Kevin Chan

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Skills

- **Languages**: Python, SQL, C#, HTML5, CSS, JavaScript, MS Access & Excel
- **Frameworks:** Learning .NET MVC, Learning ReactJS Framework
- **Tools**: Git Bash, Unix Command Line, VS Code, JIRA, Confluence, Pivotal Cloud Foundry, Jenkins, Postman
- **Knowledge of** Agile Methodology, Software Development Life Cycle, UML, Restful APIs
- **Operating Systems**: Unix/Linux, Windows OS

Relevant Work Experience

Software Engineer – Manulife, Toronto ON   Sep. – Dec. 2020
- Implemented COVID-19 plans within Full Stack Web Application using **.NET**, Adobe Experience Manager, **HTML5/CSS**, and Jenkins
- Improved user testing by deploying JMeter Tool using bash/shell scripts to stress test APIs onto Pivotal Cloud Foundry to manage breakpoints in user traffic
- Resolved security issues by refactoring code in .NET brought up through Penetration Testing
- Analyzed website pages for AODA compliance using HTML/CSS to change AEM website pages attributes

Programmer Analyst – Scotiabank, Toronto ON   Jan. – Apr. 2020
- Improved executive decision making by automating data querying to develop a web-based application that displays real-time DevOps metric data using **Python**, **SQL,** DB2, **Jenkins** API, **InfluxDB**, and **Grafana**
- Utilized Pandas and NumPy libraries to increase the efficiency of data extraction from Excel documents
- Analyzed and collaborated EFT and Wire payment transactions trends and quantitative patterns for Global Payments

Associate Business Analyst – Scotiabank, Toronto ON   Sep.– Dec. 2019
- Supported 20+ business stakeholders daily by managing 30+ trading platform data flows using **Excel** and **SQL**
- Mediated communication between business users and developers on business requirements, new features, and code changes
- Managed 10+ daily tickets for user requests and for project management ServiceNow tickets and JIRA within Global Finance & Risk Technology

Projects (*chankevin234.github.io* for more info!)

Cat Breeds Website & Roulette Game Website   Dec. 2018
- Created a website using JS, HTML & CSS that displayed randomized information on different cat breeds
- Utilized JS, HTML & CSS which to simulate a roulette table at a casino for users to play

Education

Honours Bachelor of Business Technology Management (Co-op)   (Expected Grad.) Aug. 2021
Wilfrid Laurier University, Brantford ON
- Dean's List, 3.9/4 GPA
- **Relevant Courses:** Software Development, Systems Analysis & Design, Database Management

Awards

Competitor at BTM Case Hack – *Wilfrid Laurier University*   July. 2019 & July. 2020
- Placed 1st in Oben Personal AI Case by developing and presenting strategies for future growth in the AI space
- Placed 1st in Niantic's Pokémon Go Ivey Business Case Study by developing a strategy to combat the decrease in users since the launch of the application