

How Mandate works?

Go to Mandate tab.

The screenshot shows the 'Registration' page in the ComfortDelGro Insurance system. The page header includes the company logo and navigation links. The main content area displays claim details: IP No. 200300012.00, Claim No. T14000009, Bus Service No. 94, Vehicle No. 8BF9676B, Accident Date 02/05/2013 00:00:00, and Accident Time 06:12. Below this, there are tabs for Accident, Claim, 3rd Party, Notes, Tasks, Finance, Transactions, Attachments, Diary, Reserve, Payment, and Transactions History. The 'Transactions' tab is selected, showing a 'Transaction Entry' section with a 'New Transaction' button and a table with columns: Transaction Date, Expense Item, Amount Paid, Creditor Name, User Name, Accounting Year, Authorized by, Authorized Date, Authorized Time, and Select. An 'Add New Transaction' button is at the bottom.

Select add new Mandate

This screenshot is similar to the previous one, but with a blue arrow pointing from the 'Add New Transaction' button to the 'New Transaction' section below. The 'New Transaction' section contains input fields for Transaction Date, Transaction Type, Authorized by, and Authorized Date.

A new field (New Type of Mandate) to allow user to select type of mandate to add.

Input selections:

- 1) TPPD
- 2) TPBI
- 3) OD

Depending of user's choice of new mandate to add to the claim record, system brings up the respective mandate page for user to enter the data.

OD Mandate

OD1

OD Claim

Assigned To

Investigation Result

Scenario

Evidence

Related Facts

CO's Assessment

OD Claim Breakdown

	Minimum Offer	Maximum Offer
Cost of Repairs	<input type="text" value="A"/>	<input type="text" value="A1"/>
Loss of Use	<input type="text" value="B"/>	<input type="text" value="B1"/>
Liability (%)	<input type="text" value="C"/>	<input type="text" value="C1"/>
Sub-Total	<input type="text" value="D"/>	<input type="text" value="D1"/>
Survey Fee	<input type="text" value="E"/>	<input type="text" value="E1"/>
LTA/GIA/Police Report Fees	<input type="text" value="F"/>	<input type="text" value="F1"/>
Re-Survey Fee	<input type="text" value="G"/>	<input type="text" value="G1"/>
Other Expenses	<input type="text" value="H"/>	<input type="text" value="H1"/>
Our Lawyer's Cost	<input type="text" value="I"/>	<input type="text" value="I1"/>
Our Lawyer's Disbursements	<input type="text" value="J"/>	<input type="text" value="J1"/>
3rd Party Lawyer's Cost	<input type="text" value="K"/>	<input type="text" value="K1"/>
3rd Party Lawyer's Disbursements	<input type="text" value="L"/>	<input type="text" value="L1"/>
Total	<input type="text" value="M"/>	<input type="text" value="M1"/>
Remarks	<input type="text" value="Free-text (max chars allowable)"/>	

Assigned to Supervisor with FAL to approve the mandate to settle.

$$D = (A+B) * C$$
$$D1 = (A1+B1) * C1$$

$$M = D+E+F+G+H+I+J+K+L$$
$$M1 = D1+E1+F1+G1+H1+I1+J1+K1+L1$$

TPPD Mandate

TPPD Claim

Assigned To

Type of Claim

Investigation Result

Scenario

Evidence

Related Facts

CO's Assessment

TPPD Claim Breakdown

	Minimum Offer	Maximum Offer
Cost of Repairs	<input type="text" value="A"/>	<input type="text" value="A1"/>
Loss of Use	<input type="text" value="B"/>	<input type="text" value="B1"/>
Loss of Earning	<input type="text" value="C"/>	<input type="text" value="C1"/>
Loss of Rental	<input type="text" value="D"/>	<input type="text" value="D1"/>
Excess	<input type="text" value="E"/>	<input type="text" value="E1"/>
Liability (%)	<input type="text" value="F"/>	<input type="text" value="F1"/>
Sub-Total	<input type="text" value="G"/>	<input type="text" value="G1"/>
Survey Fee	<input type="text" value="H"/>	<input type="text" value="H1"/>
Re-Survey Fee	<input type="text" value="I"/>	<input type="text" value="I1"/>
LTA/GIA/Police Report Fees	<input type="text" value="J"/>	<input type="text" value="J1"/>
3rd Party Lawyer's Cost	<input type="text" value="K"/>	<input type="text" value="K1"/>
3rd Party Lawyer's Disbursements	<input type="text" value="L"/>	<input type="text" value="L1"/>
Other Expenses	<input type="text" value="M"/>	<input type="text" value="M1"/>
Our Lawyer's Cost	<input type="text" value="N"/>	<input type="text" value="N1"/>
Our Lawyer's Disbursements	<input type="text" value="O"/>	<input type="text" value="O1"/>
Total	<input type="text" value="P"/>	<input type="text" value="P1"/>
Remarks	<input type="text" value="Free-text (max chars allowable)"/>	

