

# Impact Matrix Report

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| Failure Point                                | Notes  | Overall Impact Score | Highest Impact Area | Impact Level |
|--|--|----------------------|---------------------|--------------|
| Transportation Routing / School Bus down     | <ul style="list-style-type: none"> <li>Manual bus routing is necessary</li> <li>Delayed pickups result in potential safety issues and absences</li> </ul>  | 13                   | Safety              | High         |
| Learning System Failure (Canvas / Schoology) | <ul style="list-style-type: none"> <li>Lesson plan interruption, Inability to grade</li> <li>Low score as operational is primary impact, can shift learning plans</li> <li>Server-side outage</li> </ul>   | 7                    | Operational         | Moderate     |
| Nursing records                              | <ul style="list-style-type: none"> <li>Inability to administer medication without seeing medical and allergy history</li> <li>Manual documentation needed</li> <li>Immunization records cannot be seen without contacting a primary care provider</li> </ul> | 11                   | Operational         | Moderate     |

## Legend

*Overall Impact Score* = sum of Operational, Financial, Safety, Legal and Regulatory, and Reputational impact ratings (each 1–5, total 1–25).

*Highest Impact Area* = impact category (or categories) with the highest rating on that row.

*Impact Levels:*

- 1–5: Low
- 6–12: Moderate
- 13–19: High
- 20–25: Critical