# Veena Kalluri QA tester

Hyderabad

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in Veena Kaluri

## Summary

IT professional with **1.7years of total experience**, including **1.3 year in manual testing** and **4 months as a Business Analyst**. Skilled in test case execution, defect tracking, requirement gathering, and stakeholder communication. Proficient in **JIRA** and **Excel**, focused on delivering quality and efficient solutions.

# **Professional Experience**

06/2025 – Present Hyderabad

#### **QA Test Engineer**

Simandhar Education

- Website Testing: Conduct functional, UI/UX, and regression testing for the company's website to ensure an optimal user experience.
- **Chatbot Testing:** Actively involved in testing AI-powered chatbots to validate performance, responses, and integration.
- **CRM Tool Management & Testing:** Test and manage internal CRM tools, including platforms such as **Haptik** and **MCube**, to ensure seamless operation across departments.
- **Student Portal Management:** Oversee and maintain the student portal, including tracking lead stages, payment link visibility, and user access.
- **Test Case Design & Execution:** Write detailed test cases and implement test scenarios to verify that new features meet defined requirements.
- Cross-Platform Coordination: Collaborate with development and product teams to identify bugs, provide feedback, and support continuous improvement.

06/2024 - 05/2025

## Quality Analyst/Tester

Pangean Global services

## T-Chits - Chit Fund Management System

#### **Manual Tester**

- Designed and executed test plans covering modules like Foreman Operations, Registration, Auctions, Payments, and Subscriber Portal.
- Performed end-to-end manual testing across frontend and backend, ensuring accurate integration and data flow.
- Led post-migration testing, validating system stability, UI consistency, and data integrity.
- Conducted functional, regression, and cross-browser testing throughout the SDLC.
- Maintained test cases in Excel and tracked defects using JIRA, ensuring effective issue resolution.
- Collaborated with developers and analysts to enhance usability and overall product quality.

#### TKZ - Blockchain-Based Real Estate Platform

#### **Manual Tester**

- Performed end-to-end testing of a decentralized platform for secure real estate transactions using blockchain and cryptography.
- Verified transaction integrity, smart contract logic, and user authentication for system reliability.
- Created and executed functional and regression test cases, identifying edge cases and system flaws.
- Participated in test planning and requirement analysis to ensure complete test coverage.
- Contributed to improving performance and usability by proactively identifying key issues early in the QA cycle.

## 11/2023 - 02/2024

## **Business Analyst**

SNAD Developers

## Rightly HR - Mobile HR Management App

#### **Business Analyst**

- Gathered and analyzed business requirements for the mobile HR platform covering recruitment, leave, and performance management.
- Created user stories, wireframes, and acceptance criteria to guide development and QA.
- Conducted scrum calls, managed the product backlog, and coordinated with cross-functional teams.
- Designed mobile-friendly workflows and collaborated closely with UI/UX teams to enhance user experience.
- Supported UAT and ensured timely delivery of features aligned with business goals.

• Tech Blogs

### **Education**

2019 - 2023 **B Tech(CSE)** 

Annamacharya Institute of Technology and Sciences

Passed out with 72%

2017 – 2019 Intermediate (MPC)

KLN Junior college
Passed out with 82%

#### **Skills**

Java SQL Click up Jira

Microsoft Excel Selenium

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#### **Interests**

• Dance • Travelling