

Chandrima Chatterjee

Quality Assurance Analyst

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Working as a ambitious **Quality analyst** and helping IT industry who have their products and services i.e SaaS by analyzing the quality of the product and service so that Company can submit the product to their client or sell their product in market error free and user friendly with **manual** and **automation testing skills**, giving the idea of the **enhancements** of the **product** for better use in the market. Background of **3.5 years** of **QA experience** in all phases of life cycle. Adept at using both **manual** and **automated** testing tools to troubleshoot systems.

Skills

Java
Selenium
BDD
Git
Manual test case preparation
Test implementation
Documentation skills
Problem-Solving
Defect monitoring
Jmeter
Postman
Automation knowledge
TestNG
Bug Report with JIRA
Agile

Work History

2021-07 - Current

Quality Analyst

Tier5 Technology Solutions Pvt. Ltd, Kolkata

- 1. Involved in **functional** and **regression** testing , **UAT testing**, **Black box testing**, **White Box testing** of all user interface, CRM based Web

application, chrome extensions.

- 2. Experience in all phase of Software Testing Life Cycle (**STLC**), Software Development Life Cycle(**SDLC**), Bug Life Cycle and methods like **Agile** and **Waterfall**.
- 3. Involved in developing **Java Selenium Web Driver** test scripts.
- 4. Involved in creation of test scripts from scratch on **BDD** framework for **unit** and **Functional Testing**.
- 5. Worked closely with developer and **Product Management team** to carry out testing of software product.
- 6. Involved in non-functional testing i.e. **Performance testing** using **Jmeter**.
- 7. Involved in creation of **Test result, Test plan, Test Case, Test Scenario** document.
- 8. Participated in **Iteration Planning meetings** with **Scrum Master, Product Owners, and Agile Team members**.
- 9. Carried out **Manual Test Execution** and generated automated daily reports, log defects using **Jira**.
- 10. Developed required **selenium** support code in **JAVA** using **Cucumber**.
- 11. Involved in creation of test scripts while performing **sanity , integration, system testing**.
- 12. Participated in various **meetings** and discussed Enhancement and modification requests.
- Involved in different **product** r&d discussion and understanding **Goggle Analytics, Clickfunnel, Zapier integration** etc.

2016-02 - 2021-07

Quality Analyst

Itobuz Technologies Pvt. Ltd, Kolkata

- 1. Developed and maintained **quality assurance procedure documentation**, Understanding of **QA methodologies**.
- 2. Prepared **Test metrics, Test Cases** and **Test Summary reports** for **10+ applications..**
- 3. Analyzed root causes for defects, provided observations and recommendations to project team.
- 4. Reduced overall client detected defects, Analyze **functional requirements** and **design specifications** documents to ensure system aligned with defined requirements.
- 5. Involved in **Regression testing, sanity testing, UAT Testing** of **18 + Web based applications, mobile applications**.
- 6. Involved in different resolution checking using **Browser Stack**.
- 7. Participated in **API testing** using **Post Man**.
- 8. Experienced in **Performance Testing** using **Jmeter**.
- 9. Involved in writing **Type Script** using **Codeceptjs** for **Sanity and Regression Testing**.

2015-06 - 2015-12

Web Developer

Dipti consultancy Pvt LTD, Kolkata

- 1. Involved in Creation of Modules using **codeigniter** .

- 2. Create **content** ,widget setting ,menu creation ,slider plug-in ,contact form plug-in installed and use.
- 3. **CSS** issue fixed By **Wordpress**. CSS issue fixed, backend management, view creation, **blog** creation ,fresh desk integration.

2014-07 - 2014-12

Business Analyst

Tuli E Services, Kolkata

- Analyzed key aspects of **business** to evaluate factors driving results and summarized into presentations.
- Delivered **analysis** of market, sales and consumer trend impact on long and short-term strategies.
- Analyse data by **crawling** and check status of data from various US based banks.

Education

2011-06 - 2014-05

Master of Computer Applications: Computer And Information Sciences

B. P Poddar Institute of Management And Technlogy - Kolkata

2008-05 - 2011-05

Bachelor of Computer Applications: Computer And Information Sciences

George College of Management And Science - Kolkata

2003-04 - 2005-04

High School Diploma

Aurobinda Vidyamandir - Kolkata

2005-05 - 2007-06

Secondary Education

Christ Church Girls' High School - Kolkata

Accomplishments

- Achieved distinction of **Employee of the Quarter** from Tier5 Technology Solutions Pvt. LTd