| item_nr | customer_code | Partner ID | Offer code | serial_number | Family |
|---|---|---|---|---|---|
| Enter a value | Enter a value | Enter a value | Enter a value | Enter a value | Enter a value |

## Orders and Returned Details

| order_nr | item_nr | customer_code | PDP_URL | status_code_order | country_code | payment_method_code | paid_price | order_date | delivered_date |
|---|---|---|---|---|---|---|---|---|---|
| NSAF70095715130 | NSAF70095715130-2 | a698eb68-0659-4f64-842e-5b31a2ad25a5 | https://www.noon.com/product/Z526A41D186A290B9F9BCZ-1/p/ | delivered | SA | cc_noonpay | 25.9 | 2023-07-04 18:08:34 | Jul 5, 2023 |
| NSAF70095715130 | NSAF70095715130-1 | a698eb68-0659-4f64-842e-5b31a2ad25a5 | https://www.noon.com/product/Z526A41D186A | delivered | SA | cc_noonpay | 25.9 | 2023-07-04 18:08:34 | Jul 5, 2023 |

| sku | offer_code | brand_code | item_name | family | id_partner | display_name_en |
|---|---|---|---|---|---|---|
| ZFFC3628DBB1A5014FCBAZ-2 | zffc3628dbb1a5014fcbaz-2 | | | | 44147 | FANNO |
| ZFE7F01848070A6F4E964Z-1 | zfe7f01848070a6f4e964z-1 | | | | 34649 | DEALS STATION LLC |
| ZFD083E5E8B61B1B5C3CFZ-1 | zfd083e5e8b61b1b5c3cfz-1 | qlux_ideas | 2Pcs Lunch Box Set for School for | baby_product | 43611 | almanzil alsharqii household |

| Return_number | serial_nr_status | Return_reason | MP_decision | QC_status | Item_grade | Return_date | customer_voice | Item_pick_status |
|---|---|---|---|---|---|---|---|---|
| RISAF700861187 | | Pre-activated/used item | | | | Jul 9, 2023, 9:38:03 PM | NOT A GOOD QUALITY | pickup_scheduled |
| RISAF700164550 | | Post-RTC (Escalations Team) | | | | Jul 9, 2023, 6:30:50 PM | | pickup_complete |

## Item Serial Number

| item_nr | serial_number | order_date | id_sales_order_item | partner_sku | partner_barcode | wms_barcode |
|---|---|---|---|---|---|---|
| NSAF70073112396-1 | PD57512822552S | Jul 5, 2023 | 784817392 | 22002626 | | 105014226P |
| NSAF70068024126-1 | 351374057514162 | Jul 2, 2023 | 782981577 | RN50913577A | | 109508341P |
| NSAF70063402330-1 | 868436060935050 | Jul 2, 2023 | 783420718 | N53343471A | | 11098504337P |

## Primary Customer Profile

| customer_code | country_code | marketplace | lt_items_delivered | lt_delivered_gmv | LT_items_NDR | LT_gmv_NDR | lt_return_count | lt_returned_gmv | lt_unsellable_count | lt_unsellable_gmv |
|---|---|---|---|---|---|---|---|---|---|---|
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | SA | noon | 34 | 6,392.05 | 1 | 131.32 | 3 | 1,751.26 | 0 | 0 |
| fb8dbeeb-91ad-4478-a126-8c7648b3e843 | SA | noon | 237 | 7,169.33 | 1 | 77.42 | 3 | 27.93 | 2 | 23.03 |
| fa2b1421-b2ed-4874-8b04-d0ef18543ed8 | AE | noon | 5 | 8,457 | 0 | 0 | 0 | | 0 | 0 |

| customer_code | country_code | marketplace | l180_items_delivered | l180_delivered_gmv | L180_items_NDR | L180_gmv_NDR | l180_return_count | l180_return_gmv | l180_unsellable_count | l180_unsellable_GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | SA | noon | 11 | 4,843.16 | 1 | 131.32 | 1 | 1,469.02 | 0 | 0 |
| fb8dbeeb-91ad-4478-a126-8c7648b3e843 | SA | noon | 47 | 1,646.13 | 0 | 0 | 2 | 23.03 | 2 | 23.03 |
| fa2b1421-b2ed-4874-8b04-d0ef18543ed8 | AE | noon | 1 | 1,155 | 0 | 0 | 0 | 0 | 0 | 0 |

| customer_code | country_code | marketplace | lt_items_delivered | l180_items_delivered | LT_items_NDR | L180_items_NDR |
|---|---|---|---|---|---|---|
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | SA | noon | 34 | 11 | 1 | 1 |
| fb8dbeeb-91ad-4478-a126-8c7648b3e843 | SA | noon | 237 | 47 | 1 | 0 |
| fa2b1421-b2ed-4874-8b04-d0ef18543ed8 | AE | noon | 5 | 1 | 0 | 0 |

