## Predicting Customer Purchase Behavior Using Machine Learning

#### About Data set

Context: This project applies and compares different machine learning algorithms—including Naive Bayes—to analyze customer behavior and predict purchasing decisions. The objective is to identify the key factors influencing whether a customer will purchase a product or not.

Content: The dataset used in this project is a randomly generated dataset representing information about 400 customers, including attributes such as user ID, gender, age, and estimated salary. The target variable, Purchased, indicates whether a customer decided to buy the product. This dataset is designed for educational and analytical purposes to demonstrate supervised learning techniques for binary classification problems.

```
# import requirement libraries
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
import plotly.express as px
import plotly.io as pio
import itertools

# for solve problem of show plotly plots
from plotly.offline import init_notebook_mode
init_notebook_mode(connected=True)

# optional
import warnings
warnings.filterwarnings('ignore')
plt.style.use('_mpl-gallery')
```

```
from sklearn.preprocessing import StandardScaler, MinMaxScaler
from sklearn.model_selection import train_test_split, KFold, cross_val_score
from sklearn.naive_bayes import MultinomialNB
from sklearn import metrics
```

```
# import dataset
data = pd.read_csv('../input/customer-behaviour/Customer_Behaviour.csv')
print(f"shape: {data.shape}")
data.head()
```

3110	ipc. (400)	37			
	User ID	Gender	Age	EstimatedSalary	Purchased
0	15624510	Male	19	19000	0
1	15810944	Male	35	20000	0
2	15668575	Female	26	43000	0
3	15603246	Female	27	57000	0
4	15804002	Male	19	76000	0

### 1. Overview Of Dataset

shape: (400 5)

```
df = pd.DataFrame(data)
df
```

	User ID	Gender	Age	EstimatedSalary	Purchased
0	15624510	Male	19	19000	0
1	15810944	Male	35	20000	0
2	15668575	Female	26	43000	0
3	15603246	Female	27	57000	0
4	15804002	Male	19	76000	0
395	15691863	Female	46	41000	1
396	15706071	Male	51	23000	1
397	15654296	Female	50	20000	1
398	15755018	Male	36	33000	0
399	15594041	Female	49	36000	1
400 rc	ws × 5 colur	nns			

```
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 400 entries, 0 to 399
Data columns (total 5 columns):
                     Non-Null Count Dtype
#
    Column
    User ID
0
                     400 non-null
                                      int64
                     400 non-null
    Gender
                                     object
1
                     400 non-null
                                      int64
    EstimatedSalary 400 non-null
                                      int64
                     400 non-null
   Purchased
                                      int64
dtypes: int64(4), object(1)
memory usage: 15.8+ KB
```

Based on the above information:

The dataset contains 400 entries and 5 columns: User ID, Gender, Age, EstimatedSalary, and Purchased.

There are no missing values in any of the columns, indicating a clean dataset ready for analysis.

The target variable is Purchased, which indicates whether a customer bought the product (1 = Yes, 0 = No).

The feature variables include User ID, Gender, Age, and EstimatedSalary.

Among these, Gender is the only categorical variable, while the others (User ID, Age, EstimatedSalary, Purchased) are numerical.

The dataset is balanced and well-structured, suitable for applying and evaluating classification algorithms such as Naive Bayes.`

# 2. Preparing Dataset

Check each column for any syntax errors or invalid values.

```
# check count of unique values in each columns
for col in df:
    print(f"{col}: {df[col].nunique()}")

User ID: 400
Gender: 2
Age: 43
EstimatedSalary: 117
Purchased: 2
```

# more details
df.describe(include=[np.number]).T

		•						
	count	mean	std	min	25%	50%	75%	max
User ID	400.0	1.569154e+07	71658.321581	15566689.0	15626763.75	15694341.5	15750363.0	15815236.0
Age	400.0	3.765500e+01	10.482877	18.0	29.75	37.0	46.0	60.0
EstimatedSalary	400.0	6.974250e+04	34096.960282	15000.0	43000.00	70000.0	0.00088	150000.0
Purchased	400.0	3.575000e-01	0.479864	0.0	0.00	0.0	1.0	1.0

User ID: 400 unique IDs ranging from 15,566,689 to 15,815,236

Age: Ranges from 18 to 60 years, with a mean of ~37 years

EstimatedSalary: Ranges from 15,000 to 150,000, with a mean of ~69,742

Purchased: Binary target variable (0 or 1), with 35.75% positive cases

df.describe(include=[object]).T

count unique top freq

Gender 400 2 Female 204

**Key Observations** 

The age range is between 18 and 60 years.

