

EDUCATION

MBA	Indian Institute of Management -Ahmedabad	Aug 2008 - Jul 2010
B.Tech (Computer Science Engineering)	NIT, Suratkal	Aug 2003 - Jul 2007

WORK EXPERIENCE

covering Data Science Consulting + Business Analytics + Software Engineering

Technical Consultant (Data & Analytics Practice) - Wipro, London

Since Jun 2022

- **Project: Forecasting Model for a major Oil & Gas producer in the UK tracking the company's carbon neutrality**
Impact: Developed a forecasting model (Python and Prophet) with a team of 7 analysts. Involving data preparation, time-series modelling and evaluation via PaaS. Reported the insights to leaders tracking the initiative
- **Project: AI Chatbot for Customer Services for a Global Insurance Client in UK**
Impact: Led a team of 4 Analysts and designed a GenAI Chatbot on Azure. Developed the BRD, FRD and architected the solution. Enhanced the account relationships for the Analytics practice.
- **Project: Data Visualization and Statistical Modeling for a UK Food and Beverage manufacturer**
Impact: Led a team of 5 Data Scientists to drive statistical modelling via Azure, DataBricks and SageMaker.

Business Operations Manager (Data Science & BI) - Cisco, India

Nov 2015 – May 2022

- Submitted and got approved for a **U.S Patent (No. [12003408](#))** for leveraging supervised classification algorithms to enhance network operations
- **Project: Automated Financial Performance Tracking for a \$1bn Cisco business in the Americas region**
Impact: Developed an automated tracking platform (leading 2 Data Engineers) for financial performance metrics using Python, R, Excel, and Tableau. This platform enabled leaders to access business metrics on-demand.
- **Project: Revenue Forecasting Model for the Fiscal Planning Department**
Impact: Created and deployed a reliable forecasting model utilizing R, Holt-Winters, Prophet, and Apache Spark. With demand estimation accuracy improved by 50% and reduced risks for the internal services business.
- **Project: Launched a horizontal Data Analytics Function across Cisco Advanced Services globally**
Impact: Proposed and secured funding for a horizontal Data Analytics and Intelligence team, leading to the establishment of a dedicated Data Science team (5 Data Scientists) with an ROI > 25%
- **Project: Unsupervised Clustering and Classification for Device identification**
Impact: Developed a clustering + classification model (XGBoost) to automate the device grouping process, resulting in effort savings (> 500 hrs) and a positive ROI on the investment using post model-deployment data
- **Project: Metrics Observatory for Indian Ministry of Urban Affairs for governmental policy-making (on-site)**
Impact: Led a team of 3 to build a Metrics Observatory for the Ministry of Urban Affairs, focusing on AQI and urban transport. Included forecasting models & multivariate analysis (Prophet, XGBoost, Tableau and SQL)
- **Project: Predictive Model for Churn prediction among Customer Service Contracts**
Impact: Developed a classification model to predict the chances of renewal for customer contracts (Python and XGBoost). The model was ranked in the top 3 in a company-wide competition with over 500 participants.
- **Project: NLP Model to achieve GDPR compliance for PII data**
Impact: Deployed an NLP model to detect and flag personally identifiable information in incoming data, enhancing compliance with GDPR using Python, MapReduce, Named Entity Recognition, Spacy, and RegEx.
- **Project: Pre-emptive Maintenance of Technical Support Documents**
Impact: The classification model used browsing data to identify the target documents for pre-emptive maintenance (using Python, MapReduce, Flask, and StreamLit). Secured sponsorship to build a team of 3 Data Scientists.

- **Project: Templatized predictive models tailored for Banks, Telecom, and Retail sectors**

Impact: Enhanced operational efficiency of internal processes through the results of quick model building using **using R, Python, and SAP Predictive Analytics Solutions**. Achieved unprecedented growth in project acquisition, expanding our market presence in predictive analytics in the Middle East region

Senior Software Engineer & Product Expert - SAP Labs, Bangalore**May 2011 - May 2015**

- Successfully submitted a **U.S Patent (No. [9348878](#))** for “Automatic Outlier Detection via Iterative KNN Algorithm” for improving outlier detection algorithm (KNN)
- **JAVA + R** engineer for the SAP Predictive Analytics for **ETA + Development + deployment pipeline of a model**. I worked on algorithms across - Regression, Decision Trees & Data prep and a formula function using **JAVACC**

Team member of Business Intelligence, IFMR – Rural Finance, Chennai**Aug 2010 - Apr 2011**

- **Automated the BI & Reporting System** to automatically track the Operational Self-Sufficiency of 80 rural branches of IFMR (using PHP, MySQL, Apache Webserver)

Software Engineer QuickBooks Payroll - Intuit India, Bangalore**Aug 2007 - Aug 2008**

- I undertook the **automation** of the testing framework for the user interface of QuickBooks & automated **testing** of a Web Service (**JAVA, Selenium**) and **reduced the regression cycle by more than 80% for the QA team**

PROFESSIONAL SUMMARY

I am a seasoned leader and consultant for Data and Business Analytics practices, possessing expertise in enterprise-level solutions for complex business challenges. I always demonstrate an analytics value chain to clients. I thrive in leading solutions to problem statements with stakeholders. I take great satisfaction in driving and contributing to businesses with a shared, data-driven objective, emphasizing rapid iteration towards viable solutions.

I possess a comprehensive suite of **leadership & technical skills** essential for effective business intelligence and data analytics supported by machine learning and artificial intelligence (AI):

Programming Languages: Proficient in **JAVA, Python and R** for data handling and machine learning applications.

Data Manipulation and Analysis: Extensive experience with **SQL, Pandas** (Python) and **Excel** (VBA) for ETL

Data Visualisation: **Tableau, matplotlib and DataBricks** and techniques to communicate insights effectively

Machine Learning & Statistics: Practical experience in **Scikit-learn, TensorFlow** in developing predictive models. I'm a co-inventor in two US patents related to improvements in existing ML algorithms and applications

Cloud Platforms: AWS (Sagemaker), Azure, MLFlow, Airflow and Streamlit

Software Engineering: Experience with JAVA + CI/CD and proficient in version control systems such as **Git**.

I moved from Bengaluru, India to Cambridge, UK in early 2022 on a dependent Visa (**Right to work Share Code: W6X GXX 48W**). Following my tenure in a Business Intelligence and Operations Analytics leadership role with Cisco in Bengaluru, I secured a similar position with Wipro in the UK, where I lead a team of 5 data scientists serving clients across the region. After a brief hiatus, I am now actively **seeking opportunities in Analytics and AI, particularly roles that encompass both Data Analytics and Data Science components**.

In relation to this role, my experience as an **Technical Consultant specializing in AI & ML** for Wipro's UK clients, along with my role as Business Operations Manager at Cisco, will be highly relevant. My background as a Senior Software Engineer in the Predictive Data Analytics domain at SAP Labs equips me with the necessary skills to navigate the technical processes inherent to this field.

Throughout my career, I have consistently focused on **extracting actionable insights and enhancing decision-making through data science and machine learning**.

Showcasing and enabling positive ROI and statistically proving to businesses that the investment in Data Science and Analytics is going to swing the pendulum in the right direction is a priority for me.
