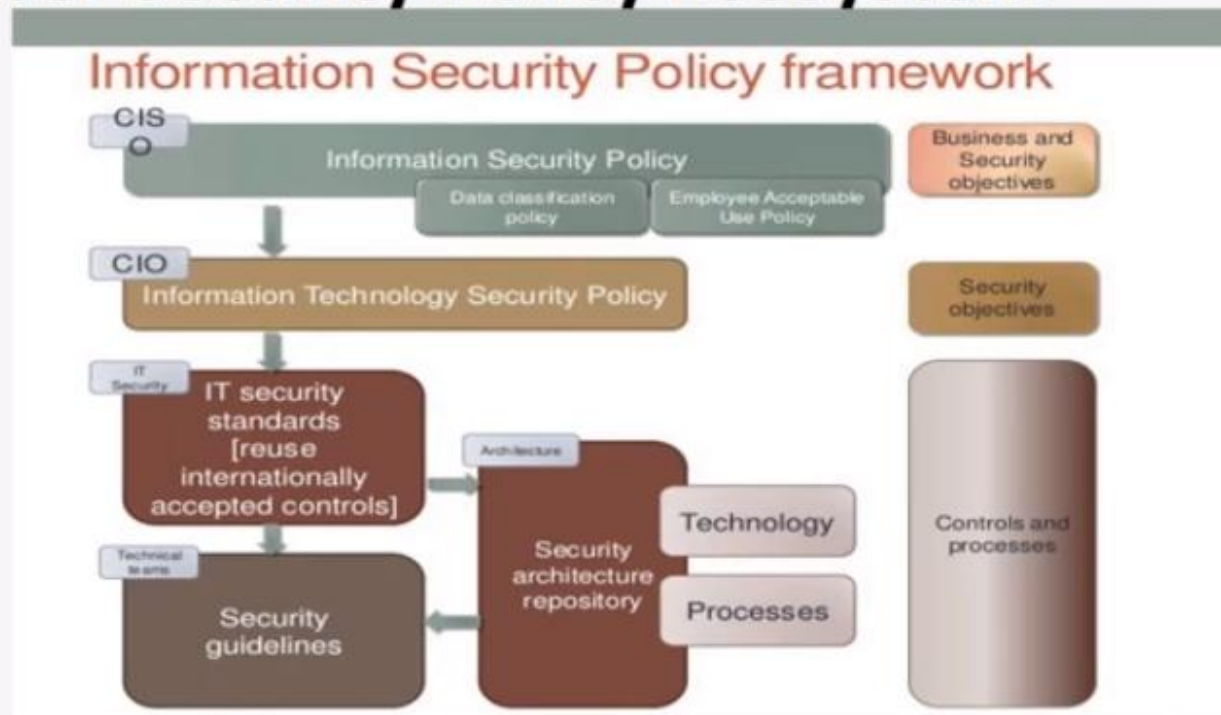# Concepts

Cyber Security Policy Ecosystem

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CONTENT   ASSESSMENTS

Learning Videos

▶ Blockchain in Cybersecurity	48m	○
▶ Career and Industry Landscape	47m	✓
▶ Governance and Risk	44m	✓
▶ Introduction to Cryptography	52m	✓
▶ Secure System Design	45m	✓
▶ Threats and Vulnerabilities	49m	✓
▶ What Is Cybersecurity	43m	✓

Quiz   ∧

| ⚡ Cyber Security - Quiz | 🔒 |

Best Practice Actions Taken by Leading Organizations to Connect With Customers Amid COVID-19

TRUST → **COMPASSION** → **STABILITY** → **HOPE**

TRUST	COMPASSION	STABILITY	HOPE
• proactively having open and authentic communications	• expressing care	• highlighting what's staying the same	• celebrating emerging optimistic trends
• complying with restrictions and devoting extra efforts to ensure safety	• offering flexibility and support for customers	• accelerating digital outreach	• highlighting legacy accomplishments
• showing sensitivity to customer needs when introducing sale offers	• doing something positive and unexpected	• retiring or refining products or service portfolios	• communicating future preparation efforts
	• serving the community	• streamlining operations and making other financially prudent decisions	

Some Industries are more Impacted than Others

moodys.com/coronavirus