

The below user guide needs to be sent to user for PKL Site printer Mapping after the migration to Azure.

In order to migrate the Printing service into Azure, new Print server has been deployed in Azure and Printer queue created for Port Klang, PKL Site. Request you to go through the below steps to configure the new print queue on your Workstation as old print queue will be removed after the migration.

PKL Site users need to perform the below steps in order to use new print queue :-

Add new print queue

1. Start "Find Printers" (Start menu -> All programs -> Corporate shortcuts -> Find Printers)
2. Search for **specific Printer**
3. Double-click to connect or right click -> connect
4. Make sure the Server Name is selected as HCE-VRN01

Delete old print queue after 1 week from your Laptop / Desktop

1. Go to Start menu -> Devices and printers
2. Right click on "Old Printers" and select "Remove Device"

Note : Please contact our DL (DL-CTSServerServices@cognizantog.com) / Pankaja.Kadam@cognizantog.com / nizamuddin.binnordin@cognizant.com / Mohamad.Sufi.Mohd.Basri@cognizantog.com you are facing any issues with new print queue.