## Customer Grading

| Item_grade | Return_number |
|---|---|
| E | 1 |
| D | 7 |
| G | 9 |
| X | 82 |
| B | 132 |
| F | 150 |
| C | 271 |
| A | 483 |
| | 731 |
| **Grand total** | **1,866** |

| order_date | paid_price | title_en | family | Item_grade | Return_reason | rtc_flag | final_return_responsible_party | final_return_reason_name |
|---|---|---|---|---|---|---|---|---|
| Jul 7, 2023 | 2699 | Galaxy S22 Ultra Dual SIM Phantom White 12GB RAM 256GB 5G - Middle East Version | mobiles | | Item is different to the item listed | non_rtc | | |
| Jul 7, 2023 | 1379 | Galaxy S21 FE Dual SIM Graphite 8GB RAM 256GB 5G - Middle East Version | mobiles | C | Pre-activated/used item | non_rtc | | |
| Jul 7, 2023 | 2699 | Galaxy S22 Ultra Dual SIM Green 12GB RAM 256GB 5G - Middle East Version | mobiles | | Item is different to the item listed | non_rtc | | |
| Jul 6, 2023 | 65.55 | Comforter Set - Amal Bed Linen With Pillow Cover 50X75 Cm, Comforter 240X215 Cm, | bedding | | Pre-activated/used item | non_rtc | | |

## Customer Labels

| customer_code | is_cod_blocked | is_fraud | is_reseller | is_banned | is_bt_blocked |
|---|---|---|---|---|---|
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | 0 | 0 | 0 | 0 | 0 |

| linked_customer_code | Link_Parameter | is_cod_blocked | is_fraud | is_reseller | is_banned | is_bt_blocked |
|---|---|---|---|---|---|---|
| 2fb2622d-2c59-40af-bf91-b5e7d531d7ac | phone | 0 | 1 | 1 | 1 | 0 |
| 17e249aa-82a1-43a1-a52b-4d0a2b41b78d | phone | 0 | 0 | 0 | 1 | 0 |
| 0ad2d381-3f24-4e75-8f6f-7259af64ad11 | phone | 0 | 0 | 1 | 0 | 0 |
| 249560d9-d060-409b-918f-7eaf7b4be986 | phone | 0 | 0 | 0 | 0 | 0 |
| a751f8f9-cb64-4128-96e7-4e6ceab2781c | phone | 0 | 0 | 0 | 0 | 0 |

## Linked Customer Profiling

| customer_code | linked_customer_code | Link_Parameter | marketplace | Email_Cluster | pattern_count | primary_account |
|---|---|---|---|---|---|---|
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | b8b38ec1-8aca-458e-99ba-446dad066227 | phone | noon | C-2c8b-1 | 1 | 0 |
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | cb367d07-1c65-451b-8b0f-3f9caee842fd | phone | noon | C-6cbd-1 | 1 | 0 |
| ff1d8bc9-5e9f-47ce-aa2c-2b63fa6df616 | d8b76f1e-3f41-465d-b986-54a28a9a3df4 | phone | noon | C-7665-1 | 1 | 0 |

| linked_customer_code | Link_Parameter | marketplace | lt_items_delivered | lt_delivered_gmv | LT_items_NDR | LT_gmv_NDR | lt_return_count | lt_returned_gmv | lt_unsellable_count | lt_unsellable_gmv |
|---|---|---|---|---|---|---|---|---|---|---|
| 17e249aa-82a1-43a1-a52b-4d0a2b41b78d | phone | noon | 678 | 30,331.6 | 139 | 7,901.47 | 283 | 17,117.14 | 59 | 3,332.21 |
| 130b32e1-9462-4098-a9a9-7793a877d0ce | phone | daily | 100 | 538.53 | 63 | 204.25 | | | 0 | 0 |
| 62cd022e-f85d-4eb6-a06d-c2c366744632 | device_id,phone | noon | 219 | 295,664.92 | 51 | 91,673.56 | 7 | 11,296.36 | 6 | 8,766 |

| linked_customer_code | Link_Parameter | marketplace | l180_items_delivered | l180_delivered_gmv | L180_items_NDR | L180_gmv_NDR | l180_return_count | l180_return_gmv | l180_unsellable_count | l180_unsellable_GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| ab977529-fe1c-4b20-8a15-127e6cc1ed46 | device_id,phone | noon | 43 | 47,002.76 | 15 | 23,188.76 | 0 | 0 | 0 | 0 |
| 03d96c4e-1cb6-4769-a1bc-4bf6f9d1724f | phone | noon instant | 11 | 81.75 | 12 | 55.15 | 0 | 0 | 0 | 0 |
| 534aaef2-4057-45d5-a221-81d33c439fd1 | phone | noon | 0 | 0 | 3 | 101.48 | 0 | 0 | 0 | 0 |
| 107f97b2-5ea4-4d20-a6dd-a01032a8f654 | device_id | noon | 0 | 0 | 3 | 209.85 | 0 | 0 | 0 | 0 |

| linked_customer_code | Link_Parameter | marketplace | Record Count | pattern_count | primary_account | id_mp | lt_items_delivered | l180_items_delivered |
|---|---|---|---|---|---|---|---|---|
| | phone | | 2 | 2 | 0 | | | |
| 0021e70c-e57d-4463-9ea5-1e5754487bf1 | device_id | noon | 1 | 1 | 0 | 1 | 4 | 4 |
| 00acb886-1475-4759-b687-d7e77204cac6 | phone | noon | 1 | 1 | 0 | 1 | 12 | 10 |
| 00acb886-1475-4759-b687-d7e77204eae6 | phone | eiwi | 1 | 1 | 0 | 3 | 5 | 0 |