The target variable (Purchased) has 2 classes: 0 and 1.

The gender distribution is nearly balanced.

The feature scales differ significantly (e.g., Age vs. EstimatedSalary), indicating a need for standardization before applying most machine learning algorithms.

We do not need the user ID column to build the predictive model, so we drop it

```
# Drop User ID columns
df.drop('User ID', axis=1, inplace=True)
     Gender Age EstimatedSalary Purchased
 0
                                              0
        Male
               19
                              19000
                              20000
                                              0
 1
        Male
               35
      Female
               26
                              43000
 3
      Female
               27
                              57000
        Male
               19
                              76000
                               41000
395
      Female
               46
396
        Male
               51
                               23000
397
      Female
               50
                               20000
398
        Male
               36
                               33000
                                              0
399 Female
               49
                               36000
400 rows × 4 columns
```

```
# convert categoriacl feature to numerical:
# only Gender is categorical
df['Gender'] = df['Gender'].replace(['Male', 'Female'], [0, 1])
df
```

	Gender	Age	EstimatedSalary	Purchased
0	0	19	19000	0
1	0	35	20000	0
2	1	26	43000	0
3	1	27	57000	0
4	0	19	76000	0
395	1	46	41000	1
396	0	51	23000	1
397	1	50	20000	1
398	0	36	33000	0
399	1	49	36000	1
400 rc	ws × 4 col	umns		

Now check dataset for the last time

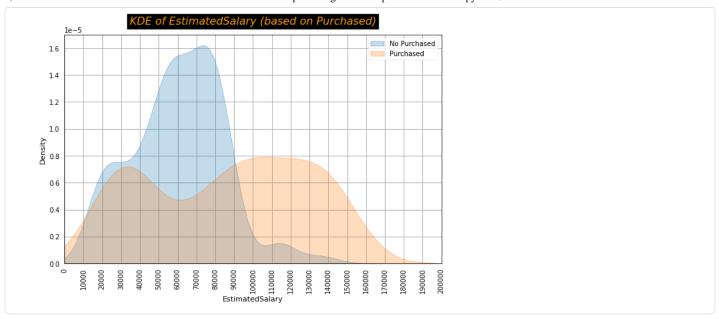
```
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 400 entries, 0 to 399
Data columns (total 4 columns):
# Column
                     Non-Null Count Dtype
                     400 non-null
0
    Gender
                                      int64
                     400 non-null
1
    Age
                                      int64
2
    EstimatedSalary 400 non-null
                                      int64
    Purchased
                     400 non-null
                                      int64
dtypes: int64(4)
memory usage: 12.6 KB
```

```
df.isna().sum()

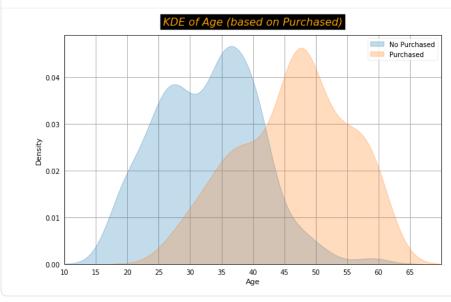
Gender     0
Age     0
EstimatedSalary     0
Purchased     0
dtype: int64
```

