# Neha Chandra

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# **EDUCATION**

#### **BIT MESRA**

MASTER IN COMPUTER APPLICATION PROGRAMMER ANALYST TRAINEE

Jun 2019 | Ranchi, India Main Campus Mesra Cum. GPA: 8.51 / 10

#### **BIT MESRA**

**BACHELOR IN COMPUTER** 

**APPLICATION** 

Aug 2016 | Ranchi, India Lalpur Campus (Ranchi City) Cum. GPA: 8.80 / 10

#### **CBSE BOARD**

**Higher Secondary Education** Jun 2013 | Ranchi, India Percentage: 78.8 %

#### **ICSE BOARD**

Secondary Education Jun 2011 | Ranchi, India Percentage: 80.4 %

## **OBJECTIVE**

#### **CAREER OBJECTIVE**

A fresher seeing a position in life to utilize and enhance her skills and abilities to achieve professional growth and to add valuable assets to your esteemed organization as an active member.

# SKILLS

#### **PROGRAMMING**

Languages

Core Java • C# • Python Query Language:

- SQL(Microsoft SQL Server)
- NoSQL(MongoDB)

Web

- •HTML•CSS Javascript Tool(s)
- •Well equipped with Service Now Tool.

#### **COURSES AND CERTIFICATES**

Certified for completing M001: MongoDB Basics DB course from Mongo DB University. Introduction to Cloud Computing, Udemy Python for Beginners: Learn Python Programming (Python 3), Udemy

#### **FAMILIAR OS**

•Windows • OsX

# **EXPERIENCE**

### COGNIZANT TECHNOLOGY SOLUTIONS PVT LTD, PUNE

June 2019 - Present | Pune, India

- Providing technical support to applications in the organization, and to external clients when required and assist with systems integration.
- Responsible for managing the resolution of application and system issues that arise across a business, aintaining and updating technical documents and procedures.
- Identifying and resolving technical issues and managing coordination at a local and international level where required.
- Preparing maintenance plans and upgrading schedules for the organisation's systems and developing reports for teams across the business.
- Managing ticketed query system and ensuring comprehensive database of queries and resolutions is kept up to date and incident Management.

### COGNIZANT TECHNOLOGY SOLUTIONS PVT LTD INTERN

Jan 2019 - April 2019 | Pune, India

- Project Title: One Stop Solution for Medical Tourism
- Technology Used: Asp.net, C# (code behind language), HTML, CSS, SQL Server(for database Connectivity)
- Project Description: An Asp. Net Web Application developed, which is a platform for integration of patients and various hospitals based on locality and speciality to provide an ease of booking appointments as per the patient's convenience thereby enhancing online medical tourism App.
- IDE: Visual Studio IDE.
- Role: Web App Developer [worked on retrieving data from database and modifications on database by coding in C# to generate the required functionality of the booking application.

#### STEEL AUTHORITY OF INDIA LIMITED | INTERN

May 2018 - Jun 2018 | Ranchi, India

- Project Title: Online Job Portal
- A web application which connects job seekers and employers to find suitable jobs and post various job proposals respectively.
- Developed it with 3 other team members using Java as our main programming language.
- The project was deployed on Tomcat Apache server, and we used Oracle for the back end database. Database connectivity was established through JDBC.

# AWARDS & COCARICULAR ACTIVITIES

Secured 1st position for school level Dance competition.

2009 Secured 2nd position for 2 consecutive years in school level Singing Competition.