

Terms of this test

No orders! No bookings!

Do not contact customer support

Do not leave product reviews or comments

EN

Submit reports in EN

Access

URL

<http://sandbox.dashboard.sezzle.com/merchant>

@all Again, I already reminded clearly before the test that you should be very careful when inputting the account credentials, otherwise, it will be blocked. I will notify the CSM and let you know later.

Username

bryan.staerke+sandbox@sezzle.com

Password

gfb.XAK0wyh9kaq*crq / 123123

Further instructions

please don't change password or lock account during the test

Should testers complete bookings/orders?

Do not perform any orders or bookings!

Goal of this test

Coverage test of Sezzle Merchant Dashboard website. Account is read-only.

Merchant Overview page has been updated and redesigned since the last test run.

Out of scope

Do not disable 2-factor authentication. Test OTP is 123123.

Do not make any changes to the account or username and password, because it will be shared across all testers. Only changes in scope are on "Personal Information" page. Do not lock the account due to too many invalid logins during the test.

Sections out of scope: "API Keys", "Add another store", "Store Directory"

Additional requirements

No information

Test these features

• Merchant - Analytics

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Analytics" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Daily/Weekly/Monthly Tabs. Date range feature.

Page might display "Sorry, your request has timed out. Please click the submit button to reload the graph."
This is normal.

• Merchant - Contact Us

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Contact Us" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Dropdowns and text boxes to describe issue. Do not click "Send help request" button.

• Merchant - Disputes

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Disputes" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Two tabs ("Open", "Closed"), sample dispute displayed below

• Merchant - Interest Account

BUG TYPES

- Functional
- Content

- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Interest Account" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Features 2 calendars to select dates to display interest account activity

- **Merchant - Orders**

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Orders" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

"All orders", "Refunded", "Uncaptured" tabs

Ability to search orders using text boxes to define criteria

Sample orders will be displayed.

- **Merchant - Overview**

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Overview" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Information should be displayed correctly.

Adding a bank account is out of scope.

Do not click "save" in "Business information" section.

- **Merchant - Rate Us**

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Rate Us" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Select a rating, type a comment, and submit rating.

- **Merchant - Referral Program**

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Referral Program" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

"Refer" and "History" tabs. Text boxes to initiate referral.

Completion of referral not required.

• Merchant - Refunds

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Refunds" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Search bar, calendars to search refunds, and refund information

• Merchant - Settings - Bank Accounts

BUG TYPES

- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Bank Accounts" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Displays information about bank accounts. Currently displays "Add and verify a bank account to receive funds."

Not necessary to add a new bank account.

• Merchant - Settings - Business

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Business" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Business information is displayed

- Merchant - Settings - Manage Documents

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Manage Documents" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Displays dropdown with information about W9. "Add File" will not be possible.

- Merchant - Settings - Manage Users

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Manage Users" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Information about user status is displayed. Clicking a user expands details about their permissions.

- Merchant - Settings - Notifications

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Notifications" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Displays who will receive notifications under certain conditions. Ability to add users to notification list.

- Merchant - Settings - Personal Information

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Personal Information" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

First Name, Last Name, Phone Number, Date of Birth can be edited.

- Merchant - Settings - eCommerce

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"ecommerce" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Link to Sezzle Shopify app (app installation not required.)

Information about automatic capture. (This toggle should not function because this account is read-only.)

• Merchant - Settlements

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Settlements" link in left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

• Merchant - Setup Checklist

"Pending" and "Processed tabs"

Search using text boxes available

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Setup Checklist" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Add bank account functionality not in scope. Verify links/buttons work but do not perform any functions after the links.

Dropdowns will display more information about about options.

• Merchant - Sign In

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

<https://sandbox.dashboard.sezzle.com/merchant/login>

WHAT YOU SHOULD FIND THERE/TEST FOR:

User should be able to sign in to the account. User will be prompted to sign in after registration.

- Merchant - Withdrawal Account

BUG TYPES

- Functional
- Content
- Visual

WHERE YOU CAN FIND THIS FEATURE:

"Withdrawal Account" link on left navigation bar

WHAT YOU SHOULD FIND THERE/TEST FOR:

Features include a calendar and ability to request transaction data.

"Withdrawals" and "Overview" tabs.

No withdrawal data will be available