

Chandan Bhagat

Product Designer

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Hey there, PRE-S: If you already got this from my newsletter (which you should totally subscribe to :) just ignore this message. First of all, thank you for being a wonderful student of this course! Now as 2021 comes to a close, I'm starting to think about the next big course I'm gonna build in 2022. But I need your feedback to make it even better than my current courses. So if you want to give your (very valuable!) feedback for my next course, please fill out this quick form, it will take you 5 minutes max, I promise. Thanks a ton! Your help really makes a difference :D Happy coding!

Experience

Product Designer

Fintef

Oct 2019 - Present

Designed end-to-end experience for financial products on mobile & web platforms.

Working closely with managers, marketing specialists and developers.

Did user testing sessions to gather feedback, validate product features and brand perception.

Conducted A/B tests for product features and design variations.

Led the design process during of the rebranding project.

Supported the engineering team with design deliverables.

UX Designer

Resume Worded

Sep 2017 - Sep 2019

Revamped website flows and navigation menus, reducing the frequency of misdirected customer service queries by 30%.

Conducted user testing with 10+ participants using UserTesting.com; designed against findings which reduced bounce rate for primary user flow by 30%.

Associate UX Designer

Growshi

Dec 2016 - Aug 2017

Redesigned company's homepage and lead generation forms using existing design system; reduced bounce rates by 40% and increased leads by 15%.

Designed an online customer support center comprising of a self-service knowledge base and interactive chat bot. Coached 3 summer interns.

UX Analyst

Growshi

Mar 2016 - Dec 2016

Managed redesign of internal tracking system in use by 125 employees, resulting in 20+ new features and 25% higher engagement.

Worked with product managers to validate design hypotheses by conducting interviews and usability sessions.

Education

Copenhagen School of Design and Technology

Master's in Human-Computer Interaction

Sep 2015 - Jun 2016

Copenhagen School of Design and Technology

Bachelor's of Arts

Sep 2011 - Jun 2015

Skills

Java Html CSS SCSS