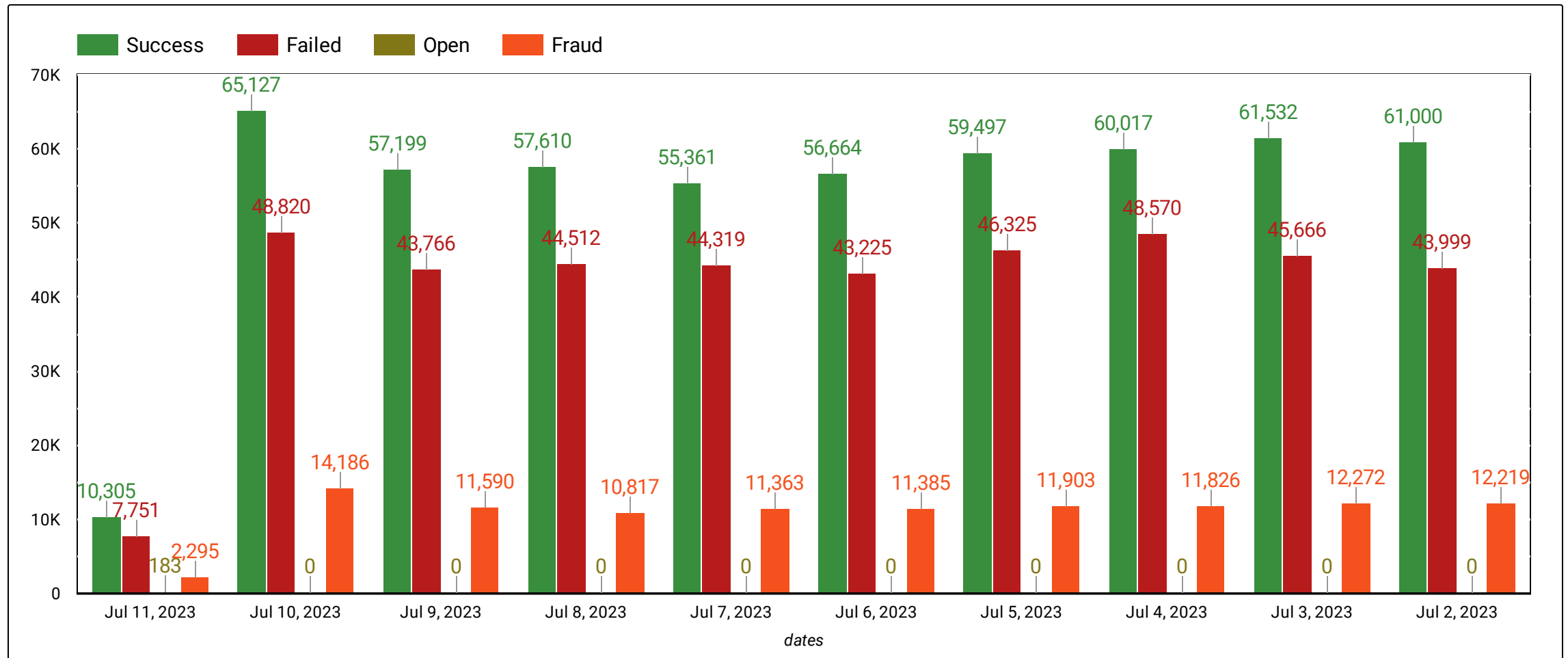


Payment Daily trend

Select date range

Country

Marketplace



Payment Status Dashboard

Marketplace

Hourly UAE Payment Order Count					
Hours ▾	Success	Failed	Open	Fraud	Total
10AM	427	109	36	54	626
9AM	642	324	0	60	1,026
8AM	497	253	0	62	812
7AM	336	202	0	51	589
6AM	216	176	0	53	445
5AM	154	150	0	44	348
4AM	160	181	0	40	381
Grand total	4,583	3,152	36	813	8,584

Hourly UAE Payment Order Count Percentage					
Hours ▾	success %	failed %	open %	fraud %	total %
10AM	68.21%	17.41%	5.75%	8.63%	100%
9AM	62.57%	31.58%	0.00%	5.85%	100%
8AM	61.21%	31.16%	0.00%	7.64%	100%
7AM	57.05%	34.30%	0.00%	8.66%	100%
6AM	48.54%	39.55%	0.00%	11.91%	100%
5AM	44.25%	43.10%	0.00%	12.64%	100%
4AM	41.99%	47.51%	0.00%	10.50%	100%
Grand total	53.39%	36.72%	0.42%	9.47%	100%

