3 new buttons for users to select which type of claim they are making. I.e. if user needs to make a TPPD claim, user will click the "TPPD Claim" button. If new 3rd Party Service Provider is required, user will click "Service Provider/Insurer" button.

3rd Party Tab

Go to 3rd Party Tab

ComfortDelGro Insurance

182.19.10.70/MCAS.Web/ClaimProcessing/ThirdPartyEditor?PolicyId=13&ClaimId=8&AccidentClaimId=2&claimMode=Write

Apps | Bookmarks bar | Convert PDF to Wor... | World Compliance | Singapore extended ... | Vlookup to return Tr... | ComfortDelGro Insu... | www.vmware.com/f... | Mastering VMware v...

Diary Listing	IP No. 200300012.00	Claim No T14000009	Bus Service No 94	
Claims Registration	Vehicle No SBF9876B	Accident Date 02/05/2013 00:00:00	Accident Time 06:12	
Claims Payment	Organization ST			
Claims Recovery				
Enquiry				

Accident | Claim | 3rd Party | Notes | Tasks | Finance | Transactions | Attachments | Diary | Reserve | Payment

Transactions History

☑ Third Party Entry

Other Parties

Other Party Type	Claimant Name	NRIC No.	Vehicle Number	Loss Nature	Third Party Lawyer	Third Party Adjuster	Status	Select
PD	third party property							Select

« 1 »

Service Provider/Insurer   **TPPD Claim**   **TPBI Claim**

Powered by Ebix

Select add new 3rd Party Service Providers/Insurer

System brings up a page where all the fields for 3rd party Surveyor, Lawyer, Insurer & Workshop.

When making payments or generating letters, the company information of 3rd party Surveyor, Lawyer, Insurer & Workshop will be retrieved from here.

Change Loss Nature to 3rd Party Workshop?
Add a 3rd Party Insurer header field for OD claim.

Change Other Party Type to 3rd Party type.
Input will be as follows:
1) TPPD
2) TPBI
3) Service Provider/Insurer

Move "Status" to between "NRIC No." and "Vehicle No."

TP Insurer

[+ −]

Field	
Company Name	
Address:	
Reference	
1st Contact Person's Name	
Email Address	
Office No.	Fax No.
2nd Contact Person's Name	
Email Address	
Office No.	Fax No.

Expand/Collapse button. Default is collapsed. User will click expand button to enter data for the respective fields as required. If any data is entered in the expand/collapsed sections, the section default will be changed to expand instead of collapsed.

TP Workshop

[+ −]

Field	
Company Name	
Address:	
Reference	
1st Contact Person's Name	
Email Address	
Office No.	Fax No.
2nd Contact Person's Name	
Email Address	
Office No.	Fax No.

TP Lawyer

[+ −]

Field	
Company Name	
Address:	
Reference	
1st Contact Person's Name	
Email Address	
Office No.	Fax No.
2nd Contact Person's Name	
Email Address	
Office No.	Fax No.

TP Surveyor

[+ −]

Field	
Company Name	
Address:	
Reference	
1st Contact Person's Name	
Email Address	
Office No.	Fax No.
2nd Contact Person's Name	
Email Address	
Office No.	Fax No.

Select add new 3rd TPPD or TPBI claim

System will bring up a page where all the fields for 3rd TPPD or TPBI claim to be entered.

New Claim Entry

Claim Type	[dropdown]	Claim Date	[	]	Claims Officer	[dropdown]
Final Settle Date	[ ]	Claim Status	○ I ○ O ○ C	Timebar Date	[ ]
Case Category	[dropdown]	Case Status	[dropdown]	Driver's Liability	[dropdown]
Accident Cause	[dropdown]				

Our Surveyor Appointed	[dropdown]	Appointed Date	[ ]	Reference No	[ ]	[+][−]
Our Lawyer Appointed	[dropdown]	Appointed Date	[ ]	Reference No	[ ]	[+][−]
Our Adjustor Appointed	[dropdown]	Appointed Date	[ ]	Reference No	[ ]	[+][−]
Our Workshop/Depot	[dropdown]	Appointed Date	[ ]	Reference No	[ ]	[+][−]

Initial Reserve

Reserve:	[dropdown]	[ ]	Ex Rate	[ ]	Amount (Local Curr)	[ ]
Expense:	[dropdown]	[ ]	Ex Rate	[ ]	Amount (Local Curr)	[ ]
			View Reserve History	Total Reserve (Local Curr)	[ ]

Expand/Collapse button. Default is collapsed. User will click expand button to enter data for the respective fields as required. If any data is entered in the expand/collapsed sections, the section default will be changed to expand instead of collapsed.