### 3. Data Analysis

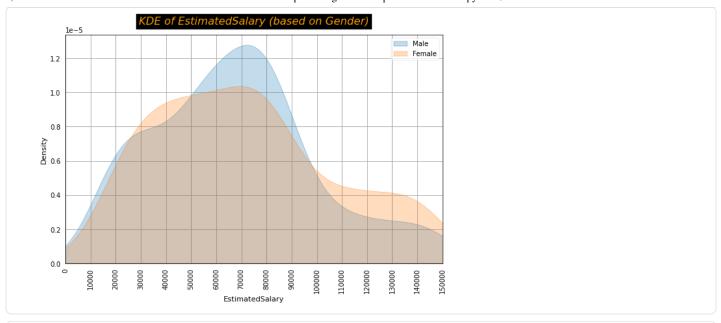
```
# check distribution of EstimatedSalary (based on Purchased)
font = {'fontsize':16, 'fontstyle':'italic', 'backgroundcolor':'black', 'color':'orange'}
%matplotlib inline
plt.style.use('seaborn-notebook')
sns.kdeplot(df.loc[df['Purchased'] == 0, 'EstimatedSalary'], label='No Purchased', shade=True)
sns.kdeplot(df.loc[df['Purchased'] == 1, 'EstimatedSalary'], label='Purchased', shade=True)
plt.title('KDE of EstimatedSalary (based on Purchased)', fontdict=font, pad=15)
plt.xticks(np.arange(0,200001,10000), rotation=90)
plt.xlim([0,200001])
plt.legend()
plt.show()
```



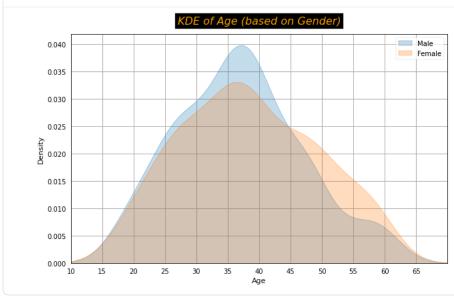
```
# check distribution of Purchased (based on Purchased)
%matplotlib inline
plt.style.use('seaborn-notebook')
sns.kdeplot(df.loc[df['Purchased'] == 0, 'Age'], label='No Purchased', shade=True)
sns.kdeplot(df.loc[df['Purchased'] == 1, 'Age'], label='Purchased', shade=True)
plt.title('KDE of Age (based on Purchased)', fontdict=font, pad=15)
plt.xticks(np.arange(0,70,5))
plt.xlim([10,70])
plt.legend()
plt.show()
```



```
# check distribution of EstimatedSalary (based on Gender)
%matplotlib inline
plt.style.use('seaborn-notebook')
sns.kdeplot(df.loc[df['Gender'] == 0, 'EstimatedSalary'], label='Male', shade=True)
sns.kdeplot(df.loc[df['Gender'] == 1, 'EstimatedSalary'], label='Female', shade=True)
plt.title('KDE of EstimatedSalary (based on Gender)', fontdict=font, pad=15)
plt.xticks(np.arange(0,150001,10000), rotation=90)
plt.xlim([0,150001])
plt.legend()
plt.show()
```



```
# check distribution of Age (based on Gender)
%matplotlib inline
plt.style.use('seaborn-notebook')
sns.kdeplot(df.loc[df['Gender'] == 0, 'Age'], label='Male', shade=True)
sns.kdeplot(df.loc[df['Gender'] == 1, 'Age'], label='Female', shade=True)
plt.title('KDE of Age (based on Gender)', fontdict=font, pad=15)
plt.xticks(np.arange(0,70,5))
plt.xlim([10,70])
plt.legend()
plt.show()
```



#### EstimatedSalary vs Purchased

Most customers with income between 40,000 and 90,000 tend not to purchase the product.

Customers who decide to purchase generally have higher salaries compared to those who don't.

#### Age vs Purchased

Customers who purchase a product are generally older than those who do not.

People over the age of 43 are more likely to make a purchase.

#### EstimatedSalary vs Gender

The salary distribution is similar for males and females, with no significant differences observed.

#### Age vs Gender

The age distribution is almost identical for males and females.

