Project Final Report

Twitter Data Sentiment Analysis with Big Data Visualization

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1. Introduction:

Social media platforms like Twitter are now essential sources of real-time data, providing valuable insights into public opinions, trends, and feelings. The ability to analyze and extract meaningful information from the vast amount of data generated on Twitter has opened new possibilities for businesses, researchers, and organizations. Sentiment analysis, a branch of natural language processing, allows us to understand and categorize the emotions and opinions expressed in text data, such as tweets.

This project aims to explore big data visualization techniques specifically designed for Twitter sentiment analysis. Our goal is to turn large amounts of tweets into easy-to-understand visuals. To do this, we use visualization frameworks that work with big data ecosystems. By processing and simplifying the data in this way, we can create intuitive representations that help people understand the information more easily.

• Motivation examples of this project:

Understanding Public Sentiment: By visualizing Twitter data, we get deeper understanding into public sentiment towards various topics, products, or individuals. By using interactive visualizations, we can easily explore the trends and patterns, which helps businesses and organizations make informed decisions.

Predictive Analytics: Predictive analytics can be made possible by applying big data visualization to Twitter sentiment analysis. By tracking sentiment trends visually over time, it becomes easier to anticipate shifts in public opinion, customer behavior, and market dynamics. This empowers proactive decision-making, which can be beneficial for businesses and organizations alike.

Marketing Insights: When examining sentiments expressed on Twitter through visualization, we gain valuable marketing insights. Sentiment data that is presented visually can help us identify emerging trends, evaluate brand perception, and optimize messaging strategies. These insights can ultimately enhance marketing effectiveness and ROI.

• Real applications:

Brand Monitoring: We can track and visualize mentions of a brand on Twitter in real-time, allowing companies to gain immediate insights into public perception. Through interactive visualizations, businesses can explore sentiment trends, identify spikes or dips in sentiment, and analyze the specific demographics or geographic regions to understand why sentiment shifts happen.

Customer Feedback Analysis: Businesses can analyze customer feedback shared on Twitter by creating visual representations that dynamically capture and aggregate sentiment data over time. These visualizations help businesses identify recurring themes, visualize sentiment distributions, and find correlations between sentiment and variables such as product features or customer demographics.

Crisis Management Visualization: Organizations can develop visual dashboards that help track sentiment during crises or PR incidents on Twitter. These dashboards use real-time sentiment analysis and visualization to monitor public sentiment and quickly identify emerging issues or crises.

2. Project Description:

• Brief descriptions of your project:

This project aims to use big data visualization techniques for sentiment analysis on Twitter data. The main objective is to analyze tweets and categorize the sentiments expressed by users into positive, negative, or neutral categories. By using big data technologies, particularly alongside tools like Hadoop and its distributed processing capabilities, the project aims to get valuable insights from twitter data. These insights will facilitate informed decision-making, enable the development of effective marketing strategies, and empower predictive analytics based on prevailing public opinions and emerging trends. By understanding public opinions and emerging trends on Twitter, we can make informed choices and stay ahead of the game.

• Challenges and technical contributions in your project:

One of the main challenges is to process and interpret Twitter data in a meaningful way to obtain valuable insights on sentiment analysis. The primary obstacle is creating effective visualizations of complex sentiment trends and patterns in the constantly changing Twitter environment. We need to make use of advanced big data visualization tools to overcome these challenges.

One key technical contribution involves using advanced visualization techniques to turn Twitter data into useful insights. By using tools like Matplotlib, Seaborn or Plotly, the project aims to make it easy to understand the sentiment data by transforming it into visual representations that are

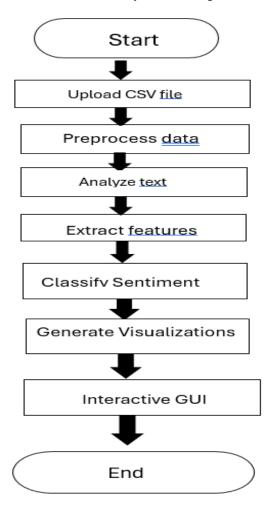
informative and easy to read. These visuals will be intuitive and will help people understand the data quickly.

