

OTP

SSH (login OTP RV2Factor ไม่ผ่านแล้ว)

RV2factor has been terminated already.

Your server is locked for RV2Factor access temporary. If you don't want to use RV2Factor, you can [UNINSTALL](#) in order to have your server free from RV2Factor security. Or contact [RVStaff](#) to restore your RV2Factor back.

WHM (login OTP RV2Factor ไม่ผ่านแล้ว)

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cPanel&Apps (login OTP RV2Factor ไม่ผ่านแล้ว)

RV2factor is inactive.

Please contact your host provider for the solution.

WHM

RVGlobalsoft Manager (New)

ข้างapp icon :: License Suspended (d/m/y) <- แสดงวันที่ expire

RV2Factor Manager (เข้ามาไม่ได้แล้ว ติด OTP)

WHM/SSH Management :

*WHM หลังจาก ได้ Temp Security Code จาก staff แล้ว

RV2Factor Manager (เข้าได้)

WHM/SSH Management :

RV2Factor configuration and account(s) in your server were removed completely according to the "Terminated" account.

If you want to continue using RV2Factor to secure your server, please contact [RVStaff](#) for the new RV2Factor certificate. It will cost you the same price as usual (3\$ per RV2Factor account).

Then, you'll be able to install RV2Factor and start to add RV2Factor Account(s) again.

cPanel

cPanel Management และ cPanel Apps Management (เข้ามาไม่ได้แล้ว ติด OTP)

RVLogin

RVLogin OTP : (SSH/WHM กรณีหากใช้ warning คนละตัวกับ OTP ข้างบน เช่น เป็น OTP สำหรับ RVLogin ที่แยกออกมาจาก OTP ของ SSH/WHM เดิม)

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RVLogin UI : (Server Page or RV2Fcator Management Page, or BOTH?)
(เข้ามาไม่ได้แล้ว ติด OTP)

***RVLogin UI** : (Server Page or RV2Fcator Management Page, or BOTH?)
(ถ้าเข้าได้ หลังจาก ได้ Temp Security Code จาก staff แล้ว และยังไม่ได้ทำการ install rv2factor / add account ใหม่ใน WHM เครื่อง gateway)
RV2Factor configuration and account(s) in the Gateway server were removed completely according to the **"Terminated"** account.
If you want to continue using RV2Factor to secure your server, please contact [RVStaff](#) for the new RV2Factor certificate. It will cost you the same price as usual (3\$ per RV2Factor account).
Then, back to WHM of the Gateway server to install RV2Factor and start to add RV2Factor Account(s) first. After that, the new added RV2Factor Account(s) will be listed here again.

Email (GCS)

DEAR {\$client.firstname} {\$client.lastname},

Your **RV2Factor** account has been **Terminated** already.

The 2-step verification login in your WHM/SSH/cPanel/Apps will not accept any Security Code for login. You'll not be able to access both WHM and SSH for temporary.

You can [UNINSTALL](#) in order to have your server free from RV2Factor security. Or contact [RVStaff](#) to restore your RV2Factor back.

Any help and support? Please submit a ticket [here](#).
Best Regards,