# 4. Univariate Analysis

df.describe().T											
	count	mean	std	min	25%	50%	75%	max			
Gender	400.0	0.5100	0.500526	0.0	0.00	1.0	1.0	1.0			
Age	400.0	37.6550	10.482877	18.0	29.75	37.0	46.0	60.0			
EstimatedSalary	400.0	69742.5000	34096.960282	15000.0	43000.00	70000.0	88000.0	150000.0			
Purchased	400.0	0.3575	0.479864	0.0	0.00	0.0	1.0	1.0			

```
# count based on Purchased (countplot)
fig, axes = plt.subplots(1,2,figsize=(10,4))
sns.countplot(data=df, x='Purchased', ax=axes[0])
for container in axes[0].containers:
    axes[0].bar_label(container)

# count based on Purchased (pie chart)
slices = df.Purchased.value_counts().values
activities = ['No Purchased (0)', 'Purchased (1)']
axes[1].pie(slices, labels=activities, colors=['blue','orange'], shadow=True, explode=[0,0.05], autopct='%1.1f%')
plt.suptitle('Count of Purchased', y=1.09, **font)
plt.show()
```

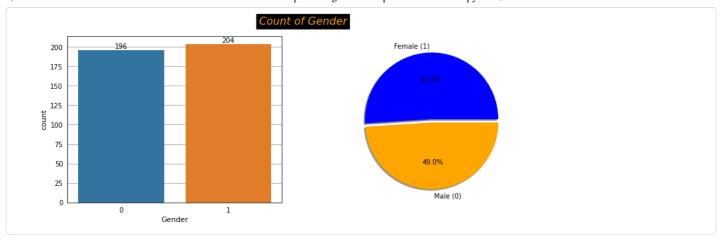


```
# count based on Gender (countplot)
fig, axes = plt.subplots(1,2,figsize=(10,4))

sns.countplot(data=df, x='Gender', ax=axes[0])
for container in axes[0].containers:
    axes[0].bar_label(container)

# count based on Gender (pie chart)
slices = df.Gender.value_counts().values
activities = ['Female (1)', 'Male (0)']
axes[1].pie(slices, labels=activities, colors=['blue','orange'], shadow=True, explode=[0,0.05], autopct='%1.1f%*')

plt.suptitle('Count of Gender', y=1.09, **font)
plt.show()
```



Univariate Analysis Insights

Gender Distribution:

The dataset has almost an equal number of males and females, indicating a balanced representation.

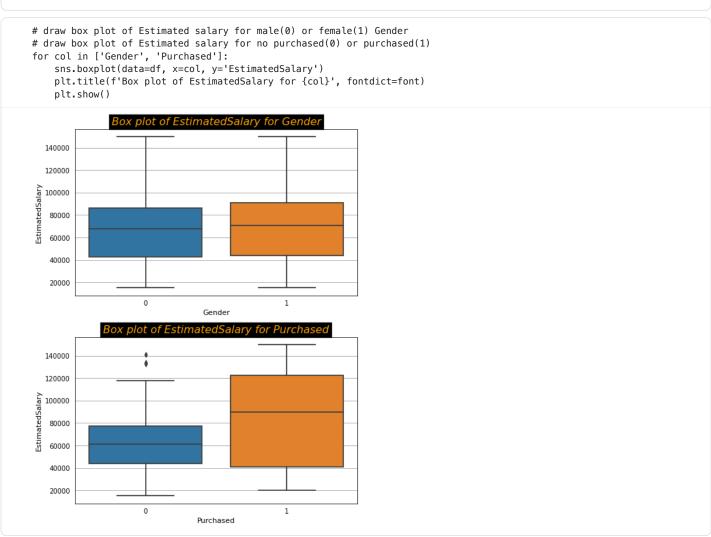
Target Variable (Purchased) Distribution:

The number of people who decided to purchase a product is lower than the number of people who did not, showing that most customers did not make a purchase.

# 5. Bivariate Analysis

```
# heatmap
sns.heatmap(df.corr(), cmap='Reds', annot=True)
plt.suptitle('Count of Purchased (based on Gender)', y=1.09, x=0.35, **font)
plt.show()
```





Bivariate Analysis Insights

Purchased vs Gender:

Among the people who decide to purchase a product, there are more females than males.

Among the people who do not purchase, there are more males than females.

Purchased vs Age:

There is a strong positive correlation (0.62) between Age and Purchased, indicating that older customers are more likely to make a purchase.

Purchased vs EstimatedSalary:

The average EstimatedSalary of customers who purchase a product is higher than those who do not.

Gender vs EstimatedSalary:

The average salary of males and females is almost the same, showing no significant difference between genders.

