

INSTRUCTIONS

Virtual Internship Program:

Developer Salesforce:

COURSE OBJECTIVE:

- **Understand the fundamentals of Salesforce Development:** Gain a clear understanding of Salesforce concepts, including administration tasks, data management, security, and customization
- **Acquire practical skills in Salesforce Administration:** Develop hands-on skills in configuring Salesforce, managing users and profiles, designing data models, and implementing security measures, enabling you to effectively administer Salesforce environments.
- **Build a strong foundation in Salesforce data management:** Learn techniques for importing, exporting, and managing data in Salesforce, ensuring data integrity and accuracy.
- **Gain proficiency in Salesforce Customization:** Master the use of point-and-click tools for customizing Salesforce without code, enabling you to adapt Salesforce to meet specific business requirements.
- **Optimize user experience in Salesforce:** Learn to create and customize reports, dashboards, and workflows to enhance user productivity and provide valuable insights.
- **Prepare for Salesforce Certified Administrator Certification:** Lay the groundwork for achieving the Salesforce Certified Administrator credential, demonstrating your proficiency in Salesforce Administration.

These course objectives aim to equip students with the necessary knowledge, skills, and practical experience to become job-ready for Salesforce Administrator roles.

COURSE PREREQUISITES:

- Basic computer skills and a working knowledge of web applications.
- Familiarity with customer relationship management (CRM) concepts will be helpful in understanding Salesforce functionalities.

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SOFTWARE REQUIREMENT:
<ul style="list-style-type: none">• Salesforce Developer Edition, Salesforce CLI, VS Code, Data Import Tools, Apex Development Environment, GitHub

HARDWARE REQUIREMENT:
<ul style="list-style-type: none">• Desktop / Laptop with Core i5 or higher Processor, Windows 10 OS or Equivalent / 8 GB of RAM, Minimum 30 MBPS internet connection.