Questions:

1. Background of the Company
   1. How the company was created and formulated through the years?

Was created through the vision of my grandfather and father that the city of Ozamiz needs more transportation to other parts of the region aside from buses.

* 1. How is the business going so far?

The business is still doing fine even though competitors has increased in number, but great thanks to our loyal customers who patronage our service line.

1. Problems encountered by the Company
   1. Has the company encountered problems regarding its drivers? Its routes?

Towards drivers, no, because each driver respects and understands their co-workers, and regarding on routes, our Oroquieta route failed due to the places like Tudela, Jimenez, and Panaon being far from our Oroquieta route makes our sales less because more people thrive on those areas.

* 1. During peak seasons, do you do special trips? Or change routes especially when the demand is high for a specific route?

We do special trips, but we do not change our routes because our business permit shows areas where our service line can travel to on a regular basis.

* 1. Do you encounter financial problems? Shortage or the exact amount that comes in and out of the company?

So far, we haven’t encountered such due to the workers respect to the helpful hearts of my grandfather and father.

1. Business Flow
   1. What are the processes that revolved around the system?

Recruitment of passengers, driving of the vans, collecting, calculating and keeping the money throughout the day.

* 1. In each processes, who handles which process?

Recruitment – Dispatchers

Driving – Drivers

Collecting, Calculating and keeping the money - Cashier

* 1. How do you screen the drivers and the routes they take?

We don’t screen them, if you have a license and is recommended by a current driver then we can take you if there is spot.

* 1. Do you have fixed fare for each municipality in the area in which the van services travelled upon?

Yes we have.

* 1. How do you calculate the fares for each possible drop-off point?

Kani wa ko kibaw haha

* 1. How are the drivers monitored?

Drivers are monitored by my uncle which goes to the terminal each day to watch over them and each month a certain meeting is held for the team.