

# Andrew Chappell

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## Objective

To leverage my professional experience, education and 15+ years in a team-based setting into a position related to Web Development.

## Links:

GitHub: <https://github.com/chappand>

LinkedIn: <https://www.linkedin.com/in/andrew-chappell-58ba7166/>

Portfolio: <https://chappand.github.io/Bootstrap-Week-2/>

## Relevant Skills

Node.js

JavaScript

AJAX

HTML

JQuery

Microsoft Excel

CSS

Git

Salesforce CRM

## Education

Bachelor's Degree in Accounting

*Northwood University, Midland, MI*

May 2017

Certificate, Full-Stack Web Development

*Michigan State University, East Lansing, MI*

May 2021

## Employment History

**Central State Community Services**

**June 2014 – July 2015**

*Accounts Payable Clerk, Midland, MI*

Responsible for daily payments of invoices for 27 locations in a timely manner. Tracked and reconciled petty cash accounts for all locations. Traveled to multiple locations to conduct trainings and audits.

**The Dow Chemical Company**

**July 2015 – April 2016**

*Automation/Reporting/Call Center Agent – On assignment with Kelly Services, Midland, MI*

Responsible for running and presenting daily reports for multiple departments. Answered customer inquiries regarding invoice payments via email and phone call. Conducted meetings with varying departments to investigate work processes and increase efficiency.

**Outdoor Adventures, Inc.**

**April 2016 – Present**

*Data Entry Analyst/Salesforce CRM Administrator/Systems Manager, Bay, MI*

Responsible for Data entry and maintenance on a daily basis. Created and edited reports and dashboards for all users. Created and optimized workflow rules, validation rules, formula fields, process builder, automated emails, and Flows in the CRM Salesforce for the organization. Helped with the integration of 3 new Call Center Applications, 2 Reservation systems, Chargent, and more. Currently working on data security within Salesforce.

## **References**

Michael Blodgett  
Content Developer  
Amazon  
Seattle, WA  
989-284-3307

Dana DeMello  
Regional Director  
Production Support  
Quad Graphics  
Midland, MI  
989-698-5620

Tom Carr  
Global Business Director  
Carr Ventures, Inc.  
Saginaw, MI  
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