Hourly KSA Payment Order Count					
Hours ▾	Success	Failed	Open	Fraud	Total
10AM	633	239	141	126	1,139
9AM	1,067	786	0	283	2,136
8AM	973	790	0	281	2,044
7AM	949	797	0	211	1,957
6AM	1,151	970	0	300	2,421
5AM	1,236	1,114	0	327	2,677
4AM	1,454	1,293	0	389	3,136
Grand total	16,586	13,179	141	4,092	33,998

Hourly KSA Payment Order Count Percentage					
Hours ▾	success %	failed %	open %	fraud %	total %
10AM	55.58%	20.98%	12.38%	11.06%	100%
9AM	49.95%	36.80%	0.00%	13.25%	100%
8AM	47.60%	38.65%	0.00%	13.75%	100%
7AM	48.49%	40.73%	0.00%	10.78%	100%
6AM	47.54%	40.07%	0.00%	12.39%	100%
5AM	46.17%	41.61%	0.00%	12.22%	100%
4AM	46.36%	41.23%	0.00%	12.40%	100%
Grand total	48.79%	38.76%	0.41%	12.04%	100%

Hourly EGYPT Payment Order Count					
Hours ▾	Success	Failed	Open	Fraud	Total
10AM	52	38	6	0	96
9AM	58	39	0	2	99
8AM	43	40	0	0	83
7AM	44	44	0	0	88
6AM	49	57	0	6	112
5AM	56	72	0	1	129
4AM	108	77	0	5	190
Grand total	1,303	992	6	24	2,325

Hourly EGYPT Payment Order Count Percentage					
Hours ▾	success %	failed %	open %	fraud %	total %
10AM	54.17%	39.58%	6.25%	0.00%	100%
9AM	58.59%	39.39%	0.00%	2.02%	100%
8AM	51.81%	48.19%	0.00%	0.00%	100%
7AM	50.00%	50.00%	0.00%	0.00%	100%
6AM	43.75%	50.89%	0.00%	5.36%	100%
5AM	43.41%	55.81%	0.00%	0.78%	100%
4AM	56.84%	40.53%	0.00%	2.63%	100%
Grand total	56.04%	42.67%	0.26%	1.03%	100%

Overall Order Status Dashboard

Marketplace



Hourly UAE Payment Order Count						
Hours ▾	Success	Failed	Open	Fraud	No_status	Total
11	0	0	0	0	25	25
10	427	109	36	54	784	1,410
9	642	324	0	60	69	1,095
8	497	253	0	62	42	854
7	336	202	0	51	37	626
6	216	176	0	53	23	468
5	154	150	0	44	34	382
4	160	181	0	40	31	412

Hourly UAE Payment Order Count Percentage						
Hours ▾	success %	failed %	open %	fraud %	no status %	total %
11	0.00%	0.00%	0.00%	0.00%	100.00%	100%
10	30.28%	7.73%	2.55%	3.83%	55.60%	100%
9	58.63%	29.59%	0.00%	5.48%	6.30%	100%
8	58.20%	29.63%	0.00%	7.26%	4.92%	100%
7	53.67%	32.27%	0.00%	8.15%	5.91%	100%
6	46.15%	37.61%	0.00%	11.32%	4.91%	100%
5	40.31%	39.27%	0.00%	11.52%	8.90%	100%
Grand total	45.57%	31.34%	0.36%	8.08%	14.66%	100%

Hourly KSA Payment Order Count						
Hours ▾	Success	Failed	Open	Fraud	No_status	Total
11	0	0	0	0	28	28
10	633	239	141	126	1,325	2,464
9	1,067	786	0	283	112	2,248
8	973	790	0	281	101	2,145
7	949	797	0	211	104	2,061
6	1,151	970	0	300	143	2,564
5	1,236	1,114	0	327	144	2,821
4	1,454	1,293	0	389	138	3,274

Hourly KSA Payment Order Count Percentage						
Hours ▾	success...	failed %	open %	fraud %	no statu...	total %
11	0.00%	0.00%	0.00%	0.00%	100.00%	100%
10	25.69%	9.70%	5.72%	5.11%	53.77%	100%
9	47.46%	34.96%	0.00%	12.59%	4.98%	100%
8	45.36%	36.83%	0.00%	13.10%	4.71%	100%
7	46.05%	38.67%	0.00%	10.24%	5.05%	100%
6	44.89%	37.83%	0.00%	11.70%	5.58%	100%
5	43.81%	39.49%	0.00%	11.59%	5.10%	100%
Grand total	44.74%	35.55%	0.38%	11.04%	8.28%	100%