## Linked Customer Grading

| item_grade | purchase_item_nr |
|---|---|
| G | 1 |
| E | 1 |
| D | 4 |
| F | 14 |
| X | 27 |
| B | 37 |
| C | 88 |
| **Grand total** | **658** |

| linked_customer_code | order_date | purchase_item_nr | paid_price | title_en | family | item_grade | rtc_flag | final_return_responsible_party | final_return_reason_name |
|---|---|---|---|---|---|---|---|---|---|
| be09e230-529f-4754-a938-5fe219026c17 | Apr 29, 2022 | NAEE40018106936-5-P1 | 158.65 | Mi 360 Home Security Camera 3MP 2K Pro AI Human Detection | camera | C | rtc | | |
| be09e230-529f-4754-a938-5fe219026c17 | Jan 15, 2022 | NAEE10004025799-3-P1 | 19 | Baby Little Dude T-Shirt Whitecap Gray | apparel | A | non_rtc | | |
| 682a055c-084f-450a-82cd-5c6561a21c76 | Dec 4, 2021 | NAEDC0035946831-9-P1 | 10.8 | 16-Piece Noon Brands Fruit And Vegetable Chopper, Cutter, Slicer And Dicer Tool White/Green | kitchen_dining | | non_rtc | | |
| be7e9837-06d3-428f-ab3c-148dac11258d | Oct 19, 2021 | NAEDA0053106438-1-P1 | 27.55 | Protective Case Cover For Samsung | electronic_accessories | C | non_rtc | | |

## Seller Profile Risk

| Partner ID | Partner name | Family | Brand | Brand category | Ratings flag | Fake returns flag | preactivated used returns flag | Wrong ff returns flag | Bad ff returns flag | Fake complaints flag | Expired returns flag | Empty returns flag | Overall risk | Seller ratings | Delivered |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 74644 | One Vision Medical Company one person company | hair_personal_care | kirkland_signature | Non Top | U | U | U | U | U | U | U | U | U | | 1 |
| 74419 | Gamez Geek FZC | video_games | ea | Top | U | U | U | U | U | U | U | U | U | | 3 |
| 74419 | Gamez Geek FZC | video_games | nintendo | Top | U | U | U | U | U | U | U | U | U | | 3 |

## Offer Level Risk

| Offer code | SKU | Partner ID | Family | Brand | Brand Category | Product Type | Returns Flag | Fake returns flag | Preactivated used returns flag | Wrong ff returns flag | Bad ff returns flag | Fake complaints flag | Expired returns flag | Overall risk | Ratings | Delivered |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| zffffcd915eeaf2bc27b3z-1 | ZFFFFCD915EEAF2BC27B3Z-1 | 3001 | eyewear | robert wood | Non Top | eyewear | U | U | U | U | U | U | U | U | | 3 |
| zffffbbb558e49dfc91b6z-1 | ZFFFFBBB558E49DFC91B6Z-1 | 13750 | kitchen_dining | generic | Generic | cookware | U | U | U | U | U | U | U | U | | 1 |
| zffff8f20ff4f42f7eafdz-1 | ZFFFF8F20FF4F42F7EAF | 38024 | stationery | rcan | Non Top | education_crafts | U | U | U | U | U | U | U | U | | 3 |

| Item number | Customer code | Partner ID | Offer code | Serial number | Family |
|---|---|---|---|---|---|
| Enter a value | Enter a value | Enter a value | Enter a value | Enter a value | Enter a value |

## Orders and Returned Details

| Item number | Customer code | PDP_URL | Order status | Country code | Payment method | Paid price | Order date | Delivery date |
|---|---|---|---|---|---|---|---|---|
| NSAF7S0098911947-1 | fa74c8c2-60ea-40c3-a39f-5a56d59fc517 | https://www.noon.com/product/N47654202A/p/ | delivered | SA | apple_pay | 183.35 | Jul 2, 2023 | Jul 3, 2023 |
| NSAF7S0098592166-2 | d2d0d50e-1625-49b1-a380-c15ab79ae75b | https://www.noon.com/product/Z474EE0450E9069936E58Z-5/p/ | delivered | SA | cc_noonpay | 136.12 | Jul 1, 2023 | Jul 3, 2023 |
| NSAF7S0098592166-1 | d2d0d50e-1625-49b1-a380-c15ab79ae75b | https://www.noon.com/product/N29617166A/p/ | delivered | SA | cc_noonpay | 160.87 | Jul 1, 2023 | Jul 3, 2023 |