Another significant challenge is adapting traditional sentiment analysis algorithms to effectively handle Twitter data. This requires developing new visualization methodologies that can handle the scale and complexity of the data while still maintaining the accuracy of sentiment analysis results.

• The workload distribution for each member in your team:

We are dividing our team into smaller groups and each group is handling these designated tasks and some tasks are handled by everyone in the team.

- 1. Data Collection, Data Cleaning and Data Exploration.
- 2. Data Preprocessing. (Everyone working on this)
- 3. Sentimental Analysis.
- 4. Feature Extraction. (Everyone working on this)
- 5. Data Visualization. (Everyone working on this)
- 6. Interactive GUI. (Everyone working on this)



3. Background:

Twitter Dataset: Obtained a labelled Twitter dataset for sentiment analysis. This dataset ideally includes tweets labelled with their corresponding sentiments (positive, negative, neutral). This dataset is collected from the Kaggle.

Languages required: Python.

Platform: Google Collab.

Libraries required: NumPy, Pandas, Natural language toolkit(NLTK), Seaborn, Matplotlib, Stream lit, Word Cloud, Vader Sentiment, TweetPy.

Data Split:

- **Training Dataset:** Most of the data (70%) should be used for training the tweet sentiment analysis data.
- **Testing Dataset:** A separate portion (30%) is reserved for Testing the final performance of the dataset.

Related Papers:

- 1. N. H. Khun and H. A. Thant, "Visualization of Twitter Sentiment during the Period of US Banned Huawei," 2019 International Conference on Advanced Information Technologies (ICAIT), Yangon, Myanmar, 2019, pp. 274-279, doi: 10.1109/AITC.2019.8921014.
- 2. G. Kavitha, B. Saveen and N. Imtiaz, "Discovering Public Opinions by Performing Sentimental Analysis on Real Time Twitter Data," 2018 International Conference on Circuits and Systems in Digital Enterprise Technology (ICCSDET), Kottayam, India, 2018, pp. 1-4, doi: 10.1109/ICCSDET.2018.8821105.
- 3. I. E. Alaoui, Y. Gahi and R. Messoussi, "Full Consideration of Big Data Characteristics in Sentiment Analysis Context," 2019 IEEE 4th International Conference on Cloud Computing and Big Data Analysis (ICCCBDA), Chengdu, China, 2019, pp. 126-130, doi: 10.1109/ICCCBDA.2019.8725728.
- 4. A. Khatiwada, P. Kadariya, S. Agrahari and R. Dhakal, "Big Data Analytics and Deep Learning Based Sentiment Analysis System for Sales Prediction," 2019 IEEE Pune Section International Conference (PuneCon), Pune, India, 2019, pp. 1-6, doi: 10.1109/PuneCon46936.2019.9105719.
- 5. S. L.B. and J. Rani P., "Predictive Visual Analysis of Twitter Big Data Originated from Cloud Using Machine Learning Algorithms," 2017 IEEE International Conference on Cloud Computing in Emerging Markets (CCEM), Bangalore, India, 2017, pp. 87-92, doi: 10.1109/CCEM.2017.21.

4. Problem Definition:

4.1 Formal Definition:

4.1.1 Input:

The input for this project consists of unstructured Twitter data, including a large volume of tweets containing text content expressing various sentiments. The data may contain noise, retweets, and symbols that need preprocessing before sentiment analysis.

Let $P = \{(x_1, y_1), (x_2, y_2), \dots, (x_n, y_n)\}$ represent the Twitter dataset, which has n tweets. Here x is the tweet and y are the sentiment label. Here $y_i \in \{\text{Positive}, \text{Neutral}, \text{Negative}\}$.

4.1.2 Output:

The output of the project is a categorized sentiment analysis of the Twitter data, classifying the sentiments expressed in the tweets into positive, negative, or neutral categories. The analysis results are presented visually using Data Visualization tools for effective visualization.

This function $f: X \to P(Y)$ maps all the tweets to three sentiment classes Positive ,negative and Neutral.