Hourly EGYPT Payment Order Count						
Hours ▾	Success	Failed	Open	Fraud	No_status	Total
11	0	0	0	0	3	3
10	52	38	6	0	87	183
9	58	39	0	2	1	100
8	43	40	0	0	1	84
7	44	44	0	0	0	88
6	49	57	0	6	0	112
5	56	72	0	1	0	129
4	108	77	0	5	0	190

Hourly EGYPT Payment Order Count Percentage						
Hours ▾	success...	failed %	open %	fraud %	no statu...	total %
11	0.00%	0.00%	0.00%	0.00%	100.00%	100%
10	28.42%	20.77%	3.28%	0.00%	47.54%	100%
9	58.00%	39.00%	0.00%	2.00%	1.00%	100%
8	51.19%	47.62%	0.00%	0.00%	1.19%	100%
7	50.00%	50.00%	0.00%	0.00%	0.00%	100%
6	43.75%	50.89%	0.00%	5.36%	0.00%	100%
5	43.41%	55.81%	0.00%	0.78%	0.00%	100%
Grand total	53.49%	40.72%	0.25%	0.99%	4.56%	100%

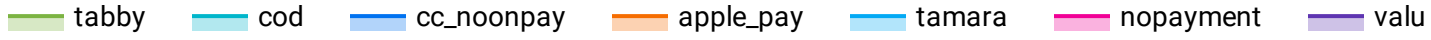
Order Raw data for no Payment Status

Marketplace

Jul 11, 2023 - Jul 11, 2023 ▼

Raw data									
	Date ① ▾	Hour ② ▾	order_nr	Status	Payment Meth...	Country	Currency	Amount	Payment Status
1.	Jul 11, 2023	10	NAEF700448146...	exported	cc_noonpay	AE	AED	34	null
2.	Jul 11, 2023	10	NAEF700797638...	invalid	tamara	AE	AED	1623.55	NEW
3.	Jul 11, 2023	10	NAEF700393141...	new	tamara	AE	AED	583.05	NEW
4.	Jul 11, 2023	10	NEGF700946183...	exported	cc_noonpay	EG	EGP	1868.85	null
5.	Jul 11, 2023	10	NAEF700204688...	invalid	tamara	AE	AED	860.55	DECLINED
6.	Jul 11, 2023	10	NAEF700909450...	invalid	tamara	AE	AED	1460.95	NEW
7.	Jul 11, 2023	10	NAEF700982004...	new	tamara	AE	AED	762.35	NEW
8.	Jul 11, 2023	10	NSAF700256742...	new	tabby	SA	SAR	1805.35	null
9.	Jul 11, 2023	10	NSAF700513772...	exported	cc_noonpay	SA	SAR	1042.01	null
1...	Jul 11, 2023	10	NAEF700271278...	confirmed	apple_pay	AE	AED	1649.35	null
1...	Jul 11, 2023	10	NSAF700235766...	exported	cc_noonpay	SA	SAR	778.95	null
1...	Jul 11, 2023	10	NSAF700961724...	exported	apple_pay	SA	SAR	644.69	null
1...	Jul 11, 2023	10	NSAF700055253...	new	tamara	SA	SAR	2134.95	NEW
1...	Jul 11, 2023	10	NEGF700967061...	invalid	cc_noonpay	EG	EGP	550.25	null
1...	Jul 11, 2023	10	NAEF700199900...	invalid	tamara	AE	AED	2955.85	NEW
1...	Jul 11, 2023	10	NAEF700611423...	invalid	tamara	AE	AED	2955.85	DECLINED
1...	Jul 11, 2023	10	NSAF700714166...	exported	apple_pay	SA	SAR	843.79	null
1...	Jul 11, 2023	10	NSAF700317862...	exported	cc_noonpay	SA	SAR	593.25	null
1...	Jul 11, 2023	10	NAEF700443050...	new	tabby	AE	AED	870.75	null
2...	Jul 11, 2023	10	NAEF700756760...	exported	tabby	AE	AED	665.95	null
2...	Jul 11, 2023	10	NSAF700644120...	invalid	tamara	SA	SAR	1587.55	NEW
2...	Jul 11, 2023	10	NAEF700395240...	invalid	tamara	AE	AED	1638.75	NEW
2...	Jul 11, 2023	10	NSAF700847790...	new	tabby	SA	SAR	591.65	null
2...	Jul 11, 2023	10	NAEF700540979...	exported	cc_noonpay	AE	AED	795.65	null
2...	Jul 11, 2023	10	NAEF700633193...	invalid	tamara	AE	AED	2823.85	NEW
2...	Jul 11, 2023	10	NAEF700256767...	exported	tabby	AE	AED	768.45	null
2...	Jul 11, 2023	10	NSAF700230598...	invalid	tamara	SA	SAR	3161.99	NEW
2...	Jul 11, 2023	10	NAEF700404538...	invalid	tamara	AE	AED	1624.85	NEW

