Sezzle Merchant

Link to test : https://sandbox.dashboard.sezzle.com/merchant

Overview

- Sezzle merchant dashboard acts as an intermediate between the ecommerce website and the merchant
- In this website/application the merchant can keep track of all the purchases which was done through e commerce website
- It keeps the tracks of the orders which they have placed, amount which they have received, disputes which was raised by the customer for any orders
- It also helps them to manage their banking information to which the amount will be deposited after a purchase is successfully done by the customer
- The website provides a comprehensive overview of the orders which have been placed and this helps them to understand the daily/weekly/monthly order history.

Modules

There are 20 modules in this website which can help the client to keep track of various requirement

1. **Merchant Analytics :** This will help the client to keep the weekly track of the order volume, order count, age distribution
2. **Merchant contact us:** This will help the client to contact sezzle support for any queries
3. **Merchant Disputes:** This will help the client to keep track of the disputes which are raised by the customer and we can find the open and closed disputes here along with the order date, reference number.

4. **Merchant Interest account:** Here the bank account is added where they can accept the payments

5. **Merchant orders:** This tab will provide an overview of the orders which were placed by the customers, refunded and uncaptured data. We can search using specific dates and we can download the transactional data.

6. **Merchant overview:** This tab will provide the overview of the payout plans, interest account balances and account which they have set to receive the funds

7. **Merchant Rate us :** This tab will help the Merchant to provide the feedback for using the Sezzle merchant application

8. **Merchant Referral program:** This will help them to refer this application to other merchant. If they are interested to join this application

9. **Merchant Refunds:** Here the merchant is able to find the refunds requests along with the amount, reference ID, date and customer. We can also download this data

10. **Merchant Bank Account:** This tab will provide the information about the bank account which they have added to receive the amount. It also displays the bank accounts which were added.

11. **Merchant Setting - Business-** This tab will provide the information about the business name, effective date from which they have registered, website link, email address, contact number, address. They can update it if they have enough access to do it.

12. **Merchant settings** - Manage documents: This tab will help the customer to upload any documents related to their business

13. **Merchant - Manage Users -** This tab will provide the information about which users have different types of access. They can add or remove users in this section if they have sufficient level of access and change the permissions as well.

14. **Merchant setting notifications :** This tab will provide an overview of which users should receive different types of notifications. For example : For new orders only 2 users should receive. For disputes, different users should receive

the notification. They can customize which user has to receive certain type of notifications

15. Merchant Personal information: This tab will have the personal information of the user who signed up for this application. This will include: Name, email address, date of birth, joined date, Two factor authentication on or off

16. **Merchant Settings** - Ecommerce; Unable to find this

17. **Merchant setup Checklist**- This tab will provide the overview of the information what they have to do inorder to set up the merchant account. This is like a checklist about the steps which they have to complete to setup the account

18. **Merchant Settlements:** This tab will provide an overview of the amount which is in holding period and the amount which is paid out to the bank account.

19. **Merchant Sign:** This page is used to sign in into the application. Here the user should provide a valid email address and password.

20. **Merchant Withdrawal account:** The withdrawal account will provide all information about the amount which is available before it is processed into the merchant account. Here we can see the withdrawals which were done by selecting a certain time period.