

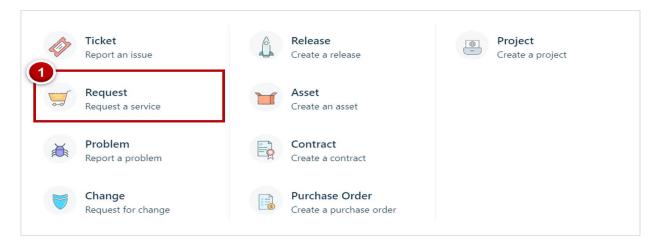
## **How To Request for API Access in Nova**

The initial step is to request for API Access through Nova. A person in charge (PIC) from DKSH is required to raise on behalf of the requester if they are a third-party vendor.

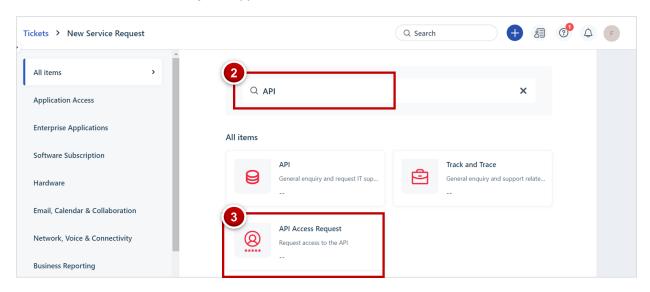
The first section is for the requester and the second section is for the functional manager.

## Section 1: Requester

- 1. Navigate to the following link, <a href="https://nova.dksh.com/">https://nova.dksh.com/</a>
- 2. On the Nova home page, click Request.

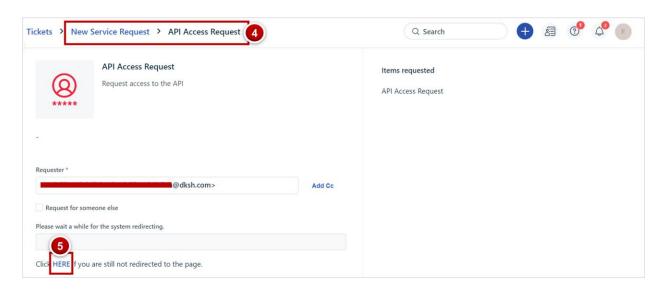


3. On the **New Service Request** page, type *API* on the search bar and press **Enter**. Under **AII items**, when **API Access Request** appears, click it.

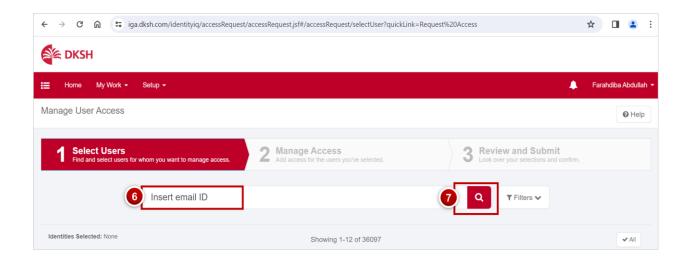


- 4. Fill in your DKSH email ID in Requester.
- 5. If you're not redirected to the IGA page, click **HERE**.



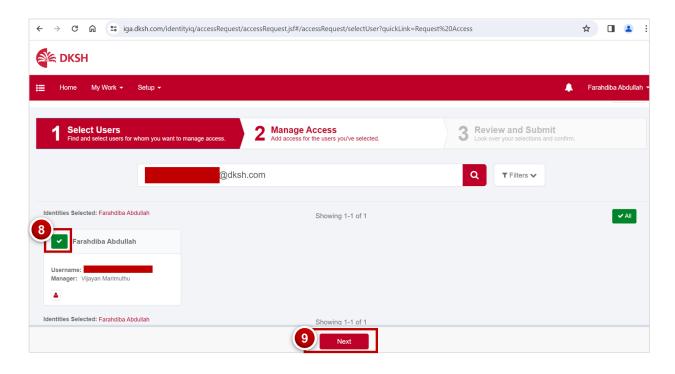


- 6. On the Manage User Access page, under Select Users, insert your email ID.
- 7. Click the search icon.