Marketplace



Payment Approval Rate

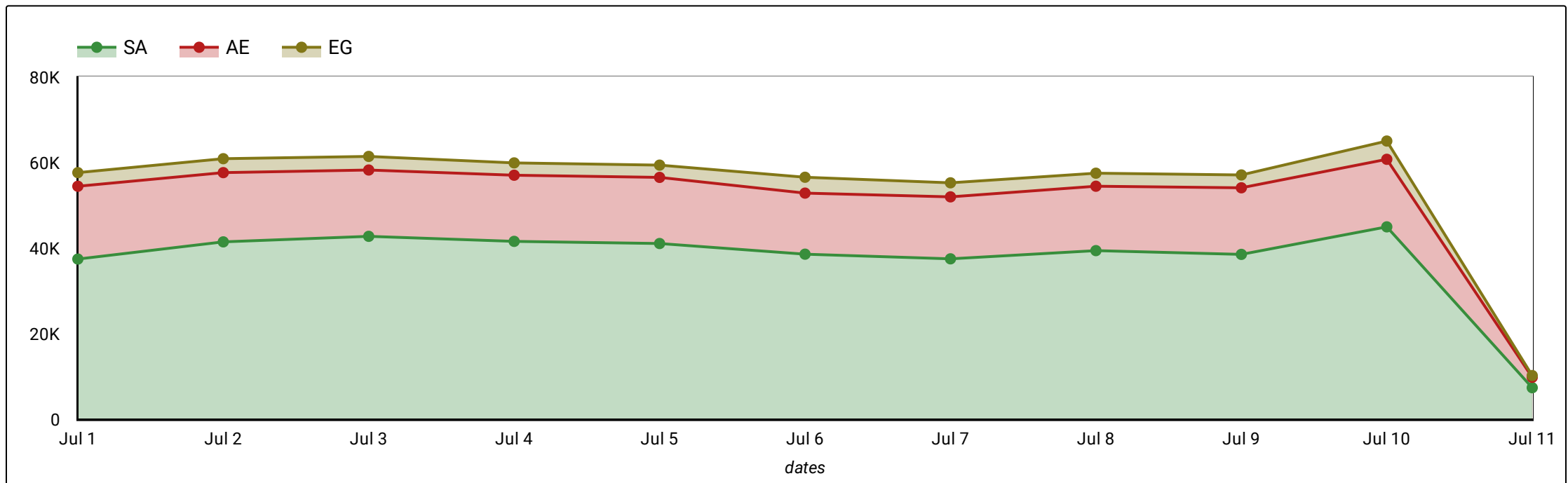
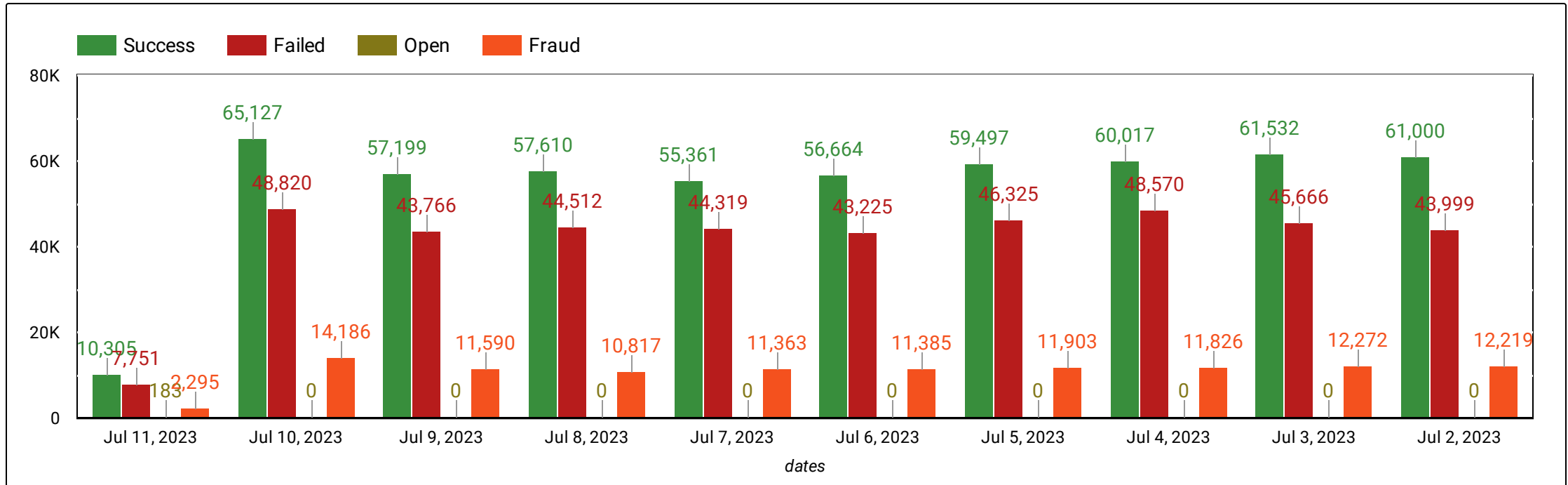
Country



