

# AVVARI CHANDU

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## **Objective**

Passionate to be a part of a value-oriented organization and make an impact with my skills and to become a successful professional in the field of IT sector.

## **Professional Summary**

- Over 1.8 years of professional experience in Salesforce CRM as Administrator and Developer.
- Experience in configuration and customization of applications on Salesforce platform.
- Creating and Customizing of Custom Objects & Fields, Validation Rules, Flows and Approval Processes for automated alerts, field updates and Email generation as per the client's requirement.
- Expertise in creation of custom Lightning Web Components (LWC) and deploying to orgs.
- Have good knowledge in creation of Apex Classes, Apex Triggers, Apex Test classes, VF Pages and Flows.
- Expertise in deployment to client orgs through change sets and workbench.
- Able to create Lightning App, Home page, Record Page in salesforce lightning.
- Created various profiles and permissions sets to give access to users based on the organizational hierarchy.
- Creating Reports and dashboards to track data of organization.
- Expertise in creating pull requests and resolving merge conflicts.
- Able to create & publish Experience Cloud sites to expose Aura, LWC, Flows, VF Pages...etc..
- Ability to work through the entire software development lifecycle (SDLC) from gathering requirements through development, production, support, and documentation of the complete project.

## **Professional Experience**

- Working as **Associate Software Engineer** in *coServe Software Solutions* (Hyderabad) since **Oct 2021 to Present**.

## **Certifications**

- Salesforce Certified Associate
- Salesforce Certified Administrator
- Salesforce Certified CPQ Specialist
- Salesforce Certified Platform Developer I

## **Technical Skills**

<b>Programming Languages</b>	:	C, Apex, JavaScript
<b>Technologies</b>	:	Salesforce
<b>User Interface</b>	:	HTML, CSS, Lightning Web Components
<b>IDE</b>	:	Microsoft Visual Studio
<b>Microsoft Technologies</b>	:	Microsoft Power BI and Office
<b>Tools</b>	:	Jira, Bitbucket, Confluence, Work Bench, Data Loader, Lightning Studio, and Source Tree.

## **Project Details**

### **Project # 1**

<b>Title</b>	:	Fintech Applications
<b>Role</b>	:	Developer
<b>Duration</b>	:	Feb 2022 to Jun 2022.

### **Roles & Responsibilities :**

- Interacting with the team members and business analyst during the requirements analysis phase.
- Created different custom objects as per requirement.
- Implemented different automation using flows and created few approval processes.
- Uploaded client's customer data into org using data loader.
- Creating dashboards and reports with Power BI and published into org.
- Deployed configuration to production org using change sets.

## **Project # 2**

**Client** : Tata Hitachi  
**Role** : Support  
**Team Size** : 1  
**Duration** : Jul 2022 to Aug 2022.

### **Roles & Responsibilities :**

- Interacting with the clients for the business requirements.
- Involved in the requirements gathering and created design documents.
- Customized custom objects and visual force pages as per requirement.
- Deployment to production org using change sets and Involved in the testing of the developed code.
- Given Pre-go, post-go live activities & support to project.

## **Project # 3**

**Client** : Compliance Quest  
**Role** : Developer  
**Duration** : Aug 2022 to Present

### **Roles & Responsibilities :**

- Tickets assigned by the reporter in Jira assistant.
- Interacting with the reporter for concerns regarding tickets.
- Customization of QMS Modules: Audit Management, CAPA Management, Non-Conformance Management, Control Document Management and Change Management.
- Creating lightning web components of create page, edit page, grid and next best action using Lightning Studio.
- Creating pull request in bitbucket, adding release note description, and assigning ticket to reviewers for code check.
- Preparing release manuals, artifacts, and installation qualification documents for deployments.
- Creating validation script and documentation for QMS modules.

## **Professional Qualification**

- **Teegala Krishna Reddy Engineering College, Hyderabad**  
**B.Tech** (Electronics and Communication Engineering) – **7.44**

**Place : Hyderabad**

**Avvari Chandu**