

Your Ref: AM1-yly-Ins-PI-82953-12
Our Ref: IP 00450/12/AL

2 July 2014

Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Dear Sirs

ACCIDENT INVOLVING SBS 9341 H / GV 272 H ON 11.2.2012

We refer to the above.

We confirm the full and final settlement **of your client's claim at XXXX** in respect of the above matter.

Please request your client to complete the Discharge Voucher and sign it before a witness. Thereafter, please return the duly executed Discharge Voucher for us to process payment.

The processing and sending out of cheques are done by the Finance Department of SBS Transit Ltd. As a public-listed company, they have several tight control measures. Hence it may take up to 3 weeks from the time we receive the completed discharge voucher from you for the cheque to reach you. In the meantime, we appreciate your kind understanding. Nevertheless, please be assured that we will do our best to expedite the process on our part."

Please contact undersigned at DID: XXXXXXXX if you have any queries.

Yours faithfully,

Alice Liow
Executive
Claims Department

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We are committed to excellence. For our continual improvement, please contact Ms Tracy Tan at tracytan@sbstransit.com.sg if you have any suggestions or have yet to receive a response to your issue. We welcome your feedback.

Please direct all correspondence to the Claims Department at 205 Braddell Road 2nd Level East Wing, Singapore 579701, facsimile number 6383 7626.