# 6. Multivariate Analysis

We use scatter plots to examine data that is numerical in nature.

```
%matplotlib inline
# check feature correlation
sns.scatterplot(data=df,x='Age', y='EstimatedSalary', hue='Purchased',)
plt.title('Scatter plot of features', y=1.04, fontdict=font)
plt.xticks(np.arange(15,65,5))
plt.show()
          Purchased
  140000
              0
  120000
  100000
   80000
   60000
   40000
       15
                                                50
                                                      55
                                                           60
                                  Age
```

For a better view, we draw a 3D scatter plot

```
fig = px.scatter_3d(
    data_frame=df,
    x='Age',
    y='EstimatedSalary',
    z='Gender',
    color='Purchased',
    template='ggplot2',
    opacity=0.6,
    height=700,
    title=f'3d scatter based on Age, EstimatedSalary, Gender and Purchased'
)
pio.show(fig)
```

```
# check mean of EstimatedSalary based on Gender and Purchased
results = pd.pivot_table(data=df, index='Purchased', columns='Gender', values='EstimatedSalary')
results.style.background_gradient(cmap='summer_r')
```

#### Gender 0

#### Purchased

0 59630.769231 61480.314961

**1** 83424.242424 88714.285714

```
# show result in heatmap
sns.heatmap(results, cmap='summer_r', annot=True)
plt.suptitle('EstimatedSalary for Gender and Purchased', y=1.09, x=0.4, **font)
plt.show()
```



```
# check mean of Age based on Gender and Purchased
results = pd.pivot_table(data=df, index='Purchased', columns='Gender', values='Age')
results.style.background_gradient(cmap='summer_r')
```

```
Gender 0 1
Purchased
0 32.484615 33.110236
1 45.500000 47.155844
```

```
# show result in heatmap
sns.heatmap(results, cmap='summer_r', annot=True)
plt.suptitle('Age for Gender and Purchased', y=1.09, x=0.4, **font)
plt.show()

Age for Gender and Purchased

46
44
42
40
38
38
36
34
```

According to above plots:

- · People with young age and low EstimatedSalary often do not have a decision to purchase product.
- People with a EstimatedSalary of more than 100000, regardless of their Age, often decide to purchase product.
- People over the age of 45, regardless of their EstimatedSalary, are more likely to pruchase a product.

These plots also confirm the previous results

### ~ 7. Model

	Gender	Age	EstimatedSalary	Purchased
0	0	19	19000	0
1	0	35	20000	0
2	1	26	43000	0
	•			
3	1	27	57000	0
4	0	19	76000	0
395	1	46	41000	1
396	0	51	23000	1
397	1	50	20000	1
398	0	36	33000	0
399	1	49	36000	1

Since the dataset contains both discrete and continuous features, we choose to use Multinomial Naive Bayes among the Naive Bayes variants. Additionally, because the feature ranges differ significantly, it is important to standardize the features before applying the model to ensure better performance and convergence.

```
# standardize EstimatedSalary and Age with StandardScaler
df2 = df.copy()
```

```
scaler = MinMaxScaler(feature_range=(18,60)).fit(df[['EstimatedSalary']])
df2['EstimatedSalary'] = scaler.transform(df2['EstimatedSalary'].values.reshape(-1,1))
df2
```

	Gender	Age	EstimatedSalary	Purcha
0	0	19	19.244444	0
1	0	35	19.555556	0
2	1	26	26.711111	0
3	1	27	31.066667	0
4	0	19	36.977778	0
395	1	46	26.088889	1
396	0	51	20.488889	1
397	1	50	19.555556	1
398	0	36	23.600000	0
399	1	49	24.533333	1
400 rc	ows × 4 col	umns		

```
# define x (features) and y (target)
x = np.asanyarray(df2.drop('Purchased', axis=1))
y = df2.Purchased.values.reshape(-1,1)
```