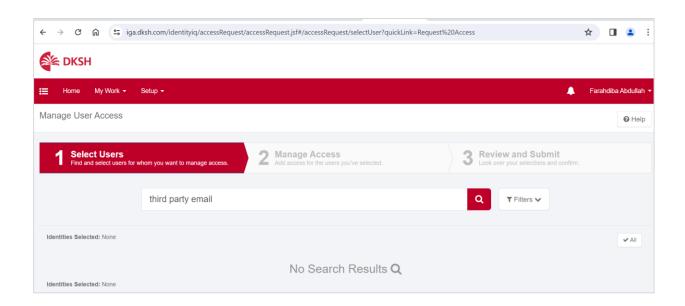
- 8. When your user profile appears, tick the check box.
- 9. Click Next.





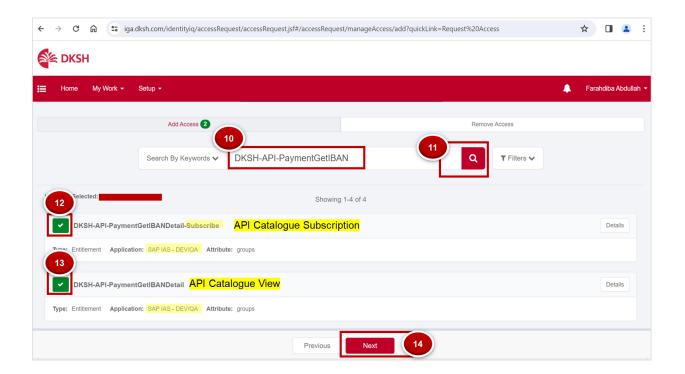
## Note:

If the requestor wants API access for a third-party vendor but received the response "No Search Results", please notify API Team (hyperlink <a href="KUL\_CSSC\_API@dksh.com">KUL\_CSSC\_API@dksh.com</a>) so that the email ID can be created/validated with the SAP Team. After the API Team confirms that the email ID has been created in the system by SAP, you should be able to see your user profile.



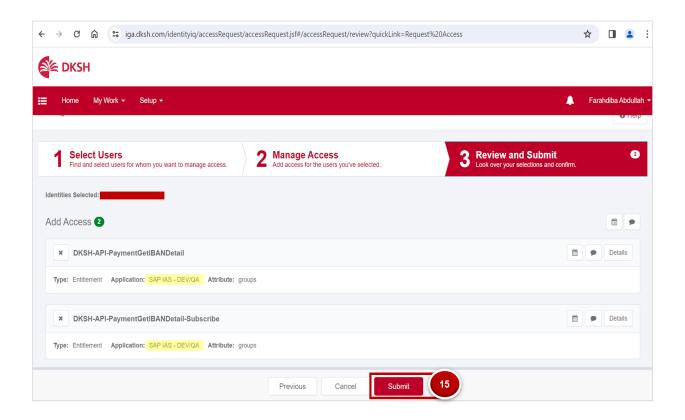


10. Under Manage Access, on the search bar, type the API name which always begins with DKSH-API. If the API name is incorrect, no results will be returned. Tick the check box for both view and subscription roles. Then, click Next.



11. Once the accesses are added to your profile, click **Submit**.







## **Section 2: Functional Manager**

Once the request is submitted, the requestor's functional manager must approve the request on IGA. The guidelines are as follows:

1. Open the Email Notification.



- 2. Navigate to the IGA Platform <a href="https://iga.dksh.com/">https://iga.dksh.com/</a>
- 3. On IGA Home page, click Approvals and approve the API access request.