| SKU | Offer code | Brand | Item name | Family | Partner ID | Partner name |
|---|---|---|---|---|---|---|
| ZFFFFCD915EEAF2BC27B3Z-1 | zffffcd915eeaf2bc27b3z-1 | | | | 3001 | Namshi |
| ZFFFFC15F6EA50E484FB0Z-1 | na | AL MEHBAJ | Kabsah Mix Spices 225grams | | 69190 | Tamimi Markets |
| ZFFFF5AC9792BBEF7C953Z-2 | zffff5ac9792bbef7c953z-2 | | | | 3001 | Namshi |

| Return_number | serial_nr_status | Return_reason | MP_decision | QC_status | Item_grade | Return_date | customer_voice | Item_pick_status | rtc_flag |
|---|---|---|---|---|---|---|---|---|---|
| RIEGF700552350 | | Item doesn't fit well | | | | Jul 9, 2023, 9:32:36 PM | | pickup_scheduled | non_rtc |
| RISAF700036623 | | Item no longer needed | | | | Jul 9, 2023, 9:32:33 PM | | pickup_scheduled | non_rtc |
| RISAF700748807 | | Item defective or doesn't | | | | Jul 9, 2023, 9:32:27 PM | | pickup_scheduled | non_rtc |

## Item Serial Number

| Item Number | Serial number | Order date | Id sales order item | Partner SKU | Partner barcode | WMS barcode |
|---|---|---|---|---|---|---|
| NSAF7S0099039498-4 | | Jul 1, 2023 | 782750631 | RN11201200A | | 104236530P |
| NSAF7S0099039498-3 | | Jul 1, 2023 | 782750630 | RN11202242A | | 105087533P |
| NSAF7S0099039498-10 | | Jul 1, 2023 | 782750637 | RN49074086A | | 106126210P |

## Primary Customer Profile

| Customer code | Country code | Marketplace | LT - delivered items | LT - delivered GMV | LT - items NDR | LT - GMV NDR | LT - returned count | LT - returned GMV | LT - unsellable count | LT - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | AE | noon | 4 | 250.21 | 0 | 0 | 1 | 49 | 1 | 49 |
| ffffea44-ef84-4d5c-af8e-22ef8147767b | SA | noon | 102 | 10,152.21 | 0 | 0 | 6 | 671.54 | 0 | 0 |
| ffff0e98-6812-45c9-8527-38aaf819c851 | AE | noon | 4 | 488 | 0 | 0 | 1 | 106 | 1 | 106 |

| Customer code | Country code | Marketplace | L180 - delivered items | L180 - delivered GMV | L180 - items NDR | L180 - GMV NDR | L180 - returned count | L180 - returned GMV | L180 - unsellable count | L180 - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | AE | noon | 4 | 250.21 | 0 | 0 | 1 | 49 | 1 | 49 |
| ffffea44-ef84-4d5c-af8e-22ef8147767b | SA | noon | 9 | 666.41 | 0 | 0 | 1 | 128.48 | 0 | 0 |
| ffff0e98-6812-45c9-8527-38aaf819c851 | AE | noon | 1 | 106 | 0 | 0 | 1 | 106 | 1 | 106 |

| Customer code | Country code | Marketplace | LT_CIR by delivered GMV% | LT NDR by delivered GMV% | LT unsellable by CIR GMV % | L180 CIR by delivered GMV % | L180 NDR by delivered GMV % | L180 unsellable by CIR GMV% |
|---|---|---|---|---|---|---|---|---|
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | AE | noon | 19.58% | 0% | 100% | 19.58% | 0% | 100% |
| ffffea44-ef84-4d5c-af8e-22ef8147767b | SA | noon | 6.61% | 0% | 0% | 19.28% | 0% | 0% |

## Customer Grading

| Item_grade | Return_number |
|---|---|
| | 5,385,262 |
| A | 2,812,209 |
| C | 1,551,017 |
| B | 636,213 |
| F | 485,299 |
| X | 373,787 |
| D | 36,936 |
| G | 28,621 |
| E | 9,756 |
| **Grand total** | **11,320,022** |

| Order date | Paid price | Item name | Family | Item_grade | Return_reason | RTC flag | Final responsible party | Final return reason |
|---|---|---|---|---|---|---|---|---|
| Jul 8, 2023 | 19.95 | NA | NA | NA | Product does not meet expectations | NA | | |
| Jul 8, 2023 | 48.8 | NA | NA | NA | Product does not meet expectations | NA | | |
| Jul 8, 2023 | 16.45 | NA | NA | NA | Change of mind | NA | | |
| Jul 8, 2023 | 29.6 | NA | NA | NA | Wrong Item | NA | | |
| Jul 8, 2023 | 41 | NA | NA | NA | Product does not | NA | | |

## Customer Labels

| Customer code | COD blocked | Fraud | Reseller | Banned | BT blocked |
|---|---|---|---|---|---|
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | 0 | 0 | 0 | 0 | 0 |

| Linked customer code | Link_Parameter | COD blocked | Fraud | Reseller | Banned | BT blocked |
|---|---|---|---|---|---|---|
| 66d7c1f2-cde7-44ba-b7f0-9929b7df7ac4 | phone | 0 | 0 | 1 | 1 | 0 |
| 6a723ff7-b0c4-464b-87a5-7ea5e5913c8b | phone | 0 | 0 | 1 | 1 | 0 |
| 1a15d3a3-9052-4be8-951c-b8d548700c34 | phone,device_id | 0 | 1 | 0 | 1 | 0 |
| d800bc38-dca3-4b1a-903e-f4fc627012cf | phone,device_id | 0 | 0 | 1 | 1 | 0 |
| 21bf8018-3be6-411e-ad69-cd07dbc1712a | device_id | 0 | 1 | 1 | 1 | 0 |