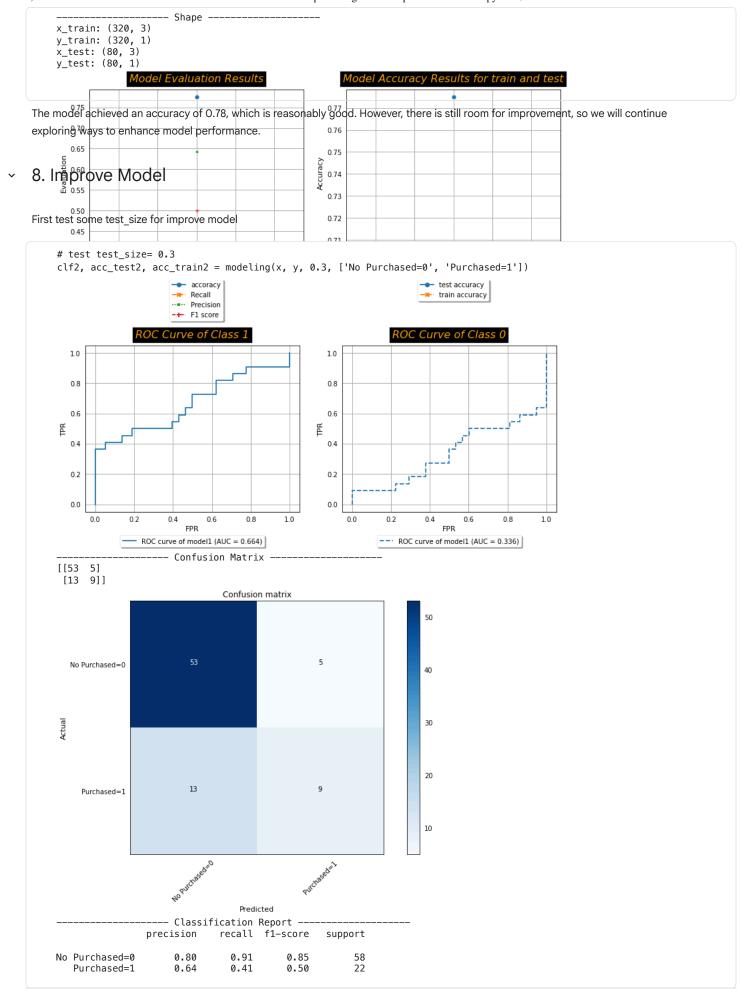
```
FPR1 = []
TPR1 = []
FPR0 = []
TPR0 = []
ACC_test = []
ACC_train = []
Recall = []
Precision = []
F1 = []
def plot_confusion_matrix2(cm, classes,
                          title='Confusion matrix',
                          cmap=plt.cm.Blues):
    .....
    This function plots the confusion matrix.
        cm(array): confusion matrix
        classes(dictionary): classes in our target
    plt.figure(figsize=(10,7))
    plt.grid(False)
    plt.imshow(cm, interpolation='nearest', cmap=cmap)
    plt.title(title)
    plt.colorbar()
    tick marks = np.arange(len(classes))
    plt.xticks(tick_marks, classes, rotation=45)
    plt.yticks(tick_marks, classes)
    fmt ='d'
    thresh = cm.max() / 2.
    for i, j in itertools.product(range(cm.shape[0]), range(cm.shape[1])):
        plt.text(j, i, format(cm[i, j], fmt),
                 horizontalalignment="center",
                 color="white" if cm[i, j] > thresh else "black")
    plt.ylabel('Actual')
    plt.xlabel('Predicted')
    plt.tight_layout()
    plt.show()
def Perform_cross_val(model, k, x, y, scoring):
    .....
    perform cross validation
```

```
model: logistic model
        k(scaler): the value for n_splits in KFold()
        x(DataFrame or array): x_train
        y(DataFrame or array): y_train
        scoring(string): an approach for evaluation in cross validation
   kf = KFold(n_splits=k)
    cv_results = cross_val_score(model, x, y, cv=kf, scoring=scoring)
    cv_mean = np.mean(cv_results)
    print('-'*20, f"CV for k=\{k\}, scoring={scoring}", '-'*20)
    print(f"CV mean: {cv_mean}")
   print(f"CV results: {cv_results}\n")
def find_fold_index(k, x):
    Find fold index in kfold
        k(scaler): the value used for n_splits in KFold()
        x(DataFrame or array): x_train
    my_fold_index = []
    j=1
    for _ , test in KFold(k).split(x):
        my_fold_index = []