Marketplace



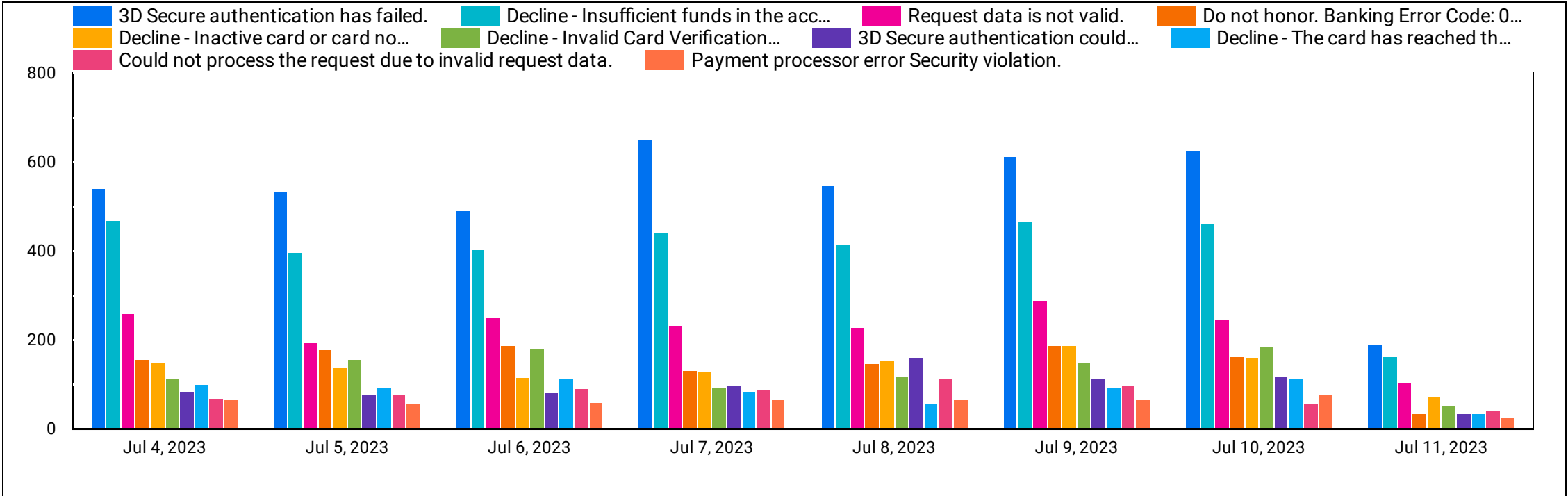
Payment approval rate date wise



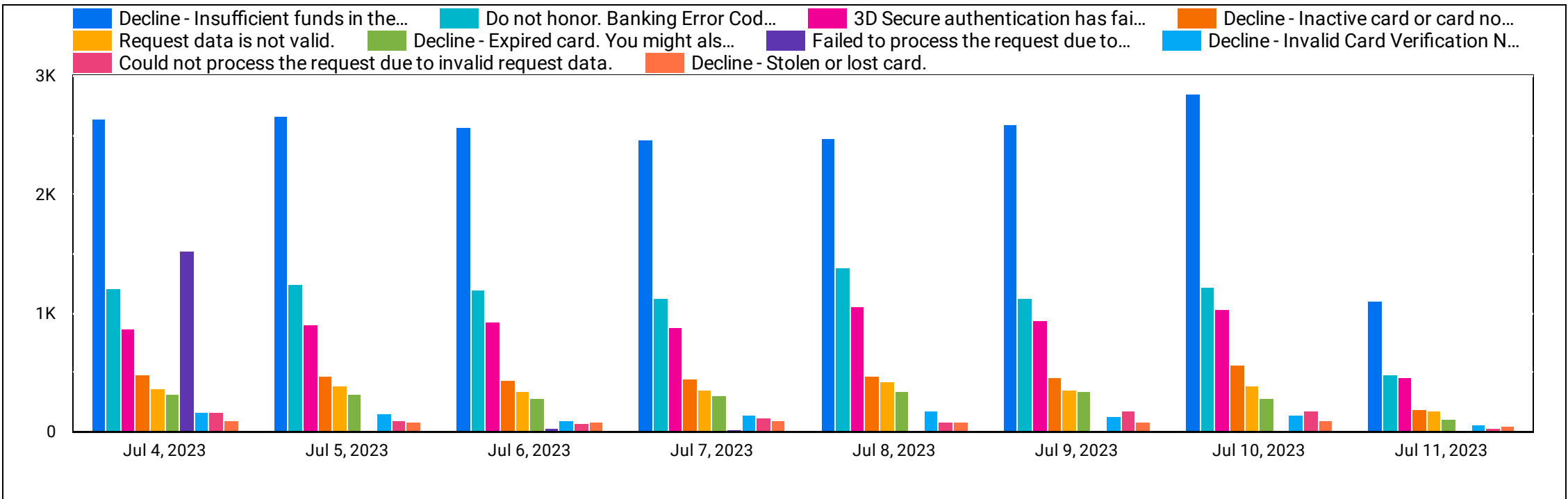
Payment Failed Reason

Marketplace

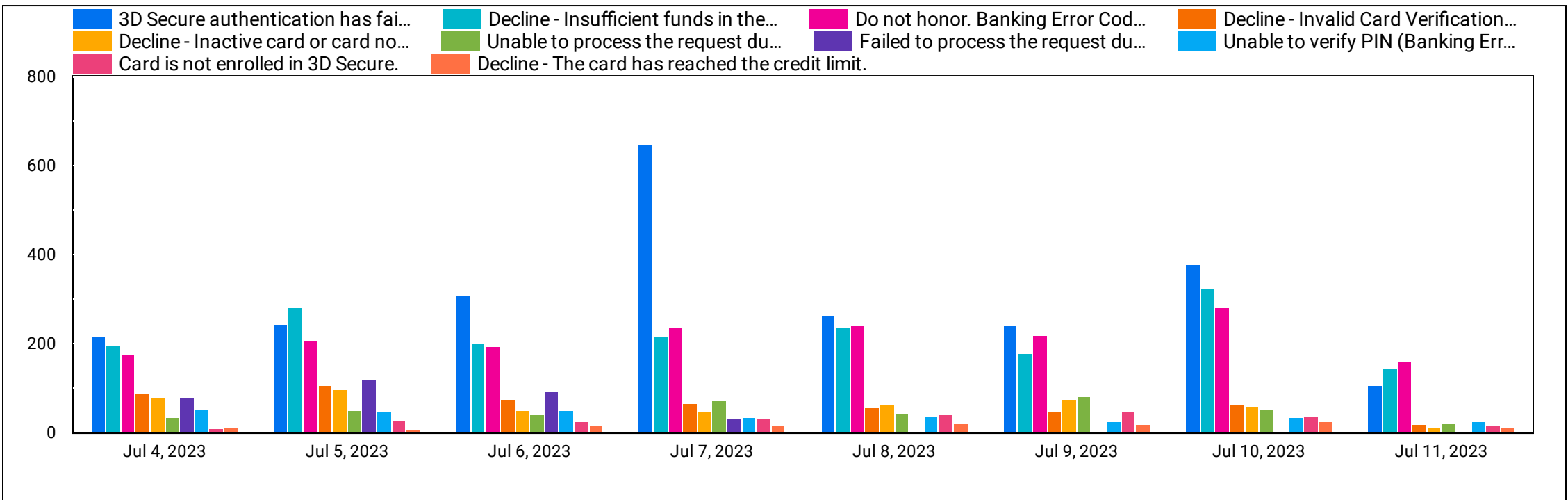
Payment failed reason for UAE



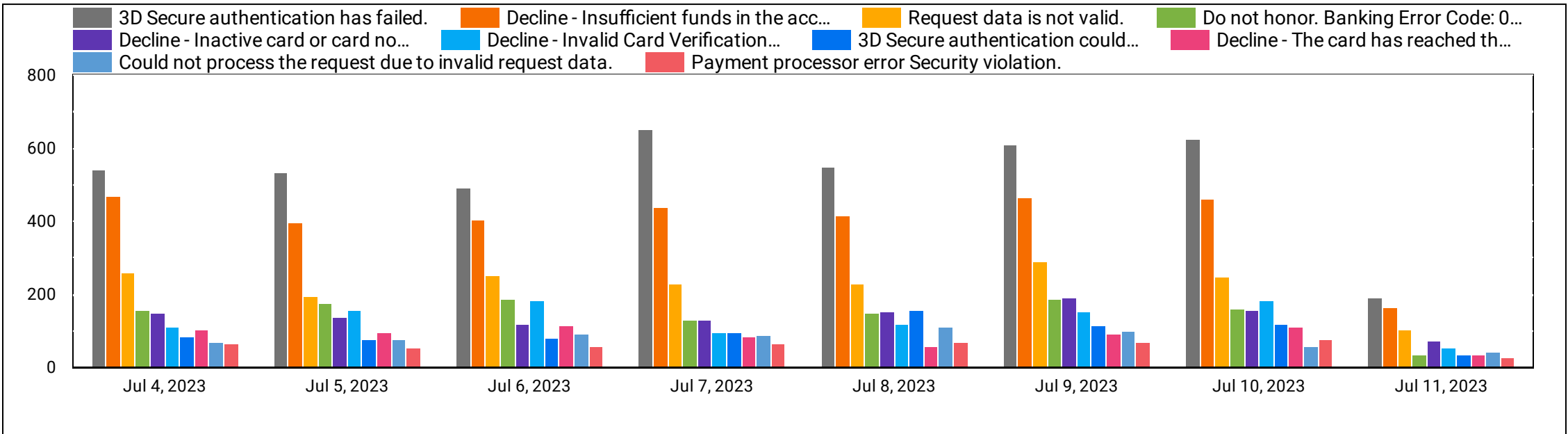
Payment failed reason for KSA



Payment failed reason for Egypt



Payment Controllable and Noncontrollable Failed Reason



Customer Failed Reason

KSA top 200 Customer					
	Date	Customer Code	Country	Failed Reason	Total Order ▾