4.2 Challenges:

Visualizing sentiment analysis based on Twitter data has the major challenges of big data. Handling the huge weight and high creation frequency of tweets leads to data processing which becomes a serious problem. Demonstrating this data in real-time while at the same time being correct and important would entail complex methods such as data preprocessing, feature extraction, and classification of sentiments. Also, including the spatial and temporal dimensions will provide difficulty to visualization methods. This involves big data visualization with a level of scalability that can handle the dynamic nature of Twitter data and enables the derivation of useful patterns and sentiment trends.

4.3 General Solutions:

4.3.1 Preprocessing Techniques:

To accurately analyze sentiment on Twitter, it's important to use strong preprocessing techniques. These methods involve cleaning the data by removing special characters, handling informal language, and tokenizing it. This helps overcome the challenges specific to Twitter. By preparing the data in this way, it's easier to conduct accurate sentiment analysis.

4.3.2 Visualising Twitter Dataset:

Visualization of sentiment analysis on Twitter involves extensive challenges in large data rapid visualization. Due to the engulfing and hyper speed nature of tweets, analysing and processing the data effectively can pose a tough and daunting issue. The representation of the relevant and reliable

data in real time might be a challenging task involving techniques of data preprocessing along with feature extraction and sentiment classification.

4.3.3 Model Optimization:

Twitter analysis covers all the text from the tweets up to the public mind. By using visualization techniques coming from the big data analytics, e.g. data clustering and dimensionality reduction, the dataset can be optimized for fast analysis. Optimization improves the accuracy as well as the speed of sentiment analysis algorithms, hence the effective decision-making system. In short, the application of sentiment analysis with dataset refinement lets companies explore at full depth patterns, feelings, and public reaction towards the given topic on Twitter.

4.3.4 Evaluation and Quality Assurance:

a. Evaluation Metrics:

To check how good a model is at understanding sentiments in tweets, we can use metrics like log-likelihood and cross-entropy loss. These metrics are like a report card and let us see how accurate the model is.

b. Overall Quality Check:

Conduct a comprehensive quality check using metrics like AUC-ROC and F1 Score. Evaluate the interpretability of the visualizations by considering how easily users can derive meaningful insights from the data. Measure the level of user engagement with the visualizations.

5. The Proposed Techniques:

5.1 Problem settings:

Twitter sentiment analysis is complicated because of the huge quantity of unstructured data. By managing problems with data preprocessing, sentiment classification, and scalable visualization methods, the purpose of combining sentiment analysis with big data visualization is to extract pertinent insights in real-time.

5.2 Major techniques:

- Natural Language Processing (NLP) Libraries: To manage and evaluate text data from
 Twitter, consider natural language processing (NLP) methods such as Spacy or NLTK
 (Natural Language Toolkit). Among the benefits supplied by these libraries were
 tokenization, sentiment analysis, including part-of-speech tagging.
- Twitter Dataset: Take use of the Twitter Dataset to get historical or real-time tweet data based on individual hashtags or search queries. There are also multiple endpoints accessible via the Twitter Dataset for gathering trends, user timelines, and tweets.
- **Data Visualization Libraries:** For displaying the outcomes of sentiment analysis, employ data visualization items like Matplotlib, Seaborn. Time series plots, word clouds,

Confusion Matrix are a few kinds of visualizations that may shed light on trends in Twitter sentiment over time.

• Sentiment Analysis Models: To categorize tweets into favorable, detrimental, or neutral emotions apply sentiment analysis models. Sentiment analysis techniques comprise Word Cloud, Tweetpy, Vader Sentiment, etc.,

5.3 Encoding or indexing of data:

- **Bag-of-Words** (**BoW**) **encoding:** Each tweet needs to be recorded as a vector, without each dimension representing an independent word within the corpus and the value representing the word's frequency in the tweet.
- **Inverted Index:** Speedily discovers appropriate files based on the search criteria by mapping each word to the tweets that contain it.
- Sentiment Analysis: Natural language processing techniques to analyze the sentiment conveyed in tweets. To categorize tweets as positive, unacceptable, or neutral based on their content, a model might require to be educated on labeled data.

