

Chandra Sekhar Reddy Muthumula

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Salesforce Developer



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EMPLOYMENT

Salesforce Developer, Associate 2 **PwC(PricewaterhouseCoopers)** April 2021 – Present (**2 Years**)

- Worked on **Mobile Development** and end-to-end development of a **Financial Services Cloud** application where a user can create and maintain B2B and B2C accounts, and can opt for custom auto-payments and handle cases raised.
- Connected SF org with the outside platform by implementing the **Inbound Integration** using **REST API**.
- Developed an **Einstein Chat Bot**, to interact with customers, resolve their queries and raise case. Automated the chat bot using SF automation tools such as **Flows** and **Process Builder**.
- Designed and developed **Document Center**, where we can select the docs and attach them in emails, using **LWC** used the **SLDS** to enhance the UI, which saves **45 min** by collecting and segregating all the documents (**10, 000 records**) related to a user and can be **dynamically filtered** based on the document type and the Account or Financial Account (Primary or Joint owner) to which they are linked.
- Implemented **Email Insights** by using the **Einstein Activity Capture**, to share the emails among private group members.
- Developed reusable dynamic custom live dashboards through the power of **ChartJS** (JavaScript library) using **LWC**.
- Helped Sales team to access all the rep's info. all in a one stop by building cockpit pages with custom data-table for various object records with dynamic filters, custom Banners and Dashboards using **LWC**, **Apex** and **Einstein Dashboards**.
- Create Custom Objects, Custom Fields, and Identify relationships like Master-Detail Relationships, Lookup Relationships, and Junction Objects. Configuration of SF application's Security Access using Profiles, Permission Sets, Roles, OWDs, Sharing Rules, Users, Page Layouts, and Record Types.
- Saved **4 hrs** of human effort by designing and developing a tool to generate the Package.xml file for the metadata from the Report data, an out of the box implementation using the tools like **Google Sheets** and **Scripts**, used by entire PwC SF team.
- **Day To Day Work:** Involved in all phases of SDLC like designing, discussions of the features, developing, documentation, testing and deployment (using ANT tool) of the user stories that could impact more than **50M** customers.

Software Engineer, Intern **Collins Aerospace** Dec 2019 – Jun 2020 (**6 Months**)

- Took part in developing Tc/log tool Validator with the help of Python Programming
- **Day To Day Work:** Worked Flight Management Systems (FMS) team, more precisely on FMS User Interface (FUI), mostly improving the consistency and efficiency of the python scripts (both ICPF and FGFP scripts) and involved in Continuous Build and Test (CBT) analysis.
- Collaborated with technical and business staff in design, development, testing, implementation and production support of enterprise applications.

SKILLS

SF PROGRAMMING	MIDDLEWARE	SF CERTIFICATION	ACHIEVEMENTS
<ul style="list-style-type: none">• LWC, Aura, Apex• Triggers, SOQL• REST API• DS & Algo• Sys. Design• OOPS	<ul style="list-style-type: none">• Workbench• Jenkins• PostMan• Tableau• VS Code• ANT Tool	<ul style="list-style-type: none">• <u>Administrator</u>• <u>Adv Admin</u>• <u>Platform Developer</u>• <u>App Builder</u>• <u>CPQ Specialist</u>• <u>Digital Accumen</u>	<ul style="list-style-type: none">• Delivery Excellence Star Performer - 2022 (Q3)• Multiple recognition from Clients• National Scholarship (2017- 19) By MEITY, Govt. of India• University Merit Scholarship (2017- 19)

EDUCATION

<ul style="list-style-type: none">• B.TECH: ECE SASTRA University 2016-20• Higher Secondary 98.5% BIEAP, Andhra Pradesh 2014-16• Secondary Education 98% BIEAP, Andhra Pradesh 2013-14	CGPA: 8.19	PROJECTS <ul style="list-style-type: none">• Flight Management Systems (FMS) User Interface Improved the Efficiency (1.5X) & Consistency of ICPF and GPF scripts• Adiabatic Full Adder Improved the robustness of the circuit by lowering the heat dissipation to 50%• ARDUINO Based Obstacle Detection Bot Equipped with GSM module and operated with TEXT messages
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