1.	Jul 11, 2023	2720c04c-1f1b-492b-8541-f02d7a...	SA	The member 'Street' has invalid val...	15
2.	Jul 11, 2023	aff964d4-ff47-4840-8776-fd9d933...	SA	3D Secure authentication has failed.	14
3.	Jul 11, 2023	bf9f9511-3018-4d3d-8643-a44431...	SA	Decline - Insufficient funds in the a...	13
4.	Jul 11, 2023	335d68ab-ff33-46b4-93e6-41707e...	SA	3D Secure authentication has failed.	11
5.	Jul 11, 2023	9e1f6e09-83d6-41f7-8981-15ca7b...	SA	3D Secure authentication has failed.	11
6.	Jul 11, 2023	710e6c25-d64f-4c69-a99f-6dba79...	SA	3D Secure authentication has failed.	10
7.	Jul 11, 2023	c30caa0e-5036-4100-a483-7505e...	SA	3D Secure authentication has failed.	10
8.	Jul 11, 2023	335d68ab-ff33-46b4-93e6-41707e...	SA	Decline - Insufficient funds in the a...	10
9.	Jul 11, 2023	e558530a-b7cf-41c3-afa7-006306...	SA	Do not honor. Banking Error Code: ...	9
10.	Jul 11, 2023	56c82565-4b83-4c73-a4c5-ff6982...	SA	3D Secure authentication has failed.	9
					1 - 200 / 200 < >