5.4 Query Processing Algorithms and query optimizations:

5.4.1 Query Processing Algorithms (Pseudo code):

```
# Extract data from Twitter:
load_twitter_data () = twitter_data

# Configure the data (tokenize, clean text, etc.):
preprocess_twitter_data(twitter_data) = preprocessed_data

# Utilize a pre-trained model, for example, to analyze sentiment:
analyze_sentiment(preprocessed_data) = sentiment_scores

# Add up sentiment scores (by user, location, time, etc.):
sentiment_scores(aggregated_scores) = sentiment_scores

# Show the sentiment analysis findings:
visualize_sentiment(aggregated_scores)
```

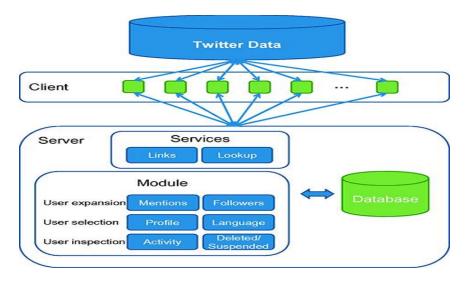
5.4.2 Query Optimizations:

- **Parallel Processing:** For improved performance and scalability, determine Twitter data sentiment concurrently employing parallel processing methodologies. Contemplate separating the data and handling each partition sequentially.
- **Data Filtering:** Implement data filtering approaches to focus on essential tweets and minimize the size of the dataset. Look into employing keywords, hashtags, or user profiles connected to the issue of the examination to filter tweets.
- **Indexing:** Use indexing on significant information (user ID, timestamp, etc.) to speed the retrieval of data, particularly while looking at huge quantities of Twitter data.

6. Visual Applications:

6.1 GUI design:

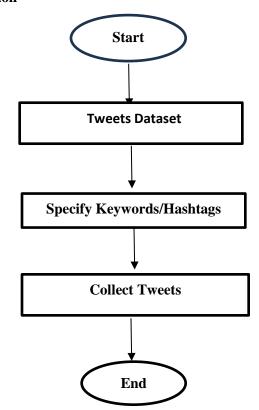
Diagram:



6.2 Design modules:

• **Description:** Using streaming services or the Twitter Dataset, this module retrieves Twitter data in real-time. It retrieves tweets through user accounts, hashtags, or predefined keywords.

Flow chart 1: Data Collection



• **Description:** This module organizes tweets into favorable, adverse, and neutral sentiments by applying sentiment analysis on preprocessed Twitter data. It also makes use of Natural Language Processing (NLP) & Machine Learning to classify the Twitter Sentiments into positive, negative, and neutral trends in the dataset.

Flow Chart 2: Sentiment Model Classification

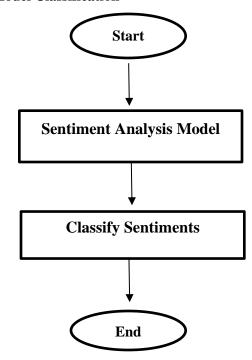
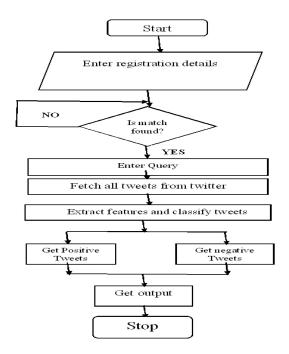


Diagram:



7. Experimental Evaluation:

7.1 Experimental settings:

• Data Collection:

* We collected the tweets dataset from Kaggle for twitter data sentiment analysis.