## Linked Customer Profiling

| Customer code | Linked customer code | Link parameter | Marketplace | Email cluster | Pattern count | Primary account |
|---|---|---|---|---|---|---|
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | 5c05257f-636b-458e-b8d7-6dbcf1cc290d | phone,device_id | noon | C-ed7e-1 | 1 | 0 |
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | 6a22ec23-12f4-495f-8fbf-0571f6566c32 | phone | noon | C-bf49-1 | 1 | 0 |
| fffff1b1-1c8a-4625-a18c-656c07f554b7 | 6a22ec23-12f4-495f-8fbf-0571f6566c32 | phone | daily | C-bf49-1 | 1 | 0 |

| Linked customer code | Link parameter | Marketplace | LT - delivered items | LT - delivered GMV | LT - items NDR | LT - GMV NDR | LT - returned count | LT - returned GMV | LT - unsellable count | LT - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| c9cf0611-9439-48da-8760-12e170dc3128 | phone | noon | 3,280,662 | 186,179,895.65 | 47,586 | 3,330,019.77 | 1,848 | 824,046.23 | 660 | 142,548.71 |
| d9ea547b-5240-4ed1-a9b9-ef879cbbd2b7 | phone | daily | 1,716 | 20,578.8 | 17,952 | 207,134.53 | | | 0 | 0 |
| d9ea547b-5240-4ed1-a9b9-ef879cbbd2b7 | phone | noon instant | 2,244 | 19,371 | 13,728 | 130,719.6 | 0 | 0 | 0 | 0 |

| Linked customer code | Link parameter | Marketplace | L180 - delivered items | L180 - delivered GMV | L180 - items NDR | L180 - GMV NDR | L180 - returned count | L180 - returned GMV | L180 - unsellable count | L180 - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| d9ea547b-5240-4ed1-a9b9-ef879cbbd2b7 | phone | noon | 14,916 | 563,698.08 | 2,244 | 218,083.4 | 8,052 | 502,464.6 | 1,848 | 5,544 |
| ef72549c-1bfe-4cf7-bf27-40daaf376fef | phone | noon | 116 | 3,225.67 | 1,073 | 130,922.13 | 0 | 0 | 0 | 0 |
| 7764114e-0235-4854-a319-4857a01ded7a | phone | noon instant | 5,885 | 57,657.6 | 935 | 12,059.85 | 0 | 0 | 0 | 0 |

| Linked customer code | Link parameter | Marketplace | LT cir by delivered gmv % | LT NDR by delivered gmv % | LT unsellable by cir gmv % | L180_cir by delivered gmv % | l180_ndr by delivered gmv % | l180_unsellable_cir GMV % |
|---|---|---|---|---|---|---|---|---|
| de2efd2a-6056-4aaa-9183-c3ef402be699 | phone | | | | | | | |
| | phone | | | | | | | |
| b0b8999b-d278-4d46-bf64-25bdf7c28163 | phone | | | | | | | |

## Linked Customer Grading

| item_grade | Grade count |
|---|---|
| E | 376 |
| G | 755 |
| D | 1,159 |
| F | 12,047 |
| X | 12,472 |
| B | 21,587 |
| C | 51,748 |
| **Grand total** | **307,917** |

| Linked customer code | Order date | Purchase item number | Paid price | Item name | Family | Item grade | RTC flag | Final responsible party | Final return reason |
|---|---|---|---|---|---|---|---|---|---|
| 013e74d6-b13a-4334-96d3-942d3e8d02a1 | Nov 27, 2020 | NSACBS00747136 78-2-P1 | 114.51 | Essential T-Shirt Black | apparel | | non_rtc | | |
| 013e74d6-b13a-4334-96d3-942d3e8d02a1 | Nov 30, 2020 | NSACBS00808839 28-2-P1 | 130.91 | Runfalcon Shoes Core Black/White/Grey | footwear | | non_rtc | | |
| 013e74d6-b13a-4334-96d3-942d3e8d02a1 | Aug 8, 2022 | NSAE8S00526890 67-2-P1 | 331.2 | Run Spin Knit Sneakers Black | footwear | A | non_rtc | | |
| 856a578f-2d22-4bc5-9b23-d49c4ef69bd9 | Nov 14, 2021 | NSADBS00456303 48-1-P1 | 124.8 | Small Crosshatch Icon Bag Pink | bags_luggage | A | non_rtc | | |
| 013e74d6-b13a-4334-96d3-942d3e8d02a1 | Nov 25, 2020 | NSACBS00726836 15-2-P1 | 111.6 | Showtheway Low Top Sneakers Grey Two/Sky Tint/Cloud White | footwear | | non_rtc | | |