3rd Party Claimant

Claimant Name: [|]

Claimant's NRIC/PP No: [ ]   Claimant's DOB: [ ]

Claimant's Gender: ○ Male ○ Female   Claimant Type: [dropdown]

Claimant's Address: [ ]

Claimant's Contact No: [ ]   Claimant's Email: [ ]

Vehicle Regn No: [ ]   Vehicle Make: [ ]   Vehicle Model: [ ]

Is claimant an infant? ○ Yes ○ No

Infant's Name: [ ]

Infant's NRIC: [ ]   Infant's DOB: [ ]   Infant's Gender: ○ Male ○ Female

Claimant Type:
1) Commuter
2) Pedestrian
3) Vehicle Owner

Infant Section by default is collapsed until user select "Yes".

Insurer Matters

Report sent to insurer	[ ]	Referred to Insurers	[ ]	Informed Insurer of Settlement	[ ]	[+][−]
Excess Recovered Date	[ ]		

Severity

Writ Issued	01/01/2013	Writ No.	[ ]	Sensitive Case	[ ]	[+][−]
MP Letter	01/01/2013	Constituency	[ ]	Reference No	[ ]

Record Creation

Created by	[ ]	Created Date	01/01/2013	[+][−]
Reopened Date	01/01/2013	Late/Reopened	[ ]

Deletion of Record

Record Deletion Date	01/01/2013	Record Deletion Reason	[ ]	[+][−]

As OD's 3rd Service Providers/Insurer is also entered here, system must be able to differentiate whether the 3rd Service Providers/Insurer is meant for OD, TPPD or TPBI. Scenario 1 will go in line with OD 3rd party service providers/Insurer entered in 3rd Party tab.

Claim Tab

"Claim" change to "Own Damage"

Registration   Home / Incomplete Claim Registration

IP No.	200300012.00	Claim No	T14000009	Bus Service No	94
Vehicle No	SBF9876B	Accident Date	02/05/2013 00:00:00	Accident Time	06:12
Organization	ST				

Accident | Claim | 3rd Party | Notes | Tasks | Transactions | Attachments | Diary | Reserve | Payment | Transactions History

New Claim Entry

Claim Type		Claim Date		Claims Officer	
Final Settle Date		Claim Status	○ I ○ O ○ C	Timebar Date	
Case Category		Case Status		Driver's Liability	
Accident Cause					
Our Surveyor Appointed		Appointed Date		Reference No	
Our Lawyer Appointed		Appointed Date		Reference No	
Our Adjustor Appointed		Appointed Date		Reference No	
Our Workshop/Depot		Appointed Date		Reference No	

3rd Party

3rd Party's Name:

3rd Party's NRIC/PP No: 3rd Party's DOB:

3rd Party's Gender: ○ Male ○ Female   3rd Party Type:

Claimant Type:
4) Commuter
5) Pedestrian
6) Vehicle Owner

3rd Party's Address:

3rd Party's Contact No: 3rd Party's Email:

Vehicle Regn No: Vehicle Make: Vehicle Model:

Initial Reserve

Reserve:		Ex Rate		Amount (Local Curr)
Expense:		Ex Rate		Amount (Local Curr)

View Reserve History   Total Reserve (Local Curr)

Severity

Writ Issued 01/01/2013   Writ No.   Sensitive Case

Record Creation

Created by   Created Date 01/01/2013

Reopened Date 01/01/2013   Late/Reopened

Deletion of Record

Record Deletion Date 01/01/2013   Record Deletion Reason

3rd Party Insurer

Select add new 3rd Party Service Providers/Insurer

System brings up a page where all the fields for 3rd party Surveyor, Lawyer, Insurer & Workshop.

When making payments or generating letters, the company information of 3rd party Surveyor, Lawyer, Insurer & Workshop will be retrieved from here.

TP Insurer

Company Name

Address:

Reference

1st Contact
Person's Name

Email Address

Office No.   Fax No.

2nd Contact
Person's Name

Email Address

Office No.   Fax No.

Expand/Collapse button. Default is collapsed. User will click expand button to enter data for the respective fields as required. If any data is entered in the expand/collapsed sections, the section default will be changed to expand instead of collapsed.

TP Workshop

Company Name

Address:

Reference

1st Contact
Person's Name

Email Address

Office No.   Fax No.

2nd Contact
Person's Name

Email Address

Office No.   Fax No.

TP Lawyer

Company Name

Address:

Reference

1st Contact
Person's Name

Email Address

Office No.   Fax No.

2nd Contact
Person's Name

Email Address

Office No.   Fax No.

TP Surveyor

Company Name

Address:

Reference

1st Contact
Person's Name

Email Address

Office No.   Fax No.

2nd Contact
Person's Name

Email Address

Office No.   Fax No.