

# Impact Matrix Report

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Failure Point	Notes	Overall Impact Score	Highest Impact Area	Impact Level
Badge scanner	<ul style="list-style-type: none"><li>Physical security is compromised, need confirmation of ID on individuals</li><li>Legal impact on protected data</li><li>Minor reputational impact among employees</li></ul>	16	Safety, Legal and Regulatory	High
Public service portal	<ul style="list-style-type: none"><li>Inability to pay taxes, water bill, renew licenses, operational impact and potential loss in revenue.</li><li>Constituents and residents upset over inability to do tasks online.</li></ul>	20	Financial, Reputational	Critical
Records management	<ul style="list-style-type: none"><li>Court system filing unavailable</li><li>Financial records for resident accounts unable to be pulled up</li><li>Violation of Federal Records Act, retention of records missing.</li></ul>	13	Legal and Regulatory, Reputational	High

**Legend**

*Overall Impact Score* = sum of Operational, Financial, Safety, Legal and Regulatory, and Reputational impact ratings (each 1–5, total 1–25).

*Highest Impact Area* = impact category (or categories) with the highest rating on that row.

*Impact Levels:*

- 1–5: Low
- 6–12: Moderate
- 13–19: High
- 20–25: Critical