        for i in test:
            my_fold_index.append(i)
        print(f"fold {j}: [{my_fold_index[0]},{my_fold_index[-1]}]")
        print(20*'-')
        j += 1
def plot_results(FPR0, TPR0, FPR1, TPR1, ACC_test, ACC_train, Recall, Precision, F1):
    draw ROC curve and plot of Recall, precision, f1 score etc.
        FPRO(list): list of False Positive Rate for class 0
        TPRO(list): list of True Positive Rate for class 0
        FPR1(list): list of Flase Positive Rate for class 1
        TPR1(list): list of True Positive Rate for class 1
        ACC(list): list of accuracy of models
        Recall(list): list of recall score of models
        Precision(list): list of Precision score of models
        F1(list): list of F1 score of models
    fig, ax = plt.subplots(1,2,figsize=(10,4))
    # plot model evaluation
    'Precision': Precision, 'F1 score': F1}),
                                    markers=True, ax=ax[0])
    ax[0].set_xlabel('M')
    ax[0].set_ylabel('Evaluation')
    ax[0].legend(loc='upper center', bbox_to_anchor=(0.5, -0.12),
          fancybox=True, shadow=True)
    # plot model evaluation
     ax[1].set\_title('Model Accuracy Results for train and test', fontdict=font, y=1.02) \\ sns.lineplot(data=pd.DataFrame(\{'test accuracy': ACC\_test, 'train accuracy': ACC\_train\}), 
                                    markers=True, ax=ax[1])
    ax[1].set_xlabel('M')
    ax[1].set_ylabel('Accuracy')
    ax[1].legend(loc='upper center', bbox_to_anchor=(0.5, -0.12),
          fancybox=True, shadow=True)
    plt.show()
    # plot ROC curve for class 1
    fig, ax = plt.subplots(1,2,figsize=(10,4))
    ax[0].set_title('ROC Curve of Class 1', fontdict=font, y=1.02)
    for fpr , tpr in zip(FPR1, TPR1):
        ax[0].plot(fpr, tpr, label=f"ROC curve of model{i} (AUC = {round(metrics.auc(fpr, tpr),3)})")
        i += 1
        ax[0].set_xlabel('FPR')
```

