

Customer service professional with 2 years of experience in guest registration and event coordination, demonstrating strong problem-solving and teamwork skills. Proficient in enhancing user experience and communication, with a focus on fostering inclusive and engaging environments. Currently pursuing a Bachelor of Computing degree, committed to leveraging leadership and project management skills for future opportunities in dynamic settings.

Links

[Portfolio](#)

Employment history

Guest Registration Door Staff, University of Guelph, Jan 2024 - Apr 2025

Guelph

- Greeted and registered guests, ensuring secure access and a welcoming environment.
- Monitored building access, enforcing security measures to maintain safety.
- Provided exceptional customer service by addressing guest inquiries, enhancing their experience and fostering a welcoming atmosphere.

uniBuddy Ambassador, University of Guelph, Mar 2024 - Sep 2024

Guelph

- Engaged with prospective students on the uni-Buddy platform, providing insights and guidance on educational choices.
- Shared personal experiences to assist students in making informed decisions about their future.
- Represented the University of Guelph, supporting its mission to attract diverse student talent.

Volunteer Math Tutor, Sep 2022 - May 2023

Lincoln

- Tutored students in math, enhancing comprehension and skills.
- Used personal examples to clarify complex topics.
- Improved student performance through tailored support.

Event Staff, Univeristy of Guelph, Apr 2025 - Present

Guelph

- Manage varsity game day operations, enhancing efficiency and customer satisfaction.
- Coordinate concession sales and ticketing, optimizing revenue streams.
- Facilitate DJ booth operations, ensuring engaging event atmosphere.
- Implement effective crowd control, maintaining safety and order.

Education

University of Guelph, Guelph, Sep 2023 - Apr 2027

Bachelor of Computing

Computer Science Honours degree

Great Lakes Christian High School, Lincoln, Sep 2023 - Jun 2024

High School Diploma

Certificates

SmartServeOntario Certificate, Jun 2024 - Jun 2029

SmartServeOntario

Skills

Customer Service	Problem Solving	Time Management	Microsoft Office
Communication	Teamwork	Teaching	Project Management

Languages

English