WITHOUT PREJUDICE To: Attn: ACCIDENT INVOLVING SBS 2787B & PEDESTRIAN ON 15 APRIL 2013 WONG KOK KHEONG (NRIC: S1519284D) We understand that Mr Wong Kok Kheong (NRIC No. S1519284D) has been transferred to your hospital for injuries sustained in an accident with our SBS bus on 15 April 2013. We undertake to pay up to a maximum of \$10,000/- for all related charges incurred by the abovenamed, as billed by the hospital for treatment of his injuries with respect to this accident only. For the avoidance of doubt, reimbursement of ward charges shall be limited to expenses up to the rate for B2 wards. This undertaking is to be a continuing guarantee unless cancelled by us in writing after which we shall not be liable for bills presented to us subsequent to such cancellation. All bills shall be submitted for payment within three months from date of this Guarantee or termination. This Guarantee shall not prejudice our position or our legal rights and it shall not be construed as an admission of liability by us, our servants/ agents or our insurers. Our total liability under this Guarantee shall not exceed \$\$10,000/-. If bills are expected to exceed \$\$10,000/- please contact our office (Nirzahan Daud, DID: 6383 7024) for further instructions. : **2** July 2014 Dated Name (in full) : Grace Yeo Designation : Asst Vice-President (Claims Department)

Signature

Signed for and on behalf of