## Seller Profile Risk

| Partner ID | Partner name | Family | Brand | Brand category | Ratings flag | Fake returns flag | preactivated used returns flag | Wrong ff returns flag | Bad ff returns flag | Fake complaints flag | Expired returns flag | Empty returns flag | Overall risk | Seller ratings | Delivered |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 74644 | One Vision Medical Company one person company | hair_personal_care | kirkland_signature | Non Top | U | U | U | U | U | U | U | U | U | | 1 |
| 74419 | Gamez Geek FZC | video_games | ea | Top | U | U | U | U | U | U | U | U | U | | 3 |
| 74419 | Gamez Geek FZC | video_games | nintendo | Top | U | U | U | U | U | U | U | U | U | | 3 |

## Offer Level Risk

| Offer code | SKU | Partner ID | Family | Brand | Brand Category | Product Type | Returns Flag | Fake returns flag | Preactivated used returns flag | Wrong ff returns flag | Bad ff returns flag | Fake complaints flag | Expired returns flag | Overall risk | Ratings | Delivered |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| zffffcd915eeaf2bc27b3z-1 | ZFFFFCD915EEAF2BC27B3Z-1 | 3001 | eyewear | robert wood | Non Top | eyewear | U | U | U | U | U | U | U | U | | 3 |
| zffffbbb558e49dfc91b6z-1 | ZFFFFBBB558E49DFC91B6Z-1 | 13750 | kitchen_dining | generic | Generic | cookware | U | U | U | U | U | U | U | U | | 1 |
| zffff8f20ff4f42f7eafdz-1 | ZFFFF8F20FF4F42F7EAF | 38024 | stationery | rcan | Non Top | education_crafts | U | U | U | U | U | U | U | U | | 3 |

| Item number | Customer code | Partner ID | Offer code | Serial number | Family |
|---|---|---|---|---|---|
| Enter a value | Enter a value | Enter a value | Enter a value | Enter a value | Enter a value |

## Orders and Returned Details

| Item number | Customer code | PDP_URL | Order status | Country code | Payment method | Paid price | Order date | Delivery date |
|---|---|---|---|---|---|---|---|---|
| NSAF7S0099202491-1 | 524edf4f-df4c-4893-8030-e27da47a8031 | https://www.noon.com/product/ZD84D113AD288AA2B5256Z-1/p/ | delivered | SA | apple_pay | 517 | Jul 3, 2023 | Jul 6, 2023 |
| NSAF7S0098776432-2 | 1414832c-ba18-4f30-a6f3-1b7023f479f0 | https://www.noon.com/product/N15828397A/p/ | delivered | SA | cod | 32.99 | Jul 2, 2023 | Jul 5, 2023 |
| NSAF7S0098700619-4 | fb83437d-ce91-4c89-8598-63beb612e52c | https://www.noon.com/product/ZADC3E4BE39F820A1D2F8Z-4/p/ | delivered | SA | cod | 517 | Jul 4, 2023 | Jul 8, 2023 |

| SKU | Offer code | Brand | Item name | Family | Partner ID | Partner name |
|---|---|---|---|---|---|---|
| ad5df2773f5c3c0226c3df609d60521a | ad5df2773f5c3c0226c3df609d60521a | hair_and_care | hair renewed blue | hair_personal_care | 9201 | Renewed |
| ac3f295024870cbffeffed4dce18408a | ac3f295024870cbffeffed4dce18408a | balloons | Balloons Test 1455 | toys | 1455 | noon Test |
| a72266da9c6baffcd22a1f09ab7ccfea | a72266da9c6baffcd22a1f09ab7ccfea | camera_baby_corporation | CAMERA_1455TEST | camera | 1455 | noon Test |

| Return_number | serial_nr_status | Return_reason | sub_return_reason | MP_decision | QC_status | Item_grade | Return_date | customer_voice | Item_pick_status | rtc_flag |
|---|---|---|---|---|---|---|---|---|---|---|
| RIEGF70055235 0 | | Item doesn't fit well | Item is too small | | | | Jul 9, 2023, 9:32:36 PM | | pickup_scheduled | non_rtc |
| RISAF70003662 3 | | Item no longer needed | I found a better offer | | | | Jul 9, 2023, 9:32:33 PM | | pickup_scheduled | non_rtc |

## Item Serial Number

| Item Number | Serial number | Order date | Id sales order item | Partner SKU | Partner barcode | WMS barcode |
|---|---|---|---|---|---|---|
| NSAF7S0099039498-4 | | Jul 1, 2023 | 782750631 | RN11201200A | | 104236530P |
| NSAF7S0099039498-3 | | Jul 1, 2023 | 782750630 | RN11202242A | | 105087533P |
| NSAF7S0099039498-10 | | Jul 1, 2023 | 782750637 | RN49074086A | | 106126210P |

