

Project Design Phase-II
Solution Requirements (Functional & Non-functional)

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|---------------|--------------------------|
| Date | 1 NOV 2025 |
| Team ID | NM2025TMID02085 |
| Project Name | Garage Management system |
| Maximum Marks | 4 Marks |

Functional Requirements:

The following functional requirements define the core features of the Garage Management System:

| FR No. | Functional Requirement (Epic) | Sub Requirement (Story / Sub-Task) |
|--------|-------------------------------|---|
| FR-1 | Customer Registration | Users can be registered through multiple modes such as a registration form, Google login, and LinkedIn integration to facilitate easy onboarding. |
| FR-2 | User Confirmation | After registration, users receive confirmation via email and OTP to verify their identity and secure the account. |
| FR-3 | User Deletion | Administrators can request to delete customer records from the system. |
| FR-4 | Assignment Check | The system validates if a customer is assigned to any active appointments or services before deletion. |
| FR-5 | Deletion Block | If the customer is currently assigned to active services, the system blocks deletion |
| FR-6 | Safe Deletion | If no active assignments exist, the system allows deletion of customer records without impacting workflows. |

Non-functional Requirements:

Key non-functional requirements ensure system usability, performance, security, and scalability:

| FR No. | Non-Functional Requirement | Description |
|--------|----------------------------|---|
| NFR-1 | Usability | The user interface should be simple and intuitive for administrators to manage customer records . |
| NFR-2 | Security | Only authorized users such as administrators are permitted to delete customer records. |
| NFR-3 | Reliability | The system must consistently and correctly check customer assignments prior to deletion. |
| NFR-4 | Performance | Assignment checks and deletion processes must occur promptly without noticeable delay to users. |
| NFR-5 | Availability | The system should be accessible at all times for administrators to manage customer . |
| NFR-6 | Scalability | The platform should handle growing volumes of users and service records . |