

# CHANDRA SEKHAR REDDY MUTHUMULA

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Salesforce Developer with **5 YOE** across development, configuration, implementation, and support, delivering scalable solutions and seamless integrations. Proven problem-solver who automated manual processes to improve user productivity by **30%** and reduce operational costs by **25%**. Experienced in **Apex, LWC, Flows**, and **integrations**, focused on delivering impactful solutions.

## Technical Skills

**Salesforce Configuration:** Validation Rules, Custom

Settings, Custom Metadata, Custom objects,

Reports, Dashboards, Data Import Wizard, Data Loader,

Security & Sharing, SFDX, Flows etc.

**Architectures:** Governor Limits, REST, SOAP & BULK API,

Platform Events/CDC, OAuth, SSO, Connected Apps,

Streaming API, Package Development, Salesforce Mobile

**Salesforce Customization:** LWC, Aura, Apex, Flows, SOQL,

Test Class, Trigger, JavaScript, CSS, HTML5, AgentForce,

LDS, SLDS

**Tools:** Workbench, Jenkins, Copado, VS Code, Postman,

GIT, CI/CD, SFDX, ETL, JIRA, Change Sets.

## Certifications

[SF Admin & Adv. Admin](#)

[SF PD I & PD II](#)

[SF Sales Cloud Consultant](#)

[SF CPQ Specialist](#)

[SF Platform App Builder](#)

[SF AI Specialist](#)

[SF AI Associate](#)

[SF Data Cloud Consultant](#)

## My Projects

[My Portfolio Website](#)

[Calendar 2.0](#)

[Note Taking App](#)

[Simple Calendar](#)

[Weather App](#)

[Currency Converter](#)

[Alarm Clock](#)

[BMI Calculator](#)

**EDUCATION: B.Tech (ECE) - SASTRA University (82%)**

## WORK EXPERIENCE

**T-MOBILE GLOBAL SOLUTIONS**, Hyderabad (Dec 2025 – Present)

*Software Engineer (Salesforce Developer)*

- Working in upgrading (from Salesforce to Salesforce 2.0) the **Ordering** part of the TMUS Salesforce application.
- Involved in designing and developing an **Automated process** using Flows and Apex for **Managing third-party** records for TMUS application.

**SALESFORCE INC**, Hyderabad (April 2023 – Dec 2025)

*Senior Success Guide (Salesforce Developer)*

- Developed Customer Connect portal using flows, LWC, a Community Cloud solution that streamlined case management, support, and notifications, leading to a **70%** faster resolution of customer enquiries and doubts.
- Engineered and optimized enterprise-grade **Apex, Lightning Web Components**, and **Visualforce** solutions while collaborating with **third-party teams** to debug and improve secure **Salesforce API integrations**.
- Developed **reusable** code libraries and sample applications, and **contributed to open source** while conducting code reviews and authoring technical **best-practice documentation**, reducing recurring technical queries by **20%**.
- Optimized **SOQL queries** and **governor limit handling**, reducing page load times by **50%** and earning **Customer Success Recognition** (2024).
- Successfully migrated approximately 1 million records across multiple objects from one Salesforce org to another using Data Loader, ensuring data integrity and optimal performance.

**PwC**, Bangalore (April 2021 – April 2023)

*Associate 2 (Salesforce Developer - Remote)*

- Designed and Developed **Mobile Apps in Financial Services Cloud** to create and maintain **B2B** and **B2C** accounts.
- Developed an **Einstein Chatbot** to interact with customers and their queries and automated it using **Flows**.
- Received multiple **client recognitions** (2021) for remotely designing and developing a **Document Center** that automated organization of 10,000+ records, **saving 45 minutes** per user.
- Developed dynamic and reusable custom live dashboards using **ChartJS** (JavaScript library) and **LWC**.
- Awarded **Delivery Excellence Star Performer** (2022) for designing an automated Package.xml extraction tool using **Google Sheets** and **Scripts**, adopted across the PwC Salesforce team.