## Primary Customer Profile

| Customer code | Country code | Marketplace | LT - delivered items | LT - delivered GMV | LT - items NDR | LT - GMV NDR | LT - returned count | LT - returned GMV | LT - unsellable count | LT - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| fffffec1-fdd6-4015-a753-dc8efef347a6 | AE | noon | 1 | 36 | 0 | 0 | | | 0 | 0 |
| fffffe9f-4cd4-4481-9625-cc926accf249 | AE | noon | 1 | 18 | 0 | 0 | | | 0 | 0 |
| fffffe23-601c-43b1-baac-d05b4c7e0f2a | SA | noon | 1 | 97.02 | 1 | 48.95 | | | 0 | 0 |

| Customer code | Country code | Marketplace | L180 - delivered items | L180 - delivered GMV | L180 - items NDR | L180 - GMV NDR | L180 - returned count | L180 - returned GMV | L180 - unsellable count | L180 - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| fffffe9f-4cd4-4481-9625-cc926accf249 | AE | noon | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| fffffe23-601c-43b1-baac-d05b4c7e0f2a | SA | noon | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Customer code | Country code | Marketplace | LT - CIR by delivered GMV% | LT - NDR by delivered GMV% | LT - unsellable by CIR GMV% | L180 - CIR by delivered GMV% | L180 - NDR by delivered GMV% | L180 - unsellable by CIR GMV% |
|---|---|---|---|---|---|---|---|---|
| fffffec1-fdd6-4015-a753-dc8efef347a6 | AE | noon | | 0% | | | | |
| fffffe9f-4cd4-4481-9625-cc926accf249 | AE | noon | | 0% | | | | |

## Customer Grading

| Item_grade | Return_number |
|---|---|
| | 5,385,262 |
| A | 2,812,209 |
| C | 1,551,017 |
| B | 636,213 |
| F | 485,299 |
| X | 373,787 |
| D | 36,936 |
| G | 28,621 |
| E | 9,756 |
| **Grand total** | **11,320,022** |

| Order date | Paid price | Item name | Family | Item_grade | Return_reason | RTC flag | Final responsible party | Final return reason |
|---|---|---|---|---|---|---|---|---|
| Jul 8, 2023 | 19.95 | NA | NA | NA | Product does not meet expectations | NA | | |
| Jul 8, 2023 | 48.8 | NA | NA | NA | Product does not meet expectations | NA | | |
| Jul 8, 2023 | 16.45 | NA | NA | NA | Change of mind | NA | | |
| Jul 8, 2023 | 29.6 | NA | NA | NA | Wrong Item | NA | | |
| Jul 8, 2023 | 41 | NA | NA | NA | Product does not meet expectations | NA | | |
| Jul 8, 2023 | 149 | NA | NA | NA | Product does not meet expectations | NA | | |

## Customer Labels

| Customer code | COD blocked | Fraud | Reseller | Banned | BT blocked |
|---|---|---|---|---|---|
| fffffec1-fdd6-4015-a753-dc8efef347a6 | 0 | 0 | 0 | 0 | 0 |

| Linked customer code | Link_Parameter | COD blocked | Fraud | Reseller | Banned | BT blocked |
|---|---|---|---|---|---|---|
| fffffff6f-d2c2-47cc-8c16-e9d67fc196c0 | phone | | | | | |
| fffffe9f-4cd4-4481-9625-cc926accf249 | phone | 0 | 0 | 0 | 0 | 0 |
| fffffe23-601c-43b1-baac-d05b4c7e0f2a | phone | 0 | 0 | 0 | 0 | 0 |
| fffffdae-7a4c-4aff-b7dd-aaee8f27b1e0 | phone | 0 | 0 | 0 | 0 | 0 |
| fffffd79-60ef-4b65-97c0-5397f8fa7a62 | device_id | 0 | 0 | 0 | 0 | 0 |

## Linked Customer Profiling

| Customer code | Linked customer code | Link parameter | Marketplace | Email cluster | Pattern count | Primary account |
|---|---|---|---|---|---|---|
| ffffea44-ef84-4d5c-af8e-22ef8147767b | 013e74d6-b13a-4334-96d3-942d3e8d02a1 | phone | sivvi | C-5add-1 | 1 | 0 |
| fffffe6d7-270d-4420-9629-d296f4e10455 | 49dedbcd-b778-41c7-be0e-c76bce720a88 | device_id | | C-7eb1-39 | 39 | 0 |
| fffffe6d7-270d-4420-9629-d296f4e10455 | 892fc02c-ca06-4627-b329-cc23bca1d3a0 | device_id | | C-9af1-30 | 30 | 0 |

| Linked customer code | Link parameter | Marketplace | LT - delivered items | LT - delivered GMV | LT - items NDR | LT - GMV NDR | LT - returned count | LT - returned GMV | LT - unsellable count | LT - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| d9ea547b-5240-4ed1-a9b9-ef879cbbd2b7 | phone | daily | 216,255 | 2,593,396.5 | 2,262,360 | 26,103,658.64 | | | 0 | 0 |
| f3d7c677-1958-44de-ad0d-3db2c05867d1 | device_id | noon | 13,398 | 3,434,041.38 | 2,090,088 | 413,680,933.57 | | | 0 | 0 |
| 79eef388-93b2-48d5-ab73-3d770a021167 | device_id | noon | 2,846,025 | 68,179,291.96 | 1,935,297 | 54,459,794.26 | | | 0 | 0 |