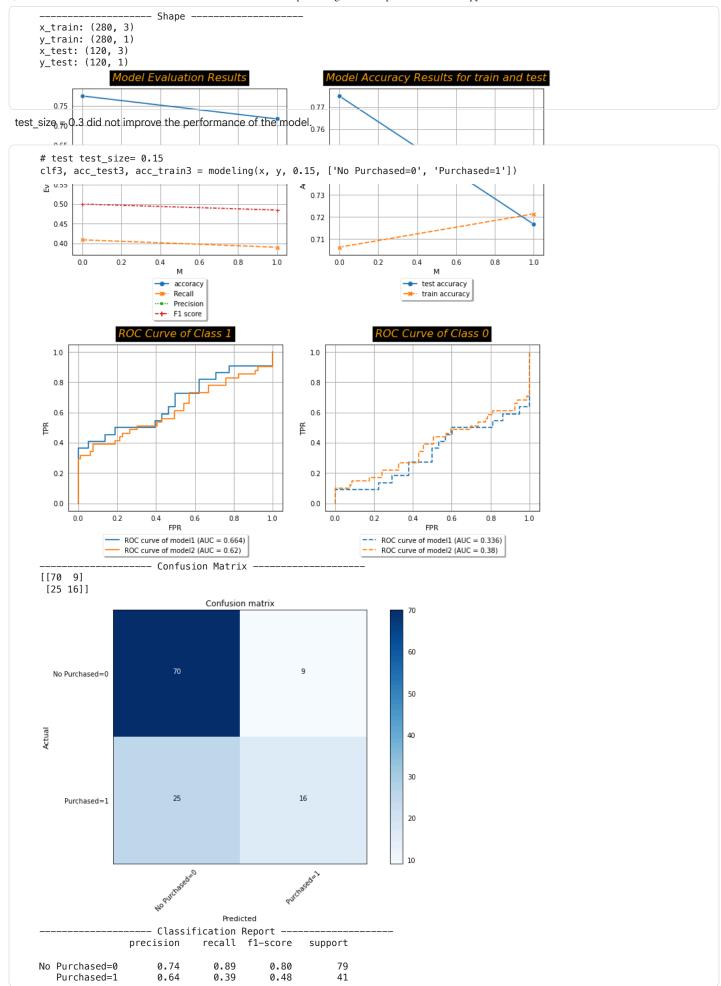
```
ax[0].set_ylabel('TPR')
    ax[0].legend(loc='upper center', bbox_to_anchor=(0.5, -0.12),
          fancybox=True, shadow=True)
   # plot ROC curve for class zero
    i=1
    ax[1].set_title('ROC Curve of Class 0', fontdict=font, y=1.02)
    for fpr , tpr in zip(FPR0, TPR0):
        ax[1].plot(fpr, tpr, '--', label=f"ROC curve of model{i} (AUC = {round(metrics.auc(fpr, tpr),3)})")
        i += 1
        ax[1].set_xlabel('FPR')
        ax[1].set_ylabel('TPR')
    ax[1].legend(loc='upper center', bbox_to_anchor=(0.5, -0.12),
        fancybox=True, shadow=True)
    plt.show()
def modeling(x, y, test_size, classes, is_add=1 ):
    # split data to train and test
    x_train, x_test, y_train, y_test = train_test_split(x, y, test_size=test_size, random_state=0)
    print(20*'-', 'Shape', 20*'-')
    print(f"x_train: {x_train.shape}")
   print(f"y_train: {y_train.shape}")
    print(f"x_test: {x_test.shape}")
   print(f"y_test: {y_test.shape}")
   # define model and fit model
   clf = MultinomialNB()
   clf.fit(x_train, y_train.ravel())
   # prediction and results
   y_pred_train = clf.predict(x_train)
   y_pred_test = clf.predict(x_test)
   y_proba_train = clf.predict_proba(x_train)
   y_proba_test = clf.predict_proba(x_test)
    cm = metrics.confusion_matrix(y_test, y_pred_test)
    fpr1, tpr1, _ = metrics.roc_curve(y_test, y_proba_test[:,1])
    fpr0, tpr0, _ = metrics.roc_curve(y_test, y_proba_test[:,0])
    acc_test = metrics.accuracy_score(y_test, y_pred_test)
    acc_train = metrics.accuracy_score(y_train, y_pred_train)
    rec = metrics.recall_score(y_test, y_pred_test)
   pre = metrics.precision_score(y_test, y_pred_test)
    f1 = metrics.f1_score(y_test, y_pred_test)
   # append results
    if is_add == 1:
        FPR0.append(fpr0)
        TPR0.append(tpr0)
        FPR1.append(fpr1)
        TPR1.append(tpr1)
        ACC_test.append(acc_test)
        ACC_train.append(acc_train)
        Recall.append(rec)
        Precision.append(pre)
        F1.append(f1)
    plot_results(FPR0, TPR0, FPR1, TPR1, ACC_test, ACC_train, Recall, Precision, F1)
    # Evaluation model
    print('-'*20 , 'Confusion Matrix', '-'*20)
    print(cm)
   plot_confusion_matrix2(cm, classes,
                          title='Confusion matrix',
                          cmap=plt.cm.Blues)
   # or use plot_confusion_matrix from sklearn.metrics
    print('-'*20 , 'Classification Report', '-'*20)
   print(metrics.classification_report(y_test, y_pred_test, target_names=classes), '\n')
    print(f"Jaccard Score: {metrics.jaccard_score(y_test, y_pred_test)}", '\n')
   # print other result about predicted data
    return clf, acc_test, acc_train
```

	 	, 'Purchased=1'])	

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				_	-		
accuracy			0./8	80			
macro avg	0.72	0.66	0.68	80			
weighted avg	0.76	0.78	0.76	80			



accuracy			0.72	120
macro avg	0.69	0.64	0.64	120
weighted avg	0.70	0.72	0.70	120

Jaccard Score: 0.32