

CHANTAL RAMOS

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SUMMARY

As a recent computer science graduate, I'm eager to transition from nutrition science into software development. My background in nutrition science has honed my analytical skills, attention to detail, and ability to adapt to diverse tasks. I bring a positive, enthusiastic demeanor and a friendly approach to team collaboration. What sets me apart is my strong problem-solving ability, effective communication skills, and creative mindset. I am enthusiastic about applying my unique blend of skills and experiences to tackle challenges and make meaningful contributions to innovative projects in the technology sector. I am actively seeking a team environment that embraces collaboration, encourages ongoing learning, and offers opportunities for professional growth.

EDUCATION

BS Computer Science Oregon State University — Corvallis, OR

September 2021 - December 2023

- **Relevant Courses:** Software Engineering I & II, Intro to Computer Science I & II, Analysis of Algorithms, Intro to Usability Engineering, Web Development, Mobile Software Development, Data Structures

BS Nutrition Science Bastyr University — Kenmore, WA

September 2017 - June 2019

SKILLS

Technical Skills: Python, HTML, CSS, JavaScript, VS Code, ReactJS, NodeJS, Git, MongoDB, Flutter, Agile, SQL

Personal Skills: Communication and Interpersonal Skills, Problem-Solving, Team Collaboration, Organization, Adaptability

PROJECTS

JobTrekker, Job Tracking App

- A full-stack web application built to assist computer science students in managing their job and internship applications.
- Played a pivotal role within the team by developing the 'Skills' page, utilizing various technologies including ReactJS, JavaScript, CSS, HTML (frontend), Python, Flask (backend), and MongoDB (data management).

Translator, Language Translation Web App

- Created a language translator with Web API integration for seamless translation, dictation, note-saving, and word count functionalities. Built using JavaScript, HTML, CSS (frontend), Python, Node.js, and Express (backend).
- Developed a color mixer for a team members project and incorporated a word count microservice into Translator app per project guidelines to strengthen microservice concepts.

EXPERIENCE

Shift Lead, Blk Dot — Irvine, CA

April 2022 - September 2023

- Engaged with customers proactively to discern their preferences and ensure utmost satisfaction.
- Delivered outstanding customer service within a high-volume, fast-paced setting, consistently exceeding expectations.
- Facilitated the training of new team members, orchestrating seamless onboarding experiences and upholding top-tier service standards.

Dietetic Technician, Overlake Hospital — Bellevue, WA

September 2019 - July 2021

- Assisted patients by guiding them through menu selections, enabling them to make informed choices for customized dietary plans tailored to their needs
- Managed the processing of diet orders, meals, and supplement requests averaging 100-200 individuals daily.
- Facilitated effective collaboration between kitchen staff, dietitians, and nursing teams to ensure the timely accommodation of patient needs and dietary restrictions.