| Linked customer code | Link parameter | Marketplace | L180 - delivered items | L180 - delivered GMV | L180 - items NDR | L180 - GMV NDR | L180 - returned count | L180 - returned GMV | L180 - unsellable count | L180 - unsellable GMV |
|---|---|---|---|---|---|---|---|---|---|---|
| 03daf5e1-dc50-429b-ad7b-5c792eec8dfd | device_id | noon | 0 | 0 | 1,422,722 | 97,654,319 | 0 | 0 | 0 | 0 |
| 65344fbf-7157-4521-b6ca-ab59206f00c6 | device_id | noon | 394,740 | 27,870,046.49 | 522,450 | 50,577,757.56 | 0 | 0 | 0 | 0 |
| e1cdae47-a1ba-46d3-aeeb-76c31a06fb33 | device_id | noon | 0 | 0 | 481,740 | 23,297,506.26 | 0 | 0 | 0 | 0 |

| Linked customer code | Link parameter | Marketplace | LT - CIR by delivered GMV% | LT - NDR by delivered GMV% | LT - unsellable by CIR GMV% | L180 - CIR by delivered GMV% | L180 - NDR by delivered GMV% | L180 - unsellable by CIR GMV% |
|---|---|---|---|---|---|---|---|---|
| 57af4ee0-3715-4de8-8034-47340363121c | device_id,phone | noon | 11.98% | 65.17% | 69.05% | 0% | 326,329.12% | |
| 57af4ee0-3715-4de8-8034-47340363121c | phone,device_id | noon | 11.98% | 65.17% | 69.05% | 0% | 326,329.12% | |

## Linked Customer Grading

| Linked customer code | Order date | Purchase item number | Paid price | Item name | Family | Item grade | RTC flag | Final responsible party | Final return reason |
|---|---|---|---|---|---|---|---|---|---|
| d6d3abb2-049c-37ba-e6a6-afb2dc81eeb6 | Dec 27, 2020 | NAECC0016616292-4-P1 | 53.1 | 10-Piece Multi-Functional Enamel Casserole Set Black | kitchen_dining | | non_rtc | | |
| d6d3abb2-049c-37ba-e6a6-afb2dc81eeb6 | Dec 27, 2020 | NAECC0016616292-6-P1 | 28.95 | Foldable Stove Plates 15x9x1.5centimeter | sports_outdoor | | non_rtc | | |
| d6d3abb2-049c-37ba-e6a6-afb2dc81eeb6 | Apr 12, 2021 | NAED40008935541-1-P1 | 162 | FIFA 21- English/Arabic - (UAE Version) - Sports - PS4/PS5 | video_games | | non_rtc | | |
| 922199b0-d694-4e9b-93d4-386c62959c60 | Aug 23, 2022 | NSAE80053871527-1-P1 | 50 | Lexus LX570 Diecast Car 17x6.5x6cm | toys | B | non_rtc | | |
| 3e82dbf9-d69f-43fd-8320-477e83aea952 | Sep 27, 2021 | NSAD90012212620-3-P1 | 11.87 | Shockproof PC TPU Protective Case with Wristband Holder For Apple iPhone 12 Pro Max Black | electronic_accessories | A | non_rtc | | |
| 3e82dbf9-d69f-43fd-8320- | Dec 10, 2021 | NSADC004292411 | 23.75 | Type C To Lightning Data Sync And Charging Cable White/Silver | electronic_accesso | C | non_rtc | | |

## Seller Profile Risk

| Partner ID | Partner name | Family | Brand | Brand category | Ratings flag | Fake returns flag | preactivated used returns flag | Wrong ff returns flag | Bad ff returns flag | Fake complaints flag | Expired returns flag | Empty returns flag | Overall risk | Seller ratings | Delivered |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 74644 | One Vision Medical Company one person company | hair_personal_care | kirkland_signature | Non Top | U | U | U | U | U | U | U | U | U | | 1 |
| 74419 | Gamez Geek FZC | video_games | ea | Top | U | U | U | U | U | U | U | U | U | | 3 |
| 74419 | Gamez Geek FZC | video_games | nintendo | Top | U | U | U | U | U | U | U | U | U | | 3 |

## Offer Level Risk

| Offer code | SKU | Partner ID | Family | Brand | Brand Category | Product Type | Returns Flag | Fake returns flag | Preactivated used returns flag | Wrong ff returns flag | Bad ff returns flag | Fake complaints flag | Expired returns flag | Overall risk | Ratings | Delivered |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| zffffcd915eeaf2bc27b3z-1 | ZFFFFCD915EEAF2BC27B3Z-1 | 3001 | eyewear | robert wood | Non Top | eyewear | U | U | U | U | U | U | U | U | | 3 |
| zffffbbb558e49dfc91b6z-1 | ZFFFFBBB558E49DFC91B6Z-1 | 13750 | kitchen_dining | generic | Generic | cookware | U | U | U | U | U | U | U | U | | 1 |
| zffff8f20ff4f42f7eafdz-1 | ZFFFF8F20FF4F42F7EAF | 38024 | stationery | rcan | Non Top | education_crafts | U | U | U | U | U | U | U | U | | 3 |