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 31962 entries, 0 to 31961
Data columns (total 3 columns):
# Column Non-Null Count Dtype
-----
0 id 31962 non-null int64
1 label 31962 non-null int64
2 tweet 31962 non-null object
dtypes: int64(2), object(1)
memory usage: 749.2+ KB
```

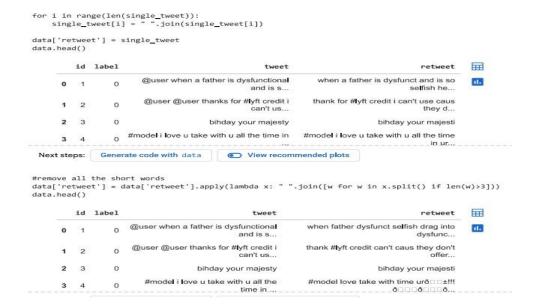
retweet	tweet	label	id	
when a father is dysfunctional and is so sel	@user when a father is dysfunctional and is s	0	1	0
thanks for #lyft credit i can't use cause th	@user @user thanks for #lyft credit i can't us	0	2	1
bihday your majesty	bihday your majesty	0	3	2
#model i love u take with u all the time in	#model i love u take with u all the time in	0	4	3

• Data Preprocessing:

- * Text converting to normal words like lowercase, punctuation removal.
- * Stemming or Lemmatization.
- * Tokenization.
- * Stop word removal technique.

• Feature Extraction:

* Converting the text to numbers of data by some NLP Techniques like Word Cloud, Bag of Words, TF-IDF/Word Embeddings.



• Model Selection:

* We used ML models like Support Vector Machines (SVM), Linear Regression, Naïve Bayes, & NLP Techniques.

```
#extract the words and split the dataset based on word vectors.
from sklearn.feature_extraction.text import CountVectorizer
from sklearn.model_selection import train_test_split
vector_of_words = CountVectorizer(max_df=0.90, min_df=3, max_features=500, stop_words='english')
words = vector_of_words.fit_transform(data['retweet'])
x_train, x_test, y_train, y_test = train_test_split(words, data['label'], random_state=42, test_size=0.05)
#len(x_train)
# calculate accuracy using SVM method
from sklearn.svm import LinearSVC
from sklearn.svm import SVC
from sklearn.metrics import accuracy_score, classification_report
SVCmodel = LinearSVC()
SVCmodel.fit(x_train, y_train)
#model_Evaluate(SVCmodel)
pred = SVCmodel.predict(x_test)
acc=accuracy_score(y_test,pred)
    0.9443402126328956
```

• Dataset Splitting:

* We have divided the dataset into training-70% & Testing-30% for better accuracy.

7.2 Descriptions of real/synthetic data sets:

• Real Data Set:

* Collection of the tweets taken by Twitter directly tweets dataset into different topics and sentiments.

• Synthetic Data Set:

* Projects created by process like data augmentation to generate more diverse datasets.

7.3 Competitors (baseline method, or existing techniques to compare with):

• Baseline Method:

* For instance, the SVM or linear regressions with Bag-of-Words features as input.

Existing Techniques:

* The latest techniques for sentiment analysis recently introduced in terms of state-of-the-art models like BERT, Roberta, or some transformer-based architectures.

7.4 Parameter settings:

• Model Hyperparameters:

* Working with the provided models we tried out different hyperparameters such as learning rate, regularization strength, batch size, and network architecture of the model.

• Feature Extraction Parameters:

* For approaches such as TF-IDF, run through various n-gram ranges and vocabulary sizes to see what best fits the data.

7.5 Evaluation measures: The performance report (pruning power, recall/precision/f-measure, CPU time, I/O cost, communication cost, index construction time/space, etc):

• Performance Metrics:

* To show the performance of a model by using techniques such as accuracy, precision, recall, F1-score, and confusion matrix.

• Additional Metrics:

* The metrics suitable for managing sentiment analysis, for example, sentiment polarity accuracy and the degree to which only sentiment-wise precision/recall are used in the model.

• Computational Costs:

* Measuring CPU time, memory consumption, and inference (or prediction) time during each model.

• I/O & Communication Costs:

* Measuring data loading time (communication overheads applied on communicating data b/w various computing units).

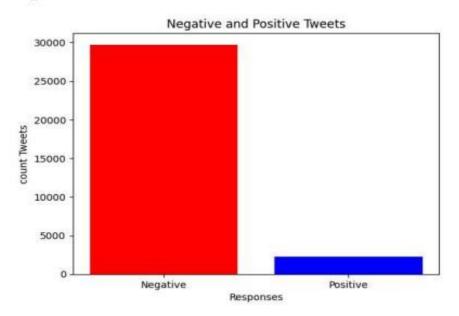
• Performance Report:

* A random forest or bagging forests or SVM , we will evaluate the role of NLP techniques in model compression.

• Recall/Precision/F-measure:

* Monitor this process and measure that metrics as "sentiment" of each class (positive, negative, neutral).

