times daily
* Frequently asks others for directions
* Uses Google Maps as a backup

### ****FEELS****

* Stressed before classes
* Embarrassed asking for directions
* Relieved when she’s on time

### ****PAINS****

* App is not user-friendly
* Routes not updated with real-time closures
* Classrooms aren’t labeled clearly in the app

### ****GAINS****

* Wants a smoother, quicker navigation experience
* Desires to feel confident and in control of her schedule
* Would love customization (e.g., favorite routes, voice assistance)

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