Assigned to Supervisor with FAL to approve the mandate to settle.

$$G = (A+B+C+D+E) * F$$

$$G1 = (A1+B1+C1+D1+E1) * F1$$

$$P = G+H+I+J+K+L+M+N+O$$

$$P1 = G1+H1+I1+J1+K1+L1+M1+N1+O1$$

TPBI Mandate

TPBI Claim
Assigned To
Type of Claim
Investigation Result
Scenario
Evidence
Related Facts
CO's Assessment

Assigned to Supervisor with FAL to approve the mandate to settle.

TPBI Claim Breakdown

	Minimum Offer	Maximum Offer
General Damages	A	A1
Medical Expenses	B	B1
Future Medical Expenses	C	C1
Loss of Earning Capacity	D	D1
Loss of Earnings	E	E1
Loss of Future Earnings	F	F1
Transport	F	F1
Liability (%)	G	G1
Sub-Total	H	H1
LOG Medical Expenses	I	I1
Medical Report	J	J1
Our Professional Expert Fees	K	K1
Public Trustee Fee	L	L1
3rd Party Lawyer's Cost	M	M1
3rd Party's Disbursements	N	N1
LTA/GIA/Police Report Fees	O	O1
Other Expenses	P	P1
Our Lawyer's Cost	Q	Q1
Our Lawyer's Disbursements	R	R1
Total	S	S1
Remarks	<input type="text"/>	

$$H = (A+B+C+D+E+F) * G$$

$$H1 = (A1+B1+C1+D1+E1+F1) * G1$$

$$S = H+I+J+K+L+M+N+O+P+Q+R$$

$$S1 = H1+I1+J1+K1+L1+M1+N1+O1+P1+Q1+R1$$

The supervisor will receive the requested mandate in the form of task when the supervisor login into the system. The supervisor can either approve the recommendations suggested by the user or the supervisor can indicate the new mandate to settle.

Supervisor's approval to approve TPPD Mandate by user

Supervisor Mandate TPPD 1

Supervisor Mandate TPPD

Assigned To

Approve Recommendations? ☐ Yes ☐ No

Supervisor's Remark

Assigned to user who ticket the mandate to supervisor.

TPPD Claim Breakdown

	CO's Recommendations		Supervisor's Mandate	
	Minimum Offer	Maximum Offer	Minimum Offer	Maximum Offer
Cost of Repairs	<input type="text" value="A"/>	<input type="text" value="A1"/>	<input type="text"/>	<input type="text"/>
Loss of Use	<input type="text" value="B"/>	<input type="text" value="B1"/>	<input type="text"/>	<input type="text"/>
Loss of Earning	<input type="text" value="C"/>	<input type="text" value="C1"/>	<input type="text"/>	<input type="text"/>
Loss of Rental	<input type="text" value="D"/>	<input type="text" value="D1"/>	<input type="text"/>	<input type="text"/>
Excess	<input type="text" value="E"/>	<input type="text" value="E1"/>	<input type="text"/>	<input type="text"/>
Liability (%)	<input type="text" value="F"/>	<input type="text" value="F1"/>	<input type="text"/>	<input type="text"/>
Sub-Total	<input type="text" value="G"/>	<input type="text" value="G1"/>	<input type="text"/>	<input type="text"/>
Survey Fee	<input type="text" value="H"/>	<input type="text" value="H1"/>	<input type="text"/>	<input type="text"/>
Re-Survey Fee	<input type="text" value="I"/>	<input type="text" value="I1"/>	<input type="text"/>	<input type="text"/>
LTA/GIA/Police Report Fees	<input type="text" value="J"/>	<input type="text" value="J1"/>	<input type="text"/>	<input type="text"/>
3rd Party Lawyer's Cost	<input type="text" value="K"/>	<input type="text" value="K1"/>	<input type="text"/>	<input type="text"/>
3rd Party Lawyer's Disbursements	<input type="text" value="L"/>	<input type="text" value="L1"/>	<input type="text"/>	<input type="text"/>
Other Expenses	<input type="text" value="M"/>	<input type="text" value="M1"/>	<input type="text"/>	<input type="text"/>
Our Lawyer's Cost	<input type="text" value="N"/>	<input type="text" value="N1"/>	<input type="text"/>	<input type="text"/>
Our Lawyer's Disbursements	<input type="text" value="O"/>	<input type="text" value="O1"/>	<input type="text"/>	<input type="text"/>
Total	<input type="text" value="P"/>	<input type="text" value="P1"/>	<input type="text"/>	<input type="text"/>
Remarks	<input type="text" value="Free-text (max chars allowable)"/>			