```
positive = data[data['label'] == 1]['retweet']
negative = data[data['label'] == 0]['retweet']
plt.bar(['Negative', 'Positive'], [len(negative), len(positive)], color=['red','blue'])
plt.xlabel('Responses')
plt.ylabel('count Tweets')
plt.title('Negative and Positive Tweets')
plt.show()
```



• CPU Time:

* We added CPU requirements to train and get inference.

• Index Construction Time/Space:

* The techniques used for the effective search, then we provided the duration and the space used for index construction to model.

7.6 Screen captures: These screen captures are from the code we worked on.

• Required Libraries:

```
from google.colab import files
uploaded = files.upload()
     Choose Files Twitter Sentiments.csv
       Twitter Sentiments_csv(text/csv) - 3103165 bytes, last modified: 4/12/2024 - 100% done
     Saving Twitter Sentiments.csv to Twitter Sentiments.csv
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
import re
import string
import nltk
data= pd.read_csv('Twitter Sentiments.csv')
data.info()
#rewritting the tweets by removing @user
def patterns(input_txt, pattern):
    r = re.findall(pattern, input_txt)
    for word in r:
        input_txt = re.sub(word, "", input_txt)
    return input_txt
data['retweet'] = np.vectorize(patterns)(data['tweet'], "@[\w]*")
#replace special characters with space
data['retweet'] = data['retweet'].str.replace("[^a-zA-Z#]", " ")
data.head()
```

• Code to Visualize Negative Tweets:

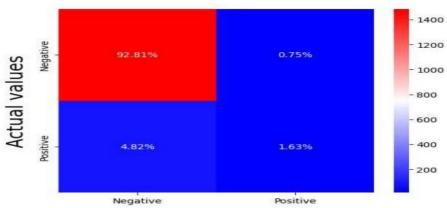
```
#frequent words for negative tweets
all_words = " ".join(data.loc[data['label'] == 1, 'retweet'])
#from wordcloud import WordCloud
wordcloud = WordCloud(width=600, height=400, random_state=35, max_font_size=50,background_color='white').generate(all_words)
#plt.title('negatuve')
plt.figure(figsize=(15, 8))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.show()
```

• Negative Tweet Words Visualization:

```
thing Deop
blacklivesmatt realli
800
            bigot
                        10
       latest
                   even
                          amp
 B
                           wso never comm
              ompgreat hate racism
       girlword
                                video
            black stop help
                    time new media american equal
       templ vandalis
```

• Confusion Matrix:

Confusion Matrix



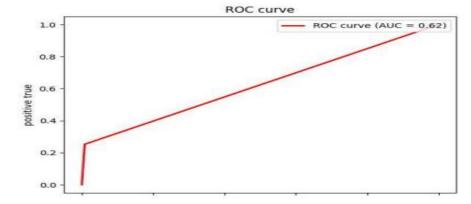
Predicted values

ROC Curve:

#roc curve for sym
from sklearn.metrics import roc_curve, roc_auc_score
fpr, tpr, thresholds = roc_curve(y_test, pred)
roc_auc = roc_auc_score(y_test, pred)
plt.plot(fpr, tpr, color='red', lw=2, label='ROC curve (AUC = {:.2f})'.format(roc_auc))
plt.xlabel('positive neg')
plt.ylabel('positive true')
plt.title('ROC curve')
plt.legend(loc='upper right')
plt.show()

https://colab.research.google.com/drive/1H0-DR46A05SecLDaGj-u_Z1ahJIFTK4D#scrollTo=LhoiWGF

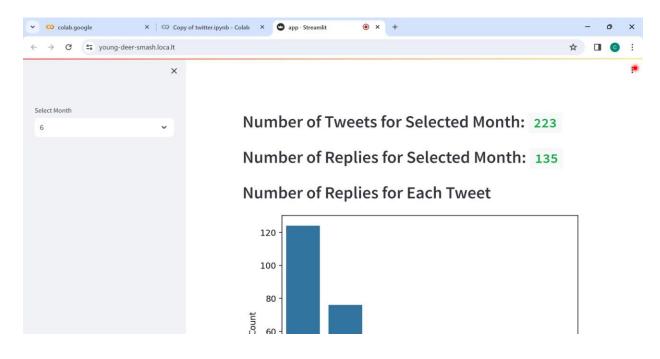
4/13/24, 10:06 AM twitter ipynb - Colal



• Sentiment Classification Required Libraries:

```
%%writefile Twitterdatavisualisation.py
 import streamlit as st
 import pandas as pd
 import matplotlib.pyplot as plt
 import seaborn as sns
 from vaderSentiment.vaderSentiment import SentimentIntensityAnalyzer
 from wordcloud import WordCloud
 data= pd.read_csv('SocialMedia.csv')
 st.set_option('deprecation.showPyplotGlobalUse', False)
 data['time'] = pd.to_datetime(data['time'],errors='coerce')
 data = data.dropna(subset=['time'])
 # Extract month from the 'time' column
 data['month'] = data['time'].dt.month
 months = sorted(data['month'].unique())
 selected_month = st.sidebar.selectbox('Select Month', months)
 selected_data = data[data['month'] == selected_month]
 num_tweets = selected_data.shape[0]
 num replies = selected data['replies'].sum()
 st.write('## Number of Tweets for Selected Month:', num tweets)
 st.write('## Number of Replies for Selected Month:', num replies)
 st.write('## Number of Replies for Each Tweet')
 sns.countplot(x='replies', data=selected_data)
 plt.xlabel('Number of Replies')
 plt.ylabel('Count')
 st.pyplot()
 st.write('## Scatter Plot: Engagements vs Impressions')
plt.figure(figsize=(5, 5))
```

• Web GUI:



8. Future Work:

In the future, the application of sentiment analysis on Twitter data will witness rapid impetus as big data visualization methods take hold. With the help of advanced algorithms and machine learning models, analysts will be able to efficiently process huge volumes of tweets in real-time, expanding their outlook, identifying current trends and sentiments. The outcomes of this analysis will not only serve the purpose of providing businesses with information about consumer's views but also to be useful to the policymakers trying to measure public opinion on a variety of social, political, and economic issues.

Also, big data visualization tools like interactive dashboards and heat maps, analysts can communicate complex sentiment analysis results in easily comprehensible visual forms. Instead of wasting time in searching endless spreadsheets or textual reports, the stakeholders will be able to use dynamic visualizations that highlight sentiments trends over time, geographic variations and external events that correlate with them. This approach driving with visualizations will not only streamline the process of decision making but also give wider public access to sentiment analysis insights to make more effective strategic moves.

Additionally, the combination of big data visualization with Twitter sentiment analysis will contribute new capabilities for predictive analytics and subsequent action. Through the timely recognition of emerging themes and deviations from the norms, organizations can nip PR crises in the bud, spot the source of people's satisfaction, and make the most of the bubbling techniques. The real-time sentiment analysis with approach will keep business and policymakers at the forefront of the curve, constantly adapt to trends in public opinion and increase engagement with the target audience which, in fact, is achieved through improved outcomes in the digital era.

9. References:

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- [2] G. Kavitha, B. Saveen and N. Imtiaz, "Discovering Public Opinions by Performing Sentimental Analysis on Real Time Twitter Data," 2018 International Conference on Circuits and Systems in Digital Enterprise Technology (ICCSDET), Kottayam, India, 2020, pp. 1-4, doi: 10.1109/ICCSDET.2018.8821105. keywords: {Twitter; Real-time systems; Sentiment analysis;Data visualization;Tagging;Data mining;live streaming;sentiment analysis;opinion mining;data visualization;topic detection}.
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