

A.CHANDU

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OBJECTIVE

Passionate to be a part of a value-oriented organization and make an impact with my skills and to become a successful professional in the field of IT sector.

PROFESSIONAL SUMMARY

- Over **1.8 year** of professional experience in **Salesforce CRM** as Administrator and Developer
- Experience in configuration and customization of applications on **Salesforce** platform.
- Designed **Custom Objects, Validation Rules, Flows and Approval Processes** for automated alerts, field updates and Email generation according to requirements.
- Expertise in creation of lightning web components through **Lightning Studio**.
- Have good knowledge in creation of custom lightning web components and deploying to orgs.
- Expertise in creation of **Apex Classes, Triggers and Flows**.
- Expertise in deployment to client orgs through change sets and **workbench**.
- Ability to work through the entire software development lifecycle (**SDLC**) from gathering requirements through development, production, support, and documentation of the complete project.
- Quick learner and excellent collaborator, ability to meet tight deadlines and work under pressure.

PROFESSIONAL QUALIFICATION

- **Teegala Krishna Reddy Engineering College, Hyderabad**
B.Tech (Electronics and Communication Engineering) – **7.44**

EXPERIENCE

- Working as **Associate Software Engineer** in *coServe Software Solutions* (Hyderabad) since **Oct 2021 to Present**

CERTIFICATIONS

- Salesforce Certified Associate
- Salesforce Certified Administrator
- Salesforce Certified CPQ Specialist
- Salesforce Certified Platform Developer I

TECHNICAL SKILLS

Programming Languages	:	C, Apex, JavaScript
Technologies	:	Salesforce
User Interface	:	HTML, CSS, Lightning Web Components
IDE	:	Microsoft Visual Studio
Microsoft Technologies	:	Microsoft Power BI and Office
Tools	:	Jira, Bitbucket, Confluence, Work Bench, Data Loader, Lightning Studio, and Source Tree.

PROJECT DETAILS

Project # 1

Title	:	Fintech Applications
Role	:	Developer
Team Size	:	4
Technical Environment	:	Salesforce, Data Loader, and Microsoft Power BI.
Duration	:	Feb 2022 to Jun 2022.

Description :

It is an ERP Application that describes the income and loans of customers. This application contains information on loans and some automation & approval process for the business.

Roles & Responsibilities :

- Interacting with the team members and business analyst during the requirements analysis phase.

- Created different custom objects as per requirement.
- Implemented different automation using flows and created few approval processes.
- Uploaded client's customer data into org using data loader.
- Creating dashboards and reports with Power BI and published into org.
- Deployed configuration to production org using change sets.

Project # 2

Client : Tata Hitachi
Role : Support
Team Size : 1
Technical Environment : Salesforce
Duration : Jul 2022 to Aug 2022.

Description :

Tata Hitachi is a basically a CQ application. This application is completely based on managed packages of QMS Modules.

Roles & Responsibilities :

- Interacting with the clients for the business requirements.
- Involved in the requirements gathering and created design documents.
- Customized custom objects and visual force pages as per requirement.
- Deployment to production org using change sets and Involved in the testing of the developed code.
- Given Pre-go, post-go live activities & support to project.

Project # 3

Client : Compliance Quest
Role : Developer
Technical Environment : Salesforce, Lightning Studio, Work Bench, Source Tree, Jira, Bitbucket, Confluence, Visual Studio.
Duration : Aug 2022 to Present

Description :

Compliance Quest is a US-based Product Based Company. I Worked as a Salesforce Developer for their Support activities.

Roles & Responsibilities :

- Tickets assigned by the reporter in Jira assistant.
- Interacting with the reporter for concerns regarding tickets.
- Customization of QMS Modules: Audit Management, CAPA Management, Non-Conformance Management, Control Document Management and Change Management.
- Creating lightning web components of create page, edit page, grid and next best action using Lightning Studio.
- Creating pull request in bitbucket, adding release note description, and assigning ticket to reviewers for code check.
- Preparing release manuals, artifacts, and installation qualification documents for deployments.
- Creating validation script and documentation for QMS modules.