UAE top 200 Customer					
	Date	Customer Code	Country	Failed Reason	Total Order ▾
1.	Jul 11, 2023	b4979b5f-603a-41f8-9e28-bfd053...	AE	Decline - Inactive card or card not ...	13
2.	Jul 11, 2023	f970f86a-df56-43d2-9f5c-d367676...	AE	3D Secure authentication has failed.	11
3.	Jul 11, 2023	fb66b208-eeda-49ae-81c8-33cb5ff...	AE	Could not process the request due ...	11
4.	Jul 11, 2023	4eb21f4f-2c8b-4d59-9958-0b121d...	AE	Decline - Insufficient funds in the a...	11
5.	Jul 11, 2023	2cba82e9-1129-4785-b990-f875e5...	AE	Decline - Insufficient funds in the a...	7
6.	Jul 11, 2023	4f2db98c-139e-4c5f-ae1f-0800d80...	AE	Request data is not valid.	7
7.	Jul 11, 2023	5f8a94fc-b7ca-4c58-9124-a76a0e...	AE	Unable to process the request due ...	6
8.	Jul 11, 2023	e2923f0d-c537-40a9-8f7c-b9ce5f7...	AE	Decline - Invalid Card Verification ...	6
9.	Jul 11, 2023	5e6318e7-64e8-44f9-8818-8bdbe1...	AE	3D Secure authentication has failed.	6
10.	Jul 11, 2023	2e8ee71e-3279-4e02-a5cb-717127...	AE	3D Secure authentication could no...	6
					1 - 200 / 200 < >

Egypt top 200 Customer					
	Date	Customer Code	Country	Failed Reason	Total Order ▾
1.	Jul 11, 2023	d71f55c2-154f-42e4-900c-5d6a93...	EG	Do not honor. Banking Error Code: ...	17
2.	Jul 11, 2023	e1b6f2ca-8977-4b6d-8461-91c9e4...	EG	Decline - Insufficient funds in the a...	10
3.	Jul 11, 2023	b71f7b41-7eeb-495a-a380-ca0e0c...	EG	Do not honor. Banking Error Code: ...	9
4.	Jul 11, 2023	a2e1de2d-7018-4d25-bec0-35d41...	EG	Decline - The card has reached the ...	8
5.	Jul 11, 2023	842064d8-b88f-453d-a963-a7b41...	EG	Do not honor. Banking Error Code: ...	8
6.	Jul 11, 2023	41eb32aa-23cf-4eb3-958e-7513e1...	EG	Decline - Insufficient funds in the a...	7
7.	Jul 11, 2023	acf21ea6-db89-462f-ab1f-7505f71...	EG	3D Secure authentication has failed.	7
8.	Jul 11, 2023	a0d977f5-b4d5-49a5-9aa6-e58ea...	EG	Do not honor. Banking Error Code: ...	7
9.	Jul 11, 2023	b3152cbc-a33e-4608-b22a-11a36...	EG	Do not honor. Banking Error Code: ...	6
10.	Jul 11, 2023	f64463f9-e0ed-422d-83b1-3b544b...	EG	Decline - Invalid Card Verification ...	6
					1 - 200 / 200 < >

Customer Invalid orders Details

Customer wise Invalid orders count & Percentage (In Last 90 Days)					
	customer_code	Total Orders	Valid Orders	Invalid Orders	Invalid Percentage ▾
1.	340b3863-90ca-449c-80da-fa48f9b1d05f	13	0	13	100.00%
2.	9b65f17d-d960-4e2d-864f-849d53c000da	16	0	16	100.00%
3.	eacf5e09-d12d-4611-b085-2587e437d320	10	0	10	100.00%
4.	f92a07d1-ce2d-4b46-a442-3462c6feb7ba	102	0	102	100.00%
5.	36b06072-c329-4df6-ae80-c8e08e78465d	66	0	66	100.00%
6.	3ba82bb0-d9df-4494-b9f6-99515cc07c90	25	0	25	100.00%
7.	3aac689d-20ac-46aa-82b2-55509ca63758	10	0	10	100.00%
8.	1d3d9c87-af08-43e2-9ab1-0b15d51fc511	15	0	15	100.00%
9.	eba4b37a-a0a0-450b-b3bf-416cc42b558d	13	0	13	100.00%
10.	b78e024f-ed5b-4da9-b29c-715d721b6791	69	0	69	100.00%
					1 - 100 / 42277 < >