

Impact Matrix Report

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Failure Point	Notes	Overall Impact Score	Highest Impact Area	Impact Level
Transportation Routing / School Bus down	<ul style="list-style-type: none">• Manual bus routing is necessary• Delayed pickups result in potential safety issues and absences	13	Safety	High
Learning System Failure (Canvas / Schoology)	<ul style="list-style-type: none">• Lesson plan interruption, Inability to grade• Low score as operational is primary impact, can shift learning plans• Server-side outage	7	Operational	Moderate
Nursing records	<ul style="list-style-type: none">• Inability to administer medication without seeing medical and allergy history• Manual documentation needed• Immunization records cannot be seen without contacting a primary care provider	11	Operational	Moderate

Legend

Overall Impact Score = sum of Operational, Financial, Safety, Legal and Regulatory, and Reputational impact ratings (each 1–5, total 1–25).

Highest Impact Area = impact category (or categories) with the highest rating on that row.

Impact Levels:

- 1–5: Low
- 6–12: Moderate
- 13–19